HARTFORD FINANCIAL SERVICES GROUP INC/DE Form 10-Q August 03, 2011

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549 FORM 10-Q

(Mark One)

b QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2011

OR

o TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 001-13958
THE HARTFORD FINANCIAL SERVICES GROUP, INC.

(Exact name of registrant as specified in its charter)

Delaware

13-3317783

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

One Hartford Plaza, Hartford, Connecticut 06155

(Address of principal executive offices) (Zip Code)

(860) 547-5000

(Registrant s telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes b No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes b No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large Accelerated filer Non-accelerated filer o Smaller reporting company o accelerated filer o

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(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No  $\flat$ 

As of July 28, 2011 there were outstanding 445,440,449 shares of Common Stock, \$0.01 par value per share, of the registrant.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. QUARTERLY REPORT ON FORM 10-Q FOR THE QUARTERLY PERIOD ENDED JUNE 30, 2011 TABLE OF CONTENTS

| Item       | Description   | Page |
|------------|---|------|
|            | Part I. FINANCIAL INFORMATION   |      |
| <u>1.</u>  | Financial Statements  |      |
|            | Report of Independent Registered Public Accounting Firm   | 5    |
|            | Condensed Consolidated Statements of Operations For the Three and Six Months Ended June 30, 2011 and 2010           | 6    |
|            | Condensed Consolidated Balance Sheets As of June 30, 2011 and December 31, 2010                                     | 7    |
|            | Condensed Consolidated Statements of Changes in Stockholders Equity For the Six Months Ended June 30, 2011 and 2010 | 8    |
|            | Condensed Consolidated Statements of Comprehensive Income For the Three and Six Months Ended June 30, 2011 and 2010 | 9    |
|            | Condensed Consolidated Statements of Cash Flows For the Six Months Ended June 30, 2011 and 2010                     | 10   |
|            | Notes to Condensed Consolidated Financial Statements  | 11   |
| <u>2.</u>  | Management s Discussion and Analysis of Financial Condition and Results of Operations                               | 60   |
| <u>3.</u>  | Quantitative and Qualitative Disclosures About Market Risk  | 119  |
| <u>4.</u>  | Controls and Procedures   | 119  |
|            | Part II. OTHER INFORMATION  |      |
| <u>1.</u>  | Legal Proceedings   | 120  |
| <u>1A.</u> | Risk Factors  | 122  |
| <u>2.</u>  | Unregistered Sales of Equity Securities and Use of Proceeds   | 122  |
| <u>6.</u>  | <u>Exhibits</u>   | 122  |
|            | Signature   | 123  |

### Exhibits Index 124

Exhibit 10.01

Exhibit 15.01

Exhibit 31.01

Exhibit 31.02

Exhibit 32.01

Exhibit 32.02

EX-101 INSTANCE DOCUMENT

EX-101 SCHEMA DOCUMENT

EX-101 CALCULATION LINKBASE DOCUMENT

EX-101 LABELS LINKBASE DOCUMENT

EX-101 PRESENTATION LINKBASE DOCUMENT

EX-101 DEFINITION LINKBASE DOCUMENT

#### **Table of Contents**

### **Forward-Looking Statements**

Certain of the statements contained herein are forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements can be identified by words such projects, and similar references to futu as anticipates. intends. plans. seeks. believes. estimates. expects, Forward-looking statements are based on our current expectations and assumptions regarding economic, competitive, legislative and other developments. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. They have been made based upon management s expectations and beliefs concerning future developments and their potential effect upon The Hartford Financial Services Group, Inc. and its subsidiaries (collectively, the Company or The Hartford ). Future developments may not be in line with management s expectations or may have unanticipated effects. Actual results could differ materially from expectations, depending on the evolution of various factors, including those set forth in Part I, Item 1A, Risk Factors in The Hartford s 2010 Form 10-K Annual Report. These important risks and uncertainties include:

- challenges related to the Company's current operating environment, including continuing uncertainty about the
  strength and speed of the recovery in the United States and other key economies and the impact of governmental
  stimulus and austerity initiatives, sovereign credit concerns, including the potential consequences associated with
  downgrades to the credit ratings of debt issued by the United States government, and other developments on
  financial, commodity and credit markets and consumer spending and investment;
  - the success of our initiatives relating to the realignment of our business in 2010 and plans to improve the profitability and long-term growth prospects of our key divisions, including through opportunistic acquisitions or divestitures, and the impact of regulatory or other constraints on our ability to complete these initiatives and deploy capital among our businesses as and when planned;
  - market risks associated with our business, including changes in interest rates, credit spreads, equity prices, foreign exchange rates, and implied volatility levels, as well as continuing uncertainty in key sectors such as the global real estate market;
  - volatility in our earnings resulting from our adjustment of our risk management program to emphasize protection of statutory surplus, and cash flows;
  - the impact on our statutory capital of various factors, including many that are outside the Company s control, which can in turn affect our credit and financial strength ratings, cost of capital, regulatory compliance and other aspects of our business and results;
  - risks to our business, financial position, prospects and results associated with negative rating actions or downgrades in the Company s financial strength and credit ratings or negative rating actions or downgrades relating to our investments;
  - the potential for differing interpretations of the methodologies, estimations and assumptions that underlie the valuation of the Company s financial instruments that could result in changes to investment valuations; the subjective determinations that underlie the Company s evaluation of other-than-temporary impairments on available-for-sale securities;
  - losses due to nonperformance or defaults by others;
  - the potential for further acceleration of deferred policy acquisition cost amortization;
  - the potential for further impairments of our goodwill or the potential for changes in valuation allowances against deferred tax assets:
  - the possible occurrence of terrorist attacks and the Company s ability to contain its exposure, including the effect of the absence or insufficiency of applicable terrorism legislation on coverage;
  - the difficulty in predicting the Company s potential exposure for asbestos and environmental claims; the possibility of a pandemic, earthquake, or other natural or man-made disaster that may adversely affect our businesses and cost and availability of reinsurance;
  - weather and other natural physical events, including the severity and frequency of storms, hail, winter storms, hurricanes and tropical storms, as well as climate change and its potential impact on weather patterns;

the response of reinsurance companies under reinsurance contracts and the availability, pricing and adequacy of reinsurance to protect the Company against losses;

the possibility of unfavorable loss development;

actions by our competitors, many of which are larger or have greater financial resources than we do;

3

### **Table of Contents**

the restrictions, oversight, costs and other consequences of being a savings and loan holding company, including from the supervision, regulation and examination by The Federal Reserve as the Company s regulator and the Office of the Controller of the Currency as regulator of Federal Trust Bank;

the cost and other effects of increased regulation as a result of the enactment of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 (the Dodd-Frank Act ), which will, among other effects, vest a newly created Financial Services Oversight Council with the power to designate systemically important institutions, require central clearing of, and/or impose new margin and capital requirements on, derivatives transactions, and may affect our ability as a savings and loan holding company to manage our general account by limiting or eliminating investments in certain private equity and hedge funds;

the potential effect of other domestic and foreign regulatory developments, including those that could adversely impact the demand for the Company s products, operating costs and required capital levels, including changes to statutory reserves and/or risk-based capital requirements related to secondary guarantees under universal life and variable annuity products or changes in U.S. federal or other tax laws that affect the relative attractiveness of our investment products;

the Company s ability to distribute its products through distribution channels, both current and future; the uncertain effects of emerging claim and coverage issues;

regulatory limitations on the ability of the Company and certain of its subsidiaries to declare and pay dividends; the Company s ability to effectively price its property and casualty policies, including its ability to obtain regulatory consents to pricing actions or to non-renewal or withdrawal of certain product lines;

the Company s ability to maintain the availability of its systems and safeguard the security of its data in the event of a disaster or other unanticipated events;

the risk that our framework for managing business risks may not be effective in mitigating material risk and loss; the potential for difficulties arising from outsourcing relationships;

the impact of potential changes in federal or state tax laws, including changes affecting the availability of the separate account dividend received deduction;

the impact of potential changes in accounting principles and related financial reporting requirements;

the Company s ability to protect its intellectual property and defend against claims of infringement; unfavorable judicial or legislative developments; and

other factors described in such forward-looking statements.

Any forward-looking statement made by the Company in this document speaks only as of the date of the filing of this Form 10-Q. Factors or events that could cause the Company s actual results to differ may emerge from time to time, and it is not possible for the Company to predict all of them. The Company undertakes no obligation to publicly update any forward-looking statement, whether as a result of new information, future developments or otherwise.

4

### Part I. FINANCIAL INFORMATION

### **Item 1. Financial Statements**

### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Stockholders of

The Hartford Financial Services Group, Inc.

Hartford, Connecticut

We have reviewed the accompanying condensed consolidated balance sheet of The Hartford Financial Services Group, Inc. and subsidiaries (the Company) as of June 30, 2011, and the related condensed consolidated statements of operations and comprehensive income for the three-month and six-month periods ended June 30, 2011 and 2010 and statements of changes in stockholders equity, and cash flows for the six-month periods ended June 30, 2011 and 2010. These interim financial statements are the responsibility of the Company s management.

We conducted our reviews in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our reviews, we are not aware of any material modifications that should be made to such condensed consolidated interim financial statements for them to be in conformity with accounting principles generally accepted in the United States of America.

We have previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of the Company as of December 31, 2010, and the related consolidated statements of operations, changes in equity, comprehensive income (loss), and cash flows for the year then ended (not presented herein); and in our report dated February 25, 2011 (which report includes an explanatory paragraph relating to the Company's change in its method of accounting and reporting for variable interest entities and embedded credit derivatives as required by accounting guidance adopted in 2010, for other-than-temporary impairments as required by accounting guidance adopted in 2009, and for the fair value measurement of financial instruments as required by accounting guidance adopted in 2008), we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying condensed consolidated balance sheet as of December 31, 2010 is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

DELOITTE & TOUCHE LLP Hartford, Connecticut August 3, 2011

5

### THE HARTFORD FINANCIAL SERVICES GROUP, INC.

Condensed Consolidated Statements of Operations

| (In millions, execut for non-shape data)   | Three Mon<br>June<br>2011 |       |         | Six Months Ended<br>June 30,<br>2011 2010 |        |    |         |  |
|--|---------------------------|-------|---------|---|--------|----|---------|--|
| (In millions, except for per share data)   | (Unau                     | dited |         | <b>2011 2010</b> (Unaudited)              |        |    |         |  |
| Revenues   | (                         |       |         |   | (      |    | ,       |  |
| Earned premiums  | \$<br>3,545               | \$    | 3,506   | \$  | 7,064  | \$ | 7,033   |  |
| Fee income   | 1,219                     |       | 1,186   |   | 2,428  |    | 2,366   |  |
| Net investment income (loss):  |                           |       |         |   |        |    |         |  |
| Securities available-for-sale and other  | 1,104                     |       | 1,148   |   | 2,212  |    | 2,202   |  |
| Equity securities, trading   | (597)                     |       | (2,649) |   | 206    |    | (1,948) |  |
| Total net investment income (loss) Net realized capital gains (losses):                                | 507                       |       | (1,501) |   | 2,418  |    | 254     |  |
| Total other-than-temporary impairment ( OTTI )   |                           |       |         |   |        |    |         |  |
| losses   | (31)                      |       | (292)   |   | (150)  |    | (632)   |  |
| OTTI losses recognized in other comprehensive  |                           |       |         |   |        |    |         |  |
| income   | 8                         |       | 184     |   | 72     |    | 372     |  |
| Net OTTI losses recognized in earnings<br>Net realized capital gains (losses), excluding net           | (23)                      |       | (108)   |   | (78)   |    | (260)   |  |
| OTTI losses recognized in earnings   | 92                        |       | 117     |   | (256)  |    | (5)     |  |
| Total net realized capital gains (losses)  | 69                        |       | 9       |   | (334)  |    | (265)   |  |
| Other revenues   | 61                        |       | 65      |   | 125    |    | 129     |  |
| Total revenues   | 5,401                     |       | 3,265   |   | 11,701 |    | 9,517   |  |
| Benefits, losses and expenses  |                           |       |         |   |        |    |         |  |
| Benefits, losses and loss adjustment expenses<br>Benefits, losses and loss adjustment expenses         | 3,976                     |       | 3,592   |   | 7,154  |    | 6,725   |  |
| returns credited on international variable annuities Amortization of deferred policy acquisition costs | (597)                     |       | (2,649) |   | 206    |    | (1,948) |  |
| and present value of future profits  | 835                       |       | 935     |   | 1,499  |    | 1,582   |  |
| Insurance operating costs and other expenses   | 1,224                     |       | 1,111   |   | 2,344  |    | 2,226   |  |
| Interest expense   | 128                       |       | 132     |   | 256    |    | 252     |  |
| Total benefits, losses and expenses<br>Income (loss) from continuing operations before                 | 5,566                     |       | 3,121   |   | 11,459 |    | 8,837   |  |
| income taxes   | (165)                     |       | 144     |   | 242    |    | 680     |  |
| Income tax expense (benefit)   | (269)                     |       | (31)    |   | (211)  |    | 185     |  |
| Income from continuing operations, net of tax  | 104                       |       | 175     |   | 453    |    | 495     |  |
| Income (loss) from discontinued operations, net of   |                           |       |         |   |        |    |         |  |
| tax  | (80)                      |       | (99)    |   | 82     |    | (100)   |  |

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| Net income   | \$<br>24   | \$<br>76   | \$<br>535  | \$<br>395    |
|--|------------|------------|------------|--------------|
| Preferred stock dividends and accretion of discount  | 11         | 11         | 21         | 494          |
| Net income (loss) available to common shareholders   | \$<br>13   | \$<br>65   | \$<br>514  | \$<br>(99)   |
| Income from continuing operations, net of tax, available to common shareholders per common share |            |            |            |              |
| Basic  | \$<br>0.21 | \$<br>0.37 | \$<br>0.97 | \$           |
| Diluted  | \$<br>0.19 | \$<br>0.34 | \$<br>0.89 | \$           |
| Net income (loss) available to common shareholders per common share                              |            |            |            |              |
| Basic  | \$<br>0.03 | \$<br>0.15 | \$<br>1.16 | \$<br>(0.24) |
| Diluted  | \$<br>0.03 | \$<br>0.14 | \$<br>1.06 | \$<br>(0.24) |
| Cash dividends declared per common share   | \$<br>0.10 | \$<br>0.05 | \$<br>0.20 | \$<br>0.10   |

See Notes to Condensed Consolidated Financial Statements.

6

### THE HARTFORD FINANCIAL SERVICES GROUP, INC.

### Condensed Consolidated Balance Sheets

| (In millions, except for share and per share data)  | June 30,<br>2011 |         | December 31,<br>2010 |         |  |  |  |
|---|------------------|---------|----------------------|---------|--|--|--|
|   | (Unaudited)      |         |                      |         |  |  |  |
| Assets  |                  |         |                      |         |  |  |  |
| Investments:  |                  |         |                      |         |  |  |  |
| Fixed maturities, available-for-sale, at fair value (amortized cost of \$77,367 and \$78,410) (in all december 1978) and \$400)   | Φ                | 70 122  | ¢                    | 77.020  |  |  |  |
| \$78,419) (includes variable interest entity assets, at fair value, of \$177 and \$406) Fixed maturities, at fair value using the fair value option (includes variable interest | \$               | 78,132  | \$                   | 77,820  |  |  |  |
| entity assets of \$333 and \$323)   |                  | 1,227   |                      | 649     |  |  |  |
| Equity securities, trading, at fair value (cost of \$32,774 and \$33,899)   |                  | 32,278  |                      | 32,820  |  |  |  |
| Equity securities, available-for-sale, at fair value (cost of \$1,070 and \$1,013)  |                  | 1,081   |                      | 973     |  |  |  |
| Mortgage loans (net of allowances for loan losses of \$171 and \$155)   |                  | 5,304   |                      | 4,489   |  |  |  |
| Policy loans, at outstanding balance  |                  | 2,188   |                      | 2,181   |  |  |  |
| Limited partnerships and other alternative investments (includes variable interest  |                  | ,       |                      | , -     |  |  |  |
| entity assets of \$7 and \$14)  |                  | 2,028   |                      | 1,918   |  |  |  |
| Other investments   |                  | 973     |                      | 1,617   |  |  |  |
| Short-term investments  |                  | 8,861   |                      | 8,528   |  |  |  |
|   |                  |         |                      |         |  |  |  |
| Total investments   |                  | 132,072 |                      | 130,995 |  |  |  |
| Cash  |                  | 1,898   |                      | 2,062   |  |  |  |
| Premiums receivable and agents balances, net  |                  | 3,418   |                      | 3,273   |  |  |  |
| Reinsurance recoverables, net   |                  | 4,851   |                      | 4,862   |  |  |  |
| Deferred policy acquisition costs and present value of future profits   |                  | 9,584   |                      | 9,857   |  |  |  |
| Deferred income taxes, net  |                  | 3,362   |                      | 3,725   |  |  |  |
| Goodwill  |                  | 1,036   |                      | 1,051   |  |  |  |
| Property and equipment, net   |                  | 1,020   |                      | 1,150   |  |  |  |
| Other assets  |                  | 2,743   |                      | 1,629   |  |  |  |
| Separate account assets   |                  | 157,485 |                      | 159,742 |  |  |  |
| Total assets  | \$               | 317,469 | \$                   | 318,346 |  |  |  |
| Liabilities   |                  |         |                      |         |  |  |  |
| Reserve for future policy benefits and unpaid losses and loss adjustment expenses   | \$               | 40,184  | \$                   | 39,598  |  |  |  |
| Other policyholder funds and benefits payable   |                  | 44,073  |                      | 44,550  |  |  |  |
| Other policyholder funds and benefits payable international variable annuities  |                  | 32,237  |                      | 32,793  |  |  |  |
| Unearned premiums   |                  | 5,315   |                      | 5,176   |  |  |  |
| Short-term debt   |                  | 400     |                      | 400     |  |  |  |
| Long-term debt  |                  | 6,214   |                      | 6,207   |  |  |  |
| Consumer notes  |                  | 368     |                      | 382     |  |  |  |
| Other liabilities (includes variable interest entity liabilities of \$439 and \$394)  |                  | 9,518   |                      | 9,187   |  |  |  |
| Separate account liabilities  |                  | 157,485 |                      | 159,742 |  |  |  |
| Total liabilities   |                  | 295,794 |                      | 298,035 |  |  |  |
| Commitments and Contingencies (Note 9) Stockholders Equity  |                  |         |                      |         |  |  |  |

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| Total liabilities and stockholders equity                                      | \$ 317,4 | 69 \$ | 318,346 |
|--|----------|-------|---------|
| Total stockholders equity  | 21,6     | 75    | 20,311  |
| Accumulated other comprehensive loss, net of tax                               | (        | 77)   | (1,001) |
| Treasury stock, at cost 24,468,484 and 25,205,283 shares                       | (1,7     | 05)   | (1,774) |
| Retained earnings  | 12,5     | 03    | 12,077  |
| Additional paid-in capital   | 10,3     | 93    | 10,448  |
| shares issued  |          | 5     | 5       |
| Common stock, \$0.01 par value 1,500,000,000 shares authorized, 469,754,771    |          |       |         |
| issued, liquidation preference \$1,000 per share                               | 5.       | 56    | 556     |
| Preferred stock, \$0.01 par value 50,000,000 shares authorized, 575,000 shares |          |       |         |

See Notes to Condensed Consolidated Financial Statements.

### THE HARTFORD FINANCIAL SERVICES GROUP, INC.

Condensed Consolidated Statements of Changes in Stockholders Equity

|   | Six Mont<br>June | e <b>30</b> , |         |
|---|------------------|---------------|---------|
| (In millions, except for share data)  | 2011             |               | 010     |
|   | (Unau            |               |         |
| Preferred Stock, at beginning of period   | \$<br>556        | \$            | 2,960   |
| Issuance of mandatory convertible preferred stock                                   |                  |               | 556     |
| Accelerated accretion of discount from redemption of preferred stock issued to U.S. |                  |               |         |
| Treasury  |                  |               | 440     |
| Redemption of preferred stock issued to the U.S. Treasury                           |                  |               | (3,400) |
| Preferred Stock, at end of period   | 556              |               | 556     |
| Common Stock  | 5                |               | 5       |
| Additional Paid-in Capital, at beginning of period                                  | 10,448           |               | 8,985   |
| Issuance of common shares under public offering                                     | 10,110           |               | 1,599   |
| Issuance of shares under incentive and stock compensation plans                     | (45)             |               | (108)   |
| Tax expense on employee stock options and awards                                    | (10)             |               | (6)     |
| Tax expense on employee steek options and awards                                    | (10)             |               | (0)     |
| Additional Paid-in Capital, at end of period  | 10,393           |               | 10,470  |
| Retained Earnings, at beginning of period, before cumulative effect of accounting   |                  |               |         |
| change, net of tax  | 12,077           |               | 11,164  |
| Cumulative effect of accounting change, net of tax                                  | ,                |               | 26      |
|   |                  |               |         |
| Retained Earnings, at beginning of period, as adjusted                              | 12,077           |               | 11,190  |
| Net income  | 535              |               | 395     |
| Accelerated accretion of discount from redemption of preferred stock issued to U.S. |                  |               |         |
| Treasury  |                  |               | (440)   |
| Dividends on preferred stock  | (21)             |               | (54)    |
| Dividends declared on common stock  | (88)             |               | (42)    |
|   |                  |               |         |
| Retained Earnings, at end of period   | 12,503           |               | 11,049  |
| Treasury Stock, at Cost, at beginning of period                                     | (1,774)          |               | (1,936) |
| Issuance of shares under incentive and stock compensation plans from treasury stock | 76               |               | 129     |
| Return of shares under incentive and stock compensation plans and other to treasury |                  |               |         |
| stock   | (7)              |               | (3)     |
| Treasury Stock, at Cost, at end of period   | (1,705)          |               | (1,810) |
|   | (4.004)          |               | (2.212) |
| Accumulated Other Comprehensive Loss, Net of Tax, at beginning of period            | (1,001)          |               | (3,312) |
| Total other comprehensive income  | 924              |               | 1,933   |
| Accumulated Other Comprehensive Loss, Net of Tax, at end of period                  | (77)             |               | (1,379) |

| Noncontrolling Interest, at beginning of period             | 29   |
|---|------|
| Recognition of noncontrolling interest in other liabilities | (29) |
|   |      |

### Noncontrolling Interest, at end of period

| Total Stockholders Equity   | \$<br>21,675 | \$<br>18,891            |
|---|--------------|-------------------------|
| Preferred Shares Outstanding, at beginning of period (in thousands) Redemption of shares issued to the U.S. Treasury Issuance of mandatory convertible preferred shares | 575          | 3,400<br>(3,400)<br>575 |
| Preferred Shares Outstanding, at end of period  | 575          | 575                     |
| Common Shares Outstanding, at beginning of period (in thousands) Issuance of shares under public offering   | 444,549      | 383,007<br>59,590       |
| Issuance of shares under incentive and stock compensation plans Return of shares under incentive and stock compensation plans and other to treasury                     | 972          | 1,639                   |
| stock   | (235)        | (125)                   |
| Common Shares Outstanding, at end of period   | 445,286      | 444,111                 |

See Notes to Condensed Consolidated Financial Statements.

8

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. Condensed Consolidated Statements of Comprehensive Income

|  | Three Months Ended June 30, |       |        |       | Six Months Ended<br>June 30, |       |         |       |
|--|-----------------------------|-------|--------|-------|------------------------------|-------|---------|-------|
| (In millions)  | 2                           | 2011  |        | 2010  |                              | 2011  |         | 2010  |
|  |                             | (Unau | dited) |       |                              | (Unau | idited) |       |
| Comprehensive Income                                 |                             |       |        |       |                              |       |         |       |
| Net income   | \$                          | 24    | \$     | 76    | \$                           | 535   | \$      | 395   |
| Other comprehensive income (loss)                    |                             |       |        |       |                              |       |         |       |
| Change in net unrealized gain / loss on securities   |                             | 536   |        | 719   |                              | 846   |         | 1,578 |
| Change in OTTI losses recognized in other            |                             |       |        |       |                              |       |         |       |
| comprehensive income                                 |                             | (4)   |        | 21    |                              | 1     |         | 53    |
| Change in net gain / loss on cash-flow hedging       |                             |       |        |       |                              |       |         |       |
| instruments  |                             | 71    |        | 163   |                              | 3     |         | 229   |
| Change in foreign currency translation adjustments   |                             | 58    |        | 77    |                              | 26    |         | 41    |
| Amortization of prior service cost and actuarial net |                             |       |        |       |                              |       |         |       |
| losses included in net periodic benefit costs        |                             | 26    |        | 18    |                              | 48    |         | 32    |
| Total other comprehensive income                     |                             | 687   |        | 998   |                              | 924   |         | 1,933 |
| <b>Total comprehensive income</b>                    | \$                          | 711   | \$     | 1,074 | \$                           | 1,459 | \$      | 2,328 |

See Notes to Condensed Consolidated Financial Statements.

### THE HARTFORD FINANCIAL SERVICES GROUP, INC.

Condensed Consolidated Statements of Cash Flows

| (In millions)   | Six Months Ended June 30, 2011 2010 (Unaudited) |          |    |          |  |  |
|---|---|----------|----|----------|--|--|
| Operating Activities  |   |          |    |          |  |  |
| Net income  | \$  | 535      | \$ | 395      |  |  |
| Adjustments to reconcile net income to net cash provided by operating activities      |   |          |    |          |  |  |
| Amortization of deferred policy acquisition costs and present value of future profits |   | 1,499    |    | 1,589    |  |  |
| Additions to deferred policy acquisition costs and present value of future profits    |   | (1,306)  |    | (1,338)  |  |  |
| Change in reserve for future policy benefits and unpaid losses and loss adjustment    |   | 651      |    | 200      |  |  |
| expenses and unearned premiums  |   | 651      |    | 200      |  |  |
| Change in reinsurance recoverables  |   | (33)     |    | 162      |  |  |
| Change in receivables and other assets  |   | (339)    |    | 72       |  |  |
| Change in payables and accruals   |   | 87       |    | (342)    |  |  |
| Change in accrued and deferred income taxes   |   | (416)    |    | (128)    |  |  |
| Net realized capital losses   |   | 215      |    | 265      |  |  |
| Net disbursements from investment contracts related to policyholder funds             |   | (556)    |    | (0.107)  |  |  |
| international variable annuities  |   | (556)    |    | (2,137)  |  |  |
| Net decrease in equity securities, trading  |   | 542      |    | 2,138    |  |  |
| Depreciation and amortization   |   | 384      |    | 315      |  |  |
| Goodwill impairment   |   | (200)    |    | 153      |  |  |
| Other operating activities, net   |   | (299)    |    | (144)    |  |  |
| Net cash provided by operating activities   |   | 964      |    | 1,200    |  |  |
| Investing Activities  |   |          |    |          |  |  |
| Proceeds from the sale/maturity/prepayment of:  |   |          |    |          |  |  |
| Fixed maturities, available-for-sale  |   | 18,076   |    | 23,292   |  |  |
| Fixed maturities, fair value option   |   | 1        |    |          |  |  |
| Equity securities, available-for-sale   |   | 122      |    | 158      |  |  |
| Mortgage loans  |   | 228      |    | 1,297    |  |  |
| Partnerships  |   | 106      |    | 249      |  |  |
| Payments for the purchase of:   |   |          |    |          |  |  |
| Fixed maturities, available-for-sale  |   | (17,295) |    | (23,796) |  |  |
| Fixed maturities, fair value option   |   | (534)    |    |          |  |  |
| Equity securities, available-for-sale   |   | (192)    |    | (100)    |  |  |
| Mortgage loans  |   | (1,075)  |    | (69)     |  |  |
| Partnerships  |   | (128)    |    | (135)    |  |  |
| Proceeds from business sold   |   | 278      |    | 130      |  |  |
| Derivatives, net  |   | (300)    |    | 584      |  |  |
| Change in policy loans, net   |   | (7)      |    | (8)      |  |  |
| Change in payables for collateral under securities lending, net                       |   |          |    | (46)     |  |  |
| Other investing activities, net   |   | (87)     |    | 44       |  |  |
| Net cash provided by (used for) investing activities Financing Activities             |   | (807)    |    | 1,600    |  |  |
| Deposits and other additions to investment and universal life-type contracts          |   | 5,840    |    | 6,410    |  |  |

| Withdrawals and other deductions from investment and universal life-type contracts  |      | (11,701) | (11,183)    |
|---|------|----------|-------------|
| Net transfers from separate accounts related to investment and universal life-type  |      |          |             |
| contracts   |      | 5,649    | 4,120       |
| Proceeds from issuance of long-term debt  |      |          | 1,090       |
| Repayments at maturity for long-term debt and payments on capital lease obligations |      |          | (343)       |
| Repayments at maturity or settlement of consumer notes                              |      | (14)     | (684)       |
| Net proceeds from issuance of mandatory convertible preferred stock                 |      |          | 556         |
| Net proceeds from issuance of common shares under public offering                   |      |          | 1,600       |
| Redemption of preferred stock issued to the U.S. Treasury                           |      |          | (3,400)     |
| Proceeds from net issuance of shares under incentive and stock compensation plans,  |      |          | ( ) ,       |
| excess tax benefit and other  |      | 2        | 14          |
| Dividends paid on preferred stock   |      | (21)     | (64)        |
| Dividends paid on common stock  |      | (64)     | (40)        |
| Changes in bank deposits and payments on bank advances                              |      | (10)     | (43)        |
| Net cash provided by (used for) financing activities                                |      | (319)    | (1,967)     |
| Foreign exchange rate effect on cash  |      | (2)      | 23          |
| Net increase (decrease) in cash   |      | (164)    | 856         |
| Cash beginning of period  |      | 2,062    | 2,142       |
| Cash end of period  | \$   | 1,898    | \$<br>2,998 |
| Supplemental Disclosure of Cash Flow Information                                    |      |          |             |
| Income taxes paid   | \$   | 246      | \$<br>248   |
| Interest paid   | \$   | 250      | \$<br>233   |
| See Notes to Condensed Consolidated Financial Stateme                               | ents |          |             |

10

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar amounts in millions, except for per share data, unless otherwise stated) (Unaudited)

### 1. Basis of Presentation and Accounting Policies

### **Basis of Presentation**

The Hartford Financial Services Group, Inc. is a holding company for insurance and financial services subsidiaries that provide investment products and life and property and casualty insurance to both individual and business customers in the United States (collectively, The Hartford or the Company). Also, The Hartford continues to administer business previously sold in Japan and the U.K.

The Condensed Consolidated Financial Statements have been prepared on the basis of accounting principles generally accepted in the United States of America (U.S. GAAP), which differ materially from the accounting practices prescribed by various insurance regulatory authorities.

The accompanying Condensed Consolidated Financial Statements and Notes as of June 30, 2011, and for the three and six months ended June 30, 2011 and 2010 are unaudited. These financial statements reflect all adjustments (consisting only of normal accruals) which are, in the opinion of management, necessary for the fair presentation of the financial position, results of operations and cash flows for the interim periods. These Condensed Consolidated Financial Statements and Notes should be read in conjunction with the Consolidated Financial Statements and Notes thereto included in The Hartford s 2010 Form 10-K Annual Report. The results of operations for the interim periods should not be considered indicative of the results to be expected for the full year.

### Consolidation

The Condensed Consolidated Financial Statements include the accounts of The Hartford Financial Services Group, Inc., companies in which the Company directly or indirectly has a controlling financial interest and those variable interest entities (VIEs) in which the Company is required to consolidate. Entities in which the Company has significant influence over the operating and financing decisions but are not required to consolidate are reported using the equity method. Material intercompany transactions and balances between The Hartford and its subsidiaries and affiliates have been eliminated. For further discussions on variable interest entities see Note 5 of the Notes to Condensed Consolidated Financial Statements.

### **Discontinued Operations**

The Company is presenting the operations of certain businesses that meet the criteria for reporting as discontinued operations. Amounts for prior periods have been retrospectively reclassified. See Note 12 of the Notes to Condensed Consolidated Financial Statements for information on the specific subsidiaries and related impacts.

### **Use of Estimates**

The preparation of financial statements, in conformity with U.S. GAAP, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

The most significant estimates include those used in determining property and casualty insurance product reserves, net of reinsurance; estimated gross profits used in the valuation and amortization of assets and liabilities associated with variable annuity and other universal life-type contracts; evaluation of other-than-temporary impairments on available-for-sale securities and valuation allowances on investments; living benefits required to be fair valued; goodwill impairment; valuation of investments and derivative instruments; pension and other postretirement benefit obligations; valuation allowance on deferred tax assets; and contingencies relating to corporate litigation and regulatory matters. Certain of these estimates are particularly sensitive to market conditions, and deterioration and/or volatility in the worldwide debt or equity markets could have a material impact on the Condensed Consolidated Financial Statements.

### **Significant Accounting Policies**

For a description of significant accounting policies, see Note 1 of the Notes to Consolidated Financial Statements included in The Hartford s 2010 Form 10-K Annual Report, which should be read in conjunction with these

accompanying Condensed Consolidated Financial Statements.

11

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 1. Basis of Presentation and Accounting Policies (continued)

#### **Income Taxes**

A reconciliation of the tax provision at the U.S. Federal statutory rate to the provision for income taxes is as follows:

|  | Three Months Ended June 30, |       |    |      | Six Months Ended<br>June 30, |       |    |      |
|--|-----------------------------|-------|----|------|------------------------------|-------|----|------|
|  |                             | 2011  | 2  | 2010 | 2                            | 2011  |    | 2010 |
| Tax expense (benefit) at U.S. Federal statutory rate | \$                          | (58)  | \$ | 50   | \$                           | 85    | \$ | 238  |
| Tax-exempt interest                                  |                             | (38)  |    | (38) |                              | (75)  |    | (78) |
| Dividends-received deduction                         |                             | (90)  |    | (40) |                              | (127) |    | (81) |
| Valuation allowance                                  |                             | (89)  |    |      |                              | (91)  |    | 86   |
| Other  |                             | 6     |    | (3)  |                              | (3)   |    | 20   |
| Income tax expense (benefit)                         | \$                          | (269) | \$ | (31) | \$                           | (211) | \$ | 185  |

The separate account dividends-received deduction ( DRD ) is estimated for the current year using information from the prior year-end, adjusted for current year equity market performance and other appropriate factors, including estimated levels of corporate dividend payments and level of policy owner equity account balances. The actual current year DRD can vary from estimates based on, but not limited to, changes in eligible dividends received by the mutual funds, amounts of distribution from these mutual funds, amounts of short-term capital gains at the mutual fund level and the Company s taxable income before the DRD. The Company evaluates its DRD computations on a quarterly basis. The Company s unrecognized tax benefits were unchanged during the six months ended June 30, 2011, remaining at \$48 as of June 30, 2011. This entire amount, if it were recognized, would affect the effective tax rate for the applicable periods.

The Company s federal income tax returns are routinely audited by the Internal Revenue Service (IRS). Audits have been concluded for all years through 2006. The audit of the years 2007 - 2009 commenced during 2010 and is expected to conclude by the end of 2012. In addition, in the second quarter of 2011 the Company recorded a tax benefit of \$52 as a result of a resolution of a tax matter with the IRS for the computation of DRD for years 1998, 2000 and 2001.

The Company has recorded a deferred tax asset valuation allowance that is adequate to reduce the total deferred tax asset to an amount that will more likely than not be realized. The deferred tax asset valuation allowance was \$82, relating mostly to foreign net operating losses, as of June 30, 2011 and was \$173 as of December 31, 2010. In assessing the need for a valuation allowance, management considered future reversals of existing taxable temporary differences, future taxable income exclusive of reversing temporary differences and carryforwards, and taxable income in prior carry back years, as well as tax planning strategies that include holding a portion of debt securities with market value losses until recovery, selling appreciated securities to offset capital losses, business considerations such as asset-liability matching, and sales of certain corporate assets. Such tax planning strategies are viewed by management as prudent and feasible and will be implemented if necessary to realize the deferred tax asset. Based on the availability of additional tax planning strategies identified in the second quarter of 2011, the Company released \$86, or 100% of the valuation allowance associated with investment realized capital losses during the three months ended June 30, 2011. Future economic conditions and debt market volatility, including increases in interest rates, can adversely impact the Company s tax planning strategies and in particular the Company s ability to utilize tax benefits on previously recognized realized capital losses.

Included in the Company s June 30, 2011 deferred tax asset of \$3.4 billion is \$3.0 billion relating to items treated as ordinary for federal income tax purposes, and \$356 for items classified as capital in nature. The \$356 of capital items is comprised of \$618 of gross deferred tax assets related to realized capital losses and \$262 of gross deferred tax liabilities related to unrealized capital gains.

Also, for the six months ended June 30, 2010, the Company incurred a charge of \$19 related to a decrease in deferred tax assets as a result of federal legislation that will reduce the tax deduction available to the Company related to retiree health care costs beginning in 2013.

12

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 2. Earnings (Loss) Per Common Share

The following table presents a reconciliation of net income and shares used in calculating basic earnings (loss) per common share to those used in calculating diluted earnings (loss) per common share.

|  | Three Months Ended<br>June 30, |       |    |       | Six Months Ended<br>June 30, |               |    |       |  |
|--|--------------------------------|-------|----|-------|------------------------------|---------------|----|-------|--|
| (In millions, except for per share data)   |                                | 2011  |    | 2010  |                              | 2011          |    | 2010  |  |
| Earnings Income from continuing operations   |                                |       |    |       |                              |               |    |       |  |
| Income from continuing operations, net of tax  | \$                             | 104   | \$ | 175   | \$                           | 453           | \$ | 495   |  |
| Less: Preferred stock dividends and accretion of discount  |                                | 11    |    | 11    |                              | 21            |    | 494   |  |
| Income from continuing operations, net of tax, available to common shareholders  Add: Dilutive effect of preferred stock dividends |                                | 93    |    | 164   |                              | 432           |    | 1     |  |
| Income from continuing operations, net of tax, available to common shareholders and assumed conversion of preferred shares         | \$                             | 93    | \$ | 164   | \$                           | 432           | \$ | 1     |  |
| Income (loss) from discontinued operations, net of tax   | \$                             | (80)  | \$ | (99)  | \$                           | 82            | \$ | (100) |  |
| Net income   | ¢                              | 24    | ¢  | 76    | ¢                            | <i>525</i>    | ¢  | 205   |  |
| Net income Less: Preferred stock dividends and accretion of  | \$                             | 24    | \$ | 76    | \$                           | 535           | \$ | 395   |  |
| discount   |                                | 11    |    | 11    |                              | 21            |    | 494   |  |
| Net income (loss) available to common shareholders Add: Dilutive effect of preferred stock dividends                               |                                | 13    |    | 65    |                              | <b>514</b> 21 |    | (99)  |  |
| Net income (loss) available to common shareholders and assumed conversion of preferred shares                                      | \$                             | 13    | \$ | 65    | \$                           | 535           | \$ | (99)  |  |
| Shares Weighted average common shares outstanding, basic   |                                | 445.1 |    | 443.9 |                              | 444.9         |    | 418.8 |  |
| Dilutive effect of warrants  |                                | 36.3  |    | 35.2  |                              | 38.6          |    |       |  |
| Dilutive effect of stock compensation plans Dilutive effect of mandatory convertible preferred                                     |                                | 1.0   |    | 1.1   |                              | 1.4           |    |       |  |
| shares   |                                |       |    |       |                              | 20.7          |    |       |  |

| Weighted average shares outstanding and dilutive potential common shares  |    | 482.4       | 480.2             | 505.6              | 418.8        |
|---|----|-------------|-------------------|--------------------|--------------|
| Earnings (loss) per common share Basic Income from continuing operations, net of tax, available to common shareholders Income (loss) from discontinued operations, net of tax | \$ | 0.21 (0.18) | \$<br>0.37 (0.22) | \$<br>0.97<br>0.19 | \$<br>(0.24) |
| Net income (loss) available to common shareholders  | \$ | 0.03        | \$<br>0.15        | \$<br>1.16         | \$<br>(0.24) |
| <b>Diluted</b> Income from continuing operations, net of tax, available to common shareholders Income (loss) from discontinued operations, net of tax                         | \$ | 0.19 (0.16) | \$<br>0.34 (0.20) | \$<br>0.89<br>0.17 | \$<br>(0.24) |
| Net income (loss) available to common shareholders  | \$ | 0.03        | \$<br>0.14        | \$<br>1.06         | \$<br>(0.24) |
|   | 1  | 3           |                   |                    |              |

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 2. Earnings (Loss) Per Common Share (continued)

The declaration of a quarterly common stock dividend of \$0.10 during the first and second quarter of 2011 triggered a provision in The Hartford s Warrant Agreement with The Bank of New York Mellon, relating to warrants to purchase common stock issued in connection with the Company s participation in the Capital Purchase Program, resulting in an adjustment to the warrant exercise price. The warrant exercise price at June 30, 2011, March 31, 2011 and December 31, 2010 was \$9.754, \$9.773 and \$9.790, respectively.

For the three months ended June 30, 2011, 20.7 million shares for mandatory convertible preferred shares, along with the related dividend adjustment, would have been antidilutive to the earnings per share calculations. Assuming the impact of the mandatory convertible preferred shares was not antidilutive, weighted average common shares outstanding and dilutive potential common shares would have totaled 503.1 million.

For the six months ended June 30, 2011, the diluted earnings per share calculation on income from continuing operations, net of tax, available to common shareholders was calculated using 484.9 million weighted average common shares outstanding and dilutive potential common shares, as the inclusion of 20.7 million shares for mandatory convertible preferred shares, along with the related dividend adjustment, would have been antidilutive.

For the three months ended June 30, 2010, 20.8 million shares for mandatory convertible preferred shares, along with the related dividend adjustment, would have been antidilutive to the earnings per share calculations. Assuming the impact of the mandatory convertible preferred shares was not antidilutive, weighted average common shares outstanding and dilutive potential common shares would have totaled 501.0 million.

As a result of the net loss available to common shareholders for the six months ended June 30, 2010, the Company is required to use basic weighted average common shares outstanding in the calculation of the six months ended June 30, 2010 diluted loss per share, since the inclusion of 34.4 million shares for warrants, 1.2 million shares for stock compensation plans and 12.1 million shares for mandatory convertible preferred shares, along with the related dividend adjustment, would have been antidilutive to the earnings per share calculations. In the absence of the net loss available to common shareholders and assuming the impact of the mandatory convertible preferred shares was not antidilutive, weighted average common shares outstanding and dilutive potential common shares would have totaled 466.5 million.

14

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 3. Segment Information

The Hartford is organized into three customer-oriented divisions, Commercial Markets, Consumer Markets and Wealth Management, conducting business principally in seven reporting segments. The Company s seven reporting segments, as well as the Corporate and Other category, are as follows:

### **Commercial Markets**

### **Property & Casualty Commercial**

Property & Casualty Commercial provides workers compensation, property, automobile, marine, livestock, liability and umbrella coverages primarily throughout the United States (U.S.), along with a variety of customized insurance products and risk management services including professional liability, fidelity, surety, specialty casualty coverages and third-party administrator services.

### **Group Benefits**

Group Benefits provides employers, associations, affinity groups and financial institutions with group life, accident and disability coverage, along with other products and services, including voluntary benefits and group retiree health.

### **Consumer Markets**

Consumer Markets provides standard automobile, homeowners and home-based business coverages to individuals across the U.S., including a special program designed exclusively for members of AARP. Consumer Markets also operates a member contact center for health insurance products offered through the AARP Health program.

### Wealth Management

### **Global Annuity**

Global Annuity offers individual variable, fixed market value adjusted (fixed MVA) and single premium immediate annuities in the U.S., a range of products to institutional investors, including but not limited to, stable value contracts, and administers investments, retirement savings and other insurance and savings products to individuals and groups outside the U.S., primarily in Japan and Europe.

### Life Insurance

Life Insurance sells a variety of life insurance products, including variable universal life, universal life, and term life, as well as private placement life insurance ( PPLI ) owned by corporations and high net worth individuals.

#### **Retirement Plans**

Retirement Plans provides products and services to corporations pursuant to Section 401(k) of the Internal Revenue Code of 1986, as amended (the Code ), and products and services to municipalities and not-for-profit organizations under Sections 457 and 403(b) of the Code, collectively referred to as government plans.

### **Mutual Funds**

Mutual Funds offers retail mutual funds, investment-only mutual funds and college savings plans under Section 529 of the Code (collectively referred to as non-proprietary) and proprietary mutual funds supporting insurance products issued by The Hartford.

### Corporate and Other

The Hartford includes in Corporate and Other the Company s debt financing and related interest expense, as well as other capital raising activities; banking operations; certain fee income and commission expenses associated with sales of non-proprietary products by broker-dealer subsidiaries; and certain purchase accounting adjustments and other charges not allocated to the segments. Also included in Corporate and Other is the Company s management of certain property and casualty operations that have discontinued writing new business and substantially all of the Company s asbestos and environmental exposures, collectively referred to as Other Operations.

### **Financial Measures and Other Segment Information**

The following table presents net income (loss) for each reporting segment, as well as the Corporate and Other category.

Three Months Ended
June 30.

Six Months Ended June 30.

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|                                | 2011 |       | 2010 |       | 2011 |       | 2010 |       |
|--------------------------------|------|-------|------|-------|------|-------|------|-------|
| Property & Casualty Commercial | \$   | 121   | \$   | 270   | \$   | 448   | \$   | 476   |
| Group Benefits                 |      | 41    |      | 48    |      | 52    |      | 99    |
| Consumer Markets               |      | (174) |      | (13)  |      | (64)  |      | 43    |
| Global Annuity                 |      | 228   |      | (114) |      | 278   |      | (34)  |
| Life Insurance                 |      | 66    |      | 103   |      | 101   |      | 127   |
| Retirement Plans               |      | 30    |      | 14    |      | 45    |      | 8     |
| Mutual Funds                   |      | 27    |      | 23    |      | 55    |      | 49    |
| Corporate and Other            |      | (315) |      | (255) |      | (380) |      | (373) |
| Net income                     | \$   | 24    | \$   | 76    | \$   | 535   | \$   | 395   |

**Table of Contents** 

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 3. Segment Information (continued)

The following table presents revenues by product line for each reporting segment, as well as the Corporate and Other category.

|   | Three Months Ended<br>June 30, |       |      | Six Months Ended<br>June 30, |      |       |    |       |
|---|--------------------------------|-------|------|------------------------------|------|-------|----|-------|
|   | 2011                           |       | 2010 |                              | 2011 |       |    | 2010  |
| Earned premiums, fees, and other considerations     |                                |       |      |                              |      |       |    |       |
| Property & Casualty Commercial                      |                                |       |      |                              |      |       |    |       |
| Workers compensation                                | \$                             | 685   | \$   | 573                          | \$   | 1,350 | \$ | 1,148 |
| Property  |                                | 134   |      | 137                          |      | 269   |    | 277   |
| Automobile  |                                | 145   |      | 151                          |      | 291   |    | 303   |
| Package business                                    |                                | 285   |      | 282                          |      | 568   |    | 561   |
| Liability   |                                | 134   |      | 135                          |      | 269   |    | 274   |
| Fidelity and surety                                 |                                | 54    |      | 57                           |      | 109   |    | 113   |
| Professional liability                              |                                | 80    |      | 80                           |      | 159   |    | 163   |
| Total Property & Casualty Commercial Group Benefits |                                | 1,517 |      | 1,415                        |      | 3,015 |    | 2,839 |
| Group disability                                    |                                | 516   |      | 502                          |      | 993   |    | 1,033 |
| Group life and accident                             |                                | 511   |      | 514                          |      | 1,028 |    | 1,026 |
| Other   |                                | 49    |      | 58                           |      | 99    |    | 117   |
| Total Group Benefits Consumer Markets               |                                | 1,076 |      | 1,074                        |      | 2,120 |    | 2,176 |
| Automobile  |                                | 657   |      | 711                          |      | 1,329 |    | 1,424 |
| Homeowners  |                                | 282   |      | 284                          |      | 566   |    | 567   |
| Total Consumer Markets [1]  Global Annuity          |                                | 939   |      | 995                          |      | 1,895 |    | 1,991 |
| Variable annuity                                    |                                | 631   |      | 628                          |      | 1,270 |    | 1,228 |
| Fixed / MVA and other annuity                       |                                | 17    |      | 11                           |      | 27    |    | 23    |
| Institutional investment products                   |                                | (3)   |      | 4                            |      | (2)   |    | 17    |
| Total Global Annuity Life Insurance                 |                                | 645   |      | 643                          |      | 1,295 |    | 1,268 |
| Variable life                                       |                                | 91    |      | 101                          |      | 182   |    | 203   |
| Universal life                                      |                                | 109   |      | 104                          |      | 215   |    | 209   |
| Term / other life                                   |                                | 12    |      | 11                           |      | 24    |    | 24    |
| PPLI  |                                | 45    |      | 43                           |      | 89    |    | 83    |
| Total Life Insurance Retirement Plans               |                                | 257   |      | 259                          |      | 510   |    | 519   |
| 401(k)  |                                | 88    |      | 80                           |      | 172   |    | 156   |
| Government plans                                    |                                | 13    |      | 9                            |      | 26    |    | 20    |
| Total Retirement Plans                              |                                | 101   |      | 89                           |      | 198   |    | 176   |

28

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| <b>Total revenues</b>  | \$<br>5,401 | \$<br>3,265 | \$<br>11,701 | \$<br>9,517 |
|--|-------------|-------------|--------------|-------------|
| Other revenues   | 61          | 65          | 125          | 129         |
| Net realized capital gains (losses)                                      | 69          | 9           | (334)        | (265)       |
| Total net investment income (loss)                                       | 507         | (1,501)     | 2,418        | 254         |
| Equity securities, trading   | (597)       | (2,649)     | 206          | (1,948)     |
| Net investment income (loss):<br>Securities available-for-sale and other | 1,104       | 1,148       | 2,212        | 2,202       |
| considerations   | 4,764       | 4,692       | 9,492        | 9,399       |
| Total earned premiums, fees, and other                                   |             |             |              |             |
| Corporate and Other  | 54          | 50          | 106          | 96          |
| Total Mutual Funds   | 175         | 167         | 353          | 334         |
| Proprietary  | 14          | 15          | 30           | 31          |
| Non-proprietary  | 161         | 152         | 323          | 303         |
| Mutual Funds   |             |             |              |             |

<sup>[1]</sup> For the three months ended June 30, 2011 and 2010, AARP members accounted for earned premiums of \$694 and \$716, respectively. For the six months ended June 30, 2011 and 2010, AARP members accounted for earned premiums of \$1.4 billion.

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits

The following financial instruments are carried at fair value in the Company s Condensed Consolidated Financial Statements: fixed maturity and equity securities, available-for-sale (AFS); fixed maturities at fair value using fair value option (FVO); equity securities, trading; short-term investments; freestanding and embedded derivatives; separate account assets; and certain other liabilities.

The following section and Note 4a apply the fair value hierarchy and disclosure requirements for the Company s financial instruments that are carried at fair value. The fair value hierarchy prioritizes the inputs in the valuation techniques used to measure fair value into three broad Levels (Level 1, 2 or 3).

- Level 1 Observable inputs that reflect quoted prices for identical assets or liabilities in active markets that the Company has the ability to access at the measurement date. Level 1 securities include highly liquid U.S. Treasuries, money market funds and exchange traded equity securities, open-ended mutual funds reported in separate account assets and derivative securities, including futures and certain option contracts.
- Level 2 Observable inputs, other than quoted prices included in Level 1, for the asset or liability or prices for similar assets and liabilities. Most fixed maturities and preferred stocks, including those reported in separate account assets, are model priced by vendors using observable inputs and are classified within Level 2. Also included in the Level 2 category are exchange traded equity securities, investment grade private placement securities and derivative instruments that are priced using models with significant observable market inputs, including interest rate, foreign currency and certain credit default swap contracts and have no significant unobservable market inputs.
- Valuations that are derived from techniques in which one or more of the significant inputs are unobservable (including assumptions about risk). Level 3 securities include less liquid securities such as lower quality asset-backed securities (ABS), commercial mortgage-backed securities (CMBS), commercial real estate (CRE) collateralized debt obligations (CDOs), residential mortgage-backed securities (RMBS) primarily backed by below-prime loans and below investment grade private placement securities. Also included in Level 3 are guaranteed product embedded and reinsurance derivatives and other complex derivative securities, including customized guaranteed minimum withdrawal benefit (GMWB) hedging derivatives (see Note 4a for further information on GMWB product related financial instruments), equity derivatives, long dated derivatives, swaps with optionality, certain complex credit derivatives and certain other liabilities. Because Level 3 fair values, by their nature, contain one or more significant unobservable inputs as there is little or no observable market for these assets and liabilities, considerable judgment is used to determine the Level 3 fair values. Level 3 fair values represent the Company s best estimate of an amount that could be realized in a current market exchange absent actual market exchanges.

In many situations, inputs used to measure the fair value of an asset or liability position may fall into different levels of the fair value hierarchy. In these situations, the Company will determine the level in which the fair value falls based upon the lowest level input that is significant to the determination of the fair value. Transfers of securities among the levels occur at the beginning of the reporting period. Transfers between Level 1 and Level 2 were not material for the three and six months ended June 30, 2011 and 2010. In most cases, both observable (e.g., changes in interest rates) and unobservable (e.g., changes in risk assumptions) inputs are used in the determination of fair values that the Company has classified within Level 3. Consequently, these values and the related gains and losses are based upon both observable and unobservable inputs. The Company s fixed maturities included in Level 3 are classified as such as they are primarily priced by independent brokers and/or within illiquid markets.

Table of Contents 30

17

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued)

These disclosures provide information as to the extent to which the Company uses fair value to measure financial instruments and information about the inputs used to value those financial instruments to allow users to assess the relative reliability of the measurements. The following tables present assets and (liabilities) carried at fair value by hierarchy level, excluding those related to the Company s living benefits and associated hedging programs, which are reported in Note 4a.

|   |               | <b>June 30, 2011</b> |                        |    |           |      |           |  |  |  |
|---|---------------|----------------------|------------------------|----|-----------|------|-----------|--|--|--|
|   |               | Quo                  | ted Prices             |    |           |      |           |  |  |  |
|   |               | iı                   | 1 Active               | Si | gnificant |      | nificant  |  |  |  |
|   |               |                      | arkets for<br>dentical | Ol | oservable | Unol | bservable |  |  |  |
|   |               |                      | Assets                 |    | Inputs    | I    | nputs     |  |  |  |
|   | Total         | ()                   | Level 1)               | (] | Level 2)  | (L   | evel 3)   |  |  |  |
| Assets accounted for at fair value on a     |               |                      |                        |    |           |      |           |  |  |  |
| recurring basis                             |               |                      |                        |    |           |      |           |  |  |  |
| Fixed maturities, AFS                       |               |                      |                        |    |           |      |           |  |  |  |
| ABS   | \$<br>3,297   | \$                   |                        | \$ | 2,845     | \$   | 452       |  |  |  |
| CDOs  | 2,575         |                      |                        |    |           |      | 2,575     |  |  |  |
| CMBS  | 7,277         |                      |                        |    | 6,623     |      | 654       |  |  |  |
| Corporate                                   | 41,629        |                      |                        |    | 39,519    |      | 2,110     |  |  |  |
| Foreign government/government agencies      | 1,864         |                      |                        |    | 1,813     |      | 51        |  |  |  |
| States, municipalities and political        |               |                      |                        |    |           |      |           |  |  |  |
| subdivisions ( Municipal )                  | 12,781        |                      |                        |    | 12,501    |      | 280       |  |  |  |
| RMBS  | 5,214         |                      |                        |    | 4,100     |      | 1,114     |  |  |  |
| U.S. Treasuries                             | 3,495         |                      | 411                    |    | 3,084     |      |           |  |  |  |
| Total fixed maturities, AFS                 | 78,132        |                      | 411                    |    | 70,485    |      | 7,236     |  |  |  |
| Fixed maturities, FVO                       | 1,227         |                      |                        |    | 671       |      | 556       |  |  |  |
| Equity securities, trading                  | 32,278        |                      | 2,227                  |    | 30,051    |      |           |  |  |  |
| Equity securities, AFS                      | 1,081         |                      | 377                    |    | 604       |      | 100       |  |  |  |
| Derivative assets                           |               |                      |                        |    |           |      |           |  |  |  |
| Credit derivatives                          | (3)           |                      |                        |    | (17)      |      | 14        |  |  |  |
| Equity derivatives                          | 3             |                      |                        |    |           |      | 3         |  |  |  |
| Foreign exchange derivatives                | 428           |                      |                        |    | 428       |      |           |  |  |  |
| Interest rate derivatives                   | 23            |                      |                        |    | (25)      |      | 48        |  |  |  |
| Other derivative contracts                  | 30            |                      |                        |    |           |      | 30        |  |  |  |
| Total derivative assets [1]                 | 481           |                      |                        |    | 386       |      | 95        |  |  |  |
| Short-term investments                      | 8,861         |                      | 327                    |    | 8,534     |      |           |  |  |  |
| Separate account assets [2]                 | 153,140       |                      | 116,044                |    | 36,028    |      | 1,068     |  |  |  |
| Total assets accounted for at fair value on |               |                      |                        |    |           |      |           |  |  |  |
| a recurring basis                           | \$<br>275,200 | \$                   | 119,386                | \$ | 146,759   | \$   | 9,055     |  |  |  |
| Percentage of level to total                | 100%          |                      | 43%                    |    |           | 54%  |           |  |  |  |

### Liabilities accounted for at fair value on a recurring basis

| recurring basis                               |    |               |          |          |       |          |       |
|---|----|---------------|----------|----------|-------|----------|-------|
| Other policyholder funds and benefits         |    |               |          |          |       |          |       |
| payable                                       |    |               |          |          |       |          |       |
| Equity linked notes                           | \$ | (10)          | \$       | \$       |       | \$       | (10)  |
| Derivative liabilities                        |    |               |          |          |       |          |       |
| Credit derivatives                            |    | (478)         |          |          | (62)  |          | (416) |
| Equity derivatives                            |    | 3             |          |          |       |          | 3     |
| Foreign exchange derivatives                  |    | 214           |          |          | 214   |          |       |
| Interest rate derivatives                     |    | (254)         |          |          | (213) |          | (41)  |
| Total derivative liabilities [3]              |    | (515)         |          |          | (61)  |          | (454) |
| Other liabilities                             |    | (44)          |          |          |       |          | (44)  |
| Consumer notes [4]                            |    | (4)           |          |          |       |          | (4)   |
| Total liabilities accounted for at fair value | 4  | ( <b></b> -2) | <b>.</b> | <b>.</b> | (-1)  | <b>.</b> | (710) |
| on a recurring basis                          | \$ | (573)         | \$       | \$       | (61)  | \$       | (512) |

<sup>[1]</sup> Includes over-the-counter derivative instruments in a net asset value position which may require the counterparty to pledge collateral to the Company. As of June 30, 2011, \$410 of a cash collateral liability was netted against the derivative asset value in the Condensed Consolidated Balance Sheet and is excluded from the table above. See footnote 3 below for derivative liabilities.

- [2] As of June 30, 2011, excludes approximately \$4 billion of investment sales receivable that are not subject to fair value accounting.
- [3] Includes over-the-counter derivative instruments in a net negative market value position (derivative liability). In the Level 3 roll-forward table included below in this Note 4, the derivative asset and liability are referred to as freestanding derivatives—and are presented on a net basis.
- [4] Represents embedded derivatives associated with non-funding agreement-backed consumer equity linked notes.

18

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued) 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued)

**December 31, 2010 Ouoted Prices** in Active Markets **Significant** Significant for Identical **Observable** Unobservable **Assets Inputs Inputs** (Level 3) (Level 1) (Level 2) **Total** Assets accounted for at fair value on a recurring basis Fixed maturities, AFS \$ \$ \$ 2,412 \$ **ABS** 2,889 477 2,581 **CDOs** 2,611 30 **CMBS** 7,228 7,917 689 Corporate 37,755 39,884 2,129 Foreign government/government agencies 1,683 1,627 56 Municipal 272 12,124 11.852 **RMBS** 4,398 5,683 1,285 U.S. Treasuries 434 5,029 4,595 Total fixed maturities, AFS 77,820 434 69,897 7,489 Fixed maturities, FVO 649 127 522 Equity securities, trading 32,820 30,541 2,279 Equity securities, AFS 973 298 521 154 Derivative assets Credit derivatives 3 (18)21 2 2 Equity derivatives Foreign exchange derivatives 868 868 Interest rate derivatives (106)(70)(36)Other derivative contracts 32 32 Total derivative assets [1] 799 780 19 Short-term investments 7,987 8,528 541 Separate account assets [2] 153,727 116,717 35,763 1,247 Total assets accounted for at fair value on a recurring basis \$ \$ 275,316 120,269 145,616 \$ 9,431

### Liabilities accounted for at fair value on a recurring basis

Other policyholder funds and benefits payable

Percentage of level to total

Table of Contents 33

100%

44%

53%

3%

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| Equity linked notes                     | \$<br>(9)   | \$<br>\$       | \$<br>(9)   |
|---|-------------|----------------|-------------|
| Derivative liabilities                  |             |                |             |
| Credit derivatives                      | (482)       | (71)           | (411)       |
| Equity derivatives                      | 2           |                | 2           |
| Foreign exchange derivatives            | (34)        | (34)           |             |
| Interest rate derivatives               | (266)       | (249)          | (17)        |
| Total derivative liabilities [3]        | (780)       | (354)          | (426)       |
| Other liabilities                       | (37)        |                | (37)        |
| Consumer notes [4]                      | (5)         |                | (5)         |
| Total liabilities accounted for at fair |             |                |             |
| value on a recurring basis              | \$<br>(831) | \$<br>\$ (354) | \$<br>(477) |

- [1] Includes over-the-counter derivative instruments in a net asset value position which may require the counterparty to pledge collateral to the Company. As of December 31, 2010, \$968 of cash collateral liability was netted against the derivative asset value in the Condensed Consolidated Balance Sheet and is excluded from the table above. See footnote 3 below for derivative liabilities.
- [2] As of December 31, 2010, excludes approximately \$6 billion of investment sales receivable that are not subject to fair value accounting.
- [3] Includes over-the-counter derivative instruments in a net negative market value position (derivative liability). In the Level 3 roll-forward table included below in this Note 4, the derivative asset and liability are referred to as freestanding derivatives and are presented on a net basis.
- [4] Represents embedded derivatives associated with non-funding agreement-backed consumer equity linked notes.

19

### THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued) Determination of Fair Values

The valuation methodologies used to determine the fair values of assets and liabilities under the exit price notion reflect market-participant objectives and are based on the application of the fair value hierarchy that prioritizes relevant observable market inputs over unobservable inputs. The Company determines the fair values of certain financial assets and financial liabilities based on quoted market prices where available and where prices represent a reasonable estimate of fair value. The Company also determines fair value based on future cash flows discounted at the appropriate current market rate. Fair values reflect adjustments for counterparty credit quality, the Company s default spreads, liquidity and, where appropriate, risk margins on unobservable parameters. The following is a discussion of the methodologies used to determine fair values for the financial instruments listed in the above tables. *Available-for-Sale Securities, Fixed Maturities, FVO, Equity Securities, Trading, and Short-term Investments*The fair value of AFS securities, fixed maturities, FVO, equity securities, trading, and short-term investments in an entire and orderly market (a.g. not distracted or forced liquidation) are determined by market of the considering

The fair value of AFS securities, fixed maturities, FVO, equity securities, trading, and short-term investments in an active and orderly market (e.g. not distressed or forced liquidation) are determined by management after considering one of three primary sources of information: third-party pricing services, independent broker quotations or pricing matrices. Security pricing is applied using a waterfall approach whereby publicly available prices are first sought from third-party pricing services, the remaining unpriced securities are submitted to independent brokers for prices, or lastly, securities are priced using a pricing matrix. Based on the typical trading volumes and the lack of quoted market prices for fixed maturities, third-party pricing services will normally derive the security prices from recent reported trades for identical or similar securities making adjustments through the reporting date based upon available market observable information as outlined above. If there are no recently reported trades, the third-party pricing services and independent brokers may use matrix or model processes to develop a security price where future cash flow expectations are developed based upon collateral performance and discounted at an estimated market rate. Included in the pricing of ABS and RMBS are estimates of the rate of future prepayments of principal over the remaining life of the securities. Such estimates are derived based on the characteristics of the underlying structure and prepayment speeds previously experienced at the interest rate levels projected for the underlying collateral. Actual prepayment experience may vary from these estimates.

Prices from third-party pricing services are often unavailable for securities that are rarely traded or are traded only in privately negotiated transactions. As a result, certain securities are priced via independent broker quotations which utilize inputs that may be difficult to corroborate with observable market based data. Additionally, the majority of these independent broker quotations are non-binding.

A pricing matrix is used to price private placement securities for which the Company is unable to obtain a price from a third-party pricing service by discounting the expected future cash flows from the security by a developed market discount rate utilizing current credit spreads. Credit spreads are developed each month using market based data for public securities adjusted for credit spread differentials between public and private securities which are obtained from a survey of multiple private placement brokers. The appropriate credit spreads determined through this survey approach are based upon the issuer—s financial strength and term to maturity, utilizing an independent public security index and trade information and adjusting for the non-public nature of the securities.

The Company performs a monthly analysis of the prices and credit spreads received from third parties to ensure that the prices represent a reasonable estimate of the fair value. As a part of this analysis, the Company considers trading volume and other factors to determine whether the decline in market activity is significant when compared to normal activity in an active market, and if so, whether transactions may not be orderly considering the weight of available evidence. If the available evidence indicates that pricing is based upon transactions that are stale or not orderly, the Company places little, if any, weight on the transaction price and will estimate fair value utilizing an internal pricing model. This process involves quantitative and qualitative analysis and is overseen by investment and accounting professionals. Examples of procedures performed include, but are not limited to, initial and on-going review of third-party pricing services methodologies, review of pricing statistics and trends, back testing recent trades, and monitoring of trading volumes, new issuance activity and other market activities. In addition, the Company ensures

that prices received from independent brokers represent a reasonable estimate of fair value through the use of internal and external cash flow models developed based on spreads, and when available, market indices. As a result of this analysis, if the Company determines that there is a more appropriate fair value based upon the available market data, the price received from the third party is adjusted accordingly. The Company s internal pricing model utilizes the Company s best estimate of expected future cash flows discounted at a rate of return that a market participant would require. The significant inputs to the model include, but are not limited to, current market inputs, such as credit loss assumptions, estimated prepayment speeds and market risk premiums.

20

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued)

The Company has analyzed the third-party pricing services—valuation methodologies and related inputs, and has also evaluated the various types of securities in its investment portfolio to determine an appropriate fair value hierarchy level based upon trading activity and the observability of market inputs. Most prices provided by third-party pricing services are classified into Level 2 because the inputs used in pricing the securities are market observable. Due to a general lack of transparency in the process that brokers use to develop prices, most valuations that are based on brokers—prices are classified as Level 3. Some valuations may be classified as Level 2 if the price can be corroborated with observable market data.

# Derivative Instruments, including embedded derivatives within investments

Derivative instruments are fair valued using pricing valuation models that utilize independent market data inputs, quoted market prices for exchange-traded derivatives, or independent broker quotations. Excluding embedded and reinsurance related derivatives, as of June 30, 2011 and December 31, 2010, 98% and 97%, respectively, of derivatives, based upon notional values, were priced by valuation models or quoted market prices. The remaining derivatives were priced by broker quotations. The Company performs a monthly analysis on derivative valuations which includes both quantitative and qualitative analysis. Examples of procedures performed include, but are not limited to, review of pricing statistics and trends, back testing recent trades, analyzing the impacts of changes in the market environment, and review of changes in market value for each derivative including those derivatives priced by brokers.

The Company utilizes derivative instruments to manage the risk associated with certain assets and liabilities. However, the derivative instrument may not be classified with the same fair value hierarchy level as the associated assets and liabilities. Therefore the realized and unrealized gains and losses on derivatives reported in Level 3 may not reflect the offsetting impact of the realized and unrealized gains and losses of the associated assets and liabilities.

#### Valuation Techniques and Inputs for Investments

Generally, the Company determines the estimated fair value of its AFS securities, fixed maturities, FVO, equity securities, trading, and short-term investments using the market approach. The income approach is used for securities priced using a pricing matrix, as well as for derivative instruments. For Level 1 investments, which are comprised of on-the-run U.S. Treasuries, exchange-traded equity securities, short-term investments, and exchange traded futures and option contracts, valuations are based on observable inputs that reflect quoted prices for identical assets in active markets that the Company has the ability to access at the measurement date.

For most of the Company s debt securities, the following inputs are typically used in the Company s pricing methods: reported trades, benchmark yields, bids and/or estimated cash flows. For securities, except U.S. Treasuries, inputs also include issuer spreads, which may consider credit default swap curves. Derivative instruments are valued using mid-market inputs that are predominantly observable in the market.

A description of additional inputs used in the Company s Level 2 and Level 3 measurements is listed below:

Level 2 The fair values of most of the Company s Level 2 investments are determined by management after considering prices received from third party pricing services. These investments include most fixed maturities and preferred stocks, including those reported in separate account assets.

ABS, CDOs, CMBS and RMBS Primary inputs also include monthly payment information, collateral performance, which varies by vintage year and includes delinquency rates, collateral valuation loss severity rates, collateral refinancing assumptions, credit default swap indices and, for ABS and RMBS, estimated prepayment rates.

Corporates Primary inputs also include observations of credit default swap curves related to the issuer. Foreign government/government agencies Primary inputs also include observations of credit default swap curves related to the issuer and political events in emerging markets.

*Municipals* Primary inputs also include Municipal Securities Rulemaking Board reported trades and material event notices, and issuer financial statements.

Short-term investments Primary inputs also include material event notices and new issue money market rates.

*Equity securities, trading* Consist of investments in mutual funds. Primary inputs include net asset values obtained from third party pricing services.

Credit derivatives Significant inputs primarily include the swap yield curve and credit curves.

Foreign exchange derivatives Significant inputs primarily include the swap yield curve, currency spot and forward rates, and cross currency basis curves.

*Interest rate derivatives* Significant input is primarily the swap yield curve.

21

#### **Table of Contents**

#### THE HARTFORD FINANCIAL SERVICES GROUP, INC.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued)

Level 3 Most of the Company s securities classified as Level 3 are valued based on brokers prices. Certain long-dated securities are priced based on third party pricing services, including municipal securities and foreign government/government agencies, as well as bank loans and below investment grade private placement securities. Primary inputs for these long-dated securities are consistent with the typical inputs used in Level 1 and Level 2 measurements noted above, but include benchmark interest rate or credit spread assumptions that are not observable in the marketplace. Also included in Level 3 are certain derivative instruments that either have significant unobservable inputs or are valued based on broker quotations. Significant inputs for these derivative contracts primarily include the typical inputs used in the Level 1 and Level 2 measurements noted above, but also may include the following:

*Credit derivatives* Significant unobservable inputs may include credit correlation and swap yield curve and credit curve extrapolation beyond observable limits.

Equity derivatives Significant unobservable inputs may include equity volatility.

*Interest rate contracts* Significant unobservable inputs may include swap yield curve extrapolation beyond observable limits and interest rate volatility.

## Separate Account Assets

Separate account assets are primarily invested in mutual funds but also have investments in fixed maturity and equity securities. The separate account investments are valued in the same manner, and using the same pricing sources and inputs, as the fixed maturity, equity security, and short-term investments of the Company.

22

# THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued)

Assets and Liabilities Measured at Fair Value on a Recurring Basis Using Significant Unobservable Inputs (Level 3)

The tables below provide fair value roll forwards for the three and six months ending June 30, 2011 and 2010, for the financial instruments classified as Level 3, excluding those related to the Company s living benefits and associated hedging programs, which are reported in Note 4a.

For the three months ended June 30, 2011

#### **Fixed Maturities, AFS**

| Assets                        | A  | <b>ABS</b> | CDOs     | C  | MBS   | Co | rporate | gov | oreign<br>/t./govt.<br>gencies | Mu | nicipal | RMBS     | Ma | Fotal<br>Fixed<br>turities,<br>AFS |
|-------------------------------|----|------------|----------|----|-------|----|---------|-----|--------------------------------|----|---------|----------|----|------------------------------------|
| Fair value as of              |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| March 31, 2011                | \$ | 446        | \$ 2,674 | \$ | 741   | \$ | 2,096   | \$  | 63                             | \$ | 276     | \$ 1,124 | \$ | 7,420                              |
| Total                         |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| realized/unrealized           |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| gains (losses)                |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| Included in net               |    | (1)        |          |    | 10    |    | (6)     |     |                                |    |         |          |    |                                    |
| income [1]                    |    | (1)        | 10       |    | 13    |    | (6)     |     |                                |    | 0       | (1.6)    |    | 6                                  |
| Included in OCI [2]           |    | 17         | 10       |    | 34    |    | 27      |     | 1                              |    | 9       | (16)     |    | 82                                 |
| Purchases                     |    | (7)        | (42)     |    | (20)  |    | 35      |     | (1)                            |    |         | 25       |    | 60                                 |
| Settlements                   |    | (7)        | (43)     |    | (20)  |    | (42)    |     | (1)                            |    | (2)     | (33)     |    | (146)                              |
| Sales                         |    | (2)        | (66)     |    | (193) |    | (61)    |     | (3)                            |    | (2)     |          |    | (327)                              |
| Transfers into Level 3        |    | 19         |          |    | 79    |    | 78      |     |                                |    |         | 14       |    | 190                                |
| [3]<br>Transfers out of Level |    | 19         |          |    | 19    |    | 70      |     |                                |    |         | 14       |    | 190                                |
|                               |    | (20)       |          |    |       |    | (17)    |     | (0)                            |    | (2)     |          |    | (40)                               |
| 3 [3]                         |    | (20)       |          |    |       |    | (17)    |     | (9)                            |    | (3)     |          |    | (49)                               |
| Fair value as of              |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| June 30, 2011                 | \$ | 452        | \$ 2,575 | \$ | 654   | \$ | 2,110   | \$  | 51                             | \$ | 280     | \$ 1,114 | \$ | 7,236                              |
| ,                             | ·  |            | . ,      | •  |       | •  | ,       | •   |                                |    |         | . ,      | •  | ,                                  |
| Changes in unrealized         |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| gains (losses)                |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| included in net               |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| income related to             |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| financial instruments         |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| still held at June 30,        |    |            |          |    |       |    |         |     |                                |    |         |          |    |                                    |
| 2011 [1]                      | \$ | (1)        | \$       | \$ | 13    | \$ | (6)     | \$  |                                | \$ |         | \$       | \$ | 6                                  |

#### **Freestanding Derivatives [4]**

|        |              |           |          |       |         |         |      |           |       |          | 1   | Γotal    |    |        |
|--------|--------------|-----------|----------|-------|---------|---------|------|-----------|-------|----------|-----|----------|----|--------|
|        | $\mathbf{F}$ | ixed      | Equity   | y     |         |         |      | Interes   | t (   | Other    | F   | Free-    |    |        |
|        | Mat          | turities  | Securiti | es, C | Credit  | Equit   | y    | Rate      | De    | rivative | Sta | anding   | Se | parate |
| Assets | F            | <b>OV</b> | AFS      | Der   | ivative | Derivat | ives | Derivativ | es Co | ntracts  | Der | ivatives | Ac | counts |
|        | \$           | 579       | \$ 8     | 0 \$  | (382)   | \$      | 5    | \$        | \$    | 31       | \$  | (337)    | \$ | 1,207  |

| Fair value as of March 31, 2011 Total realized/unrealized gains (losses) Included in net income [1] Included in OCI [2] Purchases Settlements Sales Transfers into Level 3 [3] Transfers out of |       | (22)     |      | 2<br>24<br>(1) | (17)        |    | 1             |      | (2)  | (1)            |      | (19)  |     | 5<br>(94)<br>(22)<br>3 |
|---|-------|----------|------|----------------|-------------|----|---------------|------|------|----------------|------|-------|-----|------------------------|
| Level 3 [3]   |       |          |      | (5)            |             |    |               |      |      |                |      |       |     | (31)                   |
| Fair value as of June 30, 2011  | \$    | 556      | \$   | 100            | \$<br>(402) | \$ | 6             | \$   | 7    | \$<br>30       | \$   | (359) | \$  | 1,068                  |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2011 [1]  | \$    | (22)     | \$   |                | \$<br>(19)  | \$ | 1             | \$   | (2)  | \$<br>(1)      | \$   | (21)  | \$  | 4                      |
| T : 1 994   |       |          |      |                |             | I  | <b>Equity</b> |      | ked  | Other          |      |       |     | mer                    |
| <b>Liabilities</b> Fair value as of March   |       |          |      |                |             | \$ | No            | otes | (10) | \$<br>Liabilit | (51) |       | Not | <b>es</b> (5)          |
| Total realized/unrealized Included in net income  | _     | ins (los | ses) |                |             |    |               |      |      |                | 7    |       |     | 1                      |
| Fair value as of June   | 30, 2 | 011      |      |                |             | \$ |               |      | (10) | \$             | (44) | \$    |     | (4)                    |
| Changes in unrealized income related to finan   | _     |          |      |                |             |    |               |      |      |                |      |       |     |                        |

Table of Contents 41

\$

23

\$

7 \$

1

June 30, 2011 [1]

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued) 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued) For the six months ended June 30, 2011

#### Fixed Maturities, AFS

|   |    |       |      |       |    |       | J  | rixea Ma | atur | tties, AF                    | 5  |         |        |      | ,  | T. 4 1                             |
|---|----|-------|------|-------|----|-------|----|----------|------|------------------------------|----|---------|--------|------|----|------------------------------------|
| Assets  | A  | ABS   | C    | DOs   | C  | MBS   | Co | rporate  | gov  | oreign<br>t./govt.<br>encies | Mu | nicipal | RM     | BS   | Ma | Fotal<br>Fixed<br>turities,<br>AFS |
| Fair value as of  |    |       |      |       |    |       |    |          |      |                              |    |         |        |      |    |                                    |
| January 1, 2011   | \$ | 477   | \$ 2 | 2,581 | \$ | 689   | \$ | 2,129    | \$   | 56                           | \$ | 272     | \$ 1,2 | 285  | \$ | 7,489                              |
| Total   |    |       |      |       |    |       |    |          |      |                              |    |         |        |      |    |                                    |
| realized/unrealized   |    |       |      |       |    |       |    |          |      |                              |    |         |        |      |    |                                    |
| gains (losses)  |    |       |      |       |    |       |    |          |      |                              |    |         |        |      |    |                                    |
| Included in net   |    |       |      |       |    |       |    |          |      |                              |    |         |        |      |    |                                    |
| income [1]  |    | (6)   |      | (15)  |    | 11    |    | (28)     |      |                              |    |         |        | (9)  |    | (47)                               |
| Included in OCI [2]   |    | 37    |      | 123   |    | 147   |    | 19       |      | 1                            |    | 9       |        | 25   |    | 361                                |
| Purchases   |    |       |      |       |    |       |    | 52       |      | 2                            |    |         |        | 25   |    | 79                                 |
| Settlements   |    | (18)  |      | (78)  |    | (30)  |    | (73)     |      | (2)                          |    |         |        | (67) |    | (268)                              |
| Sales   |    | (2)   |      | (66)  |    | (315) |    | (134)    |      | (5)                          |    | (2)     | (      | (16) |    | (540)                              |
| Transfers into Level 3  |    |       |      |       |    |       |    |          |      |                              |    |         |        |      |    |                                    |
| [3]   |    | 68    |      | 30    |    | 152   |    | 273      |      | 11                           |    | 4       |        | 14   |    | 552                                |
| Transfers out of  |    |       |      |       |    |       |    |          |      |                              |    |         |        |      |    |                                    |
| Level 3 [3]   |    | (104) |      |       |    |       |    | (128)    |      | (12)                         |    | (3)     | (1     | 143) |    | (390)                              |
| Fair value as of June 30, 2011  | \$ | 452   | \$ 2 | 2,575 | \$ | 654   | \$ | 2,110    | \$   | 51                           | \$ | 280     | \$ 1,1 | 114  | \$ | 7,236                              |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, |    |       |      |       |    |       |    |          |      |                              |    |         |        |      |    |                                    |
| 2011 [1]  | \$ | (6)   | \$   | (15)  | \$ | 11    | \$ | (28)     | \$   |                              | \$ |         | \$     | (9)  | \$ | (47)                               |

# **Freestanding Derivatives [4]**

| Assets Fair value as of                                  | Mat | ixed<br>turities<br>VO | Sec |      | _  | redit<br>ivative | quity<br>vatives | F  | terest<br>Rate<br>vatives | Deri |     | I<br>Sta | Total  Tree-  anding ivatives | parate<br>counts |
|--|-----|------------------------|-----|------|----|------------------|------------------|----|---------------------------|------|-----|----------|-------------------------------|------------------|
| January 1, 2011 Total realized/unrealized gains (losses) | \$  | 522                    | \$  | 154  | \$ | (390)            | \$<br>4          | \$ | (53)                      | \$   | 32  | \$       | (407)                         | \$<br>1,247      |
| gams (1055 <b>c</b> 5)                                   |     | 36                     |     | (10) |    | (6)              | 2                |    | (5)                       |      | (2) |          | (11)                          | 24               |

| Included in net income [1] Included in OCI [2]                                       |           | 1          |      |       |         |           |           |             |             |
|--|-----------|------------|------|-------|---------|-----------|-----------|-------------|-------------|
| Purchases  |           | 37         |      | 1     |         | 64        |           | 65          | 34          |
| Settlements  | (2)       |            |      | (7)   |         | 1         |           | (6)         |             |
| Sales  |           | (1)        |      |       |         |           |           |             | (169)       |
| Transfers into Level 3 [3]   |           |            |      |       |         |           |           |             | 12          |
| Transfers out of Level 3 [3]   |           | (81)       |      |       |         |           |           |             | (80)        |
| Level 3 [3]  |           | (61)       |      |       |         |           |           |             | (80)        |
| Fair value as of June 30, 2011   | \$<br>556 | \$<br>100  | \$ ( | (402) | \$<br>6 | \$<br>7   | \$<br>30  | \$<br>(359) | \$<br>1,068 |
| Changes in unrealized gains (losses) included in                                     |           |            |      |       |         |           |           |             |             |
| net income related to<br>financial instruments<br>still held at June 30,<br>2011 [1] | \$<br>36  | \$<br>(10) | \$   | (8)   | \$<br>2 | \$<br>(3) | \$<br>(2) | \$<br>(11)  | \$<br>1     |

| Liabilities  | -  | y Linked<br>lotes | •  | ther<br>bilities | _  | onsumer<br>Notes |
|--|----|-------------------|----|------------------|----|------------------|
| Fair value as of January 1, 2011   | \$ | (9)               | \$ | (37)             | \$ | (5)              |
| Total realized/unrealized gains (losses) Included in net income [1]  |    |                   |    | (7)              |    | 1                |
| Settlements  |    | (1)               |    |                  |    |                  |
| Fair value as of June 30, 2011   | \$ | (10)              | \$ | (44)             | \$ | (4)              |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at |    |                   |    |                  |    |                  |
| June 30, 2011 [1]  | \$ |                   | \$ | (7)              | \$ | 1                |

24

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued) 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued) For the three months ended June 30, 2010

# **Fixed Maturities, AFS**

|   |          |      |      |      |    |      |    | rixeu M | atur | ines, Ai       | כיו |         |      |      |    |                   |
|---|----------|------|------|------|----|------|----|---------|------|----------------|-----|---------|------|------|----|-------------------|
|   |          |      |      |      |    |      |    |         |      | reign<br>ovt./ |     |         |      |      |    | Total<br>Fixed    |
| Assets  | <b>A</b> | BS   | CI   | DOs  | C  | MBS  | Co | manata  | g    | ovt.<br>encies | Man | nicipal | D    | MBS  | Ma | iturities,<br>AFS |
| Fair value as of  | A        | DS   | CI   | JUS  | C  | MIDS | Co | rporate | age  | encies         | Mu  | пстраг  | N1   | VIDS |    | AFS               |
| March 31, 2010<br>Total   | \$       | 533  | \$ 2 | ,749 | \$ | 442  | \$ | 8,612   | \$   | 59             | \$  | 322     | \$ 1 | ,174 | \$ | 13,891            |
| realized/unrealized<br>gains (losses)<br>Included in net  |          |      |      |      |    |      |    |         |      |                |     |         |      |      |    |                   |
| income [1]  |          | (3)  |      | (22) |    | (42) |    | 6       |      |                |     |         |      | (21) |    | (82)              |
| Included in OCI [2] Purchases, issuances,   |          | 15   |      | 105  |    | 189  |    | 103     |      |                |     | 16      |      | 75   |    | 503               |
| and settlements   |          | (13) |      | (48) |    | (17) |    | 61      |      | (2)            |     | (21)    |      | 238  |    | 198               |
| Transfers into Level 3 [3]  |          | 28   |      | 11   |    | 139  |    | 174     |      |                |     |         |      |      |    | 352               |
| Transfers out of  |          |      |      |      |    |      |    |         |      |                |     |         |      |      |    | 332               |
| Level 3 [3]   |          | (12) |      | (17) |    | (59) |    | (140)   |      | (6)            |     |         |      |      |    | (234)             |
| Fair value as of June 30, 2010  | \$       | 548  | \$ 2 | ,778 | \$ | 652  | \$ | 8,816   | \$   | 51             | \$  | 317     | \$ 1 | ,466 | \$ | 14,628            |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, |          |      |      |      |    |      |    |         |      |                |     |         |      |      |    |                   |
| 2010 [1]  | \$       | (4)  | \$   | (28) | \$ | (39) | \$ | 2       | \$   |                | \$  |         | \$   | (16) | \$ | (85)              |

# **Freestanding Derivatives [4]**

| Assets  | Sec | Equity<br>curities,<br>AFS | Credit<br>rivatives | quity<br>ivatives | R  | erest<br>ate<br>vatives | Deri | ther<br>ivative<br>tracts | H<br>Sta | Total<br>Tree-<br>anding<br>ivatives | <br>parate<br>counts |
|---|-----|----------------------------|---------------------|-------------------|----|-------------------------|------|---------------------------|----------|--------------------------------------|----------------------|
| Fair value as of<br>March 31, 2010<br>Total realized/unrealized<br>gains (losses) | \$  | 65                         | \$<br>(491)         | \$<br>(1)         | \$ | (6)                     | \$   | 35                        | \$       | (463)                                | \$<br>955            |
| Included in net income [1]  |     | (1)                        | (47)                | 1                 |    | 1                       |      |                           |          | (45)                                 | (2)                  |

| Included in OCI [2]      | 2         |             |         |                   |          |             |           |
|--------------------------|-----------|-------------|---------|-------------------|----------|-------------|-----------|
| Purchases, issuances,    |           |             |         |                   |          |             |           |
| and settlements          | 8         | 5           |         | (44)              |          | (39)        | 5         |
| Transfers into Level 3   |           |             |         |                   |          |             |           |
| [3]                      | 6         |             |         |                   |          |             | (2)       |
| Transfers out of Level 3 |           |             |         |                   |          |             |           |
| [3]                      |           |             |         |                   |          |             | (19)      |
|                          |           |             |         |                   |          |             |           |
| Fair value as of         |           | /X          |         | (40)              |          |             |           |
| June 30, 2010            | \$<br>80  | \$<br>(533) | \$      | \$<br><b>(49)</b> | \$<br>35 | \$<br>(547) | \$<br>937 |
| Changes in unrealized    |           |             |         |                   |          |             |           |
| gains (losses) included  |           |             |         |                   |          |             |           |
| in net income related to |           |             |         |                   |          |             |           |
| financial instruments    |           |             |         |                   |          |             |           |
| still held at June 30,   |           |             |         |                   |          |             |           |
| 2010 [1]                 | \$<br>(4) | \$<br>(47)  | \$<br>1 | \$<br>(20)        | \$       | \$<br>(66)  | \$<br>9   |

# Other Policyholder Funds and Benefits Pavable

| Liabilities  | utional<br>otes | Eq<br>Liı | Tayable<br>Juity<br>nked<br>otes | Pol | tal Other<br>icyholder<br>Funds<br>I Benefits<br>Payable | other<br>bilities | nsumer<br>Jotes |
|--|-----------------|-----------|----------------------------------|-----|--|-------------------|-----------------|
| Fair value as of March 31, 2010 Total realized/unrealized gains (losses) Included in net income [1]                          | \$<br>(7)<br>9  | \$        | (9)                              | \$  | (16)<br>11   | \$<br>(22)        | \$<br>(5)       |
| Fair Value as of June 30, 2010   | \$<br>2         | \$        | (7)                              | \$  | (5)  | \$<br>(16)        | \$<br>(4)       |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2010 [1] | \$<br>9         | \$        | 2                                | \$  | 11   | \$                | \$<br>1         |

25

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued) 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued) For the six months ended June 30, 2010

### Fixed Maturities, AFS

|   |        |                 |          |    | Fixed M | aturi | ities, Al      | 'S |         |             |       |    |                   |
|---|--------|-----------------|----------|----|---------|-------|----------------|----|---------|-------------|-------|----|-------------------|
|   |        |                 |          |    |         |       | reign<br>ovt./ |    |         |             |       |    | Total<br>Fixed    |
| Assets  | ABS    | CDOs            | CMBS     | Co | rporate | g     | ovt.<br>encies | Mu | nicipal | RI          | MBS   | Ma | nturities,<br>AFS |
| Fair value as of  |        |                 |          |    |         |       |                |    |         |             |       |    |                   |
| January 1, 2010   | \$ 580 | \$ 2,835        | \$ 307   | \$ | 8,027   | \$    | 93             | \$ | 262     | \$ 1        | 1,153 | \$ | 13,257            |
| Total   |        |                 |          |    |         |       |                |    |         |             |       |    |                   |
| realized/unrealized   |        |                 |          |    |         |       |                |    |         |             |       |    |                   |
| gains (losses)  |        |                 |          |    |         |       |                |    |         |             |       |    |                   |
| Included in net   |        |                 |          |    |         |       |                |    |         |             |       |    |                   |
| income [1]  | (3)    | (85)            | (114)    |    | 8       |       | _              |    |         |             | (34)  |    | (228)             |
| Included in OCI [2]   | 43     | 320             | 275      |    | 232     |       | 2              |    | 34      |             | 164   |    | 1,070             |
| Purchases, issuances,   | (22)   | (67)            | (22)     |    | 277     |       | (0)            |    | 2.5     |             | 206   |    | 207               |
| and settlements   | (23)   | (67)            | (23)     |    | 277     |       | (8)            |    | 25      |             | 206   |    | 387               |
| Transfers into Level 3  | 20     | 27              | 266      |    | £10     |       | (              |    |         |             |       |    | 027               |
| [3] Transfers out of  | 28     | 27              | 266      |    | 510     |       | 6              |    |         |             |       |    | 837               |
|   | (77)   | (252)           | (59)     |    | (238)   |       | (42)           |    | (4)     |             | (23)  |    | (695)             |
| Level 3 [3]   | (77)   | (232)           | (39)     |    | (238)   |       | (42)           |    | (4)     |             | (23)  |    | (093)             |
| Fair value as of June 30, 2010  | \$ 548 | \$ 2,778        | \$ 652   | \$ | 8,816   | \$    | 51             | \$ | 317     | <b>\$</b> 1 | 1,466 | \$ | 14,628            |
| June 20, 2010   | φεισ   | Ψ <b>2</b> ,770 | Ψ 002    | Ψ  | 0,010   | Ψ     |                | Ψ  | 017     | Ψ           | 1,100 | Ψ  | 11,020            |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, |        |                 |          |    |         |       |                |    |         |             |       |    |                   |
| 2010 [1]  | \$ (4) | \$ (91)         | \$ (110) | \$ | 2       | \$    |                | \$ |         | \$          | (29)  | \$ | (232)             |

# **Freestanding Derivatives [4]**

| Assets   | Sec | Equity<br>curities,<br>AFS | Credit<br>rivatives | quity<br>ivatives | R  | erest<br>ate<br>vatives | Deri | ther<br>vative<br>tracts | F<br>Sta | Total<br>Tree-<br>anding<br>ivatives | <br>oarate<br>counts |
|--|-----|----------------------------|---------------------|-------------------|----|-------------------------|------|--------------------------|----------|--------------------------------------|----------------------|
| Fair value as of<br>January 1, 2010<br>Total realized/unrealized<br>gains (losses) | \$  | 58                         | \$<br>(228)         | \$<br>(2)         | \$ | 5                       | \$   | 36                       | \$       | (189)                                | \$<br>962            |
| Included in net income [1]   |     | (2)                        | (20)                | 2                 |    | 1                       |      | (1)                      |          | (18)                                 | 16                   |

| Included in OCI [2]      | 9         |    |       |         |                   |           |             |           |
|--------------------------|-----------|----|-------|---------|-------------------|-----------|-------------|-----------|
| Purchases, issuances,    |           |    |       |         |                   |           |             |           |
| and settlements          | 9         |    | 5     |         | (44)              |           | (39)        | 82        |
| Transfers into Level 3   |           |    |       |         |                   |           |             |           |
| [3]                      | 6         |    | (290) |         |                   |           | (290)       | 4         |
| Transfers out of Level 3 |           |    |       |         |                   |           |             |           |
| [3]                      |           |    |       |         | (11)              |           | (11)        | (127)     |
|                          |           |    |       |         |                   |           |             |           |
| Fair value as of         |           | _  |       |         |                   |           |             |           |
| June 30, 2010            | \$<br>80  | \$ | (533) | \$      | \$<br><b>(49)</b> | \$<br>35  | \$<br>(547) | \$<br>937 |
| Changes in unrealized    |           |    |       |         |                   |           |             |           |
| gains (losses) included  |           |    |       |         |                   |           |             |           |
| in net income related to |           |    |       |         |                   |           |             |           |
| financial instruments    |           |    |       |         |                   |           |             |           |
| still held at June 30,   |           |    |       |         |                   |           |             |           |
| 2010 [1]                 | \$<br>(5) | \$ | (20)  | \$<br>2 | \$<br>(20)        | \$<br>(1) | \$<br>(39)  | \$<br>13  |

# Other Policyholder Funds and Benefits Pavable

|  |    |                 |    | гауаше                 |                   |   |    |                  |    |               |
|--|----|-----------------|----|------------------------|-------------------|---|----|------------------|----|---------------|
| Liabilities  |    | utional<br>otes | Li | quity<br>nked<br>lotes | Polio<br>F<br>and | al Other<br>cyholder<br>Tunds<br>Benefits<br>ayable |    | ther<br>oilities |    | sumer<br>otes |
| Fair value as of January 1,  | Φ. | (2)             | Φ. | (10)                   |                   |   | Φ. |                  | Φ. | ( <b>5</b> )  |
| 2010 Total realized/unrealized gains (losses)  | \$ | (2)             | \$ | (10)                   | \$                | (12)  | \$ |                  | \$ | (5)           |
| Included in net income [1]<br>Transfers into Level 3 [3]   |    | 4               |    | 3                      |                   | 7   |    | (5)<br>(11)      |    | 1             |
| Fair Value as of June 30, 2010   | \$ | 2               | \$ | (7)                    | \$                | (5)   | \$ | (16)             | \$ | (4)           |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at |    |                 |    |                        |                   |   |    |                  |    |               |
| June 30, 2010 [1]  | \$ | 4               | \$ | 3                      | \$                | 7   | \$ |                  | \$ | 1             |

<sup>[1]</sup> All amounts in these rows are reported in net realized capital gains/losses. The realized/unrealized gains (losses) included in net income for separate account assets are offset by an equal amount for separate account liabilities, which results in a net zero impact on net income for the Company. All amounts are before income taxes and amortization of deferred policy acquisition costs and present value of future profits (DAC).

<sup>[2]</sup> All amounts are before income taxes and amortization of DAC.

<sup>[3]</sup> Transfers in and/or (out) of Level 3 are primarily attributable to the availability of market observable information and the re-evaluation of the observability of pricing inputs.

[4] Derivative instruments are reported in this table on a net basis for asset/(liability) positions and reported in the Condensed Consolidated Balance Sheet in other investments and other liabilities.

26

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued) Fair Value Option

The Company elected the fair value option for its investments containing an embedded credit derivative which were not bifurcated as a result of new accounting guidance effective July 1, 2010. The underlying credit risk of these securities is primarily corporate bonds and commercial real estate. The Company elected the fair value option given the complexity of bifurcating the economic components associated with the embedded credit derivative. Additionally, the Company elected the fair value option for purchases of foreign government securities to align with the accounting for yen-based fixed annuity liabilities, which are adjusted for changes in spot rates through realized gains and losses. Similar to other fixed maturities, income earned from these securities is recorded in net investment income. Changes in the fair value of these securities are recorded in net realized capital gains and losses.

The Company previously elected the fair value option for one of its consolidated VIEs in order to apply a consistent accounting model for the VIE s assets and liabilities. The VIE is an investment vehicle that holds high quality investments, derivative instruments that reference third-party corporate credit and issues notes to investors that reflect the credit characteristics of the high quality investments and derivative instruments. The risks and rewards associated with the assets of the VIE inure to the investors. The investors have no recourse against the Company. As a result, there has been no adjustment to the market value of the notes for the Company s own credit risk.

The following table presents the changes in fair value of those assets and liabilities accounted for using the fair value option reported in net realized capital gains and losses in the Company s Condensed Consolidated Statements of Operations.

|                                       | T    | hree Mon<br>June |      | Six Months Ended<br>June 30, |      |     |      |            |
|---------------------------------------|------|------------------|------|------------------------------|------|-----|------|------------|
| (Before-tax)                          | 2011 |                  | 2010 |                              | 2011 |     | 2010 |            |
| Assets                                |      |                  |      |                              |      |     |      |            |
| Fixed maturities, FVO                 |      |                  |      |                              |      |     |      |            |
| Corporate                             | \$   | 2                | \$   | 1                            | \$   | 14  | \$   | 2          |
| CRE CDOs                              |      | (25)             |      | (4)                          |      | 21  |      | (4)        |
| Foreign government                    |      | 17               |      |                              |      | 11  |      |            |
| Other liabilities                     |      |                  |      |                              |      |     |      |            |
| Credit-linked notes                   |      | 7                |      | 6                            |      | (7) |      | (5)        |
|                                       |      |                  |      |                              |      |     |      |            |
| Total realized capital gains (losses) | \$   | 1                | \$   | 3                            | \$   | 39  | \$   | <b>(7)</b> |

The following table presents the fair value of assets and liabilities accounted for using the fair value option included in the Company s Condensed Consolidated Balance Sheets.

| Assets Fixed maturities, FVO | ine 30,<br>2011 | cember 31,<br>2010 |  |
|------------------------------|-----------------|--------------------|--|
| ABS                          | \$<br>65        | \$<br>65           |  |
| CRE CDOs                     | 290             | 270                |  |
| Corporate                    | 267             | 250                |  |
| Foreign government           | 605             | 64                 |  |
| Total fixed maturities, FVO  | \$<br>1,227     | \$<br>649          |  |

### Other liabilities

Credit-linked notes [1] \$ 44 \$ 37

[1] As of June 30, 2011 and December 31, 2010, the outstanding principal balance of the notes was \$243.

27

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# 4. Fair Value Measurements Financial Instruments Excluding Guaranteed Living Benefits (continued) Financial Instruments Not Carried at Fair Value

The following table presents carrying amounts and fair values of The Hartford s financial instruments not carried at fair value and not included in the above fair value discussion as of June 30, 2011 and December 31, 2010.

|   | June 30, 2011      |        |               |        |                    | Decembe | r 31, 2010 |               |
|---|--------------------|--------|---------------|--------|--------------------|---------|------------|---------------|
|   | Carrying<br>Amount |        | Fair<br>Value |        | Carrying<br>Amount |         |            | Fair<br>Value |
| Assets  |                    |        |               |        |                    |         |            |               |
| Mortgage loans                                    | \$                 | 5,304  | \$            | 5,393  | \$                 | 4,489   | \$         | 4,524         |
| Policy loans                                      |                    | 2,188  |               | 2,318  |                    | 2,181   |            | 2,294         |
| Liabilities                                       |                    |        |               |        |                    |         |            |               |
| Other policyholder funds and benefits payable [1] | \$                 | 10,837 | \$            | 11,141 | \$                 | 11,155  | \$         | 11,383        |
| Senior notes [2]                                  |                    | 4,880  |               | 5,167  |                    | 4,880   |            | 5,072         |
| Junior subordinated debentures [2]                |                    | 1,734  |               | 2,634  |                    | 1,727   |            | 2,596         |
| Consumer notes [3]                                |                    | 364    |               | 377    |                    | 377     |            | 392           |

<sup>[1]</sup> Excludes guarantees on variable annuities, group accident and health and universal life insurance contracts, including corporate owned life insurance.

#### [3] Excludes amounts carried at fair value and included in disclosures above.

As of June 30, 2011 and December 31, 2010, included in other liabilities in the Condensed Consolidated Balance Sheets are carrying amounts of \$223 and \$233 for deposits, respectively, and \$25, for Federal Home Loan Bank advances, related to Federal Trust Corporation. These liabilities are held for sale and the carrying amounts approximate fair value.

The Company has not made any changes in its valuation methodologies for the following assets and liabilities since December 31, 2010.

Fair values for mortgage loans were estimated using discounted cash flow calculations based on current lending rates for similar type loans. Current lending rates reflect changes in credit spreads and the remaining terms of the loans

Fair value for policy loans and consumer notes were estimated using discounted cash flow calculations using current interest rates.

Fair values for other policyholder funds and benefits payable, not carried at fair value, are determined by estimating future cash flows, discounted at the current market rate.

Fair values for senior notes and junior subordinated debentures are based primarily on market quotations from independent third-party pricing services.

28

<sup>[2]</sup> Included in long-term debt in the Condensed Consolidated Balance Sheets, except for current maturities, which are included in short-term debt.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# 4a. Fair Value Measurements Guaranteed Living Benefits

These disclosures provide information as to the extent to which the Company uses fair value to measure financial instruments related to variable annuity product guaranteed living benefits and the related variable annuity hedging program and information about the inputs used to value those financial instruments to allow users to assess the relative reliability of the measurements. The following tables present assets and (liabilities) related to the guaranteed living benefits program carried at fair value by hierarchy level.

|  | <b>June 30, 2011</b> |  |           |  |         |                                     |          |  |
|--|----------------------|--|-----------|--|---------|-------------------------------------|----------|--|
|  |                      | Quoted Prices in Active Markets for Identical Assets |           | Significant<br>Observable<br>Inputs<br>(Level 2) |         | Significant<br>Unobservab<br>Inputs |          |  |
| A sasta a commetad for at fair value on a  |                      | Total  | (Level 1) | (Le  | evel 2) | (1                                  | Level 3) |  |
| Assets accounted for at fair value on a recurring basis  |                      |  |           |  |         |                                     |          |  |
| Variable annuity hedging derivatives   | \$                   | 144  | \$        | \$   | (33)    | \$                                  | 177      |  |
| Macro hedge program  | Ψ                    | 265  | Ψ         | Ψ  | 88      | Ψ                                   | 177      |  |
| Reinsurance recoverable for U.S. GMWB  |                      | 237  |           |  |         |                                     | 237      |  |
| Total assets accounted for at fair value on a  |                      |  |           |  |         |                                     |          |  |
| recurring basis  | \$                   | 646  | \$        | \$   | 55      | \$                                  | 591      |  |
| Liabilities accounted for at fair value on a recurring basis Other policyholder funds and benefits payable |                      |  |           |  |         |                                     |          |  |
| U.S. guaranteed withdrawal benefits  | \$                   | (1,420)  | \$        | \$   |         | \$                                  | (1,420)  |  |
| International guaranteed withdrawal benefits   |                      | (30)   |           |  |         |                                     | (30)     |  |
| Variable annuity hedging derivatives   |                      | 285  |           |  | (86)    |                                     | 371      |  |
| Macro hedge program  |                      | 206  |           |  | 126     |                                     | 80       |  |
| Total liabilities accounted for at fair value  | 4                    | <b>(0.≡</b> 0`                                       | •         | 4  | 40      | <b>.</b>                            | (0.0.2)  |  |
| on a recurring basis   | \$                   | (959)  | \$        | \$   | 40      | \$                                  | (999)    |  |

|   |       |     |    | Decem   | ber | 31, 20   | )10   |  |     |
|---|-------|-----|----|---|-----|--|-------|--|-----|
|   | Total |     |    | Quoted Prices<br>in Active<br>Markets for<br>Identical<br>Assets<br>(Level 1) |     | Significant<br>Observable<br>Inputs<br>(Level 2) |       | Significant<br>Unobservable<br>Inputs<br>(Level 3) |     |
| Assets accounted for at fair value on a recurring basis | ¢     | 220 | Ф  |   |     | ¢  | (122) | ф  | 461 |
| Variable annuity hedging derivatives                    | \$    | 339 | \$ |   |     | \$   | (122) | \$   | 461 |
| Macro hedge program                                     |       | 386 |    |   | 2   |  | 176   |  | 208 |
| Reinsurance recoverable for U.S. GMWB                   |       | 280 |    |   |     |  |       |  | 280 |

| Total assets accounted for at fair value on a recurring basis   | \$ | 1,005                | \$ | 2   | \$  | 54   | \$ | 949                  |
|---|----|----------------------|----|-----|-----|------|----|----------------------|
| Liabilities accounted for at fair value on a recurring basis Other policyholder funds and benefits payable                      | Φ. | (1.611)              | Φ. |     | · h |      | Φ. | (1.611)              |
| U.S. guaranteed withdrawal benefits International guaranteed withdrawal benefits International other guaranteed living benefits | \$ | (1,611)<br>(36)<br>3 | \$ |     | \$  |      | \$ | (1,611)<br>(36)<br>3 |
| Variable annuity hedging derivatives<br>Macro hedge program   |    | 128 (2)              |    | (2) |     | (11) |    | 139                  |
| Total liabilities accounted for at fair value on a recurring basis  | \$ | (1,518)              | \$ | (2) | \$  | (11) | \$ | (1,505)              |
|   |    | 29                   |    |     |     |      |    |                      |

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

## 4a. Fair Value Measurements Guaranteed Living Benefits (continued)

#### **Product Derivatives**

The Company currently offers certain variable annuity products with GMWB riders in the U.S., and formerly offered such products in the U.K. and Japan. The GMWB represents an embedded derivative in the variable annuity contract. When it is determined that (1) the embedded derivative possesses economic characteristics that are not clearly and closely related to the economic characteristics of the host contract, and (2) a separate instrument with the same terms would qualify as a derivative instrument, the embedded derivative is bifurcated from the host for measurement purposes. The embedded derivative is carried at fair value, with changes in fair value reported in net realized capital gains and losses. The Company s GMWB liability is reported in other policyholder funds and benefits payable in the Consolidated Balance Sheets.

In valuing the embedded derivative, the Company attributes to the derivative a portion of the expected fees to be collected over the expected life of the contract from the contract holder equal to the present value of future GMWB claims (the Attributed Fees ). The excess of fees collected from the contract holder in the current period over the current period s Attributed Fees are associated with the host variable annuity contract and reported in fee income.

#### U.S. GMWB Reinsurance Derivative

The Company has reinsurance arrangements in place to transfer a portion of its risk of loss due to GMWB. These arrangements are recognized as derivatives and carried at fair value in reinsurance recoverables. Changes in the fair value of the reinsurance agreements are reported in net realized capital gains and losses.

The fair value of the U.S. GMWB reinsurance derivative is calculated as an aggregation of the components described in the Living Benefits Required to be Fair Valued discussion below and is modeled using significant unobservable policyholder behavior inputs, identical to those used in calculating the underlying liability, such as lapses, fund selection, resets and withdrawal utilization and risk margins.

#### Living Benefits Required to be Fair Valued (in Other Policyholder Funds and Benefits Payable)

Fair values for GMWB and guaranteed minimum accumulation benefit ( GMAB ) contracts are calculated using the income approach based upon internally developed models because active, observable markets do not exist for those items. The fair value of the Company s guaranteed benefit liabilities, classified as embedded derivatives, and the related reinsurance and customized freestanding derivatives is calculated as an aggregation of the following components: Best Estimate Claim Payments; Credit Standing Adjustment; and Margins. The resulting aggregation is reconciled or calibrated, if necessary, to market information that is, or may be, available to the Company, but may not be observable by other market participants, including reinsurance discussions and transactions. The Company believes the aggregation of these components, as necessary and as reconciled or calibrated to the market information available to the Company, results in an amount that the Company would be required to transfer or receive, for an asset, to or from market participants in an active liquid market, if one existed, for those market participants to assume the risks associated with the guaranteed minimum benefits and the related reinsurance and customized derivatives. The fair value is likely to materially diverge from the ultimate settlement of the liability as the Company believes settlement will be based on our best estimate assumptions rather than those best estimate assumptions plus risk margins. In the absence of any transfer of the guaranteed benefit liability to a third party, the release of risk margins is likely to be reflected as realized gains in future periods net income. Each component described below is unobservable in the marketplace and require subjectivity by the Company in determining their value.

#### Best Estimate

#### Claim Payments

The Best Estimate Claim Payments is calculated based on actuarial and capital market assumptions related to projected cash flows, including the present value of benefits and related contract charges, over the lives of the contracts, incorporating expectations concerning policyholder behavior such as lapses, fund selection, resets and withdrawal utilization. For the customized derivatives, policyholder behavior is prescribed in the derivative contract. Because of the dynamic and complex nature of these cash flows, best estimate assumptions and a Monte Carlo stochastic process is used in valuation. The Monte Carlo stochastic process involves the generation of thousands of

scenarios that assume risk neutral returns consistent with swap rates and a blend of observable implied index volatility levels. Estimating these cash flows involves numerous estimates and subjective judgments regarding a number of variables including expected market rates of return, market volatility, correlations of market index returns to funds, fund performance, discount rates and assumptions about policyholder behavior which emerge over time.

At each valuation date, the Company assumes expected returns based on:

risk-free rates as represented by the Eurodollar futures, LIBOR deposits and swap rates to derive forward curve rates;

market implied volatility assumptions for each underlying index based primarily on a blend of observed market implied volatility data;

correlations of historical returns across underlying well known market indices based on actual observed returns over the ten years preceding the valuation date; and

three years of history for fund indexes compared to separate account fund regression.

30

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

## 4a. Fair Value Measurements Guaranteed Living Benefits (continued)

As many guaranteed benefit obligations are relatively new in the marketplace, actual policyholder behavior experience is limited. As a result, estimates of future policyholder behavior are subjective and based on analogous internal and external data. As markets change, mature and evolve and actual policyholder behavior emerges, management continually evaluates the appropriateness of its assumptions for this component of the fair value model.

On a daily basis, the Company updates capital market assumptions used in the GMWB liability model such as interest rates and equity indices. On a weekly basis, the blend of implied equity index volatilities is updated. The Company continually monitors various aspects of policyholder behavior and may modify certain of its assumptions, including living benefit lapses and withdrawal rates, if credible emerging data indicates that changes are warranted. At a minimum, all policyholder behavior assumptions are reviewed and updated, as appropriate, in conjunction with the completion of the Company s comprehensive study to refine its estimate of future gross profits during the third quarter of each year.

# Credit Standing Adjustment

This assumption makes an adjustment that market participants would make, in determining fair value, to reflect the risk that guaranteed benefit obligations or the GMWB reinsurance recoverables will not be fulfilled (nonperformance risk). The Company s estimate of the Credit Standing Adjustment incorporates a blend of observable Company and reinsurer credit default spreads from capital markets, adjusted for market recoverability. The credit standing adjustment assumption, net of reinsurance, and exclusive of the impact of the credit standing adjustment on other market inputs, resulted in pre-tax realized gains/(losses) of \$1 and \$54 for the three months ended June 30, 2011 and 2010, respectively. As of June 30, 2011 and December 31, 2010 the credit standing adjustment was \$26, respectively. *Margins* 

The behavior risk margin adds a margin that market participants would require, in determining fair value, for the risk that the Company s assumptions about policyholder behavior could differ from actual experience. The behavior risk margin is calculated by taking the difference between adverse policyholder behavior assumptions and best estimate assumptions.

The Company did not update any policyholder behavior assumptions, in the three and six months ended June 30, 2011 or the three and six months ended June 30, 2010. As of June 30, 2011 and December 31, 2010 the behavior risk margin was \$525 and \$565, respectively.

In addition to the non-market-based updates described above, the Company recognized non-market-based updates driven by the relative outperformance of the underlying actively managed funds as compared to their respective indices resulting in pre-tax realized gains of approximately \$4 and \$15, for the three months ended June 30, 2011 and 2010, respectively, and \$29 and \$42 for the six months ended June 30, 2011 and 2010, respectively.

31

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# 4a. Fair Value Measurements Guaranteed Living Benefits (continued)

The tables below provide fair value roll forwards for the three and six months ended June 30, 2011 and 2010, for the financial instruments related to the Guaranteed Living Benefits Program classified as Levels 1, 2 and 3.

For the three months ended June 30, 2011

|  | Variable Annuity Hedging Derivatives [5] |         |    |        |         |                    |  |
|--|--|---------|----|--------|---------|--------------------|--|
|  |  |         |    |        |         | Variable<br>nnuity |  |
|  | Le                                       | evels 1 |    |        |         |                    |  |
| Asset/(liability)  | a  | nd 2    | Le | evel 3 | Hedging | g Derivatives      |  |
| Fair value as of March 31, 2011  | \$                                       | (142)   | \$ | 488    | \$      | 346                |  |
| Total realized/unrealized gains (losses)   |  |         |    |        |         |                    |  |
| Included in net income [1],[2],[6]   |  | (17)    |    | 60     |         | 43                 |  |
| Settlements[3]   |  | 40      |    |        |         | 40                 |  |
| Fair value as of June 30, 2011   | \$                                       | (119)   | \$ | 548    | \$      | 429                |  |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2011 |  |         |    |        |         |                    |  |
| [1], [2], [4]  |  |         | \$ | 52     |         |                    |  |

| Asset/(liability)  | Reinsurance<br>Recoverable<br>for |            | <b>W</b> | U.S.<br>uaranteed<br>Tithdrawal<br>Benefits<br>Level 3 | Gu<br>Wi | ernational<br>naranteed<br>ithdrawal<br>Benefits<br>Level 3 | Total Guaranteed Withdrawal Benefits Net of Reinsurance and Hedging Derivatives |       |  |
|--|-----------------------------------|------------|----------|--|----------|---|---|-------|--|
| Fair value as of March 31, 2011  | \$                                | MWB<br>224 | \$       | (1,301)  | \$       | (23)  | \$  | (754) |  |
| Total realized/unrealized gains (losses)   | Ψ                                 | 22 '       | Ψ        | (1,301)  | Ψ        | (23)  | Ψ   | (731) |  |
| Included in net income [1],[2],[6]   |                                   | 4          |          | (80)   |          | (4)   |   | (37)  |  |
| Settlements[3]   |                                   | 9          |          | (39)   |          | (3)   |   | 7     |  |
| Fair value as of June 30, 2011   | \$                                | 237        | \$       | (1,420)  | \$       | (30)  | \$  | (784) |  |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2011 [1], [2], [4] | \$                                | 4          | \$       | (80)   | \$       | (4)   |   |       |  |

|                         | International |
|-------------------------|---------------|
| Macro Hedge Program [5] | Other         |
| Total Macro             |               |

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|  |    |        |    |        |    |        | Guara<br>Livi   |         |
|--|----|--------|----|--------|----|--------|-----------------|---------|
|  | Le | vels 1 |    |        |    | Hedge  |                 |         |
| Asset/(liability)  | aı | nd 2   | Le | evel 3 | P  | rogram | <b>Benefits</b> | Level 3 |
| Fair value as of March 31, 2011  | \$ | (92)   | \$ | 125    | \$ | 33     | \$              | 3       |
| Total realized/unrealized gains (losses)   |    |        |    |        |    |        |                 |         |
| Included in net income [1],[2],[6]   |    | 53     |    | (18)   |    | 35     |                 | (2)     |
| Purchases [3]  |    | 99     |    | 185    |    | 284    |                 | . ,     |
| Settlements[3]   |    | 154    |    | (35)   |    | 119    |                 | (1)     |
| Fair value as of June 30, 2011   | \$ | 214    | \$ | 257    | \$ | 471    | \$              |         |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2011 [1], [2], [4] |    |        | \$ | (3)    |    |        | \$              | (2)     |
|  |    | 32     |    |        |    |        |                 |         |

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

4a. Fair Value Measurements Guaranteed Living Benefits Program (continued) For the six months ended June 30, 2011

|  |    | Variable | Annı | uity Hedg |                            | ntives [5]<br>Variable<br>nnuity |
|--|----|----------|------|-----------|----------------------------|----------------------------------|
|  | Le | evels 1  |      |           |                            |                                  |
| Asset/(liability)  | a  | nd 2     | Le   | evel 3    | <b>Hedging Derivatives</b> |                                  |
| Fair value as of January 1, 2011                             | \$ | (133)    | \$   | 600       | \$                         | 467                              |
| Total realized/unrealized gains (losses)                     |    |          |      |           |                            |                                  |
| Included in net income [1],[2],[6]                           |    | (125)    |      | (59)      |                            | (184)                            |
| Purchases [3]  |    |          |      | 23        |                            | 23                               |
| Settlements[3]   |    | 139      |      | (16)      |                            | 123                              |
| Fair value as of June 30, 2011                               | \$ | (119)    | \$   | 548       | \$                         | 429                              |
| Changes in unrealized gains (losses) included in net income  |    |          |      |           |                            |                                  |
| related to financial instruments still held at June 30, 2011 |    |          |      |           |                            |                                  |
| [1], [2], [4]  |    |          | \$   | (61)      |                            |                                  |

|  |    | surance<br>verable<br>for<br>AWB |    |         | International Guaranteed Withdrawal Benefits Level 3 |      | Total Guaranteed Withdrawal Benefits Net of Reinsurance and Hedging Derivatives |          |
|--|----|----------------------------------|----|---------|--|------|---|----------|
| Asset/(liability) Fair value as of January 1, 2011   | \$ | 280                              | \$ | (1,611) | \$   | (36) | \$  | (900)    |
| Total realized/unrealized gains (losses)   |    |                                  |    |         |  |      |   |          |
| Included in net income [1],[2],[6] Purchases [3]   |    | (61)                             |    | 268     |  | 11   |   | 34<br>23 |
| Settlements[3]   |    | 18                               |    | (77)    |  | (5)  |   | 59       |
| Fair value as of June 30, 2011   | \$ | 237                              | \$ | (1,420) | \$   | (30) | \$  | (784)    |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2011 [1], [2], [4] | \$ | (61)                             | \$ | 268     | \$   | 11   |   |          |

Macro Hedge Program [5]

| 0     | 0     | . , | <b>International Other</b> |
|-------|-------|-----|----------------------------|
| Total | Macro | )   | <b>Guaranteed Living</b>   |

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| Asset/(liability)  | evels 1<br>nd 2 | La | evel 3 | Hedge | e Program | Benefits | Level 3 |
|--|-----------------|----|--------|-------|-----------|----------|---------|
| Fair value as of January 1, 2011   | \$<br>176       | \$ | 208    | \$    | 384       | \$       | 3       |
| Total realized/unrealized gains  |                 |    |        |       |           |          |         |
| (losses)   |                 |    |        |       |           |          |         |
| Included in net income [1],[2],[6]   | (221)           |    | (101)  |       | (322)     |          | (1)     |
| Purchases [3]  | 99              |    | 185    |       | 284       |          |         |
| Settlements[3]   | 160             |    | (35)   |       | 125       | (2)      |         |
| Fair value as of June 30, 2011   | \$<br>214       | \$ | 257    | \$    | 471       | \$       |         |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2011 [1], [2], [4] |                 | \$ | (85)   |       |           | \$       | (1)     |
|  |                 |    |        |       |           |          |         |
|  |                 | 33 |        |       |           |          |         |

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

4a. Fair Value Measurements Guaranteed Living Benefits Program (continued) For the three months ended June 30, 2010

|  | Variable Annuity Hedging Derivatives<br>Total Var<br>Annuit |        |    |        |         |             |  |
|--|---|--------|----|--------|---------|-------------|--|
|  |   | vels 1 | _  |        |         |             |  |
| Asset/(liability)  | a   | nd 2   | Le | evel 3 | Hedging | Derivatives |  |
| Fair value as of March 31, 2010  | \$  | (166)  | \$ | 311    | \$      | 145         |  |
| Total realized/unrealized gains (losses)   |   |        |    |        |         |             |  |
| Included in net income [1],[2],[6]   |   | 208    |    | 617    |         | 825         |  |
| Purchases, issuances, and settlements [3]  |   | (133)  |    |        |         | (133)       |  |
| Fair value as of June 30, 2010   | \$  | (91)   | \$ | 928    | \$      | 837         |  |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2010 |   |        |    |        |         |             |  |
| [1], [2],[4]   |   |        | \$ | 617    |         |             |  |

|  |              | surance<br>verable<br>for | Wi<br>B | U.S.<br>aranteed<br>thdrawal<br>enefits | Guai<br>With<br>Bei | national<br>ranteed<br>idrawal<br>nefits | Total Guaranteed Withdrawal Benefits Net of Reinsurance and Hedging |         |
|--|--------------|---------------------------|---------|---|---------------------|--|---|---------|
| Asset/(liability)  | GMWB Level 3 |                           | Le      | evel 3                                  | <b>Derivatives</b>  |  |   |         |
| Fair value as of March 31, 2010  | \$           | 295                       | \$      | (1,655)                                 | \$                  | (31)                                     | \$  | (1,246) |
| Total realized/unrealized gains (losses)   |              |                           |         |   |                     |  |   |         |
| Included in net income [1],[2],[6]   |              | 246                       |         | (1,458)                                 |                     | (39)                                     |   | (426)   |
| Included in OCI [2]  |              |                           |         | , , ,                                   |                     | (1)                                      |   | (1)     |
| Purchases, issuances, and settlements [3]  |              | 9                         |         | (35)                                    |                     | (1)                                      |   | (160)   |
| Fair value as of June 30, 2010   | \$           | 550                       | \$      | (3,148)                                 | \$                  | (72)                                     | \$  | (1,833) |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2010 [1], [2], [4] | \$           | 246                       | \$      | (1,458)                                 | \$                  | (39)                                     |   |         |
| [-], [ ·]  | Ψ            | = 10                      | 4       | (1,100)                                 | Ψ                   | (37)                                     |   |         |

|                         | International |
|-------------------------|---------------|
| Macro Hedge Program [5] | Other         |
|                         | Guaranteed    |
| Total Macro             | Living        |

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|   | Le | vels 1 |         |     | Н       | edge |          |         |
|---|----|--------|---------|-----|---------|------|----------|---------|
| Asset/(liability)   |    | nd 2   | Level 3 |     | Program |      | Benefits | Level 3 |
| Fair Value as of March 31, 2010   | \$ | 54     | \$      | 151 | \$      | 205  | \$       | 4       |
| Total realized/unrealized gains (losses)  |    |        |         |     |         |      |          |         |
| Included in net income [1],[2],[6]  |    | 117    |         | 280 |         | 397  |          | (5)     |
| Purchases, issuances, and settlements [3]   |    | 19     |         | 232 |         | 251  |          |         |
| Fair value as of June 30, 2010  | \$ | 190    | \$      | 663 | \$      | 853  | \$       | (1)     |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2010 [1], [2],[4] |    |        | \$      | 300 |         |      | \$       | (5)     |
|   |    |        |         |     |         |      |          |         |
|   |    | 34     |         |     |         |      |          |         |

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

4a. Fair Value Measurements Guaranteed Living Benefits Program (continued) For the six months ended June 30, 2010

|  | Variable Annuity Hedging Derivatives [<br>Total Varia<br>Annuity |        |       |       |          |             |  |
|--|--|--------|-------|-------|----------|-------------|--|
| A 4/2: 1.94 \  |  | vels 1 |       | 1.2   | TT 1 . T |             |  |
| Asset/(liability)  |  | nd 2   | . — - | vel 3 |          | Derivatives |  |
| Fair value as of January 1, 2010 Total realized/unrealized gains (losses)  | \$   | (184)  | \$    | 236   | \$       | 52          |  |
| Included in net income [1],[2],[6]   |  | 123    |       | 539   |          | 662         |  |
| Purchases, issuances, and settlements [3]  |  | (30)   |       | 153   |          | 123         |  |
| Fair value as of June 30, 2010   | \$   | (91)   | \$    | 928   | \$       | 837         |  |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2010 |  |        |       |       |          |             |  |
| [1], [2],[4]   |  |        | \$    | 502   |          |             |  |

|  | Reinsurance Guara<br>Recoverable Withd<br>for Bene |     |              | U.S.<br>paranteed<br>othdrawal<br>denefits | anteed Guarante<br>drawal Withdraw<br>efits Benefits |         |    | Net of Reinsurance and Hedging |  |  |
|--|--|-----|--------------|--|--|---------|----|--------------------------------|--|--|
| Asset/(liability)  | <b>GMWB</b>  |     | GMWB Level 3 |  |  | Level 3 |    | <b>Derivatives</b>             |  |  |
| Fair value as of January 1, 2010   | \$   | 347 | \$           | (1,957)                                    | \$   | (45)    | \$ | (1,603)                        |  |  |
| Total realized/unrealized gains (losses)   |  |     |              |  |  |         |    |                                |  |  |
| Included in net income [1],[2],[6]   |  | 185 |              | (1,120)                                    |  | (24)    |    | (297)                          |  |  |
| Purchases, issuances, and settlements [3]  |  | 18  |              | (71)                                       |  | (3)     |    | 67                             |  |  |
| Fair value as of June 30, 2010   | \$   | 550 | \$           | (3,148)                                    | \$   | (72)    | \$ | (1,833)                        |  |  |
| Changes in unrealized gains (losses) included in net income related to financial instruments still held at June 30, 2010 [1], [2], [4] | \$   | 185 | \$           | (1,120)                                    | \$   | (24)    |    |                                |  |  |

|                   | Macro Hedge Program [5] | International<br>Other |
|-------------------|-------------------------|------------------------|
|                   |                         | Guaranteed             |
|                   | Total Macro             | Living                 |
| Asset/(liability) | Level 3                 | Benefits Level 3       |

|  | Levels 1 and 2 |     |    |     | H<br>Pro |     |           |
|--|----------------|-----|----|-----|----------|-----|-----------|
| Fair Value as of January 1, 2010   | \$             | 28  | \$ | 290 | \$       | 318 | \$<br>2   |
| Total realized/unrealized gains (losses)   |                |     |    |     |          |     |           |
| Included in net income [1],[2],[6]   |                | 92  |    | 141 |          | 233 | (2)       |
| Purchases, issuances, and settlements [3]  |                | 70  |    | 232 |          | 302 | (1)       |
| Fair value as of June 30, 2010   | \$             | 190 | \$ | 663 | \$       | 853 | \$<br>(1) |
| Changes in unrealized gains (losses) included in net income related to financial instruments |                |     |    |     |          |     |           |
| still held at June 30, 2010 [1], [2],[4]   |                |     | \$ | 161 |          |     | \$<br>(2) |

<sup>[1]</sup> The Company classifies gains and losses on GMWB reinsurance derivatives and Guaranteed Living Benefit embedded derivatives as unrealized gains (losses) for purposes of disclosure in this table because it is impracticable to track on a contract-by-contract basis the realized gains (losses) for these derivatives and embedded derivatives.

- [2] All amounts are before income taxes and amortization of DAC.
- [3] The Purchases, issuances, and settlements primarily relates to the payment and receipt of cash on futures and option contracts classified as Level 1 and interest rate, currency and credit default swaps classified as Level 2.

  As of January 1, 2011, for GMWB reinsurance and guaranteed withdrawal benefits, purchases, issuances and settlements represent the reinsurance premium paid and the attributed fees collected, respectively.
- [4] Disclosure of changes in unrealized gains (losses) is not required for Levels 1 and 2. Information presented is for Level 3 only.
- [5] The variable annuity hedging derivatives and the macro hedge program derivatives are reported in this table on a net basis for asset/(liability) positions and reported in the Condensed Consolidated Balance Sheet in other investments and other liabilities.
- [6] Includes both market and non-market impacts in deriving realized and unrealized gains (losses).

35

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

## **5. Investments and Derivative Instruments**

### **Significant Investment Accounting Policies**

Recognition and Presentation of Other-Than-Temporary Impairments

The Company deems debt securities and certain equity securities with debt-like characteristics (collectively debt securities ) to be other-than-temporarily impaired ( impaired ) if a security meets the following conditions: a) the Company intends to sell or it is more likely than not the Company will be required to sell the security before a recovery in value, or b) the Company does not expect to recover the entire amortized cost basis of the security. If the Company intends to sell or it is more likely than not the Company will be required to sell the security before a recovery in value, a charge is recorded in net realized capital losses equal to the difference between the fair value and amortized cost basis of the security. For those impaired debt securities which do not meet the first condition and for which the Company does not expect to recover the entire amortized cost basis, the difference between the security s amortized cost basis and the fair value is separated into the portion representing a credit other-than-temporary impairment ( impairment ), which is recorded in net realized capital losses, and the remaining impairment, which is recorded in OCI. Generally, the Company determines a security s credit impairment as the difference between its amortized cost basis and its best estimate of expected future cash flows discounted at the security s effective yield prior to impairment. The remaining non-credit impairment, which is recorded in OCI, is the difference between the security s fair value and the Company s best estimate of expected future cash flows discounted at the security s effective yield prior to the impairment, which typically represents current market liquidity and risk premiums. The previous amortized cost basis less the impairment recognized in net realized capital losses becomes the security s new cost basis. The Company accretes the new cost basis to the estimated future cash flows over the expected remaining life of the security by prospectively adjusting the security s yield, if necessary. The following table presents the change in non-credit impairments recognized in OCI as disclosed in the Company s Condensed Consolidated Statements of Comprehensive Income for the three and six months ended June 30, 2011 and 2010, respectively.

| Three Months Ended June 30, |     |                        |                                | i   | Six Months Ended June 30,                            |   |  |  |
|-----------------------------|-----|------------------------|--------------------------------|---|--|---|--|--|
| 20                          | 11  | 2                      | 2010                           |   | 011  | 2   | 2010   |  |
| \$                          | (8) | \$                     | (184)                          | \$  | (72)   | \$  | (372)  |  |
|                             | 3   |                        | 223                            |   | 67   |   | 477  |  |
|                             | 1   |                        | (18)                           |   | 6  |   | (52)   |  |
| <b>¢</b>                    | (4) | \$                     | 21                             | <b>\$</b>                                       | 1  | ¢   | 53   |  |
|                             | 20  | <b>2011</b> \$ (8) 3 1 | June 30,<br>2011 (8) \$<br>3 1 | June 30, 2011 2010 \$ (8) \$ (184) 3 223 1 (18) | June 30, 2011 2010 2 \$ (8) \$ (184) \$ 3 223 1 (18) | June 30, June 30, 2011  \$ (8) \$ (184) \$ (72) 3 223 67 1 (18) 6 | June 30, June 30, 2011 2010 \$ (8) \$ (184) \$ (72) \$ 3 223 67 1 (18) 6 |  |

The Company s evaluation of whether a credit impairment exists for debt securities includes but is not limited to, the following factors: (a) changes in the financial condition of the security s underlying collateral, (b) whether the issuer is current on contractually obligated interest and principal payments, (c) changes in the financial condition, credit rating and near-term prospects of the issuer, (d) the extent to which the fair value has been less than the amortized cost of the security and (e) the payment structure of the security. The Company s best estimate of expected future cash flows used to determine the credit loss amount is a quantitative and qualitative process that incorporates information received from third-party sources along with certain internal assumptions and judgments regarding the future performance of the security. The Company s best estimate of future cash flows involves assumptions including, but not limited to, various performance indicators, such as historical and projected default and recovery rates, credit ratings, current and projected delinquency rates, and loan-to-value ( LTV ) ratios. In addition, for structured securities, the Company considers factors including, but not limited to, average cumulative collateral loss rates that vary by vintage year, commercial and residential property value declines that vary by property type and location and commercial real estate delinquency levels. These assumptions require the use of significant management judgment and include the

probability of issuer default and estimates regarding timing and amount of expected recoveries which may include estimating the underlying collateral value. In addition, projections of expected future debt security cash flows may change based upon new information regarding the performance of the issuer and/or underlying collateral such as changes in the projections of the underlying property value estimates.

For equity securities where the decline in the fair value is deemed to be other-than-temporary, a charge is recorded in net realized capital losses equal to the difference between the fair value and cost basis of the security. The previous cost basis less the impairment becomes the security s new cost basis. The Company asserts its intent and ability to retain those equity securities deemed to be temporarily impaired until the price recovers. Once identified, these securities are systematically restricted from trading unless approved by a committee of investment and accounting professionals ( Committee ). The Committee will only authorize the sale of these securities based on predefined criteria that relate to events that could not have been reasonably foreseen. Examples of the criteria include, but are not limited to, the deterioration in the issuer s financial condition, security price declines, a change in regulatory requirements or a major business combination or major disposition.

The primary factors considered in evaluating whether an impairment exists for an equity security include, but are not limited to: (a) the length of time and extent to which the fair value has been less than the cost of the security, (b) changes in the financial condition, credit rating and near-term prospects of the issuer, (c) whether the issuer is current on contractually obligated payments and (d) the intent and ability of the Company to retain the investment for a period of time sufficient to allow for recovery.

36

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

#### **5.** Investments and Derivative Instruments (continued)

Mortgage Loan Valuation Allowances

The Company s security monitoring process reviews mortgage loans on a quarterly basis to identify potential credit losses. Commercial mortgage loans are considered to be impaired when management estimates that, based upon current information and events, it is probable that the Company will be unable to collect amounts due according to the contractual terms of the loan agreement. Criteria used to determine if an impairment exists include, but are not limited to: current and projected macroeconomic factors, such as unemployment rates, and property-specific factors such as rental rates, occupancy levels, LTV ratios and debt service coverage ratios (DSCR). In addition, the Company considers historic, current and projected delinquency rates and property values. For residential mortgage loans, impairments are evaluated based on pools of loans with similar characteristics including, but not limited to, similar property types and loan performance status. These assumptions require the use of significant management judgment and include the probability and timing of borrower default and loss severity estimates. In addition, projections of expected future cash flows may change based upon new information regarding the performance of the borrower and/or underlying collateral such as changes in the projections of the underlying property value estimates.

For mortgage loans that are deemed impaired, a valuation allowance is established for the difference between the carrying amount and the Company s share of either (a) the present value of the expected future cash flows discounted at the loan s original effective interest rate, (b) the loan s observable market price or, most frequently, (c) the fair value of the collateral. Additionally, a loss contingency valuation allowance is established for estimated probable credit losses on certain homogenous groups of residential loans. For commercial loans, a valuation allowance has been established for either individual loans or as a projected loss contingency for loans with an LTV ratio of 90% or greater and consideration of other credit quality factors, including DSCR. Changes in valuation allowances are recorded in net realized capital gains and losses. Interest income on impaired loans is accrued to the extent it is deemed collectable and the loans continue to perform under the original or restructured terms. Interest income ceases to accrue for loans when it is probable that the Company will not receive interest and principal payments according to the contractual terms of the loan agreement, or if a loan is more than 60 days past due. Loans may resume accrual status when it is determined that sufficient collateral exists to satisfy the full amount of the loan and interest payments, as well as when it is probable cash will be received in the foreseeable future. Interest income on defaulted loans is recognized when received.

#### **Net Realized Capital Gains (Losses)**

|   | Three Months Ended<br>June 30, |      |    |       | Six Months Ended<br>June 30, |       |    |       |
|---|--------------------------------|------|----|-------|------------------------------|-------|----|-------|
| (Before-tax)                                    | 2011                           |      |    | 2010  |                              | 2011  |    | 2010  |
| Gross gains on sales                            | \$                             | 261  | \$ | 343   | \$                           | 322   | \$ | 475   |
| Gross losses on sales                           |                                | (98) |    | (94)  |                              | (231) |    | (205) |
| Net OTTI losses recognized in earnings          |                                | (23) |    | (108) |                              | (78)  |    | (260) |
| Valuation allowances on mortgage loans          |                                | 26   |    | (40)  |                              | 23    |    | (152) |
| Japanese fixed annuity contract hedges, net [1] |                                | 6    |    | 27    |                              | (11)  |    | 11    |
| Periodic net coupon settlements on credit       |                                |      |    |       |                              |       |    |       |
| derivatives/Japan                               |                                | (2)  |    | (4)   |                              | (9)   |    | (11)  |
| Results of variable annuity hedge program       |                                |      |    |       |                              |       |    |       |
| GMWB derivatives, net                           |                                | (37) |    | (426) |                              | 34    |    | (297) |
| Macro hedge program                             |                                | 35   |    | 397   |                              | (322) |    | 233   |
| Total results of variable annuity hedge program |                                | (2)  |    | (29)  |                              | (288) |    | (64)  |
| Other, net                                      |                                | (99) |    | (86)  |                              | (62)  |    | (59)  |

Net realized capital gains (losses)

\$

69 \$

9

(334)

(265)

[1] Relates to derivative hedging instruments, excluding periodic net coupon settlements, and is net of the Japanese fixed annuity product liability adjustment for changes in the dollar/yen exchange spot rate, as well as Japan FVO securities.

Net realized capital gains and losses from investment sales, after deducting the life and pension policyholders—share for certain products, are reported as a component of revenues and are determined on a specific identification basis. Gross gains and losses on sales and impairments previously reported as unrealized losses in AOCI were \$140 and \$13 for the three and six months ended June 30, 2011, respectively, and \$141 and \$10 for the three and six months ended June 30, 2010, respectively. Proceeds from sales of AFS securities totaled \$10.1 billion and \$17.5 billion for the three and six months ended June 30, 2011, respectively, and \$16.0 billion and \$22.1 billion, respectively, for the three and six months ended June 30, 2010.

37

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# **5.** Investments and Derivative Instruments (continued)

### **Other-Than-Temporary Impairment Losses**

The following table presents a roll-forward of the Company s cumulative credit impairments on debt securities held.

|   | Three Mon<br>June | Ended         | Six Months Ended<br>June 30, |         |    |         |
|---|-------------------|---------------|------------------------------|---------|----|---------|
| (Before-tax)                                    | 2011              | 2010          |                              | 2011    |    | 2010    |
| Balance as of beginning of period               | \$<br>(2,003)     | \$<br>(2,341) | \$                           | (2,072) | \$ | (2,200) |
| Additions for credit impairments recognized on  |                   |               |                              |         |    |         |
| [1]:  |                   |               |                              |         |    |         |
| Securities not previously impaired              | (8)               | (52)          |                              | (36)    |    | (164)   |
| Securities previously impaired                  | (8)               | (52)          |                              | (25)    |    | (91)    |
| Reductions for credit impairments previously    |                   |               |                              |         |    |         |
| recognized on:                                  |                   |               |                              |         |    |         |
| Securities that matured or were sold during the |                   |               |                              |         |    |         |
| period  | 83                | 151           |                              | 192     |    | 154     |
| Securities due to an increase in expected cash  |                   |               |                              |         |    |         |
| flows   | 3                 | 13            |                              | 8       |    | 20      |
| Balance as of end of period                     | \$<br>(1,933)     | \$<br>(2,281) | \$                           | (1,933) | \$ | (2,281) |

<sup>[1]</sup> These additions are included in the net OTTI losses recognized in earnings in the Condensed Consolidated Statements of Operations.

#### **Available-for-Sale Securities**

The following table presents the Company s AFS securities by type.

|               |                | Jυ                        | ine 30, 201 | 1              | <b>December 31, 2010</b> |                |           |            |               |        |  |
|---------------|----------------|---------------------------|-------------|----------------|--------------------------|----------------|-----------|------------|---------------|--------|--|
|               | Cost or        | Gross                     | Gross       |                | Non-                     | Cost or        | Gross     | Gross      |               | Non-   |  |
|               | Amortized      | U <mark>nrealize</mark> d | Unrealized  | Fair           | Credit .                 | Amortized      | Unrealize | Unrealized | Fair          | Credit |  |
|               |                |                           |             |                | OTTI                     |                |           |            |               | OTTI   |  |
|               | Cost           | Gains                     | Losses      | Value          | [1]                      | Cost           | Gains     | Losses     | Value         | [1]    |  |
| ABS           | \$ 3,551       | \$ 54                     | \$ (308)    | \$ 3,297       | \$ (11)                  | \$ 3,247       | \$ 38     | \$ (396)   | \$ 2,889      | \$ (2) |  |
| CDOs          | 2,928          |                           | (353)       | 2,575          | (68)                     | 3,088          | 1         | (478)      | 2,611         | (82)   |  |
| CMBS          | 7,360          | 250                       | (333)       | 7,277          | (28)                     | 8,297          | 235       | (615)      | 7,917         | (9)    |  |
| Corporate [2] | 39,972         | 2,311                     | (611)       | 41,629         |                          | 38,496         | 2,174     | (747)      | 39,884        | 7      |  |
| Foreign       |                |                           |             |                |                          |                |           |            |               |        |  |
| govt./govt.   |                |                           |             |                |                          |                |           |            |               |        |  |
| agencies      | 1,765          | 107                       | (8)         | 1,864          |                          | 1,627          | 73        | (17)       | 1,683         |        |  |
| Municipal     | 12,738         | 278                       | (235)       | 12,781         |                          | 12,469         | 150       | (495)      | 12,124        |        |  |
| RMBS          | 5,487          | 144                       | (417)       | 5,214          | (108)                    | 6,036          | 109       | (462)      | 5,683         | (124)  |  |
| U.S.          |                |                           |             |                |                          |                |           |            |               |        |  |
| Treasuries    | 3,566          | 23                        | (94)        | 3,495          |                          | 5,159          | 24        | (154)      | 5,029         |        |  |
| Total fixed   |                |                           |             |                |                          |                |           |            |               |        |  |
| maturities,   | <b>55.</b> 265 | 216=                      | (2.250)     | <b>5</b> 0.422 | (215)                    | <b>5</b> 0.440 | 2.004     | (2.264)    | <b>55</b> 020 | (210)  |  |
| AFS           | 77,367         | 3,167                     | (2,359)     | 78,132         | (215)                    | 78,419         | 2,804     | (3,364)    | 77,820        | (210)  |  |
|               | 1,070          | 112                       | (101)       | 1,081          |                          | 1,013          | 92        | (132)      | 973           |        |  |

Equity securities, AFS

**Total AFS** 

securities \$78,437 \$ 3,279 \$ (2,460) \$79,213 \$ (215) \$79,432 \$ 2,896 \$ (3,496) \$78,793 \$ (210)

- [1] Represents the amount of cumulative non-credit OTTI losses recognized in OCI on securities that also had credit impairments. These losses are included in gross unrealized losses as of June 30, 2011 and December 31, 2010.
- [2] Gross unrealized gains (losses) exclude the change in fair value of bifurcated embedded derivative features of certain securities. Subsequent changes in fair value are recorded in net realized capital gains (losses).

  The following table presents the Company s fixed maturities, AFS, by contractual maturity year.

|   | June 30, 2011<br>Amortized |               |    |          |  |  |  |  |
|---|----------------------------|---------------|----|----------|--|--|--|--|
| Contractual Maturity                        | Cost                       | ost Fair Valu |    | ir Value |  |  |  |  |
| One year or less                            | \$ 2,                      | 545           | \$ | 2,573    |  |  |  |  |
| Over one year through five years            | 16,                        | 181           |    | 17,009   |  |  |  |  |
| Over five years through ten years           | 14,                        | 627           |    | 15,312   |  |  |  |  |
| Over ten years                              | 24,                        | 688           |    | 24,875   |  |  |  |  |
| Subtotal                                    | 58,                        | 041           |    | 59,769   |  |  |  |  |
| Mortgage-backed and asset-backed securities | 19,                        | 326           |    | 18,363   |  |  |  |  |
| Total fixed maturities, AFS                 | \$ 77,                     | 367           | \$ | 78,132   |  |  |  |  |

Estimated maturities may differ from contractual maturities due to security call or prepayment provisions. Due to the potential for variability in payment speeds (i.e. prepayments or extensions), mortgage-backed and asset-backed securities are not categorized by contractual maturity.

38

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# **5.** Investments and Derivative Instruments (continued)

### **Securities Unrealized Loss Aging**

The following tables present the Company s unrealized loss aging for AFS securities by type and length of time the security was in a continuous unrealized loss position.

|                                   | June 30, 2011 |                 |                  |                 |                  |                   |                   |           |            |  |  |
|-----------------------------------|---------------|-----------------|------------------|-----------------|------------------|-------------------|-------------------|-----------|------------|--|--|
|                                   | Less T        | Than 12 N       | <b>Aonths</b>    | 12 N            | <b>Months or</b> | More              |                   | Total     |            |  |  |
|                                   | Amortized     | Fair            | Unrealized       | dAmortized      | Fair             | Unrealized        | Amortized         | Fair      | Unrealized |  |  |
|                                   | Cost          | Value           | Losses           | Cost            | Value            | Losses            | Cost              | Value     | Losses     |  |  |
| ABS                               | \$ 264        | \$ 257          | \$ (7)           | \$ 1,331        | \$ 1,030         | \$ (301)          | \$ 1,595          | \$ 1,287  | \$ (308)   |  |  |
| CDOs                              | 337           | 317             | (20)             | 2,570           | 2,237            | (333)             | 2,907             | 2,554     | (353)      |  |  |
| CMBS                              | 1,334         | 1,282           | (52)             | 2,495           | 2,214            | (281)             | 3,829             | 3,496     | (333)      |  |  |
| Corporate [1]                     | 5,789         | 5,590           | (194)            | 3,617           | 3,162            | (417)             | 9,406             | 8,752     | (611)      |  |  |
| Foreign                           |               |                 |                  |                 |                  |                   |                   |           |            |  |  |
| govt./govt.                       |               |                 |                  |                 |                  |                   |                   |           |            |  |  |
| agencies                          | 182           | 180             | (2)              | 53              | 47               | (6)               | 235               | 227       | (8)        |  |  |
| Municipal                         | 4,340         | 4,249           | (91)             | 1,016           | 872              | (144)             | 5,356             | 5,121     | (235)      |  |  |
| RMBS                              | 810           | 791             | (19)             | 1,424           | 1,026            | (398)             | 2,234             | 1,817     | (417)      |  |  |
| U.S. Treasuries                   | 1,289         | 1,228           | (61)             | 133             | 100              | (33)              | 1,422             | 1,328     | (94)       |  |  |
| Total fixed                       |               |                 |                  |                 |                  |                   |                   |           |            |  |  |
| maturities                        | 14,345        | 13,894          | (446)            | 12,639          | 10,688           | (1,913)           | 26,984            | 24,582    | (2,359)    |  |  |
| Equity                            | ŕ             | ,               |                  | •               | ŕ                |                   | ,                 | ,         |            |  |  |
| securities                        | 211           | 206             | (5)              | 569             | 473              | (96)              | 780               | 679       | (101)      |  |  |
| Total securities in an unrealized | 0.14.77       | <b>0.14.100</b> | ф (4 <b>7</b> 4) | <b>4.13.200</b> | <b>.</b>         | Φ. (2.002)        | <b>4.25 5</b> (4) | ф 25 261  | Φ (2.462)  |  |  |
| loss                              | \$ 14,556     | \$ 14,100       | \$ (451)         | \$ 13,208       | \$11,161         | <b>\$</b> (2,009) | \$ 27,764         | \$ 25,261 | \$ (2,460) |  |  |

|                 | December 31, 2010 |                   |               |            |           |            |           |          |            |  |
|-----------------|-------------------|-------------------|---------------|------------|-----------|------------|-----------|----------|------------|--|
|                 | Less              | Г <b>han 12</b> N | <b>Months</b> | 12 N       | Ionths or | More       |           | Total    |            |  |
|                 | Amortized         | Fair              | Unrealized    | lAmortized | Fair      | Unrealized | Amortized | Fair     | Unrealized |  |
|                 | Cost              | Value             | Losses        | Cost       | Value     | Losses     | Cost      | Value    | Losses     |  |
| ABS             | \$ 302            | \$ 290            | \$ (12)       | \$ 1,410   | \$ 1,026  | \$ (384)   | \$ 1,712  | \$ 1,316 | \$ (396)   |  |
| CDOs            | 321               | 293               | (28)          | 2,724      | 2,274     | (450)      | 3,045     | 2,567    | (478)      |  |
| CMBS            | 556               | 530               | (26)          | 3,962      | 3,373     | (589)      | 4,518     | 3,903    | (615)      |  |
| Corporate [1]   | 5,533             | 5,329             | (199)         | 4,017      | 3,435     | (548)      | 9,550     | 8,764    | (747)      |  |
| Foreign         |                   |                   |               |            |           |            |           |          |            |  |
| govt./govt.     |                   |                   |               |            |           |            |           |          |            |  |
| agencies        | 356               | 349               | (7)           | 78         | 68        | (10)       | 434       | 417      | (17)       |  |
| Municipal       | 7,485             | 7,173             | (312)         | 1,046      | 863       | (183)      | 8,531     | 8,036    | (495)      |  |
| RMBS            | 1,744             | 1,702             | (42)          | 1,567      | 1,147     | (420)      | 3,311     | 2,849    | (462)      |  |
| U.S. Treasuries | 2,436             | 2,321             | (115)         | 158        | 119       | (39)       | 2,594     | 2,440    | (154)      |  |
|                 | 18,733            | 17,987            | (741)         | 14,962     | 12,305    | (2,623)    | 33,695    | 30,292   | (3,364)    |  |

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| Total<br>securities in<br>an unrealized<br>loss | \$ 18,786 | \$ 18,039 | <b>\$</b> (742) | <b>\$15,599</b> | \$ 12,811 | \$ (2,754) | \$34,385 | \$ 30,850 | \$ (3,496) |  |
|---|-----------|-----------|-----------------|-----------------|-----------|------------|----------|-----------|------------|--|
| maturities Equity securities                    | 53        | 52        | (1)             | 637             | 506       | (131)      | 690      | 558       | (132)      |  |

[1] Unrealized losses exclude the change in fair value of bifurcated embedded derivative features of certain securities. Subsequent changes in fair value are recorded in net realized capital gains (losses).

As of June 30, 2011, AFS securities in an unrealized loss position, comprised of 2,615 securities, largely related to commercial real estate, corporate securities primarily within the financial services sector and RMBS which have experienced price deterioration. As of June 30, 2011, 83% of securities in a gross unrealized loss position were depressed less than 20% of cost or amortized cost. The improvement in unrealized losses during 2011 was primarily attributable to declining interest rates and credit spread tightening.

Most of the securities depressed for twelve months or more relate to structured securities primarily within commercial and residential real estate, including structured securities that have a floating-rate coupon referenced to a market index such as LIBOR. Also included are financial services securities that have a floating-rate coupon and/or long-dated maturities. Current market spreads continue to be significantly wider for these securities as compared to spreads at the security s respective purchase date, largely due to the economic and market uncertainties regarding future performance of commercial and residential real estate. Deteriorations in valuation are also the result of substantial declines in certain market indexes. The Company reviewed these securities as part of its impairment analysis and where a credit impairment has not been recorded, the Company s best estimate is that expected future cash flows are sufficient to recover the amortized cost basis of the security. Furthermore, the Company neither has an intention to sell nor does it expect to be required to sell these securities.

39

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

# **5.** Investments and Derivative Instruments (continued) Mortgage Loans

|                      |                       | June 30, 2011 |                        |       |                   |       |                       |       | <b>December 31, 2010</b> |                   |                   |       |  |  |  |  |
|----------------------|-----------------------|---------------|------------------------|-------|-------------------|-------|-----------------------|-------|--------------------------|-------------------|-------------------|-------|--|--|--|--|
|                      | Amortized<br>Cost [1] |               | Valuation<br>Allowance |       | Carrying<br>Value |       | Amortized<br>Cost [1] |       |                          | luation<br>owance | Carrying<br>Value |       |  |  |  |  |
| Commercial           | \$                    | 5,324         | \$                     | (129) | \$                | 5,195 | \$                    | 4,492 | \$                       | (152)             | \$                | 4,340 |  |  |  |  |
| Residential          |                       | 151           |                        | (42)  |                   | 109   |                       | 152   |                          | (3)               |                   | 149   |  |  |  |  |
| Total mortgage loans | \$                    | 5,475         | \$                     | (171) | \$                | 5,304 | \$                    | 4,644 | \$                       | (155)             | \$                | 4,489 |  |  |  |  |

#### [1] Amortized cost represents carrying value prior to valuation allowances, if any.

As of June 30, 2011, the carrying value of mortgage loans associated with the valuation allowance was \$1.0 billion. Included in the table above, are mortgage loans held-for-sale with a carrying value and valuation allowance of \$219 and \$58, respectively, as of June 30, 2011, and \$87 and \$7, respectively, as of December 31, 2010. Mortgage loans held-for-sale include those related to the divestiture of Federal Trust Corporation with a carrying value and valuation allowance of \$138 and \$53, respectively, as of June 30, 2011, and \$68 and \$3, respectively as of December 31, 2010 (see Note 12). The carrying value of these loans is included in mortgage loans in the Company s Condensed Consolidated Balance Sheets.

The following table presents the activity within the Company s valuation allowance for mortgage loans. These loans have been evaluated both individually and collectively for impairment. Loans evaluated collectively for impairment are immaterial.

2044

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|                         | 20. | ιI    | 2010 |       |  |
|-------------------------|-----|-------|------|-------|--|
| Balance as of January 1 | \$  | (155) | \$   | (366) |  |
| Additions               |     | (27)  |      | (152) |  |
| Deductions              |     | 11    |      | 178   |  |
| Balance as of June 30   | \$  | (171) | \$   | (340) |  |

The current weighted-average LTV ratio of the Company's commercial mortgage loan portfolio was 71% as of June 30, 2011, while the weighted-average LTV ratio at origination of these loans was 64%. LTV ratios compare the loan amount to the value of the underlying property collateralizing the loan. The loan values are updated no less than annually through property level reviews of the portfolio. Factors considered in the property valuation include, but are not limited to, actual and expected property cash flows, geographic market data and capitalization rates. DSCRs compare a property's net operating income to the borrower's principal and interest payments. The current weighted average DSCR of the Company's commercial mortgage loan portfolio was 1.88x as of June 30, 2011. The Company held only five delinquent commercial mortgage loans past due by 90 days or more. The total carrying value and valuation allowance of these loans totaled \$33 and \$66, respectively, as of June 30, 2011, and are not accruing income.

The following table presents the carrying value of the Company s commercial mortgage loans by LTV and DSCR.

|               | Commercial Mortgage L | oans Credit Quality |          |                     |
|---------------|-----------------------|---------------------|----------|---------------------|
|               | Jun                   | e 30, 2011          | Decen    | nber 31, 2010       |
|               |                       | Avg.                |          | Avg.                |
|               | Carrying              | <b>Debt-Service</b> | Carrying | <b>Debt-Service</b> |
| Loan-to-value | Value                 | Coverage Ratio      | Value    | Coverage Ratio      |

| Total commercial mortgage loans | \$ | 5,195          | 1.88x          | \$ | 4,340          | 1.87x          |
|---------------------------------|----|----------------|----------------|----|----------------|----------------|
| Less than 65%                   |    | 1,784          | 2.30x          |    | 1,153          | 2.26x          |
| Greater than 80% 65% - 80%      | Ф  | 1,032<br>2,379 | 1.51x<br>1.71x | Þ  | 1,358<br>1,829 | 1.49x<br>1.93x |
| C                               | ф  | 1 022          | 1 51-          | Φ  | 1 250          | 1 40           |

The following tables present the carrying value of the Company s mortgage loans by region and property type.

## **Mortgage Loans by Region**

|                      | 0.0 | June 30         | <b>December 31, 2010</b> |    |                 |                     |  |
|----------------------|-----|-----------------|--------------------------|----|-----------------|---------------------|--|
|                      |     | rrying<br>Value | Percent of<br>Total      |    | rrying<br>Value | Percent of<br>Total |  |
| East North Central   | \$  | 76              | 10tai<br>1.4%            | \$ | 77              | 1.7%                |  |
| Middle Atlantic      |     | 498             | 9.4%                     |    | 428             | 9.5%                |  |
| Mountain             |     | 127             | 2.4%                     |    | 109             | 2.4%                |  |
| New England          |     | 296             | 5.6%                     |    | 259             | 5.8%                |  |
| Pacific              |     | 1,307           | 24.6%                    |    | 1,147           | 25.6%               |  |
| South Atlantic       |     | 1,150           | 21.7%                    |    | 1,177           | 26.3%               |  |
| West North Central   |     | 34              | 0.6%                     |    | 36              | 0.8%                |  |
| West South Central   |     | 225             | 4.2%                     |    | 231             | 5.1%                |  |
| Other [1]            |     | 1,591           | 30.1%                    |    | 1,025           | 22.8%               |  |
| Total mortgage loans | \$  | 5,304           | 100.0%                   | \$ | 4,489           | 100.0%              |  |

<sup>[1]</sup> Primarily represents loans collateralized by multiple properties in various regions.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

## **5. Investments and Derivative Instruments (continued)**

|                      | Mortgage Loan | ns by Proper | rty Type   |    |          |            |
|----------------------|---------------|--------------|------------|----|----------|------------|
|                      |               | June 30      | 0, 2011    |    | December | r 31, 2010 |
|                      |               | Carrying     | Percent of | Ca | rrying   | Percent of |
|                      |               | Value        | Total      | 1  | Value    | Total      |
| Commercial           |               |              |            |    |          |            |
| Agricultural         | \$            | 258          | 4.9%       | \$ | 315      | 7.0%       |
| Industrial           |               | 1,615        | 30.5%      |    | 1,141    | 25.4%      |
| Lodging              |               | 124          | 2.3%       |    | 132      | 2.9%       |
| Multifamily          |               | 974          | 18.4%      |    | 713      | 15.9%      |
| Office               |               | 944          | 17.8%      |    | 986      | 22.1%      |
| Retail               |               | 986          | 18.6%      |    | 669      | 14.9%      |
| Other                |               | 294          | 5.4%       |    | 384      | 8.5%       |
| Residential          |               | 109          | 2.1%       |    | 149      | 3.3%       |
| Total mortgage loans | \$            | 5,304        | 100.0%     | \$ | 4,489    | 100.0%     |

#### **Variable Interest Entities**

The Company is involved with various special purpose entities and other entities that are deemed to be VIEs primarily as a collateral manager and as an investor through normal investment activities, as well as a means of accessing capital. A VIE is an entity that either has investors that lack certain essential characteristics of a controlling financial interest or lacks sufficient funds to finance its own activities without financial support provided by other entities.

The Company performs ongoing qualitative assessments of its VIEs to determine whether the Company has a controlling financial interest in the VIE and therefore is the primary beneficiary. The Company is deemed to have a controlling financial interest when it has both the ability to direct the activities that most significantly impact the economic performance of the VIE and the obligation to absorb losses or right to receive benefits from the VIE that could potentially be significant to the VIE. Based on the Company s assessment, if it determines it is the primary beneficiary, the Company consolidates the VIE in the Company s Condensed Consolidated Financial Statements. *Consolidated VIEs* 

The following table presents the carrying value of assets and liabilities, and the maximum exposure to loss relating to the VIEs for which the Company is the primary beneficiary. Creditors have no recourse against the Company in the event of default by these VIEs nor does the Company have any implied or unfunded commitments to these VIEs. The Company s financial or other support provided to these VIEs is limited to its investment management services and original investment.

|                      |                            | June 30, 2011 |     |     |     |                       |        |       | <b>December 31, 2010</b> |                  |                                |     |  |  |  |
|----------------------|----------------------------|---------------|-----|-----|-----|-----------------------|--------|-------|--------------------------|------------------|--------------------------------|-----|--|--|--|
|                      | Total Total<br>Liabilities |               |     |     | Exp | imum<br>osure<br>Loss | T      | 'otal |                          | otal<br>bilities | Maximum<br>Exposure<br>to Loss |     |  |  |  |
|                      | Assets                     |               | [1] |     | [2] |                       | Assets |       | [1]                      |                  | [2]                            |     |  |  |  |
| CDOs [3]             | \$                         | 510           | \$  | 439 | \$  | 48                    | \$     | 729   | \$                       | 393              | \$                             | 289 |  |  |  |
| Limited partnerships |                            | 7             |     |     |     | 7                     |        | 14    |                          | 1                |                                | 13  |  |  |  |
| Total                | \$                         | 517           | \$  | 439 | \$  | 55                    | \$     | 743   | \$                       | 394              | \$                             | 302 |  |  |  |

<sup>[1]</sup> Included in other liabilities in the Company s Condensed Consolidated Balance Sheets.

- [2] The maximum exposure to loss represents the maximum loss amount that the Company could recognize as a reduction in net investment income or as a realized capital loss and is the cost basis of the Company s investment.
- [3] Total assets included in fixed maturities, AFS, and fixed maturities, FVO, in the Company s Condensed Consolidated Balance Sheets.

CDOs represent structured investment vehicles for which the Company has a controlling financial interest as it provides collateral management services, earns a fee for those services and also holds investments in the securities issued by these vehicles. Limited partnerships represent a hedge fund for which the Company holds a majority interest in the fund as an investment.

41

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### **5.** Investments and Derivative Instruments (continued)

Non-Consolidated VIEs

The Company holds a significant variable interest for one VIE for which it is not the primary beneficiary and, therefore, was not consolidated on the Company s Condensed Consolidated Balance Sheets. This VIE represents a contingent capital facility (facility) that has been held by the Company for five years for which the Company has no implied or unfunded commitments. Assets and liabilities recorded for the facility were \$30 as of June 30, 2011 and \$32 as of December 31, 2010. Additionally, the Company has a maximum exposure to loss of \$4 as of June 30, 2011 and December 31, 2010, which represents the issuance costs that were incurred to establish the facility. The Company does not have a controlling financial interest as it does not manage the assets of the facility nor does it have the obligation to absorb losses or the right to receive benefits that could potentially be significant to the facility, as the asset manager has significant variable interest in the vehicle. The Company s financial or other support provided to the facility is limited to providing ongoing support to cover the facility s operating expenses. For further information on the facility, see Note 14 of the Notes to Consolidated Financial Statements included in The Hartford s 2010 Form 10-K Annual Report.

In addition, the Company, through normal investment activities, makes passive investments in structured securities issued by VIEs for which the Company is not the manager which are included in ABS, CDOs, CMBS and RMBS in the Available-for-Sale Securities table and fixed maturities, FVO, in the Company s Condensed Consolidated Balance Sheets. The Company has not provided financial or other support with respect to these investments other than its original investment. For these investments, the Company determined it is not the primary beneficiary due to the relative size of the Company s investment in comparison to the principal amount of the structured securities issued by the VIEs, the level of credit subordination which reduces the Company s obligation to absorb losses or right to receive benefits and the Company s inability to direct the activities that most significantly impact the economic performance of the VIEs. The Company s maximum exposure to loss on these investments is limited to the amount of the Company s investment.

42

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### **5.** Investments and Derivative Instruments (continued)

#### **Derivative Instruments**

The Company utilizes a variety of over-the-counter and exchange traded derivative instruments as a part of its overall risk management strategy, as well as to enter into replication transactions. Derivative instruments are used to manage risk associated with interest rate, equity market, credit spread, issuer default, price, and currency exchange rate risk or volatility. Replication transactions are used as an economical means to synthetically replicate the characteristics and performance of assets that would otherwise be permissible investments under the Company s investment policies. The Company also purchases and issues financial instruments and products that either are accounted for as free-standing derivatives, such as certain reinsurance contracts, or may contain features that are deemed to be embedded derivative instruments, such as the GMWB rider included with certain variable annuity products.

#### Cash flow hedges

Interest rate swaps

Interest rate swaps are primarily used to convert interest receipts on floating-rate fixed maturity securities or interest payments on floating-rate guaranteed investment contracts to fixed rates. These derivatives are predominantly used to better match cash receipts from assets with cash disbursements required to fund liabilities.

The Company also enters into forward starting swap agreements to hedge the interest rate exposure related to the purchase of fixed-rate securities. These derivatives are primarily structured to hedge interest rate risk inherent in the assumptions used to price certain liabilities.

Foreign currency swaps

Foreign currency swaps are used to convert foreign currency-denominated cash flows related to certain investment receipts and liability payments to U.S. dollars in order to minimize cash flow fluctuations due to changes in currency rates.

#### Fair value hedges

Interest rate swaps

Interest rate swaps are used to hedge the changes in fair value of certain fixed rate liabilities and fixed maturity securities due to fluctuations in interest rates.

Foreign currency swaps

Foreign currency swaps are used to hedge the changes in fair value of certain foreign currency-denominated fixed rate liabilities due to changes in foreign currency rates by swapping the fixed foreign payments to floating rate U.S. dollar denominated payments.

## Non-qualifying strategies

Interest rate swaps, swaptions, caps, floors, and futures

The Company uses interest rate swaps, swaptions, caps, floors, and futures to manage duration between assets and liabilities in certain investment portfolios. In addition, the Company enters into interest rate swaps to terminate existing swaps, thereby offsetting the changes in value of the original swap. As of June 30, 2011 and December 31, 2010, the notional amount of interest rate swaps in offsetting relationships was \$7.1 billion.

Foreign currency swaps and forwards

The Company enters into foreign currency swaps and forwards to convert the foreign currency exposures of certain foreign currency-denominated fixed maturity investments to U.S. dollars.

43

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### **5.** Investments and Derivative Instruments (continued)

Japan 3Win foreign currency swaps

Prior to the second quarter of 2009, The Company offered certain variable annuity products with a GMIB rider through a wholly-owned Japanese subsidiary. The GMIB rider is reinsured to a wholly-owned U.S. subsidiary, which invests in U.S. dollar denominated assets to support the liability. The U.S. subsidiary entered into pay U.S. dollar, receive yen forward contracts to hedge the currency and interest rate exposure between the U.S. dollar denominated assets and the yen denominated fixed liability reinsurance payments.

Japanese fixed annuity hedging instruments

Prior to the second quarter of 2009, The Company offered a yen denominated fixed annuity product through a wholly-owned Japanese subsidiary and reinsured to a wholly-owned U.S. subsidiary. The U.S. subsidiary invests in U.S. dollar denominated securities to support the yen denominated fixed liability payments and entered into currency rate swaps to hedge the foreign currency exchange rate and yen interest rate exposures that exist as a result of U.S. dollar assets backing the yen denominated liability.

Japanese variable annuity hedging instruments

The Company enters into foreign currency forward and option contracts to hedge the foreign currency risk associated with certain Japanese variable annuity liabilities reinsured from a wholly-owned Japanese subsidiary. Foreign currency risk may arise for some segments of the business where assets backing the liabilities are denominated in U.S. dollars while the liabilities are denominated in yen. Foreign currency risk may also arise when certain variable annuity policyholder accounts are invested in various currencies while the related guaranteed minimum death benefit (GMDB) and GMIB guarantees are effectively yen-denominated.

The Company s net notional amount relating to Japanese variable annuity hedging instruments as of June 30, 2011 was \$1.7 billion, which consisted of \$2.6 billion of long positions offset by short positions of \$937. The Company s net notional amount relating to Japanese variable annuity hedging instruments as of December 31, 2010 was \$1.7 billion which consisted of \$1.7 billion of long positions only.

Credit derivatives that purchase credit protection

Credit default swaps are used to purchase credit protection on an individual entity or referenced index to economically hedge against default risk and credit-related changes in value on fixed maturity securities. These contracts require the Company to pay a periodic fee in exchange for compensation from the counterparty should the referenced security issuers experience a credit event, as defined in the contract.

Credit derivatives that assume credit risk

Credit default swaps are used to assume credit risk related to an individual entity, referenced index, or asset pool, as a part of replication transactions. These contracts entitle the Company to receive a periodic fee in exchange for an obligation to compensate the derivative counterparty should the referenced security issuers experience a credit event, as defined in the contract. The Company is also exposed to credit risk due to credit derivatives embedded within certain fixed maturity securities. These securities are primarily comprised of structured securities that contain credit derivatives that reference a standard index of corporate securities or particular securities.

Credit derivatives in offsetting positions

The Company enters into credit default swaps to terminate existing credit default swaps, thereby offsetting the changes in value of the original swap going forward.

Equity index swaps and options

The Company offers certain equity indexed products, which may contain an embedded derivative that requires bifurcation. The Company enters into S&P index swaps and options to economically hedge the equity volatility risk associated with these embedded derivatives.

GMWB product derivatives

The Company offers certain variable annuity products with a GMWB rider in the U.S. and formerly in the U.K. and Japan. The GMWB is a bifurcated embedded derivative that provides the policyholder with a guaranteed remaining balance (GRB) if the account value is reduced to zero through a combination of market declines and withdrawals. The

GRB is generally equal to premiums less withdrawals. Certain contract provisions can increase the GRB at contractholder election or after the passage of time. The notional value of the embedded derivative is the GRB.

44

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### **5. Investments and Derivative Instruments (continued)**

#### GMWB reinsurance contracts

The Company has entered into reinsurance arrangements to offset a portion of its risk exposure to the GMWB for the remaining lives of covered variable annuity contracts. Reinsurance contracts covering GMWB are accounted for as free-standing derivatives. The notional amount of the reinsurance contracts is the GRB amount.

### GMWB hedging instruments

The Company enters into derivative contracts to partially hedge exposure associated with a portion of the GMWB liabilities that are not reinsured. These derivative contracts include customized swaps, interest rate swaps and futures, and equity swaps, options, and futures, on certain indices including the S&P 500 index, EAFE index, and NASDAQ index.

The following table represents notional and fair value for GMWB hedging instruments.

|                                    |    | <b>Notional Amount</b> |    |             |    |                | Fair Value  |         |  |  |  |
|------------------------------------|----|------------------------|----|-------------|----|----------------|-------------|---------|--|--|--|
|                                    |    | Decemb                 |    |             |    |                | De          | ecember |  |  |  |
|                                    | J  | une 30,<br>2011        |    | 31,<br>2010 |    | ne 30,<br>2011 | 31,<br>2010 |         |  |  |  |
| Customized swaps                   | \$ | 9,615                  | \$ | 10,113      | \$ | 175            | \$          | 209     |  |  |  |
| Equity swaps, options, and futures |    | 5,239                  |    | 4,943       |    | 372            |             | 391     |  |  |  |
| Interest rate swaps and futures    |    | 2,752                  |    | 2,800       |    | (118)          |             | (133)   |  |  |  |
| Total                              | \$ | 17,606                 | \$ | 17,856      | \$ | 429            | \$          | 467     |  |  |  |

#### Macro hedge program

The Company utilizes equity options, swaps, equity futures contracts, currency forwards, and currency options to partially hedge against a decline in the equity markets or changes in foreign currency exchange rates and the resulting statutory surplus and capital impact primarily arising from GMDB, GMIB and GMWB obligations. The Company also enters into foreign currency denominated interest rate swaps to hedge the interest rate exposure related to the potential annuitization of certain benefit obligations issued in Japan.

The following table represents notional and fair value for the macro hedge program.

|   | <b>Notional Amount</b> |        |    |         |    | Fair Value |      |         |  |  |
|---|------------------------|--------|----|---------|----|------------|------|---------|--|--|
|   |                        |        |    | ecember |    |            | D    | ecember |  |  |
|   | June 30,               |        |    | 31,     | Ju | ne 30,     |      | 31,     |  |  |
|   | 2011                   |        |    | 2010    | 2  | 2011       | 2010 |         |  |  |
| Long equity options, swaps and futures  | \$                     | 8,650  | \$ | 13,332  | \$ | 231        | \$   | 205     |  |  |
| Short equity options, swaps and futures |                        | 2,116  |    | 1,168   |    | 23         |      |         |  |  |
| Long currency forward contracts         |                        | 196    |    | 1,791   |    | (4)        |      | 64      |  |  |
| Short currency forward contracts        |                        | 2,778  |    | 1,441   |    | 56         |      | 29      |  |  |
| Foreign interest rate swaps             |                        | 2,192  |    | 2,182   |    | 30         |      | 21      |  |  |
| Cross-currency equity options           |                        | 121    |    | 1,000   |    | 4          |      | 3       |  |  |
| Long currency options                   |                        | 2,155  |    | 3,075   |    | 139        |      | 67      |  |  |
| Short currency options                  |                        | 465    |    | 2,221   |    | (8)        |      | (5)     |  |  |
| Total                                   | \$                     | 18,673 | \$ | 26,210  | \$ | 471        | \$   | 384     |  |  |

The Company s net notional amount relating to the macro hedge program as of June 30, 2011 and December 31, 2010 was \$7.9 billion and \$16.6 billion, respectively, which consisted of \$13.3 billion and \$21.4 billion, respectively, of

long positions offset by \$5.4 billion and \$4.8 billion, respectively, of short positions.

GMAB product derivatives

The GMAB rider associated with certain of the Company s Japanese variable annuity products is accounted for as a bifurcated embedded derivative. The GMAB provides the policyholder with their initial deposit in a lump sum after a specified waiting period. The notional amount of the embedded derivative is the yen denominated GRB converted to U.S. dollars at the current foreign spot exchange rate as of the reporting period date.

Contingent capital facility put option

The Company entered into a put option agreement that provides the Company the right to require a third-party trust to purchase, at any time, The Hartford s junior subordinated notes in a maximum aggregate principal amount of \$500. Under the put option agreement, The Hartford will pay premiums on a periodic basis and will reimburse the trust for certain fees and ordinary expenses.

45

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

## **5.** Investments and Derivative Instruments (continued)

#### **Derivative Balance Sheet Classification**

The table below summarizes the balance sheet classification of the Company s derivative related fair value amounts, as well as the gross asset and liability fair value amounts. The fair value amounts presented do not include income accruals or cash collateral held amounts, which are netted with derivative fair value amounts to determine balance sheet presentation. Derivatives in the Company s separate accounts are not included because the associated gains and losses accrue directly to policyholders. The Company s derivative instruments are held for risk management purposes, unless otherwise noted in the table below. The notional amount of derivative contracts represents the basis upon which pay or receive amounts are calculated and is presented in the table to quantify the volume of the Company s derivative activity. Notional amounts are not necessarily reflective of credit risk.

|   | Net Derivatives |      |    |         |    |              |      | As<br>Deriv | set<br>ativ | V <b>OC</b> | Liability<br>Derivatives |      |            |       |      |       |
|---|-----------------|------|----|---------|----|--------------|------|-------------|-------------|-------------|--------------------------|------|------------|-------|------|-------|
|   | Noti            | onal |    | nount   |    | cs<br>Fair V | Valu | ıe          |             | Fair '      |                          |      | Fair Value |       |      |       |
|   | - 10 1-         |      |    |         |    | ın.          |      | ec.         |             | un.         |                          | Dec. |            | Jun.  |      | ec.   |
|   | Jun.            | 30,  | D  | ec. 31, | 3  | 0,           | 3    | 31,         | 30,         |             |                          | 31,  |            | 30,   | 3    | 31,   |
| <b>Hedge Designation/ Derivative Type</b> | 201             | 2011 |    | 2010    | 20 | 11           | 20   | 010         | 2011        |             | 2                        | 010  | 2          | 011   | 2010 |       |
| Cash flow hedges                          |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| Interest rate swaps                       | -               | 941  | \$ | 10,290  | \$ | 183          | \$   | 115         | \$          | 206         | \$                       | 188  | \$         | (23)  | \$   | (73)  |
| Foreign currency swaps                    |                 | 302  |    | 335     |    | 7            |      | 6           |             | 27          |                          | 29   |            | (20)  |      | (23)  |
| <b>Total cash flow hedges</b>             | 10,             | 243  |    | 10,625  |    | 190          |      | 121         |             | 233         |                          | 217  |            | (43)  |      | (96)  |
| Fair value hedges                         |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| Interest rate swaps                       |                 | 277  |    | 1,120   |    | (60)         |      | (46)        |             | 1           |                          | 5    |            | (61)  |      | (51)  |
| Foreign currency swaps                    |                 | 677  |    | 677     |    | 15           |      | (12)        |             | 96          |                          | 71   |            | (81)  |      | (83)  |
| Total fair value hedges                   | 1,              | 954  |    | 1,797   |    | (45)         |      | (58)        |             | 97          |                          | 76   |            | (142) |      | (134) |
| Non-qualifying strategies                 |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| Interest rate contracts                   |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| Interest rate swaps, swaptions, caps,     |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| floors, and futures                       | 9,              | 044  |    | 7,938   |    | (354)        |      | (441)       |             | 219         |                          | 126  |            | (573) |      | (567) |
| Foreign exchange contracts                |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| Foreign currency swaps and forwards       |                 | 369  |    | 368     |    | (29)         |      | (18)        |             |             |                          | 1    |            | (29)  |      | (19)  |
| Japan 3Win foreign currency swaps         | 2,              | 285  |    | 2,285   |    | 152          |      | 177         |             | 152         |                          | 177  |            |       |      |       |
| Japanese fixed annuity hedging            |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| instruments                               | 2,              | 137  |    | 2,119   |    | 487          |      | 608         |             | 494         |                          | 608  |            | (7)   |      |       |
| Japanese variable annuity hedging         |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| instruments                               | 3,              | 526  |    | 1,720   |    | 10           |      | 73          |             | 61          |                          | 74   |            | (51)  |      | (1)   |
| Credit contracts                          |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| Credit derivatives that purchase credit   |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |
| protection                                | 1,              | 396  |    | 2,559   |    | (10)         |      | (9)         |             | 17          |                          | 29   |            | (27)  |      | (38)  |
| Credit derivatives that assume credit     | _               |      |    |         |    |              |      |             |             | _           |                          |      |            |       |      |       |
| risk [1]                                  | 2,              | 270  |    | 2,569   | (  | (444)        |      | (434)       |             | 5           |                          | 8    |            | (449) |      | (442) |
| Credit derivatives in offsetting          | _               |      |    |         |    |              |      |             |             |             |                          | 0.5  |            |       |      |       |
| positions                                 | 8,              | 535  |    | 8,367   |    | (70)         |      | (75)        |             | 114         |                          | 98   |            | (184) |      | (173) |
|   |                 |      |    |         |    |              |      |             |             |             |                          |      |            |       |      |       |

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| Equity contracts  |                        |                            |                                  |    |                            |                      |                         |                      |                    |                                     |                             |
|---|------------------------|----------------------------|----------------------------------|----|----------------------------|----------------------|-------------------------|----------------------|--------------------|-------------------------------------|-----------------------------|
| Equity index swaps and options  | 1                      | 92                         | 189                              |    | (8)                        | (1                   | (0)                     | 6                    | 5                  | (14)                                | (15)                        |
| Variable annuity hedge program  |                        |                            |                                  |    |                            |                      |                         |                      |                    |                                     |                             |
| GMWB product derivatives [2]  | 39,5                   | 93                         | 42,739                           | (  | (1,450)                    | (1,64                | <b>1</b> 7)             |                      |                    | (1,450)                             | (1,647)                     |
| GMWB reinsurance contracts  | 7,8                    | 86                         | 8,767                            |    | 237                        | 28                   | 30                      | 237                  | 280                |                                     |                             |
| GMWB hedging instruments  | 17,6                   | 06                         | 17,856                           |    | 429                        | 46                   | 57                      | 575                  | 647                | (146)                               | (180)                       |
| Macro hedge program   | 18,6                   | 73                         | 26,210                           |    | 471                        | 38                   | 34                      | 486                  | 394                | (15)                                | (10)                        |
| Other   |                        |                            |                                  |    |                            |                      |                         |                      |                    |                                     |                             |
| GMAB product derivatives [2]  | 2:                     | 37                         | 246                              |    |                            |                      | 3                       |                      | 3                  |                                     |                             |
| Contingent capital facility put option  | 5                      | 00                         | 500                              |    | 30                         | 3                    | 32                      | 30                   | 32                 |                                     |                             |
|   |                        |                            |                                  |    |                            |                      |                         |                      |                    |                                     |                             |
| Total non-qualifying strategies   | 114,2                  | 49                         | 124,432                          |    | (549)                      | (61                  | <b>(0</b> )             | 2,396                | 2,482              | (2,945)                             | (3,092)                     |
| Total cash flow hedges, fair value hedges, and non-qualifying   |                        |                            |                                  |    |                            |                      |                         |                      |                    |                                     |                             |
| strategies  | \$ 126,4               | 46                         | \$ 136,854                       | \$ | (404)                      | \$ (54               | <b>17</b> )             | \$ 2,726             | \$ 2,775           | \$ (3,130)                          | \$ (3,322)                  |
| strategies  Balance Sheet Location  | \$ 126,4               | 46                         | \$ 136,854                       | \$ | (404)                      | \$ (54               | <b>17</b> )             | \$ 2,726             | \$ 2,775           | \$ (3,130)                          | \$ (3,322)                  |
| 5   | ŕ                      | <b>46</b> 03               | ŕ                                |    | ( <b>404</b> )<br>(43)     | ·                    | <b>17</b> )             | ŕ                    | <b>\$2,775</b> \$  | <b>\$ (3,130)</b><br><b>\$</b> (43) |                             |
| <b>Balance Sheet Location</b>   | ŕ                      | 03                         | ŕ                                | \$ | , ,                        | ·                    | 39)                     | ŕ                    | ·                  |                                     |                             |
| Balance Sheet Location Fixed maturities, available-for-sale   | \$ 79                  | 03<br>23                   | \$ 728                           | \$ | (43)                       | \$ (3                | 39)<br>24               | \$                   | \$                 | \$ (43)                             | \$ (39)                     |
| Balance Sheet Location Fixed maturities, available-for-sale Other investments   | \$ 70<br>27,55<br>50,4 | 03<br>23                   | \$ 728<br>55,948                 | \$ | (43)<br>890                | \$ (3<br>1,52<br>(65 | 39)<br>24               | \$<br>1,223          | \$<br>2,105        | \$ (43)<br>(333)                    | \$ (39)<br>(581)            |
| Balance Sheet Location Fixed maturities, available-for-sale Other investments Other liabilities   | \$ 70<br>27,55<br>50,4 | 03<br>23<br>10<br>39       | \$ 728<br>55,948<br>28,333       | \$ | (43)<br>890<br>(24)        | \$ (3<br>1,52<br>(65 | 39)<br>24<br>54)<br>(5) | \$<br>1,223          | \$<br>2,105        | \$ (43)<br>(333)<br>(1,290)         | \$ (39)<br>(581)<br>(1,041) |
| Balance Sheet Location Fixed maturities, available-for-sale Other investments Other liabilities Consumer notes                          | \$ 70<br>27,5<br>50,4  | 03<br>23<br>10<br>39       | \$ 728<br>55,948<br>28,333<br>39 | \$ | (43)<br>890<br>(24)<br>(4) | \$ (3<br>1,52<br>(65 | 39)<br>24<br>54)<br>(5) | \$<br>1,223<br>1,266 | \$<br>2,105<br>387 | \$ (43)<br>(333)<br>(1,290)         | \$ (39)<br>(581)<br>(1,041) |
| Balance Sheet Location Fixed maturities, available-for-sale Other investments Other liabilities Consumer notes Reinsurance recoverables | \$ 70<br>27,5<br>50,4  | 03<br>23<br>10<br>39<br>86 | \$ 728<br>55,948<br>28,333<br>39 | \$ | (43)<br>890<br>(24)<br>(4) | \$ (3<br>1,52<br>(65 | 39)<br>24<br>54)<br>(5) | \$<br>1,223<br>1,266 | \$<br>2,105<br>387 | \$ (43)<br>(333)<br>(1,290)         | \$ (39)<br>(581)<br>(1,041) |

<sup>[1]</sup> The derivative instruments related to this strategy are held for other investment purposes.

<sup>[2]</sup> These derivatives are embedded within liabilities and are not held for risk management purposes.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### **5. Investments and Derivative Instruments (continued)**

Change in Notional Amount

The net decrease in notional amount of derivatives since December 31, 2010, was primarily due to the following:

The notional amount related to the macro hedge program declined \$7.5 billion primarily due to the expiration of certain currency and equity index options. The notional amount was not replaced given the levels of market risk coverage for both equity and foreign exchange rate risk were within the Company defined limits.

The GMWB product derivative notional declined \$3.1 billion primarily as a result of policyholder lapses and withdrawals.

The notional amount related to non-qualifying interest rate contracts increased by \$1.1 billion primarily as a result of the Company adding LIBOR swaptions to manage duration between assets and liabilities.

#### Change in Fair Value

The change in the total fair value of derivative instruments since December 31, 2010, was primarily related to the following:

The increase in the combined GMWB hedging program, which includes the GMWB product, reinsurance, and hedging derivatives, was primarily a result of lower implied market volatility and outperformance of the underlying actively managed funds as compared to their respective indices.

The fair value related to interest rate swaps increased primarily as a result of declining interest rates.

### **Cash Flow Hedges**

For derivative instruments that are designated and qualify as cash flow hedges, the effective portion of the gain or loss on the derivative is reported as a component of OCI and reclassified into earnings in the same period or periods during which the hedged transaction affects earnings. Gains and losses on the derivative representing hedge ineffectiveness are recognized in current period earnings. No components of each derivative s gain or loss were excluded from the assessment of hedge effectiveness.

The following table presents the components of the gain or loss on derivatives that qualify as cash flow hedges:

#### **Derivatives in Cash Flow Hedging Relationships**

|                        | Derivatives in Cash 1 low.          | iicugiiie                | , ixcianc     | , iioiiipo |        |          |          |               |               |  |
|------------------------|-------------------------------------|--------------------------|---------------|------------|--------|----------|----------|---------------|---------------|--|
|                        |                                     |                          |               |            |        |          | Gain     | (Loss)        |               |  |
|                        |                                     |                          |               |            |        |          | Recogn   | nized i       | n             |  |
|                        |                                     | Gain                     | (Loss) F      | Recogni    | zed in |          |          |               |               |  |
|                        |                                     |                          | O             | CI         |        | Inco     | ative    |               |               |  |
|                        |                                     | on Derivative (Effective |               |            |        |          |          |               |               |  |
|                        |                                     | Portion)                 |               |            |        | (Inc     | effectiv | ive Portion)  |               |  |
|                        |                                     | Th                       | ree           |            |        | Th       | ree      | Si            | ix            |  |
|                        |                                     | Mo                       | nths          | Six Months |        | Mo       | nths     | Moı           | nths          |  |
|                        |                                     | En                       | ded           | Ended      |        | Ended    |          | Enc           | ded           |  |
|                        |                                     | Jun                      | e <b>30</b> , | June 30,   |        | June 30, |          | June          | e <b>30</b> , |  |
|                        |                                     | 2011                     | 2010          | 2011       | 2010   | 2011     | 2010     | 2011          | 2010          |  |
| Interest rate swaps    | Net realized capital gains (losses) | \$ 148                   | \$ 260        | \$ 82      | \$ 360 | \$       | \$ 4     | \$ (2)        | \$ 3          |  |
| Foreign currency swaps | Net realized capital gains          |                          | 6             |            | 15     |          |          |               |               |  |
| Total                  |                                     | \$ 148                   | \$ 266        | \$ 82      | \$ 375 | \$       | \$ 4     | <b>\$</b> (2) | \$ 3          |  |

**Derivatives in Cash Flow Hedging Relationships** 

Gain (Loss) Reclassified from AOCI into Income (Effective Portion)

Three Months Ended Six Months Ended

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|                        |                                     | June 30, |     |    |      | June 30, |    |    |      |
|------------------------|-------------------------------------|----------|-----|----|------|----------|----|----|------|
|                        |                                     | 20       | 011 | 2  | 010  | 2011     |    | 2  | 010  |
| Interest rate swaps    | Net realized capital gains          | \$       | 2   | \$ | 4    | \$       | 4  | \$ | 4    |
| Interest rate swaps    | Net investment income               |          | 31  |    | 22   |          | 63 |    | 34   |
| Foreign currency swaps | Net realized capital gains (losses) |          | 3   |    | (11) |          | 8  |    | (16) |
| Foreign currency swaps | Net investment income               |          |     |    |      |          |    |    |      |
|                        |                                     |          |     |    |      |          |    |    |      |
| Total                  |                                     | \$       | 36  | \$ | 15   | \$       | 75 | \$ | 22   |

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### **5.** Investments and Derivative Instruments (continued)

As of June 30, 2011, the before-tax deferred net gains on derivative instruments recorded in AOCI that are expected to be reclassified to earnings during the next twelve months are \$107. This expectation is based on the anticipated interest payments on hedged investments in fixed maturity securities that will occur over the next twelve months, at which time the Company will recognize the deferred net gains (losses) as an adjustment to interest income over the term of the investment cash flows. The maximum term over which the Company is hedging its exposure to the variability of future cash flows (for forecasted transactions, excluding interest payments on existing variable-rate financial instruments) is approximately two years.

During the three and six months ended June 30, 2011, the Company had no net reclassifications from AOCI to earnings resulting from the discontinuance of cash-flow hedges due to forecasted transactions that were no longer probable of occurring. For the three and six months ended June 30, 2010, the Company had less than \$1 of net reclassifications from AOCI to earnings resulting from the discontinuance of cash-flow hedges due to forecasted transactions that were no longer probable of occurring.

### **Fair Value Hedges**

For derivative instruments that are designated and qualify as a fair value hedge, the gain or loss on the derivative, as well as the offsetting loss or gain on the hedged item attributable to the hedged risk are recognized in current earnings. The Company includes the gain or loss on the derivative in the same line item as the offsetting loss or gain on the hedged item. No components of each derivative s gain or loss were excluded from the assessment of hedge effectiveness.

The Company recognized in income gains (losses) representing the ineffective portion of fair value hedges as follows:

**Derivatives in Fair Value Hedging Relationships** 

|                      |      | Dei         | ivai | 1162 11 |        | v alue      | •    |       |          | _           |     | F43   |       |             |    |      |
|----------------------|------|-------------|------|---------|--------|-------------|------|-------|----------|-------------|-----|-------|-------|-------------|----|------|
|                      |      |             |      |         |        | Gain (L     | oss) | Recog | gnized   | d in Inco   | ome | [1]   |       |             |    |      |
|                      |      |             | Thr  | ee Mo   | nths   | Ended       |      |       |          |             | Six | k Mon | ths E | nded        |    |      |
|                      |      |             |      | Jur     | ie 30, |             |      |       | June 30, |             |     |       |       |             |    |      |
|                      |      | <b>20</b> 1 | 11   |         |        | <b>20</b> 1 | 10   |       |          | <b>20</b> 1 | 11  |       |       | <b>20</b> 1 | 10 |      |
|                      |      |             | Н    | edge    |        |             | Н    | edge  |          |             | Н   | edge  |       |             | Нє | edge |
|                      | Deri | ivative     |      | tem     | Der    | ivative     |      | em    | Der      | ivative     |     | tem   | Der   | ivative     |    | tem  |
| Interest rate swaps  | 2011 |             | -    |         |        |             |      |       | 201      |             | -   |       |       | 2           |    |      |
| Net realized capital |      |             |      |         |        |             |      |       |          |             |     |       |       |             |    |      |
| •                    | ¢    | (27)        | Φ    | 26      | Φ      | (40)        | φ    | 27    | Φ        | (17)        | Φ   | 17    | Φ     | (52)        | Φ  | 47   |
| gains (losses)       | \$   | (27)        | \$   | 26      | \$     | (40)        | \$   | 37    | \$       | (17)        | \$  | 17    | \$    | (52)        | \$ | 47   |
| Benefits, losses and |      |             |      |         |        |             |      |       |          |             |     |       |       |             |    |      |
| loss adjustment      |      |             |      |         |        |             |      |       |          |             |     |       |       |             |    |      |
| expenses             |      |             |      |         |        | (7)         |      | 8     |          |             |     |       |       | (2)         |    | 3    |
| Foreign currency     |      |             |      |         |        |             |      |       |          |             |     |       |       |             |    |      |
| swaps                |      |             |      |         |        |             |      |       |          |             |     |       |       |             |    |      |
| Net realized capital |      |             |      |         |        |             |      |       |          |             |     |       |       |             |    |      |
| gains (losses)       |      | 22          |      | (22)    |        | (11)        |      | 11    |          | 36          |     | (36)  |       | (40)        |    | 40   |
|                      |      | 22          |      | (22)    |        | (11)        |      | 11    |          | 30          |     | (30)  |       | (40)        |    | 40   |
| Benefits, losses and |      |             |      |         |        |             |      |       |          |             |     |       |       |             |    |      |
| loss adjustment      |      |             |      |         |        |             |      |       |          | (0)         |     |       |       |             |    |      |
| expenses             |      | (1)         |      | 1       |        |             |      |       |          | (9)         |     | 9     |       | (1)         |    | 1    |
| Total                | \$   | (6)         | \$   | 5       | \$     | (58)        | \$   | 56    | \$       | 10          | \$  | (10)  | \$    | (95)        | \$ | 91   |

<sup>[1]</sup> The amounts presented do not include the periodic net coupon settlements of the derivative or the coupon income (expense) related to the hedged item. The net of the amounts presented represents the ineffective portion of the hedge.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### **5.** Investments and Derivative Instruments (continued)

#### **Non-qualifying Strategies**

For non-qualifying strategies, including embedded derivatives that are required to be bifurcated from their host contracts and accounted for as derivatives, the gain or loss on the derivative is recognized currently in earnings within net realized capital gains or losses. The following table presents the gain or loss recognized in income on non-qualifying strategies:

Non-qualifying Strategies
Gain (Loss) Recognized within Net Realized Capital Gains (Losses)

| Gam (Loss) Recognized with                             | Three Months Ended June 30, |      |    |         |    | Six Months Ended<br>June 30, |    |         |  |  |
|--|-----------------------------|------|----|---------|----|------------------------------|----|---------|--|--|
|  | 2                           | 011  |    | 2010    |    | 2011                         |    | 2010    |  |  |
| Interest rate contracts                                |                             |      |    |         |    |                              |    |         |  |  |
| Interest rate swaps, swaptions, caps, floors, futures, |                             |      |    |         |    |                              |    |         |  |  |
| and forwards   | \$                          | (4)  | \$ | (5)     | \$ | 1                            | \$ | (5)     |  |  |
| Foreign exchange contracts                             |                             |      |    |         |    |                              |    |         |  |  |
| Foreign currency swaps, forwards, and swaptions        |                             | (7)  |    | 23      |    | (12)                         |    | 29      |  |  |
| Japan 3Win hedging derivatives [1]                     |                             | 33   |    | 65      |    | (25)                         |    | 9       |  |  |
| Japanese fixed annuity hedging instruments [2]         |                             | 57   |    | 160     |    | (5)                          |    | 141     |  |  |
| Japanese variable annuity hedging instruments          |                             | 6    |    | 32      |    | (56)                         |    | 45      |  |  |
| Credit contracts                                       |                             |      |    |         |    |                              |    |         |  |  |
| Credit derivatives that purchase credit protection     |                             | (3)  |    | 38      |    | (20)                         |    | 38      |  |  |
| Credit derivatives that assume credit risk             |                             | (14) |    | (50)    |    | 5                            |    | (13)    |  |  |
| Equity contracts                                       |                             |      |    |         |    |                              |    |         |  |  |
| Equity index swaps, options, and futures               |                             | 2    |    | 4       |    | 2                            |    | 5       |  |  |
| Variable annuity hedge program                         |                             |      |    |         |    |                              |    |         |  |  |
| GMWB product derivatives                               |                             | (84) |    | (1,497) |    | 279                          |    | (1,144) |  |  |
| GMWB reinsurance contracts                             |                             | 4    |    | 246     |    | (61)                         |    | 185     |  |  |
| GMWB hedging instruments                               |                             | 43   |    | 825     |    | (184)                        |    | 662     |  |  |
| Macro hedge program                                    |                             | 35   |    | 397     |    | (322)                        |    | 233     |  |  |
| Other  |                             |      |    |         |    |                              |    |         |  |  |
| GMAB product derivatives                               |                             | (2)  |    | (5)     |    | (1)                          |    | (2)     |  |  |
| Contingent capital facility put option                 |                             | (1)  |    | (1)     |    | (3)                          |    | (2)     |  |  |
| Total  | \$                          | 65   | \$ | 232     | \$ | (402)                        | \$ | 181     |  |  |

<sup>[1]</sup> The associated liability is adjusted for changes in spot rates through realized capital gains and was \$(49) and \$(103) for the three months ended June 30, 2011 and 2010, respectively, and \$(7) and \$(96) for the six months ended June 30, 2011 and 2010, respectively.

For the three and six months ended June 30, 2011, the net realized capital gain (loss) related to derivatives used in non-qualifying strategies was primarily comprised of the following:

For the three months ended June 30, 2011 the net gain related to the Japanese fixed annuity hedging instruments is primarily due to the U.S. dollar weakening in comparison to the Japanese yen.

<sup>[2]</sup> The associated liability is adjusted for changes in spot rates through realized capital gains and was \$(63) and \$(126) for the three months ended June 30, 2011 and 2010, respectively, and \$(10) and \$(119) for the six months ended June 30, 2011 and 2010, respectively.

For the three months ended June 30, 2011 the net gain associated with the macro hedge program is primarily due to a decline in Japanese interest rates and foreign currency movements. For the six months ended June 30, 2011 the net loss related to the macro hedge program is primarily the result of foreign currency movements and a higher equity market valuation.

For the three months ended June 30, 2011 the loss related to the combined GMWB hedging program, which includes the GMWB product, reinsurance, and hedging derivatives, is primarily a result of a general decrease in long-term interest rates. For the six months ended June 30, 2011 the gain related to the combined GMWB hedging program is primarily due to a lower implied market volatility and outperformance of the underlying actively managed funds as compared to their respective indices.

For the six months ended June 30, 2011 the net loss associated with the Japan variable annuity hedging instruments is primarily due to the Japanese yen currency movements in comparison to the euro and the U.S. dollar.

49

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### **5. Investments and Derivative Instruments (continued)**

For the three and six months ended June 30, 2010, the net realized capital gain (loss) related to derivatives used in non-qualifying strategies was primarily comprised of the following:

The net gain associated with the macro hedge program was primarily due to lower equity market valuation and appreciation of the Japanese yen.

The net gain on the Japanese fixed annuity hedging instruments was primarily due to the U.S. dollar weakening in comparison to the Japanese yen and the increased demand for the U.S. dollar.

The net gain for the three months ended June 30, 2010, related to the Japan 3 Win hedging derivatives was primarily due to the strengthening of the Japanese yen in comparison to the U.S. dollar, partially offset by the decrease in long-term interest rates.

The loss related to the combined GMWB hedging program which includes the GMWB product, reinsurance, and hedging derivatives was primarily driven by higher implied market volatility and a general decrease in long-term interest rates.

Refer to Note 9 for additional disclosures regarding contingent credit related features in derivative agreements.

#### **Credit Risk Assumed through Credit Derivatives**

The Company enters into credit default swaps that assume credit risk of a single entity, referenced index, or asset pool in order to synthetically replicate investment transactions. The Company will receive periodic payments based on an agreed upon rate and notional amount and will only make a payment if there is a credit event. A credit event payment will typically be equal to the notional value of the swap contract less the value of the referenced security issuer—s debt obligation after the occurrence of the credit event. A credit event is generally defined as a default on contractually obligated interest or principal payments or bankruptcy of the referenced entity. The credit default swaps in which the Company assumes credit risk primarily reference investment grade single corporate issuers and baskets, which include trades ranging from baskets of up to five corporate issuers to standard and customized diversified portfolios of corporate issuers. The diversified portfolios of corporate issuers are established within sector concentration limits and are typically divided into tranches that possess different credit ratings.

The following tables present the notional amount, fair value, weighted average years to maturity, underlying referenced credit obligation type and average credit ratings, and offsetting notional amounts and fair value for credit derivatives in which the Company is assuming credit risk as of June 30, 2011 and December 31, 2010.

#### As of June 30, 2011

Underlying Referenced

| Referenced                                  |                 |               |        |     |                 |              |           |          |          |               |          |
|---|-----------------|---------------|--------|-----|-----------------|--------------|-----------|----------|----------|---------------|----------|
|   | Credit          |               |        |     |                 |              |           |          |          |               |          |
|   |                 |               |        | V   | Veighte         | d Obligati   | on(s) [1] |          |          |               |          |
|   |                 |               |        | A   | Average         |              | Average   | Of       | fsetting |               |          |
|   |                 |               |        |     | Years           |              |           |          |          |               |          |
| <b>Credit Derivative type by derivative</b> | No              | Notional Fair |        |     | to              |              | Credit    | Notional |          | Offsetting    |          |
|   | Amoun           |               | Amount |     |                 |              |           |          |          |               |          |
| risk exposure                               | sk exposure [2] |               |        |     | <b>Iaturity</b> | y Type       | Rating    | Am       | ount [3] | Fair <b>V</b> | alue [3] |
| Single name credit default swaps            |                 |               |        |     |                 |              |           |          |          |               |          |
|   |                 |               |        |     |                 |              |           |          |          |               |          |
|   |                 |               |        |     |                 | Corporate    |           |          |          |               |          |
|   |                 |               |        |     | 3 C             | redit/Foreig | gn        |          |          |               |          |
| Investment grade risk exposure              | \$              | 1,585         | \$     | (3) | years           | Gov.         | A+        | \$       | 1,446    | \$            | (53)     |
| -   |                 |               |        |     | 2               | Corporate    |           |          |          |               |          |
| Below investment grade risk exposure        |                 | 180           |        | (4) | years           | Credit       | BB-       |          | 144      |               | (8)      |
| Basket credit default swaps [4]             |                 |               |        | . , | ·               |              |           |          |          |               | . ,      |

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| Total  | \$<br>6,537 | \$<br>3 |            |                     |      | \$<br>4,268 | \$<br>(12) |
|--|-------------|---------|------------|---------------------|------|-------------|------------|
| Below investment grade risk exposure   | 500         | 438     | years      | Credit              | BB+  |             |            |
|  |             |         | 6          | Corporate           |      |             |            |
| Investment grade risk exposure   | 25          | 24      | 3<br>years | Corporate<br>Credit | BBB- |             |            |
| Embedded credit derivatives  |             |         |            |                     |      |             |            |
| Below investment grade risk exposure   | 578         | (396)   | years      | Credit              | BBB+ | 25          | 1          |
| Server se |             | (00)    | 4          | Corporate           |      |             |            |
| Investment grade risk exposure   | 525         | (66)    | vears      | Credit              | BBB+ | 525         | 66         |
| Investment grade risk exposure   | 3,144       | 10      | years<br>6 | Credit<br>CMBS      | BBB+ | 2,128       | (18)       |
|  |             |         | 3          | Corporate           |      |             | (10)       |

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

## **5.** Investments and Derivative Instruments (continued)

#### As of December 31, 2010

**Underlying** Referenced

|                                      | Credit                     |              |                |       |                         |              |            |    |          |       |        |
|--------------------------------------|----------------------------|--------------|----------------|-------|-------------------------|--------------|------------|----|----------|-------|--------|
|                                      | Weighted Obligation(s) [1] |              |                |       |                         |              |            |    |          |       |        |
|                                      |                            |              |                |       | Average                 | )            | Average    | Of | fsetting |       |        |
|                                      |                            |              |                |       | Years                   |              | Ü          |    | C        |       |        |
| Credit Derivative type by derivative | No                         | otional      | I              | Fair  | to                      |              | Credit     | N  | otional  | Offse | etting |
|                                      | A                          | mount        |                |       |                         |              |            |    | Fair     |       |        |
| risk exposure                        | [2]                        |              | Value Maturity |       | v Tvpe                  | Rating       | Amount [3] |    |          |       |        |
| Single name credit default swaps     |                            | L-3          | ·              |       |                         | ) - J P -    |            |    |          |       | [- ]   |
| single name create actual swaps      |                            |              |                |       |                         |              |            |    |          |       |        |
|                                      |                            |              |                |       |                         | Corporate    |            |    |          |       |        |
|                                      |                            |              |                |       | 3 C                     | redit/Foreig | m          |    |          |       |        |
| Investment and risk avacura          | \$                         | 1,562        | \$             | (14)  |                         | Gov.         |            | \$ | 1,447    | \$    | (41)   |
| Investment grade risk exposure       | Ф                          | 1,302        | Ф              | (14)  | •                       |              | A+         | Ф  | 1,44/    | Ф     | (41)   |
| D 1 ' ' ' 1 ' 1                      |                            | 20.4         |                | (6)   | 3                       | Corporate    | DD         |    | 1.60     |       | (12)   |
| Below investment grade risk exposure |                            | 204          |                | (6)   | years                   | Credit       | BB-        |    | 168      |       | (13)   |
| Basket credit default swaps [4]      |                            |              |                |       | i i                     | ~            |            |    |          |       |        |
|                                      |                            |              |                |       | 4                       | Corporate    |            |    |          |       |        |
| Investment grade risk exposure       |                            | 3,145        |                | (1)   | years                   | Credit       | BBB+       |    | 2,019    |       | (14)   |
|                                      |                            |              |                |       | 6                       | CMBS         |            |    |          |       |        |
| Investment grade risk exposure       |                            | 525          |                | (50)  | years                   | Credit       | BBB+       |    | 525      |       | 50     |
|                                      |                            |              |                |       | 4                       | Corporate    |            |    |          |       |        |
| Below investment grade risk exposure |                            | 767          |                | (381) | years                   | Credit       | BBB+       |    | 25       |       |        |
| Embedded credit derivatives          |                            |              |                |       |                         |              |            |    |          |       |        |
|                                      |                            |              |                |       | 4                       | Corporate    |            |    |          |       |        |
| Investment grade risk exposure       |                            | 25           |                | 25    | years                   | Credit       | BBB-       |    |          |       |        |
|                                      |                            |              |                |       | 6                       | Corporate    |            |    |          |       |        |
| Below investment grade risk exposure |                            | 525          |                | 463   | years                   | Credit       | BB+        |    |          |       |        |
| = 111 111 Common Brade from Onposare |                            | c <b>-</b> 5 |                |       | <i>y</i> <b>2.1.1</b> 5 | 010010       |            |    |          |       |        |
| Total                                | \$                         | 6,753        | \$             | 36    |                         |              |            | \$ | 4,184    | \$    | (18)   |

- [1] The average credit ratings are based on availability and the midpoint of the applicable ratings among Moody s, S&P, and Fitch. If no rating is available from a rating agency, then an internally developed rating is used.
- [2] Notional amount is equal to the maximum potential future loss amount. There is no specific collateral related to these contracts or recourse provisions included in the contracts to offset losses.
- [3] The Company has entered into offsetting credit default swaps to terminate certain existing credit default swaps, thereby offsetting the future changes in value of, or losses paid related to, the original swap.
- [4] Includes \$3.7 billion and \$3.9 billion as of June 30, 2011 and December 31, 2010, respectively, of standard market indices of diversified portfolios of corporate issuers referenced through credit default swaps. These swaps are subsequently valued based upon the observable standard market index. Also includes \$553 and \$542 as of June 30, 2011 and December 31, 2010, respectively, of customized diversified portfolios of corporate issuers

referenced through credit default swaps.

#### 6. Deferred Policy Acquisition Costs and Present Value of Future Profits

Changes in the DAC balance are as follows:

|   | 2011        | 2010         |
|---|-------------|--------------|
| Balance, January 1  | \$<br>9,857 | \$<br>10,686 |
| Deferred Costs  | 1,306       | 1,338        |
| Amortization DAC  | (1,439)     | (1,445)      |
| Amortization DAC from discontinued operations   |             | (7)          |
| Amortization Unlock charge, pre-tax   | (60)        | (137)        |
| Adjustments to unrealized gains and losses on securities available-for-sale and other | (87)        | (828)        |
| Effect of currency translation  | 7           | 82           |
| Balance, June 30  | \$<br>9,584 | \$<br>9,689  |

The Unlock charge, pre-tax, for the six months ended June 30, 2011 consisted of a charge related to the impact of the macro hedge program, which includes an extension of existing hedging duration implemented in the second quarter of 2011 for U.S. annuity business, and a benefit from actual separate account returns for the six months ended June 30, 2011 being above the Company s aggregated estimated return. The Unlock charge, pre-tax, for the six months ended June 30, 2010 consisted of a charge due to the macro hedge program and a charge from actual separate account returns for the six months ended June 30, 2010 being below the Company s aggregated estimated return.

51

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

## 7. Separate Accounts, Death Benefits and Other Insurance Benefit Features

### U.S. GMDB, International GMDB/GMIB, and UL Secondary Guarantee Benefits

Changes in the gross U.S. GMDB, International GMDB/GMIB, and UL secondary guarantee benefits are as follows:

|  | U.S.        | Inter  | rnational | Sec | UL<br>condary |
|--|-------------|--------|-----------|-----|---------------|
|  | GMDB        | GMD    | B/GMIB    | Gua | arantees      |
| Liability balance as of January 1, 2011              | \$<br>1,053 | \$     | 696       | \$  | 113           |
| Incurred   | 110         | ·      | 61        | ·   | 27            |
| Paid   | (95)        |        | (76)      |     |               |
| Unlock   | (63)        |        | 2         |     |               |
| Currency translation adjustment                      |             |        | 2         |     |               |
| Liability balance as of June 30, 2011                | \$<br>1,005 | \$     | 685       | \$  | 140           |
| Reinsurance recoverable asset, as of January 1, 2011 | \$<br>686   | \$     | 36        | \$  | 30            |
| Incurred   | 65          |        | (3)       |     | 5             |
| Paid   | (65)        |        | 1         |     |               |
| Unlock   | (27)        |        | 6         |     |               |
| Currency translation adjustment                      |             |        |           |     |               |
| Reinsurance recoverable asset, as of June 30, 2011   | \$<br>659   | \$     | 40        | \$  | 35            |
|  |             |        |           |     | UL            |
|  |             | Interi | national  | Sec | ondary        |
|  | U.S.        |        |           |     |               |
|  | MDB         |        | B/GMIB    |     | arantees      |
| Liability balance as of January 1, 2010              | \$<br>1,233 | \$     | 599       | \$  | 76            |
| Incurred   | 127         |        | 62        |     | 20            |
| Paid   | (155)       |        | (61)      |     |               |
| Unlock   | 107         |        | 32<br>32  |     |               |
| Currency translation adjustment                      |             |        | 32        |     |               |
| Liability balance as of June 30, 2010                | \$<br>1,312 | \$     | 664       | \$  | 96            |
| Reinsurance recoverable asset, as of January 1, 2010 | \$<br>787   | \$     | 51        | \$  | 22            |
| Incurred   | 74          |        | (2)       |     | 4             |
| Paid   | (94)        |        |           |     |               |
| Unlock   | 65          |        | (7)       |     |               |
| Currency translation adjustment                      |             |        | 2         |     |               |
| Reinsurance recoverable asset, as of June 30, 2010   | \$<br>832   | \$     | 44        | \$  | 26            |

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 7. Separate Accounts, Death Benefits and Other Insurance Benefit Features (continued)

The following table provides details concerning GMDB and GMIB exposure as of June 30, 2011:

## Individual Variable and Group Annuity Account Value by GMDB/GMIB Type

| individual variable and Group An                   | mui | nty Accoun      | ni v         | v an | ue by GM  |    | Retained<br>Net   | e                                   |
|--|-----|-----------------|--------------|------|-----------|----|-------------------|-------------------------------------|
|  |     |                 | Net<br>Amoun |      |           | A  | Amount            | Weighted<br>Average<br>Attained Age |
|  |     | ccount<br>Value |              | at   | Risk      |    | at Risk<br>RNAR ) | of                                  |
| Maximum anniversary value ( MAV ) [1]              | (   | $(\mathbf{AV})$ | (            | NA   | AR ) [10] |    | [10]              | Annuitant                           |
| MAV only   | \$  | 24,081          | \$           |      | 4,765     | \$ | 1,030             | 68                                  |
| With 5% rollup [2]                                 |     | 1,648           |              |      | 416       |    | 131               | 68                                  |
| With Earnings Protection Benefit Rider ( EPB ) [3] |     | 6,228           |              |      | 747       |    | 91                | 65                                  |
| With 5% rollup & EPB                               |     | 685             |              |      | 142       |    | 30                | 68                                  |
| Total MAV  |     | 32,642          |              |      | 6,070     |    | 1,282             |                                     |
| Asset Protection Benefit ( APB ) [4]               |     | 26,268          |              |      | 1,820     |    | 1,171             | 65                                  |
| Lifetime Income Benefit (LIB) Death Benefit [5     | 5]  | 1,252           |              |      | 53        |    | 53                | 64                                  |
| Reset [6] (5-7 years)                              |     | 3,584           |              |      | 193       |    | 191               | 68                                  |
| Return of Premium ( ROP ) [7]/Other                |     | 23,557          |              |      | 462       |    | 439               | 65                                  |
| Subtotal U.S. GMDB [8]                             |     | 87,303          |              |      | 8,598     |    | 3,136             | 66                                  |
| Less: General Account Value with U.S. GMDB         |     | 7,008           |              |      |           |    |                   |                                     |
| Subtotal Separate Account Liabilities with         |     |                 |              |      |           |    |                   |                                     |
| GMDB   |     | 80,295          |              |      |           |    |                   |                                     |
| Separate Account Liabilities without U.S. GMDB     |     | 77,190          |              |      |           |    |                   |                                     |
| <b>Total Separate Account Liabilities</b>          | \$  | 157,485         |              |      |           |    |                   |                                     |
| =  | \$  | 30,785          | \$           |      | 8,469     | \$ | 7,233             | 69                                  |
| Japan GMIB [9], [11]                               | \$  | 28,526          | \$           |      | 5,442     | \$ | 5,442             | 69                                  |

<sup>[1]</sup> MAV GMDB is the greatest of current AV, net premiums paid and the highest AV on any anniversary before age 80 (adjusted for withdrawals).

[4]

<sup>[2]</sup> Rollup GMDB is the greatest of the MAV, current AV, net premium paid and premiums (adjusted for withdrawals) accumulated at generally 5% simple interest up to the earlier of age 80 or 100% of adjusted premiums.

<sup>[3]</sup> EPB GMDB is the greatest of the MAV, current AV, or contract value plus a percentage of the contract s growth. The contract s growth is AV less premiums net of withdrawals, subject to a cap of 200% of premiums net of withdrawals.

APB GMDB is the greater of current AV or MAV, not to exceed current AV plus 25% times the greater of net premiums and MAV (each adjusted for premiums in the past 12 months).

- [5] LIB GMDB is the greatest of current AV, net premiums paid, or for certain contracts a benefit amount that ratchets over time, generally based on market performance.
- [6] Reset GMDB is the greatest of current AV, net premiums paid and the most recent five to seven year anniversary AV before age 80 (adjusted for withdrawals).
- [7] ROP GMDB is the greater of current AV or net premiums paid.
- [8] AV includes the contract holder s investment in the separate account and the general account.
- [9] GMDB includes a ROP and MAV (before age 80) paid in a single lump sum. GMIB is a guarantee to return initial investment, adjusted for earnings liquidity which allows for free withdrawal of earnings, paid through a fixed payout annuity, after a minimum deferral period of 10, 15 or 20 years. The GRB related to the Japan GMIB was \$33.2 billion and \$33.9 billion as of June 30, 2011 and December 31, 2010, respectively. The GRB related to the Japan GMAB and GMWB was \$687 and \$707 as of June 30, 2011 and December 31, 2010, respectively. These liabilities are not included in the Separate Account as they are not legally insulated from the general account liabilities of the insurance enterprise. As of June 30, 2011, 55% of the GMDB RNAR and 68% of the GMIB NAR is reinsured to a Hartford affiliate.
- [10] NAR is defined as the guaranteed benefit in excess of the current AV. RNAR represents NAR reduced for reinsurance. NAR and RNAR are highly sensitive to equity markets movements and increase when equity markets decline. Additionally Japan s NAR and RNAR are highly sensitive to currency movements and increase when the Yen strengthens.
- [11] Policies with a guaranteed living benefit (GMIB in Japan) also have a guaranteed death benefit. The NAR for each benefit is shown in the table above, however these benefits are not additive. When a policy terminates due to death, any NAR related to GMWB or GMIB is released. Similarly, when a policy goes into benefit status on a GMWB or GMIB, its GMDB NAR is released.

In the U.S., account balances of contracts with guarantees were invested in variable separate accounts as follows:

|  | As o | As of December 31, |      |        |  |  |
|--|------|--------------------|------|--------|--|--|
| Asset type                                 |      | 2011               | 2010 |        |  |  |
| Equity securities (including mutual funds) | \$   | 72,395             | \$   | 75,601 |  |  |
| Cash and cash equivalents                  |      | 7,900              |      | 8,365  |  |  |
| Total                                      | \$   | 80,295             | \$   | 83,966 |  |  |

As of June 30, 2011 and December 31, 2010, approximately 16% and 15%, respectively, of the equity securities above were invested in fixed income securities through these funds and approximately 84% and 85%, respectively, were invested in equity securities.

See Note 4a for further information on guaranteed living benefits that are accounted for at fair value, such as GMWB.

53

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

#### 8. Sales Inducements

Changes in deferred sales inducement activity were as follows for the six months ended June 30:

|                                     | 2011          | 2010          |  |  |
|-------------------------------------|---------------|---------------|--|--|
| Balance, January 1                  | <b>\$</b> 459 | <b>\$</b> 438 |  |  |
| Sales inducements deferred          | 9             | 15            |  |  |
| Amortization                        | (20)          | (13)          |  |  |
| Amortization Unlock charge, pre-tax | (8)           | (15)          |  |  |
| Balance, June 30                    | \$ 440        | \$ 425        |  |  |

## 9. Commitments and Contingencies Litigation

The Hartford is involved in claims litigation arising in the ordinary course of business, both as a liability insurer defending or providing indemnity for third-party claims brought against insureds and as an insurer defending coverage claims brought against it. The Hartford accounts for such activity through the establishment of unpaid loss and loss adjustment expense reserves. Subject to the uncertainties discussed below under the caption Asbestos and Environmental Claims, management expects that the ultimate liability, if any, with respect to such ordinary-course claims litigation, after consideration of provisions made for potential losses and costs of defense, will not be material to the consolidated financial condition, results of operations or cash flows of The Hartford.

The Hartford is also involved in other kinds of legal actions, some of which assert claims for substantial amounts. These actions include, among others, putative state and federal class actions seeking certification of a state or national class. Such putative class actions have alleged, for example, underpayment of claims or improper underwriting practices in connection with various kinds of insurance policies, such as personal and commercial automobile, property, life and inland marine; improper sales practices in connection with the sale of life insurance and other investment products; and improper fee arrangements in connection with investment products. The Hartford also is involved in individual actions in which punitive damages are sought, such as claims alleging bad faith in the handling of insurance claims. Like many other insurers, The Hartford also has been joined in actions by asbestos plaintiffs asserting, among other things, that insurers had a duty to protect the public from the dangers of asbestos and that insurers committed unfair trade practices by asserting defenses on behalf of their policyholders in the underlying asbestos cases. Management expects that the ultimate liability, if any, with respect to such lawsuits, after consideration of provisions made for estimated losses, will not be material to the consolidated financial condition of The Hartford. Nonetheless, given the large or indeterminate amounts sought in certain of these actions, and the inherent unpredictability of litigation, an adverse outcome in certain matters could, from time to time, have a material adverse effect on the Company s consolidated results of operations or cash flows in particular quarterly or annual periods.

Apart from the inherent difficulty of predicting litigation outcomes, particularly those that will be decided by a jury, many of the matters specifically identified below purport to seek substantial damages for unsubstantiated conduct spanning a multi-year period based on novel and complex legal theories and damages models. The alleged damages typically are not quantified or factually supported in the complaint, and, in any event, the Company s experience shows that demands for damages often bear little relation to a reasonable estimate of potential loss. Most are in the earliest stages of litigation, with few or no substantive legal decisions by the court defining the scope of the claims, the class (if any), or the potentially available damages. In many, the Company has not yet answered the complaint or asserted its defenses, and fact discovery is still in progress or has not yet begun. Accordingly, unless otherwise specified below, management cannot reasonably estimate the possible loss or range of loss, if any, or predict the timing of the eventual resolution of these matters.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 9. Commitments and Contingencies (continued)

Broker Compensation Litigation Following the New York Attorney General s filing of a civil complaint against Marsh & McLennan Companies, Inc., and Marsh, Inc. (collectively, Marsh) in October 2004 alleging that certain insurance companies, including The Hartford, participated with Marsh in arrangements to submit inflated bids for business insurance and paid contingent commissions to ensure that Marsh would direct business to them, private plaintiffs brought several lawsuits against the Company predicated on the allegations in the Marsh complaint, to which the Company was not party. Among these is a multidistrict litigation in the United States District Court for the District of New Jersey. Two consolidated amended complaints were filed in the multidistrict litigation, one related to conduct in connection with the sale of property-casualty insurance and the other related to alleged conduct in connection with the sale of group benefits products. The Company and various of its subsidiaries are named in both complaints. The complaints assert, on behalf of a putative class of persons who purchased insurance through broker defendants, claims under the Sherman Act, the Racketeer Influenced and Corrupt Organizations Act ( RICO ), state law, and in the case of the group benefits complaint, claims under the Employee Retirement Income Security Act of 1974 (ERISA). The claims are predicated upon allegedly undisclosed or otherwise improper payments of contingent commissions to the broker defendants to steer business to the insurance company defendants. The district court dismissed the Sherman Act and RICO claims in both complaints for failure to state a claim and has granted the defendants motions for summary judgment on the ERISA claims in the group-benefits products complaint. The district court further declined to exercise supplemental jurisdiction over the state law claims and dismissed those claims without prejudice. The plaintiffs appealed the dismissal of the claims in both consolidated amended complaints, except the ERISA claims. In August 2010, the United States Court of Appeals for the Third Circuit affirmed the dismissal of the Sherman Act and RICO claims against the Company. The Third Circuit vacated the dismissal of the Sherman Act and RICO claims against some defendants in the property casualty insurance case and vacated the dismissal of the state-law claims as to all defendants in light of the reinstatement of the federal claims. In September 2010, the district court entered final judgment for the defendants in the group benefits case. In March 2011, the Company reached an agreement in principle to settle on a class basis the property casualty insurance case for an immaterial amount. The settlement was preliminarily approved in June 2011 and is contingent upon final court approval.

Investment and Savings Plan ERISA and Shareholder Securities Class Action Litigation In November and December 2008, following a decline in the share price of the Company's common stock, seven putative class action lawsuits were filed in the United States District Court for the District of Connecticut on behalf of certain participants in the Company's Investment and Savings Plan (the Plan), which offers the Company's common stock as one of many investment options. These lawsuits have been consolidated, and a consolidated amended class-action complaint was filed on March 23, 2009, alleging that the Company and certain of its officers and employees violated ERISA by allowing the Plan's participants to invest in the Company's common stock and by failing to disclose to the Plan's participants information about the Company's financial condition. The lawsuit seeks restitution or damages for losses arising from the investment of the Plan's assets in the Company's common stock during the period from December 10, 2007 to the present. In January 2010, the district court denied the Company's motion to dismiss the consolidated amended complaint. In February 2011, the parties reached an agreement in principle to settle on a class basis for an immaterial amount. The settlement is contingent upon the execution of a final settlement agreement and preliminary and final court approval.

The Company and certain of its present or former officers are defendants in a putative securities class action lawsuit filed in the United States District Court for the Southern District of New York in March 2010. The operative complaint, filed in October 2010, is brought on behalf of persons who acquired Hartford common stock during the period of July 28, 2008 through February 5, 2009, and alleges that the defendants violated Section 10(b) of the Securities Exchange Act of 1934 and Rule 10b-5, by making false or misleading statements during the alleged class period about the Company s valuation of certain asset-backed securities and its effect on the Company s capital position. The Company disputes the allegations and has moved to dismiss the complaint.

Fair Credit Reporting Act Class Action In February 2007, the United States District Court for the District of Oregon gave final approval of the Company s settlement of a lawsuit brought on behalf of a class of homeowners and automobile policy holders alleging that the Company willfully violated the Fair Credit Reporting Act by failing to send appropriate notices to new customers whose initial rates were higher than they would have been had the customer had a more favorable credit report. The Company paid approximately \$84.3 to eligible claimants and their counsel in connection with the settlement, sought reimbursement from the Company s Excess Professional Liability Insurance Program for the portion of the settlement in excess of the Company s \$10 self-insured retention, and booked an insurance recoverable for the amount paid under the settlement plus the cost of settlement administration, less the self-insured retention. Certain insurance carriers participating in that program disputed coverage for the settlement, and one of the excess insurers commenced an arbitration that resulted in an award in the Company s favor and payments to the Company of approximately \$30.1, thereby exhausting the primary and first-layer excess policies. As a result, the Company s insurance recoverable was reduced to \$45.5. In June 2009, the second-layer excess carriers commenced an arbitration to resolve the dispute over coverage for the remainder of the amounts paid by the Company. The Company counterclaimed for coverage, seeking approximately \$50 plus interest. That arbitration concluded in May 2011. A decision is expected in the third or fourth quarter of 2011. Management believes it is probable that the Company s coverage position ultimately will be sustained.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 9. Commitments and Contingencies (continued)

Mutual Funds Litigation In October 2010, a derivative action was brought on behalf of six Hartford retail mutual funds in the United States District Court for the District of Delaware, alleging that Hartford Investment Financial Services, LLC received excessive advisory and distribution fees in violation of its statutory fiduciary duty under Section 36(b) of the Investment Company Act of 1940. In February 2011, a nearly identical derivative action was brought against Hartford Investment Financial Services, LLC in the United States District Court for the District of New Jersey on behalf of six additional Hartford retail mutual funds. Both actions are assigned to the Honorable Renee Marie Bumb, a judge in the District of New Jersey who is sitting by designation with respect to the Delaware action. Plaintiffs in each action seek to rescind the investment management agreements and distribution plans between the Company and the mutual funds and to recover the total fees charged thereunder or, in the alternative, to recover any improper compensation the Company received. In addition, plaintiff in the New Jersey action seeks recovery of lost earnings. The Company disputes the allegations and has moved to dismiss both actions.

Asbestos and Environmental Claims As discussed in Note 12, Commitments and Contingencies, of the Notes to Consolidated Financial Statements under the caption Asbestos and Environmental Claims , included in the Company s 2010 Form 10-K Annual Report, The Hartford continues to receive asbestos and environmental claims that involve significant uncertainty regarding policy coverage issues. Regarding these claims, The Hartford continually reviews its overall reserve levels and reinsurance coverages, as well as the methodologies it uses to estimate its exposures. Because of the significant uncertainties that limit the ability of insurers and reinsurers to estimate the ultimate reserves necessary for unpaid losses and related expenses, particularly those related to asbestos, the ultimate liabilities may exceed the currently recorded reserves. Any such additional liability cannot be reasonably estimated now but could be material to The Hartford's consolidated operating results, financial condition and liquidity.

#### **Derivative Commitments**

Certain of the Company s derivative agreements contain provisions that are tied to the financial strength ratings of the individual legal entity that entered into the derivative agreement as set by nationally recognized statistical rating agencies. If the legal entity s financial strength were to fall below certain ratings, the counterparties to the derivative agreements could demand immediate and ongoing full collateralization and in certain instances demand immediate settlement of all outstanding derivative positions traded under each impacted bilateral agreement. The settlement amount is determined by netting the derivative positions transacted under each agreement. If the termination rights were to be exercised by the counterparties, it could impact the legal entity s ability to conduct hedging activities by increasing the associated costs and decreasing the willingness of counterparties to transact with the legal entity. The aggregate fair value of all derivative instruments with credit-risk-related contingent features that are in a net liability position as of June 30, 2011, is \$552. Of this \$552 the legal entities have posted collateral of \$487 in the normal course of business. Based on derivative market values as of June 30, 2011, a downgrade of one level below the current financial strength ratings by either Moody s or S&P could require approximately an additional \$63 to be posted as collateral. Based on derivative market values as of June 30, 2011, a downgrade by either Moody s or S&P of two levels below the legal entities current financial strength ratings could require approximately an additional \$91 of assets to be posted as collateral. These collateral amounts could change as derivative market values change, as a result of changes in our hedging activities or to the extent changes in contractual terms are negotiated. The nature of the collateral that we would post, if required, would be primarily in the form of U.S. Treasury bills and U.S. Treasury notes.

56

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 10. Pension Plans and Postretirement Health Care and Life Insurance Benefit Plans Components of Net Periodic Benefit Cost

Total net periodic benefit cost for the three months ended June 30, 2011 and 2010 includes the following components:

|                                      | Pension Benefits |      |    |      |    | Other Postretirement<br>Benefits |    |     |  |  |  |
|--------------------------------------|------------------|------|----|------|----|----------------------------------|----|-----|--|--|--|
|                                      | 20               | 011  | 2  | 010  | 2  | 011                              | 20 | 010 |  |  |  |
| Service cost                         | \$               | 24   | \$ | 24   | \$ | 1                                | \$ | 1   |  |  |  |
| Interest cost                        |                  | 66   |    | 63   |    | 5                                |    | 6   |  |  |  |
| Expected return on plan assets       |                  | (75) |    | (72) |    | (4)                              |    | (3) |  |  |  |
| Settlement expense                   |                  |      |    | 20   |    |                                  |    |     |  |  |  |
| Amortization of prior service credit |                  | (3)  |    | (3)  |    |                                  |    |     |  |  |  |
| Amortization of actuarial loss       |                  | 42   |    | 28   |    |                                  |    |     |  |  |  |
| Net periodic benefit cost            | \$               | 54   | \$ | 60   | \$ | 2                                | \$ | 4   |  |  |  |

Total net periodic benefit cost for the six months ended June 30, 2011 and 2010 includes the following components:

|                                      |    | Pension | Benef | Other Postretirement<br>Benefits |      |     |    |      |  |
|--------------------------------------|----|---------|-------|----------------------------------|------|-----|----|------|--|
|                                      | 2  | 2011 2  |       | 2010                             | 2011 |     | 2  | 2010 |  |
| Service cost                         | \$ | 52      | \$    | 51                               | \$   | 2   | \$ | 3    |  |
| Interest cost                        |    | 130     |       | 125                              |      | 10  |    | 11   |  |
| Expected return on plan assets       |    | (149)   |       | (143)                            |      | (7) |    | (6)  |  |
| Settlement expense                   |    |         |       | 20                               |      |     |    |      |  |
| Amortization of prior service credit |    | (5)     |       | (5)                              |      |     |    |      |  |
| Amortization of actuarial loss       |    | 79      |       | 54                               |      |     |    |      |  |
| Net periodic benefit cost            | \$ | 107     | \$    | 102                              | \$   | 5   | \$ | 8    |  |

### 11. Stock Compensation Plans

The Company s stock-based compensation plans include The Hartford 2010 Incentive Stock Plan, The Hartford Employee Stock Purchase Plan and The Hartford Deferred Stock Unit Plan. For a description of these plans, see Note 18 of the Notes to Consolidated Financial Statements included in The Hartford s 2010 Form 10-K Annual Report. Shares issued in satisfaction of stock-based compensation may be made available from authorized but unissued shares, shares held by the Company in treasury or from shares purchased in the open market. The Company typically issues shares from treasury in satisfaction of stock-based compensation.

|   | Т  |           | e Months Ended<br>June 30, |           |      | Six Months Ended<br>June 30, |      |            |  |  |
|---|----|-----------|----------------------------|-----------|------|------------------------------|------|------------|--|--|
|   | 2  | 2011      | 2010                       |           | 2011 |                              | 2010 |            |  |  |
| Stock-based compensation plans expense Income tax benefit | \$ | 25<br>(9) | \$                         | 19<br>(7) | \$   | 46<br>(16)                   | \$   | 41<br>(15) |  |  |
| Total stock-based compensation plans expense, after-tax   | \$ | 16        | \$                         | 12        | \$   | 30                           | \$   | 26         |  |  |

The Company did not capitalize any cost of stock-based compensation. As of June 30, 2011, the total compensation cost related to non-vested awards not yet recognized was \$113, which is expected to be recognized over a weighted average period of 1.5 years.

57

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

### 12. Discontinued Operations

On May 22, 2011, the Company announced a definitive merger agreement with CenterState Banks, Inc. (CBI), pursuant to which Federal Trust Corporation (FTC), a wholly owned subsidiary of the Company, will be merged with and into CBI, and Federal Trust Bank (FTB), a federally chartered, FDIC-insured thrift and wholly owned subsidiary of FTC, will be merged with and into CenterState Bank of Florida, N.A. (CenterState Bank), a wholly owned subsidiary of CBI. The mergers, which are subject to regulatory approval and customary closing conditions, are expected to close in the fourth quarter of 2011. At the time of the mergers, FTC and FTB will hold net assets including cash, certain mortgage loans, property and other assets equivalent to liabilities assumed including deposits and other liabilities, totaling approximately \$240. The Company recorded an after-tax charge of \$74 in the second quarter of 2011 related to the divestiture, including the write off of remaining goodwill of \$10, after-tax, and losses on certain FTC and FTB assets and liabilities which will not be transferred to CenterState. The Company simultaneously engaged in activities to purchase certain assets and assume certain liabilities from FTC and FTB that were not part of the transactions with CBI and CenterState Bank. The Company anticipates disposing of these assets and liabilities within twelve months after closing, and thus any income or expense related to these assets and liabilities will be temporary in nature. FTC is included in the Corporate and Other category for segment reporting.

In the first quarter of 2011, the Company completed the sale of its wholly-owned subsidiary Specialty Risk Services (SRS). SRS is a third-party claims administration business that provides self-insured, insured, and alternative market clients with customized claims services. The Company will continue to provide certain transition services to SRS for up to 24 months. For the six months ended June 30, 2011, the Company recorded a net realized capital gain of \$150, after-tax. SRS is included in the Property & Casualty Commercial reporting segment. In addition, during the fourth quarter of 2010, the Company completed the sales of its indirect wholly-owned subsidiaries Hartford Investments Canada Corporation (HICC) and Hartford Advantage Investment, Ltd. (HAIL). HICC is included in the Mutual Funds reporting segment and HAIL is included in the Global Annuity reporting segment.

The following table summarizes the amounts related to discontinued operations in the Condensed Consolidated Statements of Operations.

|   | Three Mon<br>June |      |       |      | Six Months Ended<br>June 30, |      |       |  |  |
|---|-------------------|------|-------|------|------------------------------|------|-------|--|--|
|   | 2011              | 2010 |       | 2011 |                              | 2010 |       |  |  |
| Revenues  |                   |      |       |      |                              |      |       |  |  |
| Fee income  | \$<br>1           | \$   | 9     | \$   | 1                            | \$   | 18    |  |  |
| Net investment income                             | 3                 |      | 5     |      | 11                           |      | 11    |  |  |
| Net realized capital gains (losses)               | (1)               |      | 2     |      | (5)                          |      |       |  |  |
| Other revenues                                    |                   |      | 55    |      | 47                           |      | 109   |  |  |
| Total revenues                                    | 3                 |      | 71    |      | 54                           |      | 138   |  |  |
| Benefits, losses and expenses                     |                   |      |       |      |                              |      |       |  |  |
| Amortization of deferred policy acquisition costs |                   |      |       |      |                              |      |       |  |  |
| and present value of future profits               |                   |      | 3     |      |                              |      | 7     |  |  |
| Insurance operating costs and other expenses      | 14                |      | 66    |      | 46                           |      | 130   |  |  |
| Goodwill impairment                               |                   |      | 153   |      |                              |      | 153   |  |  |
| Total benefits, losses and expenses               | 14                |      | 222   |      | 46                           |      | 290   |  |  |
| Income (loss) before income taxes                 | (11)              |      | (151) |      | 8                            |      | (152) |  |  |
| Income tax expense (benefit)                      | (5)               |      | (52)  |      | 2                            |      | (52)  |  |  |

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| Income (loss) from operations of discontinued operations, net of tax | (6)        | (99)       | 6        | (100)       |
|--|------------|------------|----------|-------------|
| Net realized capital gain (loss) on disposal, net of tax             | (74)       | (33)       | 76       | (100)       |
| Income (loss) from discontinued operations, net of tax               | \$<br>(80) | \$<br>(99) | \$<br>82 | \$<br>(100) |

58

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (continued)

#### 13. Goodwill

The carrying amount of goodwill allocated to reporting segments as of June 30, 2011 and December 31, 2010 is shown below.

|                                 |    |       | Jun | e 30, 2011               |    |       | <b>December 31, 201</b> |                            |    |                   |    | 10    |  |  |
|---------------------------------|----|-------|-----|--------------------------|----|-------|-------------------------|----------------------------|----|-------------------|----|-------|--|--|
|                                 | (  | Gross |     | cumulated Carrying value |    | Gross |                         | Accumulated<br>Impairments |    | Carrying<br>Value |    |       |  |  |
| <b>Commercial Markets</b>       |    |       | •   |                          |    |       |                         |                            | •  |                   |    |       |  |  |
| Property & Casualty             |    |       |     |                          |    |       |                         |                            |    |                   |    |       |  |  |
| Commercial                      | \$ | 30    | \$  |                          | \$ | 30    | \$                      | 30                         | \$ |                   | \$ | 30    |  |  |
| <b>Total Commercial Markets</b> |    | 30    |     |                          |    | 30    |                         | 30                         |    |                   |    | 30    |  |  |
| <b>Consumer Markets</b>         |    | 119   |     |                          |    | 119   |                         | 119                        |    |                   |    | 119   |  |  |
| Wealth Management               |    |       |     |                          |    |       |                         |                            |    |                   |    |       |  |  |
| Global Annuity                  |    | 422   |     | (422)                    |    |       |                         | 422                        |    | (422)             |    |       |  |  |
| Life Insurance                  |    | 224   |     |                          |    | 224   |                         | 224                        |    |                   |    | 224   |  |  |
| Retirement Plans                |    | 87    |     |                          |    | 87    |                         | 87                         |    |                   |    | 87    |  |  |
| Mutual Funds                    |    | 159   |     |                          |    | 159   |                         | 159                        |    |                   |    | 159   |  |  |
| <b>Total Wealth Management</b>  |    | 892   |     | (422)                    |    | 470   |                         | 892                        |    | (422)             |    | 470   |  |  |
| <b>Corporate and Other</b>      |    | 940   |     | (523)                    |    | 417   |                         | 940                        |    | (508)             |    | 432   |  |  |
| Total Goodwill                  | \$ | 1,981 | \$  | (945)                    | \$ | 1,036 | \$                      | 1,981                      | \$ | (930)             | \$ | 1,051 |  |  |

During the second quarter, the Company charged off the remaining \$15 of goodwill associated with the FTC reporting unit within Corporate and Other due to the announced divestiture of FTC. The write-off of the FTC reporting unit goodwill was recorded as a loss on disposal within discontinued operations, see Note 12.

The Company completed its annual goodwill assessment for the individual reporting units within Wealth Management and Corporate and Other, except for the FTC reporting unit, as of January 1, 2011, which resulted in no write-downs of goodwill in 2011. The reporting units passed the first step of their annual impairment tests with a significant margin with the exception of the Individual Life reporting unit within Life Insurance. The Individual Life reporting unit has a goodwill balance of \$342 and had a margin of less than 10%.

The fair value of the Individual Life reporting unit within Life Insurance is based on discounted cash flows using earnings projections on in force business and future business growth. There could be a positive or negative impact on the result of step one in future periods if actual earnings or business growth assumptions emerge differently than those used in determining fair value for the first step of the annual goodwill impairment test.

The Company expects to complete the annual impairment test for the reporting units within Property & Casualty Commercial and Consumer Markets in the fourth quarter of 2011.

#### **Table of Contents**

# Item 2. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

(Dollar amounts in millions except share data unless otherwise stated)

Management s Discussion and Analysis of Financial Condition and Results of Operations (MD&A) addresses the financial condition of The Hartford Financial Services Group, Inc. and its subsidiaries (collectively, The Hartford or the Company) as of June 30, 2011, compared with December 31, 2010, and its results of operations for the three and six months ended June 30, 2011, compared to the equivalent 2010 periods. This discussion should be read in conjunction with the MD&A in The Hartford s 2010 Form 10-K Annual Report. Certain reclassifications have been made to prior period financial information to conform to the current period classifications. Also, prior period amounts have been retrospectively reclassified to reflect discontinued operations, see Note 12 of the Notes to Condensed Consolidated Financial Statements for further information on discontinued operations. The Hartford defines increases or decreases greater than or equal to 200%, or changes from a net gain to a net loss position, or vice versa, as NM or not meaningful.

#### **INDEX**

Table of Contents

| Description                         | Page |
|-------------------------------------|------|
| Consolidated Results of Operations  | 61   |
| <u>Outlooks</u>                     | 64   |
| Critical Accounting Estimates       | 65   |
| The Hartford s Operations Overview  | 75   |
| Key Performance Measures and Ratios | 75   |
| Property & Casualty Commercial      | 84   |
| Group Benefits                      | 86   |
| Consumer Markets                    | 87   |
| Global Annuity                      | 90   |
| <u>Life Insurance</u>               | 92   |
| Retirement Plans                    | 93   |
| Mutual Funds                        | 95   |
| Corporate and Other                 | 96   |
| Insurance Risk Management           | 97   |
| Investment Credit Risk Management   | 97   |
| Capital Markets Risk Management     | 105  |
|                                     |      |

109

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|-------|----------|-----------------|------------|----------|-------|---------|----------|------|
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| Capital Resources and Liquidity    |    | 113 |
|------------------------------------|----|-----|
| Impact of New Accounting Standards |    | 119 |
|                                    | 60 |     |

# CONSOLIDATED RESULTS OF OPERATIONS

| Three Months Ended<br>June 30,  |                |          |            | Six      | Six Months Ended<br>June 30, |        |  |  |  |  |
|---------------------------------|----------------|----------|------------|----------|------------------------------|--------|--|--|--|--|
| <b>Operating Summary</b>        | 2011           | 2010     | Change     | 2011     | 2010                         | Change |  |  |  |  |
| Earned premiums                 | \$ 3,545       | \$ 3,506 | 1%         | \$ 7,064 | \$ 7,033                     | 6-     |  |  |  |  |
| Fee income                      | 1,219          | 1,186    | 3%         | 2,428    | 2,366                        | 3%     |  |  |  |  |
| Net investment income (loss):   | ,              | ,        |            | , -      | ,                            |        |  |  |  |  |
| Securities available-for-sale   |                |          |            |          |                              |        |  |  |  |  |
| and other                       | 1,104          | 1,148    | (4%)       | 2,212    | 2,202                        |        |  |  |  |  |
| Equity securities, trading [1]  | (597)          | (2,649)  | 77%        | 206      | (1,948)                      | NM     |  |  |  |  |
| Equity securities, trueing [1]  | (6),)          | (=,0.5)  | , , , , ,  | _00      | (1,7 10)                     | 1,1,1  |  |  |  |  |
| Total net investment income     |                |          |            |          |                              |        |  |  |  |  |
| (loss)                          | 507            | (1,501)  | NM         | 2,418    | 254                          | NM     |  |  |  |  |
| Net realized capital gains      |                |          |            |          |                              |        |  |  |  |  |
| (losses)                        | 69             | 9        | NM         | (334)    | (265)                        | (26%)  |  |  |  |  |
| Other revenues                  | 61             | 65       | (6%)       | 125      | 129                          | (3%)   |  |  |  |  |
| Total revenues                  | 5,401          | 3,265    | 65%        | 11,701   | 9,517                        | 23%    |  |  |  |  |
| Benefits, losses and loss       | 2.076          | 2.502    | 1107       | 7.154    | ( 705                        | 604    |  |  |  |  |
| adjustment expenses             | 3,976          | 3,592    | 11%        | 7,154    | 6,725                        | 6%     |  |  |  |  |
| Benefits, losses and loss       |                |          |            |          |                              |        |  |  |  |  |
| adjustment expenses returns     |                |          |            |          |                              |        |  |  |  |  |
| credited on international       | ( <b>505</b> ) | (2 (40)  | ~          | 206      | (4.0.40)                     |        |  |  |  |  |
| variable annuities [1]          | (597)          | (2,649)  | 77%        | 206      | (1,948)                      | NM     |  |  |  |  |
| Amortization of deferred        |                |          |            |          |                              |        |  |  |  |  |
| policy acquisition costs and    |                |          |            |          |                              |        |  |  |  |  |
| present value of future profits |                |          |            |          |                              |        |  |  |  |  |
| ( DAC )                         | 835            | 935      | (11%)      | 1,499    | 1,582                        | (5%)   |  |  |  |  |
| Insurance operating costs and   |                |          |            |          |                              |        |  |  |  |  |
| other expenses                  | 1,224          | 1,111    | 10%        | 2,344    | 2,226                        | 5%     |  |  |  |  |
| Interest expense                | 128            | 132      | (3%)       | 256      | 252                          | 2%     |  |  |  |  |
| Total benefits, losses and      |                |          |            |          |                              |        |  |  |  |  |
| expenses                        | 5,566          | 3,121    | <b>78%</b> | 11,459   | 8,837                        | 30%    |  |  |  |  |
| Income (loss) from              |                |          |            |          |                              |        |  |  |  |  |
| continuing operations before    |                |          |            |          |                              |        |  |  |  |  |
| income taxes                    | (165)          | 144      | NM         | 242      | 680                          | (64%)  |  |  |  |  |
| Income tax expense (benefit)    | (269)          | (31)     | NM         | (211)    | 185                          | NM     |  |  |  |  |
|                                 |                |          |            |          |                              |        |  |  |  |  |
| Income from continuing          |                |          |            |          |                              |        |  |  |  |  |
| operations, net of tax          | 104            | 175      | (41%)      | 453      | 495                          | (8%)   |  |  |  |  |
| Income (loss) from              |                |          |            |          |                              |        |  |  |  |  |
| discontinued operations, net of |                |          |            |          |                              |        |  |  |  |  |
| tax                             | (80)           | (99)     | 19%        | 82       | (100)                        | NM     |  |  |  |  |
| шл                              | (00)           | ())      | 17/0       | 02       | (100)                        | 14141  |  |  |  |  |
| Net income                      | \$ 24          | \$ 76    | (68%)      | \$ 535   | \$ 395                       | 35%    |  |  |  |  |

# **Supplemental Operating**

Data

| Income from continuing operations, net of tax, available to common shareholders per |            |            |    |        |      |      |
|---|------------|------------|----|--------|------|------|
| diluted common share  | \$<br>0.19 | \$<br>0.34 | \$ | 0.89   | \$   |      |
| Net income (loss) available to  |            |            |    |        |      |      |
| common shareholders per   |            |            |    |        |      |      |
| diluted common share  | 0.03       | 0.14       |    | 1.06   | (0.  | .24) |
| Total revenues, excluding net   |            |            |    |        |      |      |
| investment income on equity   |            |            |    |        |      |      |
| securities, trading   | 5,998      | 5,914      |    | 11,495 | 11,4 | -65  |

|   | June 30  | ), D  | December 31, |  |  |
|---|----------|-------|--------------|--|--|
| Summary of Financial Condition                          | 2011     |       | 2010         |  |  |
| Total assets  | \$ 317,4 | 69 \$ | 318,346      |  |  |
| Total investments, excluding equity securities, trading | 99,7     | 94    | 98,175       |  |  |
| Total stockholders equity                               | 21,6     | 75    | 20,311       |  |  |

<sup>[1]</sup> Includes investment income and mark-to-market effects of equity securities, trading, supporting the international variable annuity business, which are classified in net investment income with corresponding amounts credited to policyholders within benefits, losses and loss adjustment expenses.

|   |    | Three Months Ended June 30,<br>Increase<br>(Decrease)<br>From |    |           |      |              |    | Six Months Ende |    |           |      | Increase<br>(Decrease)<br>From |  |
|---|----|---|----|-----------|------|--------------|----|-----------------|----|-----------|------|--------------------------------|--|
| Segment Results                               | 2  | 2011  | 2  | 2010      | 2011 | to 2010      | 2  | 2011            | 2  | 010       | 2011 | to 2010                        |  |
| Property & Casualty Commercial Group Benefits | \$ | 121<br>41   | \$ | 270<br>48 | \$   | (149)<br>(7) | \$ | 448<br>52       | \$ | 476<br>99 | \$   | (28)<br>(47)                   |  |
| <b>Commercial Markets</b>                     |    | 162   |    | 318       |      | (156)        |    | 500             |    | 575       |      | (75)                           |  |
| Consumer Markets                              |    | (174)   |    | (13)      |      | (161)        |    | (64)            |    | 43        |      | (107)                          |  |
| Global Annuity                                |    | 228   |    | (114)     |      | 342          |    | 278             |    | (34)      |      | 312                            |  |
| Life Insurance                                |    | 66  |    | 103       |      | (37)         |    | 101             |    | 127       |      | (26)                           |  |
| Retirement Plans                              |    | 30  |    | 14        |      | 16           |    | 45              |    | 8         |      | 37                             |  |
| Mutual Funds                                  |    | 27  |    | 23        |      | 4            |    | 55              |    | 49        |      | 6                              |  |
| Wealth Management                             |    | 351   |    | 26        |      | 325          |    | 479             |    | 150       |      | 329                            |  |
| Corporate and Other                           |    | (315)   |    | (255)     |      | (60)         |    | (380)           |    | (373)     |      | (7)                            |  |
| Net income                                    | \$ | 24  | \$ | 76        | \$   | (52)         | \$ | 535             | \$ | 395       | \$   | 140                            |  |

#### Three months ended June 30, 2011 compared to the three months ended June 30, 2010

The decrease in net income from 2010 to 2011 was primarily due to the following items:

Current accident year catastrophe losses of \$290, after-tax, in 2011, primarily due to severe tornadoes and wind storms in the Midwest and South, compared to \$150, after-tax, in 2010, primarily due to tornadoes, thunderstorms and hail events in the Midwest, plains states and the Southeast.

An asbestos reserve increase of \$189, after-tax, in 2011, compared to \$110, after-tax, in 2010 resulting from the Company's annual review of its asbestos liabilities within the Other Operations operating segment. The reserve increase in 2011 was primarily driven by higher frequency and severity of mesothelioma claims, particularly against certain smaller, more peripheral insureds, while the reserve increase in 2010 was primarily driven by increases in claim severity and expenses. For further information, see Other Operations Claims within the Property and Casualty Insurance Product Reserves, Net of Reinsurance section in Critical Accounting Estimates. A \$73, after-tax, charge in the second quarter of 2011 related to the write-off of capitalized costs associated with a policy administration software project that was discontinued.

The Company recorded strengthenings of \$18, after-tax, in 2011, compared to releases of \$97, after-tax, in 2010, in its property and casualty insurance prior accident years development, excluding asbestos reserves. For additional information regarding prior accident years development, see Critical Accounting Estimates within the MD&A.

Partially offsetting these decreases in net income were the following items:

The Unlock charge was \$77, after-tax, in 2011 as compared to an Unlock charge of \$230, after-tax, in 2010. The charge in both 2011 and 2010 was due to macro hedge program and actual separate account returns being below our aggregated estimated return. For further discussion of Unlocks see the Critical Accounting Estimates within the MD&A.

For the three months ended June 30, 2011 the Company released \$86 of the income tax valuation allowance associated with investment realized capital losses. See Note 1 of the Notes to Condensed Consolidated Financial Statements for a reconciliation of the tax provision at the U.S. Federal statutory rate to the provision for income taxes.

For the three months ended June 30, 2011, the Company recorded a \$52 income tax benefit related to a resolution of a tax matter with the Internal Revenue Service (IRS) for the computation of dividends received deduction for years 1998, 2000 and 2001. For additional information see Note 1 of the Notes to Condensed Consolidated Financial Statements.

For the three months ended June 30, 2011, the loss from discontinued operations, net of tax, is due to a charge of \$74, after-tax, in the second quarter of 2011 related to the disposition of Federal Trust Corporation. For the three months ended June 30, 2010, loss from discontinued operations, net of tax, primarily relates to goodwill impairment on Federal Trust Corporation of approximately \$100, after-tax, recorded in the second quarter of 2010.

See the segment sections of the MD&A for a discussion on their respective performances.

62

#### Six months ended June 30, 2011 compared to the six months ended June 30, 2010

The increase in net income from 2010 to 2011 was primarily due to the following items:

Income (loss) from discontinued operations, net of tax, increased due to a realized gain on the sale of Specialty Risk Services of \$150, after-tax, in the first quarter of 2011, which was partially offset by a loss of \$74, after-tax, from the disposition of Federal Trust Corporation in the second quarter of 2011. In 2010, loss from discontinued operations, net of tax, primarily relates to goodwill impairment on Federal Trust Corporation of approximately \$100, after-tax, recorded in the second quarter of 2010.

The Unlock charge was \$15, after-tax, in 2011 as compared to an Unlock charge of \$145, after-tax, in 2010. The Unlock charge for the six months ended June 30, 2011 consisted of a charge related to the impact of the macro hedge program, which includes an extension of existing hedging duration implemented in the second quarter of 2011 for U.S. annuity business, and a benefit from actual separate account returns for the six months ended June 30, 2011 being above the Company s aggregated estimated return. The Unlock charge for the six months ended June 30, 2010 consisted of a charge due to the macro hedge program and a charge from actual separate account returns for the six months ended June 30, 2010 being below the Company s aggregated estimated return. For further discussion of Unlocks see the Critical Accounting Estimates within the MD&A.

The first quarter of 2010 includes an accrual for a litigation settlement of \$73, before-tax, for further information see Structured Settlement Class Action in Note 12 of the Notes to Consolidated Financial Statements in The Hartford s 2010 Form 10-K Annual Report.

Income tax expense (benefit) in 2010 includes a valuation allowance expense of \$86 compared to a benefit of \$91 in 2011. See Note 1 of the Notes to Condensed Consolidated Financial Statements for a reconciliation of the tax provision at the U.S. Federal statutory rate to the provision for income taxes.

For the three months ended June 30, 2011, the Company recorded a \$52 income tax benefit related to a resolution of a tax matter with the IRS for the computation of dividends received deduction for years 1998, 2000 and 2001.

For additional information see Note 1 of the Notes to Condensed Consolidated Financial Statements.

Partially offsetting these increases in net income were the following items:

Current accident year catastrophe losses of \$341, after-tax, in 2011, primarily due to severe tornadoes and wind storms in the Midwest and South, as well as, winter storms in the Northeast and Midwest, compared to \$200, after-tax, in 2010, primarily due to tornadoes, thunderstorms and hail events in the Midwest, plains states and the Southeast, as well as, winter storms in the Mid-Atlantic and Northeast.

An asbestos reserve increase of \$189, after-tax, in 2011, compared to \$110, after-tax, in 2010 resulting from the Company s annual review of its asbestos liabilities within the Other Operations operating segment. The reserve increase in 2011 was primarily driven by higher frequency and severity of mesothelioma claims, particularly against certain smaller, more peripheral insureds, while the reserve increase in 2010 was primarily driven by increases in claim severity and expenses. For further information, see Other Operations Claims within the Property and Casualty Insurance Product Reserves, Net of Reinsurance section in Critical Accounting Estimates. A \$73, after-tax, charge in the second quarter of 2011 related to the write-off of capitalized costs associated with a policy administration software project that was discontinued.

Net realized capital losses increased primarily due the results of the variable annuity hedge program, partially offset by a decline in impairment losses and valuation allowances on mortgage loans. For further discussion, see Net Realized Capital Gains (Losses) within Investment Results of Key Performance Measures and Ratios of this MD&A.

The Company recorded releases of \$16, after-tax, in 2011, compared to releases of \$153, after-tax, in 2010, in its property and casualty insurance prior accident years development, excluding asbestos reserves. For additional information regarding prior accident years development, see Critical Accounting Estimates within the MD&A.

See the segment sections of the MD&A for a discussion on their respective performances.

#### **OUTLOOKS**

The Hartford provides projections and other forward-looking information in the following discussions, which contain many forward-looking statements, particularly relating to the Company s future financial performance. These forward-looking statements are estimates based on information currently available to the Company, are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 and are subject to the precautionary statements set forth on pages 3-4 of this Form 10-Q. Actual results are likely to differ, and in the past have differed, materially from those forecast by the Company, depending on the outcome of various factors, including, but not limited to, those set forth in each discussion below and in Part I, Item 1A, Risk Factors in The Hartford s 2010 Form 10-K Annual Report.

Throughout 2011, The Hartford will continue to focus on growing its three customer-oriented divisions, Commercial Markets, Consumer Markets, and Wealth Management, through enhanced product development, leveraging synergies of the divisions product offerings to meet customer needs, and increased efficiencies throughout the organization. The speed and extent of economic and employment expansion may impact the insurance protection businesses where insureds may change their level of insurance, and asset accumulation businesses may see customers changing their level of savings based on anticipated economic conditions. The performance of The Hartford's divisions is subject to uncertainty due to market conditions, which impact the earnings of its asset management businesses and the valuation and earnings on its investment portfolio.

# **Commercial Markets**

Commercial Markets will continue to focus on growth through market-differentiated products and services while maintaining a disciplined underwriting approach. In the Property & Casualty Commercial insurance marketplace, improving market conditions have enabled the Company to achieve price increases in standard commercial lines during the first six months of 2011, while a slowly recovering economy has resulted in an increase in insurance exposures, both at levels greater than anticipated. Additionally, standard commercial lines policy counts are growing, particularly for our small commercial business, led by an increase in workers compensation policies in force. Favorable trends are expected to continue. As such, the Company has raised its full year 2011 expectations to mid to high single-digit written premium growth for Property & Casualty Commercial. This growth potential reflects the combination of our current market position, a broadening of underwriting expertise focused on selected industries, a leveraging of the payroll model, and numerous initiatives launched in the past several years. Initiatives include programs aimed at improving policy count retention, the rollout of new product offerings and the introduction of ease of doing business technology for our small commercial business. The Property & Casualty Commercial combined ratio before catastrophes and prior accident year development is expected to be slightly higher for full year 2011 than the 93.4 achieved in 2010, as pricing increases are expected to somewhat offset loss cost changes. In Group Benefits, the economic downturn, combined with employees lessening spending on the Company s products and the overall competitive environment, reduced premium levels in 2010. Premiums are expected to remain relatively flat for full year 2011, or until there is economic expansion with lower unemployment rates, compared to 2010 levels. Over time, as employers design benefit strategies to attract and retain employees, while attempting to control their benefit costs, management believes that the need for the Company s products will continue to expand. This combined with the significant number of employees who currently do not have coverage or adequate levels of coverage, creates continued opportunities for our products and services. The Company experienced elevated disability loss ratios in 2010, as compared to prior years, and anticipates loss ratios to remain essentially flat for full year 2011.

# Consumer Markets

In 2011, the Company expects written premium to decline, including a decrease in both AARP direct and Agency business. Management expects written premium from business sold directly to AARP members to decline in 2011 reflecting the impact of written pricing increases in a price sensitive market. The Company also expects Agency earned premium to decline in 2011 as a result of continued pricing and underwriting actions to improve profitability, including efforts to reposition the book into more preferred market business, including for insureds aged 40+. Partially offsetting the decreases in 2011, Consumer Markets expects to increase its business written through independent agents to AARP members and enter into new affinity relationships. In addition, management expects to generate new business from direct marketing to AARP members, expanding the sale of the Open Road Advantage auto product and

introducing an enhanced homeowners product called Hartford Home Advantage. The Open Road Advantage product is being rolled out to additional states for direct business and is being offered through independent agents. As of July 2011, the Open Road Advantage auto product was available in 42 states and management expects it to be available in 44 states by the end of 2011. The Company began introducing its Hartford Home Advantage product during the first quarter of 2011 and will continue rolling out to additional states in the coming quarters. The Company distributes its discounted AARP Open Road Advantage auto product through those independent agents who are authorized to offer the AARP product and has begun to distribute its Hartford Home Advantage product on a discounted basis through those same authorized agents. Management expects that the combined ratio before catastrophes and prior accident year development will improve in 2011, as compared to 2010, driven mostly by earned pricing increases for both auto and home and lower average claim severity for auto liability. For auto, claim frequency is expected to improve slightly in 2011 as we benefit from a continued shift to a more preferred mix of business. For home, claim frequency has increased in the first half of 2011 because of an increase in weather-related claims but is otherwise expected to benefit from the continued shift to a more preferred book of business. Claim severity increases for home are expected to be modest throughout 2011.

64

#### **Table of Contents**

#### Wealth Management

Wealth Management continues to drive sales momentum through the execution of several key strategies. Global Annuity is continuing to build out a portfolio of solutions to provide contract holders guaranteed income. In June 2011, several of these solutions were introduced to the market place and provide a unique range of options to meet customers retirement accumulation, income and legacy needs. We continue to diversify our suite of products and explore annuity distribution avenues that would complement the existing channels we have in place today. Our Mutual Fund business has been offering new funds to improve our participation in segments where we see growth opportunities. The success of two new global funds last year were followed by the launch of an emerging market equity fund, an emerging market debt fund and a global fixed income fund. We are also seeing strong growth opportunities beyond our core retail distribution specifically with Registered Investment Advisors and professional buyers. The Retirement Plans business continues to experience strong sales. In addition to our core 401(k) market, we have seen growth in larger (\$5+) corporate plans, as well as with tax exempt plans. The property & casualty channel will become an increasingly important area of focus for us given our conviction that this channel is underpenetrated and well suited for this business. Life Insurance continues to differentiate itself from the industry through the creative offering of riders. The recently launched LongevityAccess rider, which allows policyholders to begin taking income from a policy at age 90, in tandem with the increasingly popular LifeAccess rider, which allows policyholders to take distributions from their policies in cases of chronic illness, gives The Hartford an ability to help people protect against premature death, outliving one s assets, or deteriorating health. In addition to building out distribution through property & casualty agents, the Company continues to expand its distribution into career life insurance professionals through the Monarch program.

# CRITICAL ACCOUNTING ESTIMATES

The preparation of financial statements, in conformity with accounting principles generally accepted in the United States of America (U.S. GAAP), requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ, and in the past have differed, from those estimates.

The Company has identified the following estimates as critical in that they involve a higher degree of judgment and are subject to a significant degree of variability:

property and casualty insurance product reserves, net of reinsurance;

estimated gross profits used in the valuation and amortization of assets and liabilities associated with variable annuity and other universal life-type contracts;

evaluation of other-than-temporary impairments on available-for-sale securities and valuation allowances on investments:

living benefits required to be fair valued (in other policyholder funds and benefits payable);

goodwill impairment;

valuation of investments and derivative instruments:

pension and other postretirement benefit obligations;

valuation allowance on deferred tax assets; and

contingencies relating to corporate litigation and regulatory matters.

Certain of these estimates are particularly sensitive to market conditions, and deterioration and/or volatility in the worldwide debt or equity markets could have a material impact on the Condensed Consolidated Financial Statements. In developing these estimates management makes subjective and complex judgments that are inherently uncertain and subject to material change as facts and circumstances develop. Although variability is inherent in these estimates, management believes the amounts provided are appropriate based upon the facts available upon compilation of the financial statements. The Hartford s critical accounting estimates are discussed in Part II, Item 7 MD&A in The Hartford s 2010 Form 10-K Annual Report. The following discussion updates certain of The Hartford s critical accounting estimates for June 30, 2011 results.

#### Property and Casualty Insurance Product Reserves, Net of Reinsurance

Based on the results of the quarterly reserve review process, the Company determines the appropriate reserve adjustments, if any, to record. Recorded reserve estimates are changed after consideration of numerous factors, including but not limited to, the magnitude of the difference between the actuarial indication and the recorded reserves, improvement or deterioration of actuarial indications in the period, the maturity of the accident year, trends observed over the recent past and the level of volatility within a particular line of business. In general, adjustments are made more quickly to more mature accident years and less volatile lines of business. Such adjustments of reserves are referred to as reserve development. Reserve development that increases previous estimates of ultimate cost is called reserve strengthening. Reserve development that decreases previous estimates of ultimate cost is called reserve releases. Reserve development can influence the comparability of year over year underwriting results and is set forth in the paragraphs and tables that follow.

# **Reserve Roll Forwards and Development**

A roll-forward follows of property and casualty insurance product liabilities for unpaid losses and loss adjustment expenses for the six months ended June 30, 2011:

#### Six Months Ended June 30, 2011

|  | Pro | operty &            |    |                    |    |                          | P  | Total<br>roperty<br>and |
|--|-----|---------------------|----|--------------------|----|--------------------------|----|-------------------------|
|  | C   | asualty<br>mmercial |    | onsumer<br>Iarkets | C  | orporate<br>and<br>Other |    | asualty<br>surance      |
| Beginning liabilities for unpaid losses and loss adjustment expenses, gross Reinsurance and other recoverables | \$  | <b>14,727</b> 2,361 | \$ | <b>2,177</b> 17    | \$ | <b>4,121</b> 699         | \$ | <b>21,025</b> 3,077     |
| Beginning liabilities for unpaid losses and loss adjustment expenses, net                                      |     | 12,366              |    | 2,160              |    | 3,422                    |    | 17,948                  |
| Provision for unpaid losses and loss adjustment expenses   |     |                     |    |                    |    |                          |    |                         |
| Current accident year before catastrophes  |     | 1,912               |    | 1,239              |    | 1                        |    | 3,152                   |
| Current accident year catastrophes   |     | 212<br>25           |    | 313                |    | 200                      |    | 525<br>266              |
| Prior accident years   |     | 23                  |    | (49)               |    | 290                      |    | 200                     |
| Total provision for unpaid losses and loss   |     |                     |    |                    |    |                          |    |                         |
| adjustment expenses  |     | 2,149               |    | 1,503              |    | 291                      |    | 3,943                   |
| Payments   |     | (1,852)             |    | (1,494)            |    | (198)                    |    | (3,544)                 |
| Ending liabilities for unpaid losses and loss  |     |                     |    |                    |    |                          |    |                         |
| adjustment expenses, net   |     | 12,663              |    | 2,169              |    | 3,515                    |    | 18,347                  |
| Reinsurance and other recoverables   |     | 2,356               |    | 6                  |    | 751                      |    | 3,113                   |
| Ending liabilities for unpaid losses and loss adjustment expenses, gross                                       | \$  | 15,019              | \$ | 2,175              | \$ | 4,266                    | \$ | 21,460                  |
| Earned premiums  | \$  | 3,015               | \$ | 1,895              |    |                          |    |                         |
| Loss and loss expense paid ratio [1]   | 7   | 61.4                | T  | 78.8               |    |                          |    |                         |
| Loss and loss expense incurred ratio   |     | 71.3                |    | 79.4               |    |                          |    |                         |
|  |     |                     |    |                    |    |                          |    |                         |

Prior accident years development (pts) [2]

0.8

(2.6)

- [1] The loss and loss expense paid ratio represents the ratio of paid losses and loss adjustment expenses to earned premiums.
- [2] Prior accident years development (pts) represents the ratio of prior accident years development to earned premiums.

66

# **Table of Contents**

# Prior accident years development recorded in 2011

Included within prior accident years development for the three and six months ended June 30, 2011 were the following reserve strengthenings (releases):

|  | Property &<br>Casualty |    | ısumer | Corporate<br>and |       | Total Property<br>and<br>Casualty |           |
|--|------------------------|----|--------|------------------|-------|-----------------------------------|-----------|
|  | Commercial             | Ma | arkets |                  | Other |                                   | Insurance |
| Auto liability                         | \$                     | \$ | (9)    | \$               |       | \$                                | (9)       |
| Homeowners                             |                        |    | 1      |                  |       |                                   | 1         |
| Professional liability                 | 2                      |    |        |                  |       |                                   | 2         |
| Package business                       | 3                      |    |        |                  |       |                                   | 3         |
| Workers compensation                   | 4                      |    |        |                  |       |                                   | 4         |
| General liability                      | 6                      |    |        |                  |       |                                   | 6         |
| Fidelity and surety                    | (2)                    |    |        |                  |       |                                   | (2)       |
| Commercial property                    | (7)                    |    |        |                  |       |                                   | (7)       |
| Net asbestos reserves                  |                        |    |        |                  | 290   |                                   | 290       |
| Change in workers compensation         |                        |    |        |                  |       |                                   |           |
| discount, including accretion          | 10                     |    |        |                  |       |                                   | 10        |
| Catastrophes                           | 10                     |    | 9      |                  |       |                                   | 19        |
| Other reserve re-estimates, net        | 5                      |    | (1)    |                  | (4)   |                                   |           |
| Total prior accident years development | \$ 31                  | \$ |        | \$               | 286   | \$                                | 317       |

| Si                                     | x Month                | s Ended June | e 30, 2  | 2011   |                  |       |                                   |           |
|--|------------------------|--------------|----------|--------|------------------|-------|-----------------------------------|-----------|
|  | Property &<br>Casualty |              | Consumer |        | Corporate<br>and |       | Total Property<br>and<br>Casualty |           |
|  | Cor                    | nmercial     | Ma       | arkets |                  | Other |                                   | Insurance |
| Auto liability                         | \$                     | (1)          | \$       | (64)   | \$               |       | \$                                | (65)      |
| Homeowners                             |                        |              |          | (13)   |                  |       |                                   | (13)      |
| Professional liability                 |                        | (7)          |          |        |                  |       |                                   | (7)       |
| Package business                       |                        | (4)          |          |        |                  |       |                                   | (4)       |
| Workers compensation                   |                        | 3            |          |        |                  |       |                                   | 3         |
| General liability                      |                        | 12           |          |        |                  |       |                                   | 12        |
| Fidelity and surety                    |                        | (2)          |          |        |                  |       |                                   | (2)       |
| Commercial property                    |                        | (5)          |          |        |                  |       |                                   | (5)       |
| Net asbestos reserves                  |                        |              |          |        |                  | 290   |                                   | 290       |
| Net environmental reserves             |                        |              |          |        |                  | 2     |                                   | 2         |
| Change in workers compensation         |                        |              |          |        |                  |       |                                   |           |
| discount, including accretion          |                        | 17           |          |        |                  |       |                                   | 17        |
| Catastrophes                           |                        | 5            |          | 28     |                  |       |                                   | 33        |
| Other reserve re-estimates, net        |                        | 7            |          |        |                  | (2)   |                                   | 5         |
| Total prior accident years development | \$                     | 25           | \$       | (49)   | \$               | 290   | \$                                | 266       |

During the three and six months ended June 30, 2011, the Company s re-estimates of prior accident years reserves included the following significant reserve changes:

Released reserves for personal auto liability claims for both the three and six months ended June 30, 2011, primarily for accident years 2005 through 2010. Favorable trends in reported severity have persisted over this time period. As these accident years develop, the uncertainty around the ultimate losses is reduced and management places more weight on the emerged experience.

Released homeowners reserves, for the six months ended June 30, 2011, due to favorable emergence losses primarily for accident years 2009 and 2010. This was partially driven by an increase in the speed at which claims are being settled, a trend that is expected to continue as these accident years develop.

Strengthened reserves for general liability and high hazard liability, for both the three and six months ended June 30, 2011, driven by increasing indications for allocated claim handling cost primarily in accident years 2006 through 2010.

Prior year catastrophe strengthening, for the three and six month period, primarily related to a severe wind and hail storm event in Arizona during the fourth quarter of 2010.

Refer to the Other Operations Claims section for further discussion on strengthening of net asbestos reserves.

67

#### **Table of Contents**

A roll forward follows of property and casualty insurance product liabilities for unpaid losses and loss adjustment expenses for the six months ended June 30, 2010:

| S   | Six Months Ended June 30, 2010<br>Property & |            |    |         |    | orporate | Total Property |                 |
|---|--|------------|----|---------|----|----------|----------------|-----------------|
|   |  | Casualty   | Co | nsumer  |    | and      |                | and<br>Casualty |
|   |  | Commercial | M  | larkets |    | Other    |                | Insurance       |
| Beginning liabilities for unpaid losses and loss adjustment expenses, gross | \$   | 15,051     | \$ | 2,109   | \$ | 4,491    | \$             | 21,651          |
| Reinsurance and other recoverables  | Ψ  | 2,570      | Ψ  | 11      | Ψ  | 860      | Ψ              | 3,441           |
| Beginning liabilities for unpaid losses                                     |  |            |    |         |    |          |                |                 |
| and loss adjustment expenses, net   |  | 12,481     |    | 2,098   |    | 3,631    |                | 18,210          |
| Provision for unpaid losses and loss adjustment expenses                    |  |            |    |         |    |          |                |                 |
| Current accident year before catastrophes                                   |  | 1,746      |    | 1,353   |    |          |                | 3,099           |
| Current accident year catastrophes  |  | 121        |    | 187     |    |          |                | 308             |
| Prior accident years  |  | (221)      |    | (17)    |    | 172      |                | (66)            |
| Total provision for unpaid losses and                                       |  |            |    |         |    |          |                |                 |
| loss adjustment expenses  |  | 1,646      |    | 1,523   |    | 172      |                | 3,341           |
| Payments  |  | (1,701)    |    | (1,411) |    | (217)    |                | (3,329)         |
| Ending liabilities for unpaid losses and                                    |  |            |    |         |    |          |                |                 |
| loss adjustment expenses, net   |  | 12,426     |    | 2,210   |    | 3,586    |                | 18,222          |
| Reinsurance and other recoverables  |  | 2,431      |    | 12      |    | 814      |                | 3,257           |
| Ending liabilities for unpaid losses and                                    |  |            |    |         |    |          |                |                 |
| loss adjustment expenses, gross   | \$   | 14,857     | \$ | 2,222   | \$ | 4,400    | \$             | 21,479          |
| Earned premiums   | \$   | 2,839      | \$ | 1,991   |    |          |                |                 |
| Loss and loss expense paid ratio [1]  |  | 59.9       |    | 70.9    |    |          |                |                 |
| Loss and loss expense incurred ratio Prior accident years development (pts) |  | 57.9       |    | 76.5    |    |          |                |                 |
| [2]   |  | (7.8)      |    | (0.8)   |    |          |                |                 |

<sup>[1]</sup> The loss and loss expense paid ratio represents the ratio of paid losses and loss adjustment expenses to earned premiums.

# Prior accident years development recorded in 2010

Included within prior accident years development for the three and six months ended June 30, 2010 were the following reserve strengthenings (releases):

| Three Months Ended J | une 30, 2010 |           |                       |
|----------------------|--------------|-----------|-----------------------|
| Property &           |              | Corporate | <b>Total Property</b> |
| Casualty             | Consumer     | and       | and                   |

<sup>[2]</sup> Prior accident years development (pts) represents the ratio of prior accident years development to earned premiums.

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|  |      |        |    |       |           | Casualty   |
|--|------|--------|----|-------|-----------|------------|
|  | Comm | ercial | Ma | rkets | Other     | Insurance  |
| Auto liability                         | \$   | (16)   | \$ | (24)  | \$        | \$<br>(40) |
| Professional liability                 |      | (61)   |    |       |           | (61)       |
| General liability                      |      | (32)   |    |       |           | (32)       |
| Commercial property                    |      | (2)    |    |       |           | (2)        |
| Package business                       |      | 1      |    |       |           | 1          |
| Workers compensation                   |      | (10)   |    |       |           | (10)       |
| Fidelity and surety                    |      | (5)    |    |       |           | (5)        |
| Net asbestos reserves                  |      |        |    |       | 169       | 169        |
| Homeowners                             |      |        |    | 9     |           | 9          |
| Change in workers compensation         |      |        |    |       |           |            |
| discount, including accretion          |      | 6      |    |       |           | 6          |
| Catastrophes                           |      | 4      |    | 4     |           | 8          |
| Uncollectible reinsurance              |      | (30)   |    |       |           | (30)       |
| Other reserve re-estimates, net        |      | 6      |    | 1     | 2         | 9          |
| Total prior accident years development | \$   | (139)  | \$ | (10)  | \$<br>171 | \$<br>22   |

68

| Si                                     | x Montl    | ns Ended June | 30, 2   | 010   |    |                  |                       |      |
|--|------------|---------------|---------|-------|----|------------------|-----------------------|------|
|  | Commercial |               | Con     | sumer | (  | Corporate<br>and | Total Propert         |      |
|  |            |               | Markets |       |    | Other            | Casualty<br>Insurance |      |
| Auto liability                         | \$         | (25)          | \$      | (41)  | \$ |                  | \$                    | (66) |
| Professional liability                 |            | (79)          |         |       |    |                  |                       | (79) |
| General liability                      |            | (47)          |         |       |    |                  |                       | (47) |
| Commercial property                    |            | (14)          |         |       |    |                  |                       | (14) |
| Package business                       |            | (9)           |         |       |    |                  |                       | (9)  |
| Workers compensation                   |            | (19)          |         |       |    |                  |                       | (19) |
| Fidelity and surety                    |            | (9)           |         |       |    |                  |                       | (9)  |
| Net asbestos reserves                  |            |               |         |       |    | 169              |                       | 169  |
| Homeowners                             |            |               |         | 24    |    |                  |                       | 24   |
| Change in workers compensation         |            |               |         |       |    |                  |                       |      |
| discount, including accretion          |            | 13            |         |       |    |                  |                       | 13   |
| Catastrophes                           |            |               |         | 3     |    |                  |                       | 3    |
| Uncollectible reinsurance              |            | (30)          |         |       |    |                  |                       | (30) |
| Other reserve re-estimates, net        |            | (2)           |         | (3)   |    | 3                |                       | (2)  |
| Total prior accident years development | \$         | (221)         | \$      | (17)  | \$ | 172              | \$                    | (66) |

During the three and six months ended June 30, 2010, the Company s re-estimates of prior accident years reserves included the following significant reserve changes:

Released reserves for professional liability claims in the three and six months ended June 30, 2010, primarily related to directors and officers (D&O) claims in accident years 2008 and prior. For these accident years, reported losses for claims under D&O policies have been emerging favorably to initial expectations due to lower than expected claim severity. Any continued favorable emergence of claims under D&O insurance policies for prior accident years could lead the Company to reduce reserves for these liabilities in future quarters. Released reserves for general liability umbrella claims in the three and six months ended June 30, 2010. The Company observed that reported losses for general liability umbrella continue to emerge favorably and this

caused management to reduce its estimate of the cost of future reported claims. In addition, the Company released reserves related to high hazard liability claims in the three months ended June 30, 2010, primarily related to accident years 2007 and prior. During 2009 and 2010, the Company recognized that loss emergence for high hazard liability was less than expected, and accordingly, management reduced its reserve estimate. Partially offsetting the reserve releases in the three months ended June 30, 2010 was strengthenings in commercial general liability, excluding umbrella driven by higher than expected allocated loss adjustment expenses on claims from accident years 2000 and prior.

Released reserves for personal auto liability claims in the three and six months ended June 30, 2010. During 2009, the Company recognized that favorable development in reported severity, due in part to changes made to claim handling procedures in 2007, was a sustained trend for accident years 2005 through 2008 and, accordingly, management reduced its reserve estimate. The reserve releases in the first and second quarters of 2010 are in response to a continuation of these same favorable trends, primarily affecting accident years 2005 through 2009. Released reserves for specialty programs claims in the three months ended June 30, 2010, primarily related to accident years 2006 and prior. Over the course of several years, claim activity on prior accident years has been lower than anticipated. Management now believes that this lower level of claim activity will continue into the future and has reduced its reserve estimate.

Released reserves for commercial auto liability in the three months ended June 30, 2010, when the Company lowered its reserve estimate to recognize a lower severity trend during 2009 and 2010 on larger claims in accident years 2002 to 2009.

Strengthened reserves for homeowners claims in the three and six months ended June 30, 2010. During 2010, the Company observed a lengthening of the claim reporting period for homeowners claims for prior accident years which resulted in increasing management s estimate of the ultimate cost to settle these claims.

The Company reviewed its allowance for uncollectible reinsurance for Property & Casualty Commercial in the three months ended June 30, 2010 and reduced its allowance driven, in part, by a reduction in gross ceded loss recoverables.

Refer to the Other Operations Claims section for further discussion on strengthening of net asbestos reserves.

69

#### **Table of Contents**

# **Other Operations Claims**

#### Reserve Activity

Reserves and reserve activity in the Other Operations operating segment, within Corporate and Other, are categorized and reported as asbestos, environmental, or all other. The all other category of reserves covers a wide range of insurance and assumed reinsurance coverages, including, but not limited to, potential liability for construction defects, lead paint, silica, pharmaceutical products, molestation and other long-tail liabilities.

The following table presents reserve activity, inclusive of estimates for both reported and incurred but not reported claims, net of reinsurance, for Other Operations, categorized by asbestos, environmental and all other claims, for the three and six months ended June 30, 2011.

#### Other Operations Losses and Loss Adjustment Expenses

|  |      |          | All Other |          |    |         |    |       |  |  |  |
|--|------|----------|-----------|----------|----|---------|----|-------|--|--|--|
| For the Three Months Ended June 30, 2011     | As   | sbestos  | Envir     | onmental |    | [1]     | ,  | Total |  |  |  |
| Beginning liability net [2][3]               | \$   | 1,731    | \$        | 323      | \$ | 1,255   | \$ | 3,309 |  |  |  |
| Losses and loss adjustment expenses incurred |      | 290      |           |          |    | (4)     |    | 286   |  |  |  |
| Losses and loss adjustment expenses paid     |      | (44)     |           | (8)      |    | (27)    |    | (79)  |  |  |  |
| Ending liability net [2][3]                  | \$ 1 | ,977 [4] | \$        | 315      | \$ | 1,224   | \$ | 3,516 |  |  |  |
|  |      |          |           |          | Al | l Other |    |       |  |  |  |
| For the Six Months Ended June 30, 2011       | As   | sbestos  | Envir     | onmental |    | [1]     | ,  | Total |  |  |  |
| Beginning liability net [2][3]               | \$   | 1,787    | \$        | 334      | \$ | 1,302   | \$ | 3,423 |  |  |  |
| Losses and loss adjustment expenses incurred |      | 290      |           | 2        |    | (2)     |    | 290   |  |  |  |
| Losses and loss adjustment expenses paid     |      | (100)    |           | (21)     |    | (76)    |    | (197) |  |  |  |
| Ending liability net [2][3]                  | \$ 1 | ,977 [4] | \$        | 315      | \$ | 1,224   | \$ | 3,516 |  |  |  |

- [1] All Other includes unallocated loss adjustment expense reserves. All Other also includes The Company s allowance for uncollectible reinsurance. When the Company commutes a ceded reinsurance contract or settles a ceded reinsurance dispute, the portion of the allowance for uncollectible reinsurance attributable to that commutation or settlement, if any, is reclassified to the appropriate cause of loss.
- [2] Excludes amounts reported in Property & Casualty Commercial and Consumer Markets reporting segments (collectively Ongoing Operations) for asbestos and environmental net liabilities of \$10 and \$10, respectively, as of June 30, 2011, \$11 and \$10 respectively, as of March 31, 2011 and \$11 and \$5, respectively, as of December 31, 2010; total net losses and loss adjustment expenses incurred for the three and six months ended June 30, 2011 includes \$3 and \$12, respectively, related to asbestos and environmental claims; and total net losses and loss adjustment expenses paid for the three and six months ended June 30, 2011 includes \$4 and \$8, respectively, related to asbestos and environmental claims.
- [3] Gross of reinsurance, asbestos and environmental reserves, including liabilities in Ongoing Operations, were \$2,558 and \$368, respectively, as of June 30, 2011, \$2,225 and \$376, respectively, as of March 31, 2011, and \$2,308 and \$378, respectively, as of December 31, 2010.
- [4] The one year and average three year net paid amounts for asbestos claims, including Ongoing Operations, are \$284 and \$233, respectively, resulting in a one year net survival ratio of 7.0 and a three year net survival ratio of 8.5. Net survival ratio is the quotient of the net carried reserves divided by the average annual payment amount and is an indication of the number of years that the net carried reserve would last (i.e. survive) if the future annual claim payments were consistent with the calculated historical average.

During the second quarter of 2011, the Company completed its annual ground-up asbestos reserve evaluation. As part of this evaluation, the Company reviewed all of its open direct domestic insurance accounts exposed to asbestos liability, as well as assumed reinsurance accounts and its London Market exposures for both direct insurance and assumed reinsurance. Based on this evaluation, the Company increased its net asbestos reserves by \$290. For certain direct policyholders, the Company experienced increases in claim frequency, severity, and expense largely driven by mesothelioma claims, particularly against certain smaller, more peripheral insureds. The Company also experienced unfavorable development on its assumed reinsurance accounts driven largely by the same factors experienced by the direct policyholders. The Company currently expects to continue to perform an evaluation of its asbestos liabilities annually.

The Company divides its gross asbestos exposures into Direct, Assumed Reinsurance and London Market. The Company further divides its direct asbestos exposures into the following categories: Major Asbestos Defendants (the Top 70 accounts in Tillinghast's published Tiers 1 and 2 and Wellington accounts), which are subdivided further as: Structured Settlements, Wellington, Other Major Asbestos Defendants, Accounts with Future Expected Exposures greater than \$2.5, Accounts with Future Expected Exposures less than \$2.5, and Unallocated.

Structured Settlements are those accounts where the Company has reached an agreement with the insured as to the amount and timing of the claim payments to be made to the insured.

The Wellington subcategory includes insureds that entered into the Wellington Agreement dated June 19, 1985. The Wellington Agreement provided terms and conditions for how the signatory asbestos producers would access their coverage from the signatory insurers.

The Other Major Asbestos Defendants subcategory represents insureds included in Tiers 1 and 2, as defined by Tillinghast that are not Wellington signatories and have not entered into structured settlements with The Hartford. The Tier 1 and 2 classifications are meant to capture the insureds for which there is expected to be significant exposure to asbestos claims.

Accounts with future expected exposures greater or less than \$2.5 include accounts that are not major asbestos defendants.

The Unallocated category includes an estimate of the reserves necessary for asbestos claims related to direct insureds that have not previously tendered asbestos claims to the Company and exposures related to liability claims that may not be subject to an aggregate limit under the applicable policies.

70

#### **Table of Contents**

An account may move between categories from one evaluation to the next. For example, an account with future expected exposure of greater than \$2.5 in one evaluation may be reevaluated due to changing conditions and recategorized as less than \$2.5 in a subsequent evaluation or vice versa.

The following table displays asbestos reserves and other statistics by policyholder category, as of June 30, 2011:

# **Summary of Gross Asbestos Reserves**

|   | Number of Accounts [1] | l Time<br>aid [2] | Fotal<br>eserves | l Time<br>mate [2] |
|---|------------------------|-------------------|------------------|--------------------|
| Major asbestos defendants [4]                 |                        |                   |                  |                    |
| Structured settlements (includes 4 Wellington |                        |                   |                  |                    |
| accounts) [5]                                 | 8                      | \$<br>331         | \$<br>438        | \$<br>769          |
| Wellington (direct only)                      | 29                     | 908               | 43               | 951                |
| Other major asbestos defendants               | 28                     | 527               | 28               | 555                |
| No known policies (includes 3 Wellington      |                        |                   |                  |                    |
| accounts)                                     | 5                      |                   |                  |                    |
| Accounts with future exposure > \$2.5         | 85                     | 929               | 702              | 1,631              |
| Accounts with future exposure < \$2.5         | 1,075                  | 342               | 122              | 464                |
| Unallocated [6]                               |                        | 1,895             | 563              | 2,458              |
| Total direct                                  |                        | 4,932             | 1,896            | 6,828              |
| Assumed reinsurance                           |                        | 1,302             | 379              | 1,681              |
| London market                                 |                        | 646               | 283              | 929                |
| Total as of June 30, 2011 [3]                 |                        | \$<br>6,880       | \$<br>2,558      | \$<br>9,438        |

- [1] An account may move between categories from one evaluation to the next. Reclassifications were made as a result of the reserve evaluation completed in the second quarter of 2011.
- [2] All Time Paid represents the total payments with respect to the indicated claim type that have already been made by the Company as of the indicated balance sheet date. All Time Ultimate represents the Company s estimate, as of the indicated balance sheet date, of the total payments that are ultimately expected to be made to fully settle the indicated payment type. The amount is the sum of the amounts already paid (e.g., All Time Paid ) and the estimated future payments (e.g., the amount shown in the column labeled Total Reserves ).
- [3] Survival ratio is a commonly used industry ratio for comparing reserve levels between companies. While the method is commonly used, it is not a predictive technique. Survival ratios may vary over time for numerous reasons such as large payments due to the final resolution of certain asbestos liabilities, or reserve re-estimates. The survival ratio is computed by dividing the recorded reserves by the average of the past three years of payments. The ratio is the calculated number of years the recorded reserves would survive if future annual payments were equal to the average annual payments for the past three years. The three-year gross survival ratio of 8.2 as of June 30, 2011 is computed based on total paid losses of \$937 for the period from July 1, 2008 to June 30, 2011. As of June 30, 2011, the one year gross paid amount for total asbestos claims is \$373, resulting in a one year gross survival ratio of 6.9.
- [4] Includes 24 open accounts at June 30, 2011. Included 25 open accounts at June 30, 2010.
- [5] Structured settlements include the Company s reserves related to PPG Industries, Inc. (PPG). In January 2009, the Company, along with approximately three dozen other insurers, entered into a modified agreement in principle with PPG to resolve the Company s coverage obligations for all of its PPG asbestos liabilities, including principally those arising out of its 50% stock ownership of Pittsburgh Corning Corporation

( PCC ), a joint venture with Corning, Inc. The agreement is contingent on the fulfillment of certain conditions, including the confirmation of a PCC plan of reorganization under Section 524(g) of the Bankruptcy Code, which have not yet been met.

[6] Includes closed accounts (exclusive of Major Asbestos Defendants) and unallocated IBNR.

For paid and incurred losses and loss adjustment expenses reporting, the Company classifies its asbestos and environmental reserves into three categories: Direct, Assumed Reinsurance and London Market. Direct insurance includes primary and excess coverage. Assumed reinsurance includes both treaty reinsurance (covering broad categories of claims or blocks of business) and facultative reinsurance (covering specific risks or individual policies of primary or excess insurance companies). London Market business includes the business written by one or more of the Company s subsidiaries in the United Kingdom, which are no longer active in the insurance or reinsurance business. Such business includes both direct insurance and assumed reinsurance.

Of the three categories of claims (Direct, Assumed Reinsurance and London Market), direct policies tend to have the greatest factual development from which to estimate the Company s exposures.

Assumed reinsurance exposures are inherently less predictable than direct insurance exposures because the Company may not receive notice of a reinsurance claim until the underlying direct insurance claim is mature. This causes a delay in the receipt of information at the reinsurer level and adds to the uncertainty of estimating related reserves. London Market exposures are the most uncertain of the three categories of claims. As a participant in the London Market (comprised of both Lloyd s of London and London Market companies), certain subsidiaries of the Company wrote business on a subscription basis, with those subsidiaries involvement being limited to a relatively small percentage of a total contract placement. Claims are reported, via a broker, to the lead underwriter and, once agreed to, are presented to the following markets for concurrence. This reporting and claim agreement process makes estimating liabilities for this business the most uncertain of the three categories of claims.

71

The following table sets forth, for the three and six months ended June 30, 2011, paid and incurred loss activity by the three categories of claims for asbestos and environmental.

Paid and Incurred Losses and Loss Adjustment Expenses ( LAE ) Development Asbestos and Environmental

|                                  |      | Asb                | estos [1] | Environmental [1]     |      |                    |                             |
|----------------------------------|------|--------------------|-----------|-----------------------|------|--------------------|-----------------------------|
| Three Months Ended June 30, 2011 | Loss | aid<br>ses &<br>AE | Los       | urred<br>sses &<br>AE | Loss | aid<br>ses &<br>AE | Incurred<br>Losses &<br>LAE |
| Gross                            |      |                    |           |                       |      |                    |                             |
| Direct                           | \$   | 30                 | \$        | 350                   | \$   | 6                  | \$                          |
| Assumed Reinsurance              |      | 9                  |           | 12                    |      | 1                  |                             |
| London Market                    |      | 5                  |           | 16                    |      | 1                  |                             |
| Total                            |      | 44                 |           | 378                   |      | 8                  |                             |
| Ceded                            |      |                    |           | (88)                  |      |                    |                             |
| Net                              | \$   | 44                 | \$        | 290                   | \$   | 8                  | \$                          |

| Six Months Ended June 30, 2011 | P<br>Los<br>L | Los  | eurred<br>sses &<br>LAE | Los  | aid<br>ses &<br>AE | Incurred<br>Losses &<br>LAE |    |   |
|--------------------------------|---------------|------|-------------------------|------|--------------------|-----------------------------|----|---|
| Gross                          |               |      |                         |      |                    |                             |    |   |
| Direct                         | \$            | 87   | \$                      | 350  | \$                 | 12                          | \$ | 2 |
| Assumed Reinsurance            |               | 24   |                         | 12   |                    | 3                           |    |   |
| London Market                  |               | 14   |                         | 16   |                    | 3                           |    |   |
| Total                          |               | 125  |                         | 378  |                    | 18                          |    | 2 |
| Ceded                          |               | (25) |                         | (88) |                    | 3                           |    |   |
| Net                            | \$            | 100  | \$                      | 290  | \$                 | 21                          | \$ | 2 |

<sup>[1]</sup> Excludes asbestos and environmental paid and incurred loss and LAE reported in Ongoing Operations. Total gross losses and LAE incurred in Ongoing Operations for the three and six months ended June 30, 2011 includes \$4 and \$13, respectively, related to asbestos and environmental claims. Total gross losses and LAE paid in Ongoing Operations for the three and six months ended June 30, 2011 includes \$4 and \$9, respectively, related to asbestos and environmental claims.

Uncertainties Regarding Adequacy of Asbestos and Environmental Reserves

A number of factors affect the variability of estimates for asbestos and environmental reserves including assumptions with respect to the frequency of claims, the average severity of those claims settled with payment, the dismissal rate of claims with no payment and the expense to indemnity ratio. The uncertainty with respect to the underlying reserve assumptions for asbestos and environmental adds a greater degree of variability to these reserve estimates than reserve estimates for more traditional exposures. While this variability is reflected in part in the size of the range of reserves developed by the Company, that range may still not be indicative of the potential variance between the ultimate outcome and the recorded reserves. The recorded net reserves as of June 30, 2011 of \$2.31 billion (\$1.99 billion and \$325 for asbestos and environmental, respectively) is within an estimated range, unadjusted for covariance, of \$1.83 billion to \$2.63 billion. The process of estimating asbestos and environmental reserves remains subject to a wide variety of uncertainties, which are detailed in the Company s 2010 Form 10-K Annual Report. The Company believes that its current asbestos and environmental reserves are appropriate. However, analyses of future developments could

cause the Company to change its estimates and ranges of its asbestos and environmental reserves, and the effect of these changes could be material to the Company s consolidated operating results, financial condition and liquidity. The Company provides an allowance for uncollectible reinsurance, reflecting management s best estimate of reinsurance cessions that may be uncollectible in the future due to reinsurers unwillingness or inability to pay. During the second quarter of 2011, the Company completed its annual evaluation of the collectibility of the reinsurance recoverables and the adequacy of the allowance for uncollectible reinsurance associated with older, long-term casualty liabilities reported in the Other Operations segment. The evaluation resulted in no change in the allowance for uncollectible reinsurance. In conducting this evaluation, the Company used its most recent detailed evaluations of ceded liabilities reported in the segment. The Company analyzed the overall credit quality of the Company s reinsurers, recent trends in arbitration and litigation outcomes in disputes between cedants and reinsurers, and recent developments in commutation activity between reinsurers and cedants. As of June 30, 2011, the allowance for uncollectible reinsurance for Other Operations totals \$211. The Company currently expects to perform its regular comprehensive review of Other Operations reinsurance recoverables annually. Due to the inherent uncertainties as to collection and the length of time before reinsurance recoverables become due, particularly for older, long-term casualty liabilities, it is possible that future adjustments to the Company s reinsurance recoverables, net of the allowance, could be required.

Consistent with the Company s long-standing reserve practices, the Company will continue to review and monitor its reserves in the Other Operations operating segment regularly, including its annual reviews of asbestos liabilities, reinsurance recoverables and the allowance for uncollectible reinsurance, and environmental liabilities, and where future developments indicate, make appropriate adjustments to the reserves. For a discussion of the Company s reserving practices, see the Critical Accounting Estimates Property and Casualty Insurance Product Reserves, Net of Reinsurance section of the MD&A included in the Company s 2010 Form 10-K Annual Report.

72

# Estimated Gross Profits Used in the Valuation and Amortization of Assets and Liabilities Associated with Variable Annuity and Other Universal Life-Type Contracts

Estimated gross profits (EGPs) are used in the amortization of: the DAC asset, which includes the present value of future profits; sales inducement assets (SIA); and unearned revenue reserves (URR). See Note 6 of the Notes to Condensed Consolidated Financial Statements for additional information on DAC. See Note 8 of the Notes to Condensed Consolidated Financial Statements for additional information on SIA. Portions of EGPs are also used in the valuation of reserves for death and other insurance benefit features on variable annuity and universal life-type contracts. See Note 7 of the Notes to Condensed Consolidated Financial Statements for additional information on death and other insurance benefit reserves. See The Hartford s 2010 Form 10-K Annual Report for additional discussion on the Company s critical accounting estimates related to EGPs.

The most significant EGP based balances as of June 30, 2011 and December 31, 2010 are as follows:

|                           |    | Global Annuity   |    |                  |    | Life In:        | sura             | nce   | <b>Retirement Plans</b> |     |    |                 |  |
|---------------------------|----|------------------|----|------------------|----|-----------------|------------------|-------|-------------------------|-----|----|-----------------|--|
|                           | _  | Jun. 30,<br>2011 |    | Dec. 31,<br>2010 |    | un. 30,<br>2011 | Dec. 31,<br>2010 |       | Jun. 30,<br>2011        |     |    | ec. 31,<br>2010 |  |
| DAC                       | \$ | 4,593            | \$ | 4,868            | \$ | 2,742           | \$               | 2,667 | \$                      | 846 | \$ | 820             |  |
| SIA                       |    | 350              |    | 370              |    | 46              |                  | 45    |                         | 23  |    | 23              |  |
| URR                       |    | 127              |    | 142              |    | 1,499           |                  | 1,383 |                         |     |    |                 |  |
| Death and Other Insurance |    |                  |    |                  |    |                 |                  |       |                         |     |    |                 |  |
| Benefit Reserves          |    | 1,690            |    | 1,748            |    | 140             |                  | 113   |                         | 1   |    | 1               |  |
| Unlocks                   |    |                  |    |                  |    |                 |                  |       |                         |     |    |                 |  |

The after-tax (charge) benefit to net income by asset and liability as a result of the Unlocks for the three months ended June 30, 2011 and 2010 was as follows:

|                   | (  | Global A    | Annuity  | I  | ife Ins    | suran | ice | Re          | tireme     | ent Pl | lans       | Tota |             | tal             |
|-------------------|----|-------------|----------|----|------------|-------|-----|-------------|------------|--------|------------|------|-------------|-----------------|
|                   | 2  | 011         | 2010     | 20 | 011        | 20    | 010 | 2011 2010 2 |            | 2011   |            | 2010 |             |                 |
| DAC               | \$ | (62)        | \$ (129) | \$ | (3)        | \$    | (8) | \$          | (5)        | \$     | (5)        | \$   | (70)        | <b>\$</b> (142) |
| SIA               |    | (7)         | (12)     |    |            |       |     |             |            |        |            |      | (7)         | (12)            |
| URR               |    | 3           | 4        |    | 1          |       | 5   |             |            |        |            |      | 4           | 9               |
| Death and Other   |    |             |          |    |            |       |     |             |            |        |            |      |             |                 |
| Insurance Benefit |    |             |          |    |            |       |     |             |            |        |            |      |             |                 |
| Reserves          |    | (4)         | (85)     |    |            |       |     |             |            |        |            |      | (4)         | (85)            |
|                   |    |             |          |    |            |       |     |             |            |        |            |      |             |                 |
| Total             | \$ | <b>(70)</b> | \$ (222) | \$ | <b>(2)</b> | \$    | (3) | \$          | <b>(5)</b> | \$     | <b>(5)</b> | \$   | <b>(77)</b> | \$ (230)        |

The after-tax (charge) benefit to net income by asset and liability as a result of the Unlocks for the six months ended June 30, 2011 and 2010 was as follows:

|                   | (  | Global A | ۱nnı | uity  | L  | ife Ins    | uran | ce  | Retiren |            | tirement Plans |            |    | Total       |    |       |
|-------------------|----|----------|------|-------|----|------------|------|-----|---------|------------|----------------|------------|----|-------------|----|-------|
|                   | 2  | 011      | 2    | 010   | 20 | 11         | 20   | 10  | 20      | 11         | 20             | 10         | 2  | 011         | 2  | 010   |
| DAC               | \$ | (34)     | \$   | (80)  | \$ | (4)        | \$   | (6) | \$      | (1)        | \$             | (4)        | \$ | (39)        | \$ | (90)  |
| SIA               |    | (5)      |      | (10)  |    |            |      |     |         |            |                |            |    | (5)         |    | (10)  |
| URR               |    | 2        |      | 3     |    | 1          |      | 6   |         |            |                |            |    | 3           |    | 9     |
| Death and Other   |    |          |      |       |    |            |      |     |         |            |                |            |    |             |    |       |
| Insurance Benefit |    |          |      |       |    |            |      |     |         |            |                |            |    |             |    |       |
| Reserves          |    | 26       |      | (54)  |    |            |      |     |         |            |                |            |    | 26          |    | (54)  |
|                   |    |          |      |       |    |            |      |     |         |            |                |            |    |             |    |       |
| Total             | \$ | (11)     | \$   | (141) | \$ | <b>(3)</b> | \$   |     | \$      | <b>(1)</b> | \$             | <b>(4)</b> | \$ | <b>(15)</b> | \$ | (145) |

The charge in both three months ended June 30, 2011 and 2010 was due to macro hedge program and actual separate account returns being below our aggregated estimated return.

The Unlock charge for the six months ended June 30, 2011 consisted of a charge related to the impact of the macro hedge program, which includes an extension of existing hedging duration implemented in the second quarter of 2011 for U.S. annuity business, and a benefit from actual separate account returns for the six months ended June 30, 2011 being above the Company s aggregated estimated return. The Unlock charge for the six months ended June 30, 2010 consisted of a charge due to the macro hedge program and a charge from actual separate account returns for the six months ended June 30, 2010 being below the Company s aggregated estimated return.

In the third quarter of 2011, the Company expects to complete a comprehensive non-market related policyholder behavior assumption study and incorporate the results of the study into its projection of future gross profits. All assumption changes are considered an Unlock in the period of revision.

An Unlock revises EGPs, on a quarterly basis, to reflect market updates of policyholder account value and the Company's current best estimate assumptions. Modifications to the Company's hedging programs may impact EGPs, and correspondingly impact DAC recoverability. After each quarterly Unlock, the Company also tests the aggregate recoverability of DAC by comparing the DAC balance to the present value of future EGPs. The margin between the DAC balance and the present value of future EGPs for U.S. and Japan individual variable annuities was 28% and 34% as of June 30, 2011, respectively. If the margin between the DAC asset and the present value of future EGPs is exhausted, then further reductions in EGPs would cause portions of DAC to be unrecoverable and the DAC asset would be written down to equal future EGPs.

73

#### **Table of Contents**

#### Goodwill Impairment

As of June 30, 2011, the Company had goodwill allocated to the following reporting units:

|  | Segment |        | Goodwill in<br>Corporate and |    |       |
|--|---------|--------|------------------------------|----|-------|
|  | Goo     | odwill | Other                        | ]  | Γotal |
| Hartford Financial Products within Property & Casualty |         |        |                              |    |       |
| Commercial   | \$      | 30     | \$                           | \$ | 30    |
| Group Benefits   |         |        | 138                          |    | 138   |
| Consumer Markets                                       |         | 119    |                              |    | 119   |
| Individual Life within Life Insurance                  |         | 224    | 118                          |    | 342   |
| Retirement Plans                                       |         | 87     | 69                           |    | 156   |
| Mutual Funds   |         | 159    | 92                           |    | 251   |
| Total  | \$      | 619    | \$<br>417                    | \$ | 1,036 |

As of December 31, 2010, the Company had goodwill allocated to the following reporting units:

|  | Segment |        | Goodwill in<br>Corporate and |    |       |
|--|---------|--------|------------------------------|----|-------|
|  | Goo     | odwill | Other                        | 7  | Γotal |
| Hartford Financial Products within Property & Casualty |         |        |                              |    |       |
| Commercial   | \$      | 30     | \$                           | \$ | 30    |
| Group Benefits   |         |        | 138                          |    | 138   |
| Consumer Markets                                       |         | 119    |                              |    | 119   |
| Individual Life within Life Insurance                  |         | 224    | 118                          |    | 342   |
| Retirement Plans                                       |         | 87     | 69                           |    | 156   |
| Mutual Funds   |         | 159    | 92                           |    | 251   |
| Federal Trust Corporation within Corporate and Other   |         |        | 15                           |    | 15    |
| Total  | \$      | 619    | \$<br>432                    | \$ | 1.051 |

During the second quarter, the Company charged off the remaining \$15 of goodwill associated with the Federal Trust Corporation (FTC) reporting unit within Corporate and Other due to the announced divestiture of FTC. The write-off of the FTC reporting unit goodwill was recorded as a loss on disposal within discontinued operations, see Note 12 of the Notes to Condensed Consolidated Financial Statements.

The Company completed its annual goodwill assessment for the individual reporting units within Wealth Management and Corporate and Other, except for the FTC reporting unit, as of January 1, 2011, which resulted in no write-downs of goodwill in 2011. The reporting units passed the first step of their annual impairment tests with a significant margin with the exception of the Individual Life reporting unit within Life Insurance. The Individual Life reporting unit has a goodwill balance of \$342 and had a margin of less than 10%.

The fair value of the Individual Life reporting unit within Life Insurance is based on discounted cash flows using earnings projections on in force business and future business growth. There could be a positive or negative impact on the result of step one in future periods if actual earnings or business growth assumptions emerge differently than those used in determining fair value for the first step of the annual goodwill impairment test.

The Company expects to complete the annual impairment test for the reporting units within Property & Casualty Commercial and Consumer Markets in the fourth quarter of 2011.

#### THE HARTFORD S OPERATIONS OVERVIEW

The Hartford is a holding company for insurance and financial services subsidiaries that provide investment products and life and property and casualty insurance to both individual and business customers in the United States. Also, The Hartford continues to administer business previously sold in Japan and the U.K.

The Company conducts business in three customer focused divisions, Commercial Markets, Consumer Markets and Wealth Management, each containing reporting segments. The Commercial Markets division consists of the reporting segments of Property & Casualty Commercial and Group Benefits. The Consumer Markets division is also the reporting segment. The Wealth Management division consists of the following reporting segments: Global Annuity, Life Insurance, Retirement Plans and Mutual Funds. For additional discussion regarding The Hartford s reporting segments, see Note 3 of the Notes to Condensed Consolidated Financial Statements.

# KEY PERFORMANCE MEASURES AND RATIOS

The Company considers several measures and ratios to be the key performance indicators for its businesses. The following discussions include the more significant ratios and measures of profitability for the three and six months ended June 30, 2011 and 2010. Management believes that these ratios and measures are useful in understanding the underlying trends in The Hartford s businesses. However, these key performance indicators should only be used in conjunction with, and not in lieu of, the results presented in the segment discussions that follow in this MD&A. These ratios and measures may not be comparable to other performance measures used by the Company s competitors.

# Definitions of Non-GAAP and other measures and ratios

Account Value

Account value includes policyholders balances for investment contracts and reserves for future policy benefits for insurance contracts. Account value is a measure used by the Company because a significant portion of the Company s fee income is based upon the level of account value. These revenues increase or decrease with a rise or fall in the amount of account value whether caused by changes in the market or through net flows.

#### After-tax Margin

After-tax margin, excluding realized gains (losses) and Unlock, is a non-GAAP financial measure that the Company uses to evaluate, and believes is an important measure of, certain of the segment s operating performance. After-tax margin is the most directly comparable U.S. GAAP measure. The Hartford believes that the measure after-tax margin, excluding realized gains (losses) and Unlock provides investors with a valuable measure of the performance of certain of the Company s on-going businesses because it reveals trends in those businesses that may be obscured by the effect of realized gains (losses) or quarterly Unlocks. Some realized capital gains and losses are primarily driven by investment decisions and external economic developments, the nature and timing of which are unrelated to insurance aspects of our businesses. Accordingly, this non-GAAP measure excludes the effect of all realized gains and losses that tend to be highly variable from period to period based on capital market conditions. The Hartford believes, however, that some realized capital gains and losses are integrally related to our insurance operations, so after-tax margin, excluding realized gains (losses) and Unlock should include net realized gains and losses on net periodic settlements on credit derivatives. These net realized gains and losses are directly related to an offsetting item included in the Condensed Consolidated Statement of Operations such as net investment income. Unlocks occur when the Company determines based on actual experience or other evidence, that estimates of future gross profits should be revised. The Unlock is a reflection of the Company s new best estimates of future gross profits. The result of the Unlock and its impact distort the trend of after-tax margin. After-tax margin, excluding realized gains (losses) and Unlock, should not be considered as a substitute for after-tax margin and does not reflect the overall profitability of our businesses. Therefore, the Company believes it is important for investors to evaluate both after-tax margin, excluding realized gains (losses) and Unlock, and after-tax margin when reviewing the Company s performance. After-tax margin is calculated by dividing the earnings measures described above by Total Revenues adjusted for the measures described above. For additional information regarding the Unlock, see Critical Accounting Estimates within the MD&A.

Assets Under Management

Assets under management ( AUM ) include account values and mutual fund assets. AUM is a measure used by the Company because a significant portion of the Company s revenues are based upon asset values. These revenues

increase or decrease with a rise or fall in the amount of account value whether caused by changes in the market or through net flows.

Catastrophe ratio

The catastrophe ratio (a component of the loss and loss adjustment expense ratio) represents the ratio of catastrophe losses incurred in the current calendar year (net of reinsurance) to earned premiums and includes catastrophe losses incurred for both the current and prior accident years. A catastrophe is an event that causes \$25 or more in industry insured property losses and affects a significant number of property and casualty policyholders and insurers. The catastrophe ratio includes the effect of catastrophe losses, but does not include the effect of reinstatement premiums.

75

#### **Table of Contents**

#### Combined ratio

The combined ratio is the sum of the loss and loss adjustment expense ratio, the expense ratio and the policyholder dividend ratio. This ratio is a relative measurement that describes the related cost of losses and expenses for every \$100 of earned premiums. A combined ratio below 100.0 demonstrates underwriting profit; a combined ratio above 100.0 demonstrates underwriting losses.

Combined ratio before catastrophes and prior accident year development

The combined ratio before catastrophes and prior accident year development represents the combined ratio for the current accident year, excluding the impact of catastrophes. The Company believes this ratio is an important measure of the trend in profitability since it removes the impact of volatile and unpredictable catastrophe losses and prior accident year reserve development.

# DAC amortization ratio

DAC amortization ratio, excluding realized gains (losses) and Unlock, is a non-GAAP financial measure that the Company uses to evaluate, and believes is an important measure of, certain of the segment s operating performance. DAC amortization ratio is the most directly comparable U.S. GAAP measure. The Hartford believes that the measure DAC amortization ratio, excluding realized gains (losses) and Unlock provides investors with a valuable measure of the performance of certain of the Company s on-going businesses because it reveals trends in our businesses that may be obscured by the effect of realized gains (losses) or quarterly Unlocks. Some realized capital gains and losses are primarily driven by investment decisions and external economic developments, the nature and timing of which are unrelated to insurance aspects of our businesses. Accordingly, this non-GAAP measure excludes the effect of all realized gains and losses that tend to be highly variable from period to period based on capital market conditions. The Hartford believes, however, that some realized capital gains and losses are integrally related to our insurance operations, so DAC amortization ratio, excluding realized gains (losses) and Unlock should include net realized gains and losses on net periodic settlements on the Japan fixed annuity cross-currency swap. These net realized gains and losses are directly related to an offsetting item included in the Condensed Consolidated Statement of Operations such as net investment income. Unlocks occur when the Company determines based on actual experience or other evidence, that estimates of future gross profits should be revised. The Unlock is a reflection of the Company s new best estimates of future gross profits. The result of the Unlock and its impact distort the trend of DAC amortization ratio. DAC amortization ratio, excluding realized gains (losses) and Unlock, should not be considered as a substitute for DAC amortization ratio and does not reflect the overall profitability of our businesses. Therefore, the Company believes it is important for investors to evaluate both DAC amortization ratio, excluding realized gains (losses) and Unlock, and DAC amortization ratio when reviewing the Company s performance. DAC amortization ratio is calculated by dividing DAC amortization costs adjusted for the measures described above by pre-tax income before DAC amortization costs adjusted for the measures described above. For additional information regarding the Unlock, see Critical Accounting Estimates within the MD&A.

#### Mutual Fund Assets

Mutual fund assets include retail, investment-only and college savings plan assets under Section 529 of the Code, collectively referred to as non-proprietary, and proprietary mutual funds. Non-proprietary mutual fund assets are owned by the shareholders of those funds and not by the Company. Proprietary mutual funds include mutual funds sponsored by the Company which are owned by the separate accounts of the Company to support insurance and investment products sold by the Company. The non-proprietary mutual fund assets are not reflected in the Company s consolidated financial statements. Mutual fund assets are a measure used by the Company because a significant portion of the Company s revenues are based upon asset values. These revenues increase or decrease with a rise or fall in the amount of account value whether caused by changes in the market or through net flows.

# Net Investment Spread

Management evaluates performance of certain products based on net investment spread. These products include those that have insignificant mortality risk, such as fixed annuities, certain general account universal life contracts and certain institutional contracts. Net investment spread is determined by taking the difference between the annualized earned rate, (excluding the effects of realized capital gains and losses, including those related to the Company s GMWB product and related reinsurance and hedging programs), and the related annualized crediting rates on average

general account assets under management. Some realized capital gains and losses are primarily driven by investment decisions and external economic developments, the nature and timing of which are unrelated to insurance aspects of our businesses. Accordingly, this non-GAAP measure excludes the effect of all realized gains and losses that tend to be highly variable from period to period based on capital market conditions. The Hartford believes, however, that some realized capital gains and losses are integrally related to our insurance operations and they are included in the net investment spread calculation. The net investment spreads are for the total portfolio of relevant contracts in each segment and reflect business written at different times. When pricing products, the Company considers current investment yields and not the portfolio average. The determination of credited rates is based upon consideration of current market rates for similar products, portfolio yields and contractually guaranteed minimum credited rates. Net investment spread can be volatile period over period, which can have a significant positive or negative effect on the operating results of each segment. The volatile nature of net investment spread is driven primarily by earnings on limited partnership and other alternative investments and prepayment premiums on securities. Investment earnings can also be influenced by factors such as changes in interest rates, credit spreads and decisions to hold higher levels of short-term investments.

76

#### **Table of Contents**

#### Return on Assets ( ROA )

ROA, excluding realized gains (losses) and Unlock, is a non-GAAP financial measure that the Company uses to evaluate, and believes is an important measure of, certain of the segment s operating performance. ROA is the most directly comparable U.S. GAAP measure. The Hartford believes that the measure ROA, excluding realized gains (losses) and Unlock, provides investors with a valuable measure of the performance of certain of the Company s on-going businesses because it reveals trends in our businesses that may be obscured by the effect of realized gains (losses) or quarterly Unlocks. Some realized capital gains and losses are primarily driven by investment decisions and external economic developments, the nature and timing of which are unrelated to insurance aspects of our businesses. Accordingly, this non-GAAP measure excludes the effect of all realized gains and losses that tend to be highly variable from period to period based on capital market conditions. The Hartford believes, however, that some realized capital gains and losses are integrally related to our insurance operations, so ROA, excluding the realized gains (losses) and Unlock, should include net realized gains and losses on net periodic settlements on the Japan fixed annuity cross-currency swap. These net realized gains and losses are directly related to an offsetting item included in the Condensed Consolidated Statement of Operations, such as net investment income. Unlocks occur when the Company determines based on actual experience or other evidence, that estimates of future gross profits should be revised. The Unlock is a reflection of the Company s new best estimates of future gross profits. The result of the Unlock and its impact distort the trend of ROA. ROA, excluding realized gains (losses) and Unlock, should not be considered as a substitute for ROA and does not reflect the overall profitability of our businesses. Therefore, the Company believes it is important for investors to evaluate both ROA, excluding realized gains (losses) and Unlock, and ROA when reviewing the Company s performance. ROA is calculated by dividing the earnings measures from continuing operations as described above by a two-point average AUM from continuing operations.

# Underwriting results

Underwriting results is a before-tax measure that represents earned premiums less incurred losses, loss adjustment expenses, underwriting expenses and policyholder dividends. The Hartford believes that underwriting results provides investors with a valuable measure of before-tax profitability derived from underwriting activities, which are managed separately from the Company s investing activities. The underwriting segments of Property & Casualty Commercial and Consumer Markets are evaluated by management primarily based upon underwriting results. A reconciliation of underwriting results to net income for Property & Casualty Commercial and Consumer Markets is set forth in their respective discussions herein.

# Written and earned premiums

Written premium is a statutory accounting financial measure which represents the amount of premiums charged for policies issued, net of reinsurance, during a fiscal period. Earned premium is a U.S. GAAP and statutory measure. Premiums are considered earned and are included in the financial results on a pro rata basis over the policy period. Management believes that written premium is a performance measure that is useful to investors as it reflects current trends in the Company s sale of property and casualty insurance products. Written and earned premium are recorded net of ceded reinsurance premium. The difference between written and earned premium is the change in unearned premium reserve.

77

#### Combined ratio before catastrophes and prior year development

Combined ratio before catastrophes and prior accident year development is a key indicator of overall profitability for the property and casualty underwriting segments of Property & Casualty Commercial and Consumer Markets since it removes the impact of volatile and unpredictable catastrophe losses and prior accident year reserve development.

|  | Three Mont<br>June |        | Six Months<br>June 3 |       |
|--|--------------------|--------|----------------------|-------|
|  | 2011               | 2010   | 2011                 | 2010  |
| Property & Casualty Commercial               |                    |        |                      |       |
| Combined ratio                               | 105.8              | 89.6   | 101.7                | 89.6  |
| Catastrophe ratio                            | 11.6               | 6.2    | 7.2                  | 4.3   |
| Non-catastrophe prior year development       | 1.4                | (10.1) | 0.7                  | (7.8) |
| Combined ratio before catastrophes and prior |                    |        |                      |       |
| year development                             | 92.8               | 93.6   | 93.9                 | 93.1  |
| <b>Consumer Markets</b>                      |                    |        |                      |       |
| Combined ratio                               | 121.5              | 106.9  | 104.1                | 100.7 |
| Catastrophe ratio                            | 30.8               | 15.0   | 18.0                 | 9.5   |
| Non-catastrophe prior year development       | (1.0)              | (1.4)  | (4.1)                | (1.0) |
| Combined ratio before catastrophes and prior |                    |        |                      |       |
| year development                             | 91.6               | 93.2   | 90.1                 | 92.2  |

#### Three and six months ended June 30, 2011 compared to the three and six months ended June 30, 2010

Property & Casualty Commercial s combined ratio before catastrophes and prior year development improved for the three-month period primarily due to a less favorable expense ratio in the 2010 period driven by reserve strengthening for other state funds and taxes. The change in the expense ratio was partially offset by an increase in current accident year losses and loss adjustment expenses before catastrophes primarily due to loss costs outpacing earned pricing increases. For the six-month period, the combined ratio before catastrophes and prior year development deteriorated, as the change in the expense ratio was more than offset by an increase in current accident year losses and loss adjustment expenses before catastrophes, as well as, an increase in the policyholder dividend ratio. The increase in the policyholder dividend ratio was driven by an increase in the amount of dividends payable to certain workers compensation policyholders.

Consumer Markets combined ratio before catastrophes and prior year development improved primarily as a result of a lower ratio of current accident year losses and loss adjustment expenses before catastrophes for auto, partially offset by an increase in the current accident year losses and loss adjustment expenses before catastrophes home. The decrease for auto was primarily due to earned pricing increases and lower estimated average severity on auto liability claims, partially offset by the effect of higher auto physical damage emerged loss costs. The increase for home was primarily due to an increase in the frequency of non-catastrophe weather claims, partially offset by the effect of earned pricing increases.

#### **Table of Contents**

#### Return on Assets

Return on assets is a key indicator of overall profitability for the Global Annuity, Retirement Plans and Mutual Funds reporting segments as a significant portion of their earnings is based on average assets under management

|   | Three Months Ended June 30, |                 | Six Months Ended<br>June 30, |                |
|---|-----------------------------|-----------------|------------------------------|----------------|
| Ratios  | 2011                        | 2010            | 2011                         | 2010           |
| Global Annuity  |                             |                 |                              |                |
| ROA   | 61.3 bps                    | (30.3) bps      | <b>37.3 bps</b>              | (4.5) bps      |
| Effect of net realized losses, net of tax and DAC on  |                             |                 |                              |                |
| ROA   | 5.1 bps                     | (27.9)  bps     | (21.3) bps                   | (31.1) bps     |
| Effect of Unlock on ROA                               | (4.1) bps                   | (43.1) bps      | 5.9 bps                      | (11.0) bps     |
| ROA, excluding realized losses and Unlock             | 60.3 bps                    | 40.7 bps        | 52.7 bps                     | 37.6 bps       |
| Retirement Plans                                      |                             |                 |                              |                |
| ROA   | 21.6 bps                    | 12.4 bps        | 16.7 bps                     | <b>3.6 bps</b> |
| Effect of net realized gains (losses), net of tax and | •                           | •               | •                            | •              |
| DAC on ROA  | 10.1 bps                    | 3.5 bps         | 3.0 bps                      | (6.0) bps      |
| Effect of Unlock on ROA                               | (2.9) bps                   | (2.6) bps       | bps                          | (0.9) bps      |
| ROA, excluding realized losses and Unlock             | 14.4 bps                    | 11.5 bps        | 13.7 bps                     | 10.5 bps       |
| Mutual Funds  | 40.61                       | 0.01            | 44.03                        | 40.01          |
| ROA   | 10.6 bps                    | 9.9 bps         | 11.0 bps                     | 10.9 bps       |
| Effect of discontinued operations on ROA              | bps                         | (0.4) bps       | bps                          | (0.4) bps      |
| Effect of net realized gains (losses), net of tax and | 1                           | 0.21            | 0.21                         | 1              |
| DAC on ROA  | bps                         | 0.2 bps         | 0.2 bps                      | bps            |
| ROA, excluding realized gains (losses ) and           |                             |                 |                              |                |
| Unlock  | 10.6 bps                    | <b>10.1 bps</b> | <b>10.8 bps</b>              | 11.3 bps       |

#### Three months ended June 30, 2011 compared to the three months ended June 30, 2010

Global Annuity s ROA, excluding realized losses and Unlock, increased primarily due to lower DAC amortization costs, a DRD tax settlement benefit, lower benefits, losses and loss adjustment expenses and a release of a reserve related to a product in Japan.

Retirement Plans ROA, excluding realized gains (losses) and Unlock, increased due to a DRD tax settlement benefit and improvements in the equity markets, which led to increased fee income from higher account values. Mutual Funds ROA, excluding realized gains (losses) and Unlock, increase was primarily driven by increased fee income and other as a result of increased account values attributed to improved equity markets. Revenue increased at a lower rate than the increase in AUM due to a business mix shift, related to sales of funds that have lower management fees or fee waivers.

#### Six months ended June 30, 2011 compared to the six months ended June 30, 2010

Global Annuity s ROA, excluding realized losses and Unlock, increased primarily due to lower DAC amortization costs, a DRD tax settlement benefit, and lower benefits, losses and loss adjustment expenses.

Retirement Plans ROA, excluding realized gains (losses) and Unlock, increased primarily due to improvements in the equity markets, which led to increased fee income from higher account values.

Mutual Funds ROA, excluding realized gains (losses) and Unlock, decrease was primarily driven by a business mix shift, related to sales of funds that have lower management fees or fee waivers, further offset by higher commission expenses as a result of higher sales.

79

#### **Table of Contents**

## After-tax margin

After-tax margin is a key indicator of overall profitability for the Life Insurance and Group Benefits reporting segments as a significant portion of their earnings are a result of the net margin from losses incurred on earned premiums, fees and other considerations.

|   | Three Month<br>June 3 |        | Six Months<br>June 3 |        |
|---|-----------------------|--------|----------------------|--------|
|   | 2011                  | 2010   | 2011                 | 2010   |
| Life Insurance                                    |                       |        |                      |        |
| After-tax margin                                  | 16.0%                 | 22.6%  | 13.0%                | 15.7%  |
| Effect of net realized gains (losses), net of tax |                       |        |                      |        |
| and DAC   | 1.1%                  | 7.4%   | (1.2%)               | 1.8%   |
| Effect of Unlock                                  | (0.6%)                | (1.0%) | (0.5%)               | (0.7%) |
| After-tax margin, excluding realized losses       |                       |        |                      |        |
| and Unlock  | 15.5%                 | 16.2%  | 14.7%                | 14.6%  |
| C P 64  |                       |        |                      |        |
| Group Benefits                                    | 2.69                  | 4.00   | 2.29                 | 4.00   |
| After-tax margin (excluding buyouts)              | 3.6%                  | 4.0%   | 2.3%                 | 4.2%   |
| Effect of net realized gains, net of tax          | 1.0%                  | 1.1%   | 0.2%                 | 0.6%   |
| After-tax margin (excluding buyouts),             |                       |        |                      |        |
| excluding realized gains (losses)                 | 2.6%                  | 2.9%   | 2.1%                 | 3.6%   |

## Three and six months ended June 30, 2011 compared to the three and six months ended June 30, 2010

The decrease in Life Insurance s after-tax margin, excluding realized losses and Unlock, for the three-month period was primarily due to an increase in benefits, losses, and loss adjustment expenses, as a result of favorable mortality in the prior year. For the six-month period, Life Insurance s after-tax margin, excluding realized gains (losses) and Unlock increased primarily due to higher net investment income driven by higher average invested assets and favorable partnership income, partially offset by favorable mortality in the comparable prior year period.

The decrease in Group Benefits after-tax margin (excluding buyouts), excluding realized gains (losses), in both periods was primarily due to decreases in fully insured ongoing premiums driven by lower sales over the past year, as well as, from a challenging economic environment.

80

# **Investment Results Composition of Invested Assets**

|  |    | June 30 | , 2011  | <b>December 31, 2010</b> |         |                        |  |  |
|--|----|---------|---------|--------------------------|---------|------------------------|--|--|
|  | A  | Amount  | Percent | A                        | Amount  | Percent                |  |  |
| Fixed maturities, AFS, at fair value                 | \$ | 78,132  | 78.3%   | \$                       | 77,820  | 79.2%                  |  |  |
| Fixed maturities, at fair value using the fair value |    |         |         |                          |         |                        |  |  |
| option   |    | 1,227   | 1.2%    |                          | 649     | 0.7%                   |  |  |
| Equity securities, AFS, at fair value                |    | 1,081   | 1.1%    |                          | 973     | 1.0%                   |  |  |
| Mortgage loans                                       |    | 5,304   | 5.3%    |                          | 4,489   | 4.6%                   |  |  |
| Policy loans, at outstanding balance                 |    | 2,188   | 2.2%    |                          | 2,181   | 2.2%                   |  |  |
| Limited partnerships and other alternative           |    |         |         |                          |         |                        |  |  |
| investments  |    | 2,028   | 2.0%    |                          | 1,918   | 2.0%                   |  |  |
| Other investments [1]                                |    | 973     | 1.0%    |                          | 1,617   | 1.6%                   |  |  |
| Short-term investments                               |    | 8,861   | 8.9%    |                          | 8,528   | 8.7%                   |  |  |
| Total investments excluding equity securities,       |    |         |         |                          |         |                        |  |  |
| trading  |    | 99,794  | 100.0%  |                          | 98,175  | $\boldsymbol{100.0\%}$ |  |  |
| Equity securities, trading, at fair value [2] [3]    |    | 32,278  |         |                          | 32,820  |                        |  |  |
| <b>Total investments</b>                             | \$ | 132,072 |         | \$                       | 130,995 |                        |  |  |

- [1] Primarily relates to derivative instruments.
- [2] These assets primarily support the Global Annuity-International variable annuity business. Changes in these balances are also reflected in the respective liabilities.
- [3] As of June 30, 2011 and December 31, 2010, approximately \$30.1 billion and \$30.5 billion, respectively, of equity securities, trading, support Japan variable annuities. Those equity securities, trading, were invested in mutual funds, which, in turn, invested in the following asset classes; Japan equity 21%, Japan fixed income (primarily government securities) 15%, global equity 21%, global government bonds 42%, and cash and other 1% for both periods presented.

Total investments increased since December 31, 2010 primarily due to increases in mortgage loans, fixed maturities at fair value using the fair value option (FVO) and fixed maturities, AFS, partially offset by declines in other investments. The increase in mortgage loans related to the funding of commercial whole loans and the increase in fixed maturities, FVO, related to purchases of foreign government securities to support yen-based fixed annuity liabilities. Additionally, the increase in fixed maturities, AFS, was largely the result of improved security valuations as a result of declining interest rates and credit spread tightening. The decline in other investments primarily related to decreases in value of derivatives.

#### **Net Investment Income (Loss)**

|                      |    |       | Three Mon<br>June |    |       |       | Six Months Ended<br>June 30, |       |          |       |  |  |  |
|----------------------|----|-------|-------------------|----|-------|-------|------------------------------|-------|----------|-------|--|--|--|
|                      |    | 201   | 11                |    | 201   | 10    | 201                          | 11    | 2010     |       |  |  |  |
|                      |    |       | Yield             |    |       | Yield |                              | Yield |          | Yield |  |  |  |
| (Before-tax)         | An | nount | [1]               | An | nount | [1]   | Amount                       | [1]   | Amount   | [1]   |  |  |  |
| Fixed maturities [2] | \$ | 870   | 4.3%              | \$ | 887   | 4.5%  | \$ 1,716                     | 4.3%  | \$ 1,761 | 4.4%  |  |  |  |
| Equity securities,   |    |       |                   |    |       |       |                              |       |          |       |  |  |  |
| AFS                  |    | 8     | 3.3%              |    | 13    | 4.3%  | 19                           | 3.8%  | 27       | 4.3%  |  |  |  |

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| Mortgage loans<br>Policy loans<br>Limited   | 67<br>34           | 5.2%<br>6.2% | 63<br>35             | 5.4%<br>6.4% | 130<br>67          | 5.3%<br>6.1% | 129<br>68            | 5.2%<br>6.2% |
|---|--------------------|--------------|----------------------|--------------|--------------------|--------------|----------------------|--------------|
| partnerships and<br>other alternative<br>investments<br>Other [3]<br>Investment expense                         | 78<br>77<br>(30)   | 16.6%        | 86<br>90<br>(26)     | 20.0%        | 178<br>158<br>(56) | 18.9%        | 92<br>174<br>(49)    | 10.5%        |
| Total securities AFS and other Equity securities, trading   | <b>1,104</b> (597) | 4.6%         | <b>1,148</b> (2,649) | 4.8%         | <b>2,212</b> 206   | 4.6%         | <b>2,202</b> (1,948) | 4.5%         |
| Total net investment income (loss)  | \$ 507             |              | <b>\$ (1,501)</b>    |              | \$ 2,418           |              | \$ 254               |              |
| Total securities,<br>AFS and other<br>excluding limited<br>partnerships and<br>other alternative<br>investments | \$ 1,026           | 4.3%         | \$ 1,062             | 4.5%         | \$ 2,034           | 4.3%         | \$ 2,110             | 4.4%         |

<sup>[1]</sup> Yields calculated using annualized investment income before investment expenses divided by the monthly average invested assets at cost, amortized cost, or adjusted carrying value, as applicable, excluding consolidated variable interest entity noncontrolling interests. Included in the fixed maturity yield is Other, which primarily relates to derivatives (see footnote [3] below). Included in the total net investment income yield is investment expense.

<sup>[2]</sup> Includes net investment income on short-term investments.

<sup>[3]</sup> Includes income from derivatives that qualify for hedge accounting and hedge fixed maturities.

#### Three and six months ended June 30, 2011 compared to the three and six months ended June 30, 2010

Total net investment income increased largely due to increases in equity securities, trading, resulting from improved market performance of the underlying investment funds supporting the Japanese variable annuity product. For the three months ended, total net investment income, excluding equity securities, trading, declined due to lower income on fixed maturities resulting from a lower interest rate environment and lower limited partnership and other alternative investment returns. For the six months ended, total net investment income, excluding equity securities, trading, increased slightly due to improved limited partnership and other alternative investment returns, mostly offset by lower income on fixed maturities resulting from a lower interest rate environment. Based on the current interest rate and credit environment, the Company expects the new investment purchase yield to approximate the yield of those securities maturing in 2011. Therefore, the Company expects the 2011 portfolio yield, excluding limited partnership investments, to remain stable.

## **Net Realized Capital Gains (Losses)**

|   | Т  | Three Mon<br>June | Ended     | Six Months Ended<br>June 30, |       |    |       |  |  |  |
|---|----|-------------------|-----------|------------------------------|-------|----|-------|--|--|--|
| (Before-tax)                                    | 2  | 2011              | 2010      |                              | 2011  |    | 2010  |  |  |  |
| Gross gains on sales                            | \$ | 261               | \$<br>343 | \$                           | 322   | \$ | 475   |  |  |  |
| Gross losses on sales                           |    | (98)              | (94)      |                              | (231) |    | (205) |  |  |  |
| Net OTTI losses recognized in earnings          |    | (23)              | (108)     |                              | (78)  |    | (260) |  |  |  |
| Valuation allowances on mortgage loans          |    | 26                | (40)      |                              | 23    |    | (152) |  |  |  |
| Japanese fixed annuity contract hedges, net [1] |    | 6                 | 27        |                              | (11)  |    | 11    |  |  |  |
| Periodic net coupon settlements on credit       |    |                   |           |                              |       |    |       |  |  |  |
| derivatives/Japan                               |    | (2)               | (4)       |                              | (9)   |    | (11)  |  |  |  |
| Results of variable annuity hedge program       |    |                   |           |                              |       |    |       |  |  |  |
| GMWB derivatives, net                           |    | (37)              | (426)     |                              | 34    |    | (297) |  |  |  |
| Macro hedge program                             |    | 35                | 397       |                              | (322) |    | 233   |  |  |  |
| Total results of variable annuity hedge program |    | (2)               | (29)      |                              | (288) |    | (64)  |  |  |  |
| Other, net                                      |    | (99)              | (86)      |                              | (62)  |    | (59)  |  |  |  |
| Net realized capital gains (losses)             | \$ | 69                | \$<br>9   | \$                           | (334) | \$ | (265) |  |  |  |

<sup>[1]</sup> Relates to derivative hedging instruments, excluding periodic net coupon settlements, and is net of the Japanese fixed annuity product liability adjustment for changes in the dollar/yen exchange spot rate, as well as Japan FVO securities.

Details on the Company s net realized capital gains and losses are as follows:

# Gross gains and losses on sales

Gross gains and losses on sales for the three and six months ended June 30, 2011 were predominately from sales of investment grade corporate securities and CMBS as the Company continues to reduce its commercial real estate exposure. Additionally, net gain on sales for the six months ended June 30, 2011 included losses on sales of U.S. Treasuries.

Gross gains on sales for the three and six months ended June 30, 2010 were predominantly from investment grade corporate securities and U.S. Treasuries in order to take advantage of attractive market opportunities. Gross losses on sales resulted from real estate related and subordinated financial investments due to efforts to reduce portfolio risk.

**Net OTTI losses** 

For further information, see Other-Than-Temporary Impairments within the Investment Credit Risk section of the MD&A.

Valuation allowances on mortgage loans

For further information, see Valuation Allowances on Mortgage Loans within the Investment Credit Risk section of the MD&A.

# Variable annuity hedge program

The loss on GMWB related derivatives, net, for the three months ended June 30, 2011 was primarily due to a change in long-term interest rates that resulted in a charge of \$39. The gain on GMWB related derivatives, net, for the six months ended June 30, 2011 was primarily due to a gain of \$33 resulting from lower implied market volatility and a gain of \$29 resulting from the outperformance of the underlying actively managed funds as compared to their respective indices. The gain on the macro hedge program for the three months ended June 30, 2011 was primarily the result of a decline in Japanese interest rates and foreign currency movements. The loss on the macro hedge program for the six months ended June 30, 2011 was primarily the result of foreign currency movements and a higher equity market valuation.

The loss on GMWB derivatives, net, for the three and six months ended June 30, 2010 was primarily due to losses on higher implied market volatility of \$196 and \$82, respectively, and losses due to a general decrease in long-term interest rates of \$192 and \$214, respectively. The net gain on the macro hedge program was primarily the result of lower equity market valuation and appreciation of the Japanese yen.

82

#### Other, net

Other, net loss for the three months ended June 30, 2011 was primarily due to losses of \$52 on transactional foreign currency re-valuation due to an increase in value of the Japanese yen versus the U.S. dollar associated with the internal reinsurance of the Japan variable annuity business, which is offset in AOCI and losses of \$25 on credit derivatives driven by credit spread widening. Other, net loss for the six months ended June 30, 2011 was primarily due to losses of \$56 related to Japan variable annuity hedging instruments primarily driven by foreign currency movements and losses of \$32 on Japan 3Win foreign currency swaps primarily driven by a decrease in long-term U.S interest rates.

Other, net losses for the three and six months ended June 30, 2010 were primarily due to losses of \$121 and \$117, respectively, from a change in spot rates related to transactional foreign currency re-valuation due to an increase in the value of the Japanese yen versus the U.S. dollar associated with the internal reinsurance of the Japan variable annuity business, which is offset in AOCI. Also included are losses of \$38 and \$87, respectively, related to the Japan 3Win foreign currency swaps driven by a decrease in U.S. interest rates. These losses are partially offset by gains of \$56 and \$74, respectively, related to other foreign currency strategies. Additional net gains of \$48 for the six months ended June 30, 2010, were related to credit derivatives due to credit spread widening.

83

## PROPERTY & CASUALTY COMMERCIAL

|  | Thr           | ee Months En<br>June 30, | ded    | Six      | Six Months Ended<br>June 30, |        |  |  |  |
|--|---------------|--------------------------|--------|----------|------------------------------|--------|--|--|--|
| <b>Underwriting Summary</b>                                      | 2011          | 2010                     | Change | 2011     | 2010                         | Change |  |  |  |
| Written premiums   | \$ 1,498      | \$ 1,388                 | 8%     | \$ 3,143 | \$ 2,900                     | 8%     |  |  |  |
| Change in unearned premium                                       |               |                          |        | ,        | ,                            |        |  |  |  |
| reserve  | (19)          | (27)                     | 30%    | 128      | 61                           | 110%   |  |  |  |
| Earned premiums Losses and loss adjustment expenses              | 1,517         | 1,415                    | 7%     | 3,015    | 2,839                        | 6%     |  |  |  |
| Current accident year before                                     | 950           | 855                      | 11%    | 1,912    | 1 746                        | 10%    |  |  |  |
| catastrophes Current accident year                               | 930           | 833                      | 11%    | 1,912    | 1,746                        | 10%    |  |  |  |
| catastrophes   | 166           | 83                       | 100%   | 212      | 121                          | 75%    |  |  |  |
| Prior accident years   | 31            | (139)                    | NM     | 25       | (221)                        | NM     |  |  |  |
| ,  | -             | ( /                      |        | _        | ,                            |        |  |  |  |
| Total losses and loss adjustment expenses                        | 1,147         | 799                      | 44%    | 2,149    | 1,646                        | 31%    |  |  |  |
| Amortization of deferred policy acquisition costs                | 339           | 340                      |        | 675      | 680                          | (1%)   |  |  |  |
| Insurance operating costs and                                    |               |                          |        |          |                              |        |  |  |  |
| expenses   | 120           | 130                      | (8%)   | 243      | 218                          | 11%    |  |  |  |
| <b>Underwriting results</b>                                      | (89)          | 146                      | NM     | (52)     | 295                          | NM     |  |  |  |
| Net servicing income   | 4             | 3                        | 33%    | 4        | 3                            | 33%    |  |  |  |
| Net investment income  | 239           | 245                      | (2%)   | 481      | 467                          | 3%     |  |  |  |
| Net realized capital gains                                       |               |                          |        |          |                              |        |  |  |  |
| (losses)   | 13            | 13                       |        | (10)     | (16)                         | 38%    |  |  |  |
| Other expenses   | (38)          | (35)                     | (9%)   | (78)     | (70)                         | (11%)  |  |  |  |
| Income from continuing   |               |                          |        |          |                              |        |  |  |  |
| operations before income   |               |                          |        |          |                              |        |  |  |  |
| taxes  | 129           | 372                      | (65%)  | 345      | 679                          | (49%)  |  |  |  |
| Income tax expense   | 5             | 105                      | (95%)  | 54       | 207                          | (74%)  |  |  |  |
| Income from continuing operations, net of tax Income (loss) from | 124           | 267                      | (54%)  | 291      | 472                          | (38%)  |  |  |  |
| discontinued operations, net of                                  |               |                          |        |          |                              |        |  |  |  |
| tax [1]  | (3)           | 3                        | NM     | 157      | 4                            | NM     |  |  |  |
| Net income   | <b>\$</b> 121 | \$ 270                   | (55%)  | \$ 448   | \$ 476                       | (6%)   |  |  |  |

<sup>[1]</sup> Represents the income from operations and sale of Specialty Risk Services (SRS). For additional information, see Note 12 of the Notes to Condensed Consolidated Financial Statements.

Three Months Ended June 30, Six Months Ended June 30,

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| Premium Measures [1]                              | 2  | 2011 | 2  | 2010 | 2  | 2011    | 2010 |           |
|---|----|------|----|------|----|---------|------|-----------|
| New business premium                              | \$ | 286  | \$ | 276  | \$ | 589     | \$   | 573       |
| Standard commercial lines policy count retention  |    | 82%  |    | 83%  |    | 83%     |      | 84%       |
| Standard commercial lines renewal written         |    |      |    |      |    |         |      |           |
| pricing increase                                  |    | 3%   |    | 1%   |    | 3%      |      | 1%        |
| Standard commercial lines renewal earned          |    |      |    |      |    |         |      |           |
| pricing increase                                  |    | 2%   |    |      |    | 2%      |      |           |
| Standard commercial lines policies in-force as of |    |      |    |      |    |         |      |           |
| end of period                                     |    |      |    |      | 1, | 250,152 |      | 1,191,477 |

<sup>[1]</sup> Standard commercial lines represents the Company s small commercial and middle market property and casualty lines.

|   |     | Thr  |    | onths En<br>ne 30, | ded |       | Six Months Ended<br>June 30, |          |    | ed    |        |
|---|-----|------|----|--------------------|-----|-------|------------------------------|----------|----|-------|--------|
| Ratios  | 201 | 1    | 2  | 2010               | Cha | nge   | 2                            | 2011     | 2  | 2010  | Change |
| Loss and loss adjustment                              |     |      |    |                    |     |       |                              |          |    |       |        |
| expense ratio   |     |      |    |                    |     |       |                              |          |    |       |        |
| Current accident year before                          |     |      |    |                    |     |       |                              |          |    |       |        |
| catastrophes  | 6   | 2.6  |    | 60.3               |     | (2.3) |                              | 63.4     |    | 61.5  | (1.9)  |
| Current accident year                                 |     |      |    |                    |     |       |                              |          |    |       |        |
| catastrophes  | 1   | 1.0  |    | 5.9                |     | (5.1) |                              | 7.0      |    | 4.3   | (2.7)  |
| Prior accident years                                  |     | 2.1  |    | (9.9)              | (   | 12.0) |                              | 0.8      |    | (7.8) | (8.6)  |
| Total loss and loss adjustment                        |     |      |    |                    |     |       |                              |          |    |       |        |
| expense ratio   | 7   | 5.6  |    | 56.4               | (   | 19.2) |                              | 71.3     |    | 57.9  | (13.4) |
| Expense ratio   | 3   | 0.0  |    | 33.0               |     | 3.0   |                              | 30.2     |    | 31.8  | 1.6    |
| Policyholder dividend ratio                           |     | 0.3  |    | 0.3                |     |       |                              | 0.3      |    | (0.1) | (0.4)  |
| Combined ratio  | 10  | 5.8  |    | 89.6               | (   | 16.2) |                              | 101.7    |    | 89.6  | (12.1) |
| Catastrophe ratio                                     |     |      |    |                    |     |       |                              |          |    |       |        |
| Current accident year                                 | 1   | 1.0  |    | 5.9                |     | (5.1) |                              | 7.0      |    | 4.3   | (2.7)  |
| Prior accident years                                  |     | 0.7  |    | 0.3                |     | (0.4) |                              | 0.2      |    |       | (0.2)  |
| Total catastrophe ratio                               | 1   | 1.6  |    | 6.2                |     | (5.4) |                              | 7.2      |    | 4.3   | (2.9)  |
| Combined ratio before catastrophes                    | g   | 94.2 |    | 83.5               | (   | 10.7) |                              | 94.5     |    | 85.3  | (9.2)  |
| Combined ratio before catastrophes and prior accident |     |      |    | 03.3               | (-  | 10.7) |                              | <i>,</i> |    | 05.5  | (>.2)  |
| year development                                      | 9   | 2.8  |    | 93.6               |     | 0.8   |                              | 93.9     |    | 93.1  | (0.8)  |
| Other revenues [1]                                    | \$  | 26   | \$ | 25                 |     | 4%    | \$                           | 49       | \$ | 46    | 7%     |

<sup>[1]</sup> Represents servicing revenues.

#### **Table of Contents**

#### Three and six months ended June 30, 2011 compared to the three and six months ended June 30, 2010

Net income decreased for the three and six months ended June 30, 2011, as compared to the prior year periods, primarily due to a decrease in underwriting results due to higher current accident year catastrophes and unfavorable prior accident years development in 2011 compared to favorable prior accident years development in the same 2010 periods. For the six months ended June 30, 2011, the decrease in underwriting results was partially offset by the net realized capital gain on the sale of SRS.

Current accident year catastrophe losses for the three months ended June 30, 2011 of \$166, pre-tax, primarily included severe tornadoes in the Midwest and South. For the six months ended June 30, 2011, pre-tax catastrophes of \$212 also included winter storms in the Northeast and Midwest. In 2010, catastrophes primarily included tornadoes, thunderstorms and hail events in the Midwest, plains states and the Southeast, for the comparable three-month period, and winter storms in the Mid-Atlantic and Northeast, for the comparable six-month period.

For information regarding prior accident years reserve development, see the Property and Casualty Insurance Product Reserves, Net of Reinsurance section within Critical Accounting Estimates.

The increase in earned premiums for the three and six months ended June 30, 2011, is primarily due to improvements in workers—compensation, driven by higher new business premium, renewal earned pricing increases and an increase in policies-in-force. The earned pricing changes were primarily a reflection of written pricing changes over the last year. Renewal written pricing increased for all standard commercial lines driven by improving market conditions.

Current accident year losses and loss adjustment expenses before catastrophes increased, due primarily to the increase in earned premiums for workers compensation, as well as an increase in the current accident year loss and loss adjustment expense ratio before catastrophes. The ratio increased due to loss costs outpacing earned pricing increases. Insurance operating costs and expenses decreased for the three-month period, driven by a \$19 of reserve strengthening for other state funds and taxes in the 2010 period. For the six-month period, insurance operating costs and expenses increased primarily due to an increase in the estimated amount of dividends payable to certain workers—compensation policyholders of \$12, as well as higher technology costs, partially offset by the decrease in reserve strengthening for other state funds and taxes.

Net investment income increased for the six-month period, as compared to the prior year, primarily driven by improved performance of limited partnerships and other alternative investments. For additional information, see the Investment Results section within Key Performance Measures and Ratios.

The effective tax rate in both periods differs from the U.S. Federal statutory rate primarily due to permanent differences related to investments in tax exempt securities. For further discussion, see Income Taxes within Note 1 of the Notes to Condensed Consolidated Financial Statements.

85

# **GROUP BENEFITS**

|   |    | Thre        |    | onths End     | led    |    | Six Months Ended<br>June 30, |    |                 |        |  |
|---|----|-------------|----|---------------|--------|----|------------------------------|----|-----------------|--------|--|
| Operating Summary Premiums and other                    |    | 2011        |    | 2010          | Change |    | 2011                         |    | 2010            | Change |  |
| considerations  | \$ | 1,076       | \$ | 1,074         |        | \$ | 2,120                        | \$ | 2,176           | (3%)   |  |
| Net investment income                                   |    | 106         |    | 110           | (4%)   |    | 210                          |    | 217             | (3%)   |  |
| Net realized capital gains (losses)                     |    | 10          |    | 23            | (57%)  |    | (4)                          |    | 32              | NM     |  |
| <b>Total revenues</b> Benefits, losses and loss         |    | 1,192       |    | 1,207         | (1%)   |    | 2,326                        |    | 2,425           | (4%)   |  |
| adjustment expenses Amortization of deferred            |    | 850         |    | 846           |        |    | 1,678                        |    | 1,689           | (1%)   |  |
| policy acquisition costs Insurance operating costs and  |    | 14          |    | 15            | (7%)   |    | 28                           |    | 31              | (10%)  |  |
| other expenses  |    | 281         |    | 281           |        |    | 567                          |    | 564             | 1%     |  |
| Total benefits, losses and                              |    |             |    |               |        |    |                              |    |                 |        |  |
| expenses Income before income taxes                     |    | 1,145<br>47 |    | 1,142<br>65   | (28%)  |    | 2,273<br>53                  |    | 2,284<br>141    | (62%)  |  |
| Income tax expense                                      |    | 6           |    | 17            | (65%)  |    | 1                            |    | 42              | (98%)  |  |
| -   | ø  | 41          | ø  | 40            | , ,    | ф  | 52                           | ø  | 99              |        |  |
| Net income  | \$ | 41          | \$ | 48            | (15%)  | \$ | 52                           | \$ | 99              | (47%)  |  |
| Premiums and other considerations Fully insured ongoing |    |             |    |               |        |    |                              |    |                 |        |  |
| premiums  | \$ | 1,013       | \$ | 1,041         | (3%)   | \$ | 2,041                        | \$ | 2,093           | (2%)   |  |
| Buyout premiums   |    | 49          |    | 21            | 133%   |    | 49                           |    | 58              | (16%)  |  |
| Other   |    | 14          |    | 12            | 17%    |    | 30                           |    | 25              | 20%    |  |
| Total premiums and other considerations                 | \$ | 1,076       | 4  | 1,074         |        | \$ | 2,120                        | •  | 2,176           | (3%)   |  |
| Considerations  | Ψ  | 1,070       | Ψ  | 1,074         |        | Ψ  | 2,120                        | Ψ  | 2,170           | (370)  |  |
| Fully insured ongoing sales, excluding buyouts          | \$ | 92          | \$ | 101           | (9%)   | \$ | 336                          | \$ | 397             | (15%)  |  |
|   |    |             |    |               |        |    |                              |    |                 |        |  |
| Ratios, excluding buyouts                               |    | 70.00       |    | <b>7</b> 0.20 |        |    | <b>70.7</b> %                |    | <b>77.</b> 0.00 |        |  |
| Loss ratio Loss ratio, excluding financial              |    | 78.0%       |    | 78.3%         |        |    | 78.7%                        |    | 77.0%           |        |  |
| institutions  |    | 83.5%       |    | 84.2%         |        |    | 84.0%                        |    | 82.6%           |        |  |
| Expense ratio   |    | 28.7%       |    | 28.1%         |        |    | 28.7%                        |    | 28.1%           |        |  |
| Expense ratio, excluding financial institutions         |    | 22 00/      |    | 22 407        |        |    | <b>72</b> 9 <i>m</i>         |    | 22 207          |        |  |
| imanciai msuuuons                                       |    | 23.9%       |    | 23.4%         |        |    | 23.8%                        |    | 23.3%           |        |  |

## Three and six months ended June 30, 2011 compared to the three and six months ended June 30, 2010

Net income decreased, relative to the comparable prior year periods, primarily due to lower net realized capital gains (losses) and a decline in fully insured ongoing premiums. Fully insured ongoing premiums decreased in both periods, driven by lower sales over the past year, as well as, from a challenging economic environment. For the six months ended June 30, 2011 the loss ratio, excluding buyouts, increased compared to the prior year, reflecting higher disability incidence and less favorable life mortality.

The effective tax rate, in both periods, differs from the U.S. Federal statutory rate primarily due to permanent differences related to investments in tax exempt securities. For further discussion, see Income Taxes within Note 1 of the Notes to Condensed Consolidated Financial Statements.

86

## **CONSUMER MARKETS**

|                                 |    | Thre  | onths En<br>ine 30, | ded    | Six Months Ended<br>June 30, |    |       |        |  |  |
|---------------------------------|----|-------|---------------------|--------|------------------------------|----|-------|--------|--|--|
| <b>Operating Summary</b>        | 2  | 011   | 2010                | Change | 2011                         |    | 2010  | Change |  |  |
| Written premiums                | \$ | 969   | \$<br>1,033         | (6%)   | \$<br>1,853                  | \$ | 1,976 | (6%)   |  |  |
| Change in unearned premium      |    |       |                     |        |                              |    |       |        |  |  |
| reserve                         |    | 30    | 38                  | (21%)  | (42)                         |    | (15)  | (180%) |  |  |
| Earned premiums                 |    | 939   | 995                 | (6%)   | 1,895                        |    | 1,991 | (5%)   |  |  |
| Losses and loss adjustment      |    |       |                     |        |                              |    |       |        |  |  |
| expenses                        |    |       |                     |        |                              |    |       |        |  |  |
| Current accident year before    |    | 600   | 606                 | (0.61) | 1 220                        |    | 1.050 | (0.01) |  |  |
| catastrophes                    |    | 623   | 686                 | (9%)   | 1,239                        |    | 1,353 | (8%)   |  |  |
| Current accident year           |    | 201   | 4.4.6               | 0.00   | 212                          |    | 40=   | c=~    |  |  |
| catastrophes                    |    | 281   | 146                 | 92%    | 313                          |    | 187   | 67%    |  |  |
| Prior accident years            |    |       | (10)                | 100%   | (49)                         |    | (17)  | (188%) |  |  |
| Total losses and loss           |    |       |                     |        |                              |    |       |        |  |  |
| adjustment expenses             |    | 904   | 822                 | 10%    | 1,503                        |    | 1,523 | (1%)   |  |  |
| Amortization of deferred policy |    |       |                     |        |                              |    |       |        |  |  |
| acquisition costs               |    | 160   | 168                 | (5%)   | 321                          |    | 336   | (4%)   |  |  |
| Insurance operating costs and   |    |       |                     |        |                              |    |       |        |  |  |
| expenses                        |    | 76    | 73                  | 4%     | 148                          |    | 146   | 1%     |  |  |
| <b>Underwriting results</b>     |    | (201) | (68)                | (196%) | <b>(77)</b>                  |    | (14)  | NM     |  |  |
| Net servicing income            |    | 3     | 6                   | (50%)  | 9                            |    | 15    | (40%)  |  |  |
| Net investment income           |    | 49    | 49                  |        | 99                           |    | 93    | 6%     |  |  |
| Net realized capital gains      |    |       |                     |        |                              |    |       |        |  |  |
| (losses)                        |    | 2     | 2                   |        | (2)                          |    | (3)   | 33%    |  |  |
| Other expenses                  |    | (131) | (16)                | NM     | (145)                        |    | (33)  | NM     |  |  |
| Income (loss) before income     |    |       |                     |        |                              |    |       |        |  |  |
| taxes                           |    | (278) | (27)                | NM     | (116)                        |    | 58    | NM     |  |  |
| Income tax expense (benefit)    |    | (104) | (14)                | NM     | (52)                         |    | 15    | NM     |  |  |
| Net income (loss)               | \$ | (174) | \$<br>(13)          | NM     | \$<br>(64)                   | \$ | 43    | NM     |  |  |

|                  |    | Thre | ee Mo | nths En | ded    |          | Six   | Six Months Ended |       |        |  |  |  |
|------------------|----|------|-------|---------|--------|----------|-------|------------------|-------|--------|--|--|--|
| W.:44 D          |    |      | Jur   | ne 30,  |        | June 30, |       |                  |       |        |  |  |  |
| Written Premiums | 2  | 011  | 2     | 010     | Change |          | 2011  |                  | 2010  | Change |  |  |  |
| Product Line     |    |      |       |         |        |          |       |                  |       |        |  |  |  |
| Automobile       | \$ | 665  | \$    | 719     | (8%)   | \$       | 1,306 | \$               | 1,415 | (8%)   |  |  |  |
| Homeowners       |    | 304  |       | 314     | (3%)   |          | 547   |                  | 561   | (2%)   |  |  |  |