UNITED STATES<br>SECURITIES AND EXCHANGE COMMISSION<br>WASHINGTON, D.C. 20549<br>FORM 10-Q<br>\section*{[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934}

For the quarterly period ended March 31, 2014
Or

## [] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from $\qquad$ to $\qquad$
Commission file number 0-13222
CITIZENS FINANCIAL SERVICES, INC.
(Exact name of registrant as specified in its charter)

## PENNSYLVANIA

(State or other jurisdiction of incorporation or organization)

23-2265045
(I.R.S. Employer Identification No.)

15 South Main Street<br>Mansfield, Pennsylvania 16933<br>(Address of principal executive offices)(Zip Code)

Registrant's telephone number, including area code: (570) 662-2121
Indicate by check mark whether the registrant (1) has filed all reports to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes __X__ No $\qquad$
Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes __X__ No___

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer", "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer $\qquad$ Accelerated filer _X_

Non-accelerated filer $\qquad$ Smaller reporting company
(Do not check if a smaller reporting company)
Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes $\qquad$ No __X_

The number of outstanding shares of the Registrant's Common Stock, as of April 29, 2014, was 3,016,695.

## Citizens Financial Services, Inc. Form 10-Q

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CITIZENS FINANCIAL SERVICES, INC.
CONSOLIDATED BALANCE SHEET (UNAUDITED)

|  | March 31 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| (in thousands except share data) |  |  |  |  |
| ASSETS: |  |  |  |  |
| Cash and due from banks: |  |  |  |  |
| Noninterest-bearing | \$ | 10,642 \$ |  | 8,899 |
| Interest-bearing |  | 767 |  | 1,184 |
| Total cash and cash equivalents |  | 11,409 |  | 10,083 |
| Interest bearing time deposits with other banks |  | 2,480 |  | 2,480 |
| Available-for-sale securities |  | 310,983 |  | 317,301 |
| Loans held for sale |  | 242 |  | 278 |
| Loans (net of allowance for loan losses: |  |  |  |  |
| 2014, \$7,233 and 2013, \$7,098) |  | 525,990 |  | 533,514 |
| Premises and equipment |  | 10,994 |  | 11,105 |
| Accrued interest receivable |  | 3,771 |  | 3,728 |
| Goodwill |  | 10,256 |  | 10,256 |
| Bank owned life insurance |  | 14,800 |  | 14,679 |
| Other assets |  | 11,701 |  | 11,510 |
| TOTAL ASSETS | \$ | 902,626 \$ | \$ | 914,934 |
| LIABILITIES: |  |  |  |  |
| Deposits: |  |  |  |  |
| Noninterest-bearing | \$ | 95,230 \$ | \$ | 85,585 |
| Interest-bearing |  | 658,413 |  | 662,731 |
| Total deposits |  | 753,643 |  | 748,316 |
| Borrowed funds |  | 45,728 |  | 66,932 |
| Accrued interest payable |  | 774 |  | 895 |
| Other liabilities |  | 6,897 |  | 6,735 |
| TOTAL LIABILITIES |  | 807,042 |  | 822,878 |
| STOCKHOLDERS' EQUITY: |  |  |  |  |
| Preferred Stock |  |  |  |  |
| \$1.00 par value; authorized 3,000,000 shares March 31, 2014 and December 31, 2013; |  |  |  |  |
| none issued in 2014 or 2013 |  | - |  | - |
| Common stock |  |  |  |  |
| \$1.00 par value; authorized 15,000,000 shares; issued 3,305,517 at March 31, 2014 and |  |  |  |  |
| December 31, 2013 |  | 3,306 |  | 3,306 |

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| Additional paid-in capital | 23,623 | 23,562 |  |
| :--- | ---: | ---: | ---: |
| Retained earnings | 76,340 | 74,325 |  |
| Accumulated other comprehensive |  |  |  |
| income (loss) |  |  | $(1,225)$ |
| Treasury stock, at cost: 288,822 shares |  |  |  |
| at March 31, 2014 |  |  |  |
| and 290,468 shares at December 31, |  |  |  |
| 2013 |  | $95,539)$ | $(7,912)$ |
| TOTAL STOCKHOLDERS' EQUITY |  | 92,056 |  |
| TOTAL LIABILITIES AND | $\$$ | $902,626 \$$ | 914,934 |

The accompanying notes are an integral part of these unaudited consolidated financial statements.

1


| FDIC insurance |  | 113 |  | 112 |
| :---: | :---: | :---: | :---: | :---: |
| Pennsylvania shares tax |  | 193 |  | 183 |
| Other |  | 1,140 |  | 1,049 |
| TOTAL NON-INTEREST |  |  |  |  |
| EXPENSES |  | 5,047 |  | 4,822 |
| Income before provision for income taxes |  | 4,028 |  | 4,193 |
| Provision for income taxes |  | 852 |  | 906 |
| NET INCOME | \$ | 3,176 | \$ | 3,287 |
| PER COMMON SHARE |  |  |  |  |
| DATA: |  |  |  |  |
| Net Income - Basic | \$ | 1.05 | \$ | 1.08 |
| Net Income - Diluted | \$ | 1.05 | \$ | 1.08 |
| Cash Dividends Paid | \$ | 0.385 | \$ | 0.272 |
| Number of shares used in computation - basic |  | 3,012,204 |  | ,033,716 |
| Number of shares used in computation - diluted |  | 3,012,398 |  | ,034,165 |

The accompanying notes are an integral part of these unaudited consolidated financial statements.

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CITIZENS FINANCIAL
SERVICES, INC.
CONSOLIDATED
STATEMENT OF
COMPREHENSIVE INCOME
(UNAUDITED)

\left.|  | Three Months Ended |  |
| :--- | :---: | :---: |
| March 31, |  |  |$\right]$ 2013

Other comprehensive income (loss):

Change in unrealized gain (loss) on available for sale
securities 2,249 $(1,376)$
Income tax effect (764) 468
Change in unrealized loss
on interest rate swap 50
Income tax effect (17)

Change in unrecognized
pension cost 12
Income tax effect (5)
Less: Reclassification
adjustment for gains included
in net income
(171)
(196)

Income tax effect 58
67
Other comprehensive income (loss), net of tax
Comprehensive income \$ $\quad 1,379$ $(1,004)$ \$ 4,555
\$ 2,283
The accompanying notes are an integral part of these unaudited consolidated financial statements.

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CITIZENS FINANCIAL
SERVICES, INC.
CONSOLIDATED
STATEMENT OF CASH
FLOWS
(UNAUDITED)
(in thousands)
Three Months Ended
March 31,
$2014 \quad 2013$

CASH FLOWS FROM
OPERATING ACTIVITIES:

| Net income | \$ | 3,176 | \$ | 3,287 |
| :---: | :---: | :---: | :---: | :---: |
| Adjustments to reconcile net income to net |  |  |  |  |
| cash provided by operating activities: |  |  |  |  |
| Provision for loan losses |  | 180 |  | 150 |
| Depreciation and amortization |  | 127 |  | 100 |
| Amortization and accretion of investment securities |  | 575 |  | 615 |
| Deferred income taxes |  | (49) |  | (103) |
| Investment securities gains, net |  | (171) |  | (196) |
| Earnings on bank owned life insurance |  | (121) |  | (124) |
| Originations of loans held for sale |  | $(2,785)$ |  | $(7,415)$ |
| Proceeds from sales of loans held for sale |  | 2,861 |  | 8,984 |
| Realized gains on loans sold |  | (40) |  | (111) |
| Increase in accrued interest receivable |  | (43) |  | (24) |
| Decrease in accrued interest payable |  | (121) |  | (104) |
| Other, net |  | (32) |  | 488 |
| Net cash provided by operating activities |  | 3,557 |  | 5,547 |

## CASH FLOWS FROM

INVESTING ACTIVITIES:

| Available-for-sale securities: |  |  |
| :--- | ---: | ---: |
| Proceeds from sales | 5,556 | 3,856 |
| Proceeds from maturity and | 19,528 | 33,882 |
| principal repayments | $(18,562)$ | $(29,653)$ |
| $\quad$ Purchase of securities |  |  |
| Proceeds from redemption of |  |  |
| regulatory stock | 1,269 | 306 |
| Purchase of regulatory stock | $(375)$ | - |
| Net decrease (increase) in loans <br> Purchase of premises, <br> equipment and software | 7,345 | $(1,261)$ |
|  | $(28)$ | $(99)$ |
|  | 9 | - |

Proceeds from sale of foreclosed assets held for sale

Net cash provided by investing activities 14,742 7,031
CASH FLOWS FROM
FINANCING ACTIVITIES:

| Net increase (decrease) in <br> deposits | 5,327 | (175) |
| :--- | ---: | ---: |
| Proceeds from long-term <br> borrowings | 4,005 | - |
| Repayments of long-term <br> borrowings | $(1,000)$ | - |

Net decrease in short-term
borrowed funds
Purchase of treasury and
restricted stock
Dividends paid (976) (824)

Net cash used by financing
activities $\quad(16,973) \quad(1,797)$

Net increase in cash and
cash equivalents $\quad 1,326 \quad 10,781$
CASH AND CASH
EQUIVALENTS AT
BEGINNING OF PERIOD 10,083 26,333
CASH AND CASH
EQUIVALENTS AT END OF
PERIOD \$ 11,409 \$ 37,114

Supplemental Disclosures of
Cash Flow Information:

| $\quad$ Interest paid | $\$$ | 1,390 | $\$$ | 1,790 |
| :--- | ---: | ---: | ---: | ---: |
| $\quad$ Income taxes paid | $\$$ | 650 | $\$$ | 300 |
| $\quad$Loans transferred to foreclosed <br> property | $\$$ | 22 | $\$$ | 54 |
| Investments sold and not <br> settled included in other assets | $\$$ | 1,469 | $\$$ | - |

The accompanying notes are an integral part of these unaudited consolidated financial statements.

# CITIZENS FINANCIAL SERVICES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS 

 (Unaudited)
## Note 1 - Basis of Presentation

Citizens Financial Services, Inc., (individually and collectively with its direct and indirect subsidiaries, the "Company") is a Pennsylvania corporation organized as the holding company of its wholly owned subsidiary, First Citizens Community Bank (the "Bank"), and the Bank's subsidiary, First Citizens Insurance Agency, Inc. ("First Citizens Insurance").

The accompanying consolidated financial statements have been prepared pursuant to rules and regulations of the Securities and Exchange Commission ("SEC") and in conformity with U.S. generally accepted accounting principles. Because this report is based on an interim period, certain information and footnote disclosures normally included in financial statements prepared in accordance with U.S. generally accepted accounting principles have been condensed or omitted. Certain of the prior year amounts have been reclassified to conform with the current year presentation. Such reclassifications had no effect on net income or stockholders' equity. All material inter-company balances and transactions have been eliminated in consolidation.

In the opinion of management of the Company, the accompanying interim financial statements for the periods ended March 31, 2014 and 2013 include all adjustments, consisting of only normal recurring adjustments, necessary for a fair presentation of the financial condition and the results of operations for the period. In preparing the consolidated financial statements, management is required to make estimates and assumptions that affect the reported amounts of assets and liabilities as of the date of the balance sheet and revenues and expenses for the period. The financial performance reported for the Company for the three month period ended March 31, 2014 is not necessarily indicative of the results to be expected for the full year. This information should be read in conjunction with the Company's Annual Report on Form 10-K for the year ended December 31, 2013.

Note 2 - Earnings per Share
The following table sets forth the computation of earnings per share. Earnings per share calculations give retroactive effect to stock dividends declared by the Company.

|  | Three months ended <br> March 31, |  |
| :--- | :---: | ---: |
| 2014 | 2013 |  |
| Net income applicable to common <br> stock | $\$ 3,176,000$ | $\$ 3,287,000$ |
| Basic earnings per share computation |  |  |
| Weighted average common shares <br> outstanding | $3,012,204$ | $3,033,716$ |
| Earnings per share - basic | $\$ 1.05$ | $\$ 1.08$ |
| Diluted earnings per share computation <br> Weighted average common shares <br> outstanding for basic earnings per share | $3,012,204$ | $3,033,716$ |


| Add: Dilutive effects of restricted stock | 194 | 449 |
| :--- | ---: | ---: |
| Weighted average common shares |  |  |
| outstanding for dilutive earnings per |  |  |
| share | $3,012,398$ | $3,034,165$ |
| Earnings per share - dilutive | $\$ 1.05$ | $\$ 1.08$ |

For the three months ended March 31, 2014 and 2013, there were 2,581 and 147 shares, respectively, related to the restricted stock program that were excluded from the diluted earnings per share calculations since they were anti-dilutive. These anti-dilutive shares had prices ranging from $\$ 37.35-\$ 50.15$ for the period ended March 31, 2014 and a price of $\$ 26.80$ for the period ended March 31, 2013.

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Note 3 - Income Tax Expense
Income tax expense is less than the amount calculated using the statutory tax rate, primarily as a result of tax-exempt income earned from state and municipal securities and loans and investments in tax credits.

Note 4 - Investments
The amortized cost and fair value of investment securities at March 31, 2014 and December 31, 2013 were as follows (in thousands):

| March 31, 2014 <br> Available-for-sale securities: | Amortized Cost |  | Gross <br> Unrealized Gains | Gross Unrealized Losses |  | Fair Value |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| U.S. agency securities | \$ | 147,656 \$ | 591 \$ | \$ | $(1,695)$ \$ | 146,552 |
| U.S. treasury securities |  | 11,862 | - |  | (469) | 11,393 |
| Obligations of state and |  |  |  |  |  |  |
| political subdivisions |  | 95,727 | 2,747 |  | (532) | 97,942 |
| Corporate obligations |  | 15,566 | 307 |  | (127) | 15,746 |
| Mortgage-backed securities in |  |  |  |  |  |  |
| government sponsored entities |  | 37,160 | 459 |  | (184) | 37,435 |
| Equity securities in financial |  |  |  |  |  |  |
| institutions |  | 1,097 | 818 |  |  | 1,915 |
| Total available-for-sale securities | \$ | 309,068 \$ | 4,922 \$ |  | $(3,007)$ \$ | 310,983 |
| December 31, 2013 |  |  |  |  |  |  |
| Available-for-sale securities: |  |  |  |  |  |  |
| U.S. agency securities | \$ | 153,896 \$ | 702 \$ |  | $(2,409)$ \$ | 152,189 |
| U.S. treasury securities |  | 11,856 | - |  | (547) | 11,309 |
| Obligations of state and |  |  |  |  |  |  |
| political subdivisions |  | 94,113 | 2,146 |  | $(1,254)$ | 95,005 |
| Corporate obligations |  | 16,651 | 341 |  | (190) | 16,802 |

Mortgage-backed
$\left.\begin{array}{lrcrr}\text { securities in } & & & & \\ \begin{array}{c}\text { government } \\ \text { sponsored entities }\end{array} & 40,405 & 566 & (300) & 40,671 \\ \begin{array}{l}\text { Equity securities in } \\ \text { financial institutions }\end{array} & 542 & 783 & - & 1,325 \\ \begin{array}{l}\text { Total } \\ \text { available-for-sale } \\ \text { securities }\end{array} & \$ & 317,463 \$ & 4,538 \$ & (4,700) \$\end{array}\right) 317,301$

The following table shows the Company's gross unrealized losses and fair value of the Company's investments with unrealized losses that are not deemed to be other-than-temporarily impaired, aggregated by investment category and length of time, which individual securities have been in a continuous unrealized loss position, at March 31, 2014 and December 31, 2013 (in thousands). As of March 31, 2014, the Company owned 81 securities whose fair value was less than their cost basis.


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As of March 31, 2014, the Company's investment securities portfolio contained unrealized losses on agency securities issued or backed by the full faith and credit of the United States government or are generally viewed as having the implied guarantee of the U.S. government, U.S treasuries, obligations of states and political subdivisions, corporate obligations and mortgage backed securities in government sponsored entities. For fixed maturity investments management considers whether the present value of cash flows expected to be collected are less than the security's amortized cost basis (the difference defined as the credit loss), the magnitude and duration of the decline, the reasons underlying the decline and the Company's intent to sell the security or whether it is more likely than not that the Company would be required to sell the security before its anticipated recovery in market value, to determine whether the loss in value is other than temporary. Once a decline in value is determined to be other than temporary, if the Company does not intend to sell the security, and it is more likely than not that it will not be required to sell the security before recovery of the security's amortized cost basis, the charge to earnings is limited to the amount of credit loss. Any remaining difference between fair value and amortized cost (the difference defined as the non-credit portion) is recognized in other comprehensive income, net of applicable taxes. Otherwise, the entire difference between fair value and amortized cost is charged to earnings. For equity securities where the fair value has been significantly below cost for one year, the Company's policy is to recognize an impairment loss unless sufficient evidence is available that the decline is not other than temporary and a recovery period can be predicted. The Company has concluded that any impairment of its investment securities portfolio outlined in the above table is not other than temporary and is the result of interest rate changes, sector credit rating changes, or company-specific rating changes that are not expected to result in the non-collection of principal and interest during the period.

Proceeds from sales of securities available-for-sale for the three months ended March 31, 2014 and 2013 were $\$ 5,556,000$ and $\$ 3,856,000$, respectively. The gross gains and losses were as follows (in thousands):

|  | Three Months Ended |  |
| :--- | :---: | ---: |
| March 31, |  |  |
|  | 2014 | 2013 |
| Gross |  |  |
| gains | $\$ 171 \$$ | 196 |

Gross

| losses | - | - |
| :--- | :---: | ---: |
| Net <br> gains | \$ | $171 \$$ |

Investment securities with an approximate carrying value of $\$ 172.0$ million and $\$ 194.7$ million at March 31, 2014 and December 31, 2013, respectively, were pledged to secure public funds and certain other deposits.

Expected maturities will differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties. The amortized cost and fair value of debt securities at March 31, 2014, by contractual maturity, are shown below (in thousands):

|  | Amortized <br> Cost | Fair Value |  |
| :--- | :---: | :---: | ---: |
| Available-for-sale <br> debt securities: |  |  |  |
| Due in one year <br> or less | $\$$ | 19,518 | $\$$ |
| Due after one <br> year through five <br> years | 114,020 |  | 19,738 |
| Due after five <br> years through ten <br> years | 68,444 |  | 113,967 |
| Due after ten <br> years | 105,989 |  | 107,705 |
| Total | $\$$ | 307,971 | $\$$ |

Note 5 - Loans

The Company grants loans primarily to customers throughout North Central Pennsylvania and Southern New York. Although the Company had a diversified loan portfolio at March 31, 2014 and December 31, 2013, a substantial portion of its debtors' ability to honor their contracts is dependent on the economic conditions within these regions. The following table summarizes the primary segments of the loan portfolio and how those segments are analyzed within the allowance for loan losses as of March 31, 2014 and December 31, 2013 (in thousands):


| Residential | $\$$ | $187,101 \$$ | $342 \$$ |
| :--- | ---: | ---: | ---: |
| $\quad$ Commercial |  |  | 186,759 |
| and agricultural | 215,088 | 8,310 | 206,778 |
| $\quad$Construction | 8,937 | - | 8,937 |
| Consumer | 9,563 | 15 | 9,548 |
| Other commercial <br> and agricultural <br> loans |  |  |  |
| State and political <br> subdivision loans | 54,029 | 1,733 | 52,296 |
| Total | 65,894 |  |  |
| Allowance for <br> loan losses | $540,612 \$$ | $10,400 \$$ | 530,212 |
| Net loans | 7,098 |  |  |

The segments of the Bank's loan portfolio are disaggregated into classes to a level that allows management to monitor risk and performance. Residential real estate mortgages consists primarily of 15 to 30 year first mortgages on residential real estate, while residential real estate home equity loans are consumer purpose installment loans or lines of credit secured by a mortgage which is often a second lien on residential real estate with terms of 15 years or less. Commercial real estate loans are business purpose loans secured by a mortgage on commercial real estate. Agricultural real estate loans are loans secured by a mortgage on real estate used in agriculture production. Construction real estate loans are loans secured by residential or commercial real estate used during the construction phase of residential and commercial projects. Consumer loans are typically unsecured or primarily secured by something other than real estate and overdraft lines of credit connected with customer deposit accounts. Other commercial loans are loans for commercial purposes primarily secured by non-real estate collateral. Other agricultural loans are loans for agricultural purposes primarily secured by non-real estate collateral. State and political subdivisions are loans for state and local municipalities for capital and operating expenses or tax free loans used to finance commercial development.

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Management considers commercial loans, other agricultural loans, state and political subdivision loans, commercial real estate loans and agricultural real estate loans which are 90 days or more past due to be impaired. Management will also consider a loan impaired based on other factors it becomes aware of, including the customer's results of operations and cash flows or if the loan is modified in a troubled debt restructuring. In addition, certain residential mortgages, home equity and consumer loans that are cross collateralized with commercial relationships that are determined to be impaired may also be classified as impaired. Impaired loans are analyzed to determine if it is probable that all amounts will not be collected according to the contractual terms of the loan agreement. If management determines that the value of the impaired loan is less than the recorded investment in the loan (net of previous charge-offs, deferred loan fees or costs and unamortized premium or discount), impairment is recognized through an allocation of the allowance for loan losses or a charge-off to the allowance for loan losses.

The following table includes the recorded investment and unpaid principal balances for impaired financing receivables by class, with the associated allowance amount, if applicable (in thousands):

| Recorded |  |  |  | Recorded |
| :---: | :---: | :---: | :---: | :---: |
| Unpaid | Investment | Investment | Total |  |
| Principal | With No | With | Recorded | Related |
| Balance | Allowance | Allowance | Investment Allowance |  |

Real estate
loans:

| $\quad$ Mortgages | $\$$ | 228 | 133 | $\$$ | $69 \$$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| $\quad$ Home |  |  | $202 \$$ | 14 |  |
| Equity | 133 | 65 | 68 | 133 | 13 |
| $\quad$Commercial | 10,141 | 6,485 | 1,956 | 8,441 | 504 |
| $\quad$ Agricultural | - | - | - | - | - |
| $\quad$Construction | - | - | - | - | - |
| Consumer | 15 | 15 | - | 15 | - |
| Other <br> commercial <br> loans |  |  |  |  |  |

Other
agricultural
loans - $\quad$ - $\quad$ -

State and
political
subdivision

| loans | - | - | - | - | - |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Total | $\$ 12,603$ | $\$$ | 8,468 | $\$$ | 2,346 | $\$$ |
|  | 10,814 | $\$$ | 676 |  |  |  |

December 31,
2013
Real estate
loans:

| Mortgages | $\$$ | $232 \$$ | $138 \$$ | $70 \$$ | $208 \$$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Home |  |  |  |  | 14 |
| Equity | 134 | 65 | 69 | 134 | 13 |
| $\quad$ Commercial | 9,901 | 6,335 | 1,975 | 8,310 | 305 |
| Agricultural | - | - | - | - | - |
| Construction | - | - | - | - | - |
| Consumer | 15 | 15 | - | 15 | - |
|  | 1,794 | 1,679 | 54 | 1,733 | 1 |

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Other
commercial
loans
Other
agricultural
loans
State and
political
subdivision
loans
$\begin{array}{llllll}\text { Total } & \$ 12,076 \$ 8,232 \$ & 2,168 \$ & 10,400 \$ & 333\end{array}$

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The following table includes the average balance of impaired financing receivables by class and the income recognized on impaired loans for the three month period ended March 31, 2014 and 2013(in thousands):

March 31, 2014
Interest
Average Interest Income Average Interest Incom Recorded Income Recognized Recorded Income Recognized Investment Recognized Cash Basis Investment Recognized Cash Basis
Real estate
loans:


Other
agricultural
$\begin{array}{llllll}\text { loans } & - & - & - & - & \end{array}$


## Credit Quality Information

For commercial real estate, agricultural real estate, construction, other commercial, other agricultural and state and political subdivision loans, management uses a nine point internal risk rating system to monitor the credit quality. The first five categories are considered not criticized and are aggregated as "Pass" rated. The criticized rating categories utilized by management generally follow bank regulatory definitions. The definitions of each rating are defined below:

- Pass (Grades 1-5) - These loans are to customers with credit quality ranging from an acceptable to very high quality and are protected by the current net worth and paying capacity of the obligor or by the value of the underlying collateral.
- Special Mention (Grade 6) - This loan grade is in accordance with regulatory guidance and includes loans where a potential weakness or risk exists, which could cause a more serious problem if not corrected.
- Substandard (Grade 7) - This loan grade is in accordance with regulatory guidance and includes loans that have a well-defined weakness based on objective evidence and be characterized by the distinct possibility that the Bank will sustain some loss if the deficiencies are not corrected.

Doubtful (Grade 8) - This loan grade is in accordance with regulatory guidance and includes loans that have all the weaknesses inherent in a substandard asset. In addition, these weaknesses make collection or liquidation in full highly questionable and improbable, based on existing circumstances.

- Loss (Grade 9) - This loan grade is in accordance with regulatory guidance and includes loans that are considered uncollectible, or of such value that continuance as an asset is not warranted.

To help ensure that risk ratings are accurate and reflect the present and future capacity of borrowers to repay loan as agreed, the Bank's loan rating process includes several layers of internal and external oversight. The Company's loan officers are responsible for the timely and accurate risk rating of the loans in each of their portfolios at origination and on an ongoing basis under the supervision of management. All commercial, agricultural and municipal loans are reviewed annually to ensure the appropriateness of the loan grade. In addition, the Bank engages an external consultant on at least an annual basis. The external consultant is engaged to 1) review a minimum of $55 \%$ of the dollar volume of the commercial loan portfolio on an annual basis, 2) review new loans originated in the last year, 3) review all relationships in aggregate over $\$ 500,000,4$ ) review all aggregate loan relationships over $\$ 100,000$ which are over 90 days past due or classified Special Mention, Substandard, Doubtful, or Loss, and 5) such other loans which management or the consultant deems appropriate.

The following tables represent credit exposures by internally assigned grades as of March 31, 2014 and December 31, 2013 (in thousands):


December 31,
2013
Real estate

| loans: |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial | \$ | 166,956 \$ | 4,645 \$ | 21,284 \$ | 202 \$ | - \$ | 193,087 |
| Agricultural |  | 15,923 | 1,910 | 4,168 | - | - | 22,001 |
| Construction |  | 8,937 | - | - | - | - | 8,937 |
| Other commercial |  |  |  |  |  |  |  |
| loans |  | 40,798 | 1,747 | 1,938 | 5 | - | 44,488 |
| Other agricultural loans |  | 7,431 | 153 | 1,957 | - | - | 9,541 |
| State and political |  |  |  |  |  |  |  |
| subdivision |  |  |  |  |  |  |  |
| loans |  | 65,894 | - | - | - | - | 65,894 |
| Total | \$ | 305,939 \$ | 8,455 \$ | 29,347 \$ | 207 \$ | - \$ | 343,948 |

For residential real estate mortgages, home equity and consumer loans, credit quality is monitored based on whether the loan is performing or non-performing, which is typically based on the aging status of the loan and payment activity, unless a specific action, such as bankruptcy, repossession, death or significant delay in payment occurs to raise awareness of a possible credit event. Non-performing loans include those loans that are considered nonaccrual, described in more detail below and all loans past due 90 or more days. The following table presents the recorded investment in those loan classes based on payment activity as of March 31, 2014 and December 31, 2013 (in thousands):

March 31,
2014
Real estate
loans:
Mortgages \$ 120,033 \$ 964 \$ 120,997

Home

| Equity | 64,766 | 141 | 64,907 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Consumer | 9,041 | 15 | 9,056 |  |  |
| Total | $\$$ | $193,840 \$$ | 1,120 | $\$$ | 194,960 |

December 31,
2013
Real estate
loans:

| Mortgages \$ | $119,075 \$ 119,884$ |
| :--- | :--- | :--- | :--- | :--- |

Home

| Equity | 66,989 | 228 | 67,217 |  |
| :--- | ---: | ---: | ---: | ---: |
| Consumer | 9,547 | 16 | 9,563 |  |
| Total | $\$$ | $195,611 \$$ | 1,053 | $\$$ |

Age Analysis of Past Due Financing Receivables
Management further monitors the performance and credit quality of the loan portfolio by analyzing the age of the portfolio as determined by the length of time a recorded payment is past due. The following table includes an aging analysis of the recorded investment of past due financing receivables as of March 31, 2014 and December 31, 2013 (in thousands):

$$
\begin{array}{ccccc}
30-59 & 60-89 \\
\text { Days } & \text { Days }
\end{array} \quad 90 \text { Days Total Past } \quad \text { Total Financing } 90 \text { Days and }
$$

March
31,201Past Due Past Due Or Greater Due Current Receivables Accruing Real
estate
loans:

| Morgages 46 \$ |  | 93 | 805 | 944 \$ | 120,053 \$ | 120,997 \$ | 262 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Home |  |  |  |  |  |  |  |
| Equity | 406 | 84 | 104 | 594 | 64,313 | 64,907 | 31 |
| Commercis 5 |  | 83 | 2,999 | 3,907 | 188,878 | 192,785 | 305 |
| Agricultural - |  | - | - | - | 21,245 | 21,245 | - |
| Construction- |  | - | - | - | 3,510 | 3,510 | - |
| Consumer | 71 | 21 | 15 | 107 | 8,949 | 9,056 | - |
| Other commercia loans |  |  |  |  |  |  |  |
|  | 102 | 111 | 588 | 801 | 45,212 | 46,013 | 334 |

Other
agricultural

| loans | - | - | - | 9,455 | 9,455 | - |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

State
and
political
subdivision

| loans | - | - | - | - | 65,255 | 65,255 | - |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Total $\$ ~$ | $1,450 \$$ | $392 \$$ | $4,511 \$$ | $6,353 \$$ | $526,870 \$$ | $533,223 \$$ | 932 |

## Loans

considered
non-ac\$rual $257 \$ 174 \$ 3,579 \$ 4,010 \$ 4,223 \$ 88,233$
Loans
still

| accruing | 1,193 | 218 | 932 | 2,343 | 522,647 | 524,990 |
| :---: | :--- | :--- | :---: | :---: | :---: | :---: |
| Total \$ | $1,450 \$$ | $392 \$$ | $4,511 \$$ | $6,353 \$$ | $526,870 \$$ | 533,223 |

December
31,
2013
Real
estate
loans:
$\begin{array}{lllllll}\text { Morgages } 62\end{array} \quad 40 \$ 739 \$ 1,141 \$ 118,743 \$ 119,884 \$ 1301$
Home

| Equity | 632 | 2 | 229 | 863 | 66,354 | 67,217 | 51 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

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| Commercia88 | 319 | 3,091 | 3,498 | 189,589 | 193,087 | 344 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Agricultural - | - | - | - | 22,001 | 22,001 | - |
| Construction- | - | - | - | 8,937 | 8,937 | - |
| Consumer <br> Other <br> commercial <br> loans <br> O6 | 36 | 16 | 148 | 9,415 | 9,563 | 1 |

Other
agricultural

| loans | - | - | - | - | 9,541 | 9,541 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| State and political |  |  |  |  |  |  |  |
| subdivision |  |  |  |  |  |  |  |
| loans | - | - | - | - | 65,894 | 65,894 | - |
| Total \$ | 1,207 \$ | 425 \$ | 4,124 \$ | 5,756 \$ | 534,856 \$ | 540,612 \$ | 697 |

## Loans

considered
non-ac\$rual $98 \$ 164 \$ 3,427 \$ 3,689 \$ 4,408 \$ 8,097$
Loans
still

| accruing | 1,109 | 261 | 697 | 2,067 | 530,448 | 532,515 |
| :---: | :--- | :--- | :---: | :--- | :--- | :--- |
| Total \$ | $1,207 \$$ | $425 \$$ | $4,124 \$$ | $5,756 \$$ | $534,856 \$$ | 540,612 |

Nonaccrual Loans

Loans are considered for non-accrual status upon reaching 90 days delinquency, although the Company may be receiving partial payments of interest and partial repayments of principal on such loans or if full payment of principal and interest is not expected. Additionally, if management is made aware of other information including bankruptcy, repossession, death, or legal proceedings, the loan may be placed on non-accrual status. If a loan is 90 days or more past due and is well secured and in the process of collection, it may still be considered accruing.

The following table reflects the financing receivables on non-accrual status as of March 31, 2014 and December 31, 2013, respectively. The balances are presented by class of financing receivable (in thousands):

March 31, December 31, 20142013
Real estate
loans:

| $\quad$ Mortgages | \$ | 702 |
| :--- | ---: | ---: |
| $\quad$ Home |  |  |$\quad 508$

## Troubled Debt Restructurings

In situations where, for economic or legal reasons related to a borrower's financial difficulties, management may grant a concession for other than an insignificant period of time to the borrower that would not otherwise be considered, the related loan is classified as a Troubled Debt Restructuring (TDR). Management strives to identify borrowers in financial difficulty early and work with them to modify more affordable terms before their loan reaches nonaccrual status. These modified terms may include rate reductions, principal forgiveness, payment forbearance and other actions intended to minimize the economic loss and to avoid foreclosure or repossession of the collateral. In cases where borrowers are granted new terms that provide for a reduction of either interest or principal, management measures any impairment on the restructuring by calculating the present value of the revised loan terms and comparing this balance to the Company's investment in the loan prior to the restructuring. As these loans are individually evaluated, they are excluded from pooled portfolios when calculating the allowance for loan and lease losses and a separate allocation within the allowance for loan and lease losses is provided. Management continually evaluates loans that are considered TDRs, including payment history under the modified loan terms, the borrower's ability to continue to repay the loan based on continued evaluation of their operating results and cash flows from operations. Based on this evaluation management would no longer consider a loan to be a TDR when the relevant facts support such a conclusion. As of March 31, 2014 and December 31, 2013, included within the allowance for loan losses are reserves of $\$ 27,100$ and $\$ 28,000$ respectively, that are associated with loans modified as TDRs.

Loan modifications that are considered TDR's completed during the three months ended March 31, 2014 and 2013 were as follows (dollars in thousands):

For the Three Months Ended March 31, 2014 Pre-modification Outstanding Post-Modification Outstanding Recorded Investment Recorded Investment

Number of contracts

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Interest Modification | Term <br> Modification | Interest Modification | Term <br> Modification | Interest Modification |  | ation |
| Real estate loans: |  |  |  |  |  |  |  |
| Commercial | - |  | 1 \$ | -\$ 125 | \$ | - \$ | 125 |
| Total |  |  | 1 \$ | - \$ 125 | \$ | - \$ | 125 |

For the Three Months Ended March 31, 2013
Post-Modification
Pre-modification Outstanding Outstanding
Number of contracts
Interest Term
Modification Modification Modification Modification Modification Modification
Real estate
loans:

| Residential | 1 | $-\$$ | $72 \$$ | $-\$$ | $72 \$$ | - |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial | - | 2 | - | 1,365 | - | 1,365 |
| Other <br> ommercial <br> ans |  |  |  |  |  |  |
| Total | - | 2 | - | 1,530 | - | 1,530 |
|  | 1 | $4 \$$ | $72 \$$ | $2,895 \$$ | $72 \$$ | 2,895 |

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Recidivism, or the borrower defaulting on its obligation pursuant to a modified loan, results in the loan once again becoming a non-accrual loan. Recidivism occurs at a notably higher rate than do defaults on new origination loans, so modified loans present a higher risk of loss than do new origination loans. The following table presents the recorded investment in loans that were modified as TDRs during each 12-month period prior to the current reporting periods, which begin January 1, 2014 and 2013 (three month periods), respectively, and that subsequently defaulted during these reporting periods (dollars in thousands):

|  | For the Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March | h 3 | 1, 2014 | March 3 |  |  |
|  | Number of contracts |  | Recorded investment | Number of contracts |  |  |
| Real estate |  |  |  |  |  |  |
| loans: |  |  |  |  |  |  |
| Commercial |  | 1 \$ | 483 |  | - \$ |  |
| Total |  |  |  |  |  |  |
| recidivism |  | 1 \$ | 483 |  | - \$ | - |

Allowance for Loan Losses
The following table segregates the allowance for loan losses (ALLL) into the amount required for loans individually evaluated for impairment and the amount required for loans collectively evaluated for impairment as of March 31, 2014 and December 31, 2013, respectively (in thousands):

March 31, 2014
December 31, 2013

| Individually Collectively |  | Individually Collectively |  |  |
| :---: | :---: | :---: | :---: | :---: |
| evaluated | evaluated |  | evaluated | evaluated |
| for | for |  | for | for |
| impairment impairment | Total | impairment impairment |  |  |

Real estate
loans:

| Residential | \$ | 27 | \$ | 859 | \$ | 886 | \$ | 27 | \$ | 919 \$ | 946 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial |  |  |  |  |  |  |  |  |  |  |  |
| and agricultural |  | 504 |  | 4,026 | 4,530 |  |  | 305 |  | 4,253 | 4,558 |
| Construction |  | - |  | 8 | 8 |  |  | - |  | 50 | 50 |
| Consumer |  | - |  | 83 | 83 |  |  | - |  | 105 | 105 |
| Commercial and other loans |  | 145 |  | 1,028 | 1,173 |  |  | 1 |  | 941 | 942 |
| State and political |  |  |  |  |  |  |  |  |  |  |  |
| subdivision |  |  |  |  |  |  |  |  |  |  |  |
| loans |  | - |  | 396 | 396 |  |  | - |  | 330 | 330 |
| Unallocated |  | - |  | 157 | 157 |  |  | - |  | 167 | 167 |
| Total | \$ | 676 | \$ | 6,557 | \$ | 7,233 | \$ | 333 | \$ | 6,765 \$ | 7,098 |

The following tables roll forward the balance of the ALLL by portfolio segment for the three month period ended March 31, 2014 and 2013, respectively (in thousands):

| Balance at |  |
| :---: | :---: |
| December | Balance at |
| 31, | March 31, |
| 2013 | Charge-offs Recoveries Provision |
|  | 2014 |

Real estate loans:

| Residential | \$ | 946 \$ | (38) $\$$ | - \$ | (22) \$ | 886 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial |  |  |  |  |  |  |
| and agricultural |  | 4,558 | (10) | 2 | (20) | 4,530 |
| Construction |  | 50 |  | - | (42) | 8 |
| Consumer |  | 105 | (8) | 9 | (23) | 83 |
| Commercial and other loans |  | 942 | - | - | 231 | 1,173 |
| State and political |  |  |  |  | - |  |
| subdivision |  |  |  |  |  |  |
| loans |  | 330 | - | - | 66 | 396 |
| Unallocated |  | 167 | - | - | (10) | 157 |
| Total | \$ | 7,098 \$ | (56) \$ | 11 \$ | 180 \$ | 7,233 |

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|  | Balance at December 31, 2012 |  | Charge-offs Recoveries Provision |  |  |  |  | Balance at March 31, 2013 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Real estate loans: |  |  |  |  |  |  |  |  |  |
| Residential | \$ | 875 | \$ | - | \$ | 2 \$ | 36 | \$ | 913 |
| Commercial and agricultural |  | 4,437 |  | - |  | - | (21) |  | 4,416 |
| Construction |  | 38 |  | - |  | - | 40 |  | 78 |
| Consumer |  | 119 |  | (20) |  | 12 | 7 |  | 118 |
| Commercial and other loans |  | 728 |  | - |  | - | (28) |  | 700 |
| State and political |  |  |  |  |  |  | - |  |  |
| subdivision |  |  |  |  |  |  |  |  |  |
| loans |  | 271 |  | - |  | - | 32 |  | 303 |
| Unallocated |  | 316 |  | - |  | - | 84 |  | 400 |
| Total | \$ | 6,784 |  | (20) |  | 14 \$ | 150 | \$ | 6,928 |

The Company allocates the ALLL based on the factors described below, which conform to the Company's loan classification policy and credit quality measurements. In reviewing risk within the Bank's loan portfolio, management has determined there to be several different risk categories within the loan portfolio. The ALLL consists of amounts applicable to: (i) residential real estate loans; (ii) residential real estate home equity loans; (iii) commercial real estate loans; (iv) agricultural real estate loans; (v) real estate construction loans; (vi) commercial and other loans; (vii) consumer loans; (viii) other agricultural loans and (ix) state and political subdivision loans. Factors considered in this process include general loan terms, collateral, and availability of historical data to support the analysis. Historical loss percentages are calculated and used as the basis for calculating allowance allocations. Certain qualitative factors are evaluated to determine additional inherent risks in the loan portfolio, which are not necessarily reflected in the historical loss percentages. These factors are then added to the historical allocation percentage to get the adjusted factor to be applied to non-classified loans. The following qualitative factors are analyzed:

- Level of and trends in delinquencies, impaired/classified loans

Change in volume and severity of past due loans
Volume of non-accrual loans
Volume and severity of classified, adversely or graded loans;

- Level of and trends in charge-offs and recoveries;
- Trends in volume, terms and nature of the loan portfolio;
- Effects of any changes in risk selection and underwriting standards and any other changes in lending and recovery policies, procedures and practices;
- Changes in the quality of the Bank's loan review system;
- Experience, ability and depth of lending management and other relevant staff;
- National, state, regional and local economic trends and business conditions

General economic conditions
Unemployment rates
Inflation / Consumer Price Index
Changes in values of underlying collateral for collateral-dependent loans;

- Industry conditions including the effects of external factors such as competition, legal, and regulatory requirements on the level of estimated credit losses; and
- Existence and effect of any credit concentrations, and changes in the level of such concentrations. - Any change in the level of board oversight

The Company also maintains an unallocated allowance to account for any factors or conditions that may cause a potential loss but are not specifically addressed in the process described above. The Company analyzes its loan portfolio each quarter to determine the appropriateness of its allowance for loan losses.

Loans determined to be TDRs are impaired and for purposes of estimating the ALLL must be individually evaluated for impairment. In calculating the impairment, the Company calculates the present value utilizing an analysis of discounted cash flows. If the present value calculated is below the recorded investment of the loan, impairment is recognized by a charge to the provision for loan and lease losses and a credit to the ALLL.

We continually review the model utilized in calculating the required allowance. The following qualitative factors experienced changes during the first three months of 2014:

- The qualitative factor for national, state, regional and local economic trends and business conditions was decreased for all loan categories due to a decrease in the unemployment rates in the local economy.
- The qualitative factors for changes in levels of and trends in delinquencies, impaired/classified loans were decreased for commercial real estate due to the decrease in the Company's classified loans to its lowest level in three years.
- The qualitative factors for changes in levels of and trends in delinquencies, impaired/classified loans were increased for other commercial loans due to an increase in classified loans during the quarter.
The primary factor that resulted in a negative provisions for the first quarter of 2014 for residential real estate, commercial and agricultural real estate loans, construction and consumer loans was the decrease in loan balances from December 31, 2013 and the decrease in the qualitative factor associated with the improvement in unemployment rates noted above.

The following factors experienced changes during the three months ended March 31, 2013:

- The qualitative factor for national, state, regional and local economic trends and business conditions was increased for all loan categories due to rising unemployment rates in the local economy as a result of the slowdown in the development of the Marcellus shale natural gas exploration activities.

The primary factor that resulted in a negative provision for the first quarter of 2013 for commercial and agricultural real estate loans and other commercial loans was the increase in impaired loans that were specifically reviewed as of March 31, 2013 that did not require a specific allowance.

## Note 6 - Federal Home Loan Bank Stock

The Bank is a member of the FHLB of Pittsburgh and as such, is required to maintain a minimum investment in stock of the FHLB that varies with the level of advances outstanding with the FHLB. As of March 31, 2014 and December 31,2013 , the Bank holds $\$ 2,757,800$ and $\$ 3,652,100$, respectively. The stock is bought from and sold to the FHLB based upon its $\$ 100$ par value. The stock does not have a readily determinable fair value and as such is classified as restricted stock, carried at cost and evaluated by management. The stock's value is determined by the ultimate recoverability of the par value rather than by recognizing temporary declines. The determination of whether the par value will ultimately be recovered is influenced by criteria such as the following: (a) A significant decline in net assets of the FHLB as compared to the capital stock amount and the length of time this situation has persisted (b) commitments by the FHLB to make payments required by law or regulation and the level of such payments in relation to the operating performance (c) the impact of legislative and regulatory changes on the customer base of the FHLB and (d) the liquidity position of the FHLB. Management evaluated the stock and concluded that the stock was not impaired for the periods presented herein. Management considered that the FHLB's regulatory capital ratios have improved, liquidity appears adequate, new shares of FHLB stock continue to exchange hands at the $\$ 100$ par value and the FHLB has repurchased shares of excess capital stock from its members and has reinstituted the dividend.

Note 7 - Employee Benefit Plans
For additional detailed disclosure on the Company's pension and employee benefits plans, please refer to Note 11 of the Company's Consolidated Financial Statements included in the 2013 Annual Report on Form 10-K.

## Noncontributory Defined Benefit Pension Plan

The Bank sponsors a noncontributory defined benefit pension plan ("Pension Plan") covering substantially all employees and officers. The Bank's funding policy is to make annual contributions, if needed, based upon the funding formula developed by the plan's actuary. Any employee with a hire date of January 1, 2007 or later is not eligible to participate in the Pension Plan. In lieu of the Pension Plan, employees with a hire date of January 1, 2007 or later are eligible to receive, after meeting certain length of service requirements, an annual discretionary 401(k) plan contribution from the Bank equal to a percentage of an employee's base compensation. The contribution amount, if any, is placed in a separate account within the $401(\mathrm{k})$ plan and is subject to a vesting requirement.

For employees who are eligible to participate in the Pension Plan, the Pension Plan requires benefits to be paid to eligible employees based primarily upon age and compensation rates during employment. Upon retirement or other termination of employment, employees can elect either an annuity benefit or a lump sum distribution of vested benefits in the Pension Plan.

The following sets forth the components of net periodic benefit costs of the Pension Plan for the three months ended March 31, 2014 and 2013, respectively (in thousands):

Three Months Ended
March 31
20142013
Service cost \$ 90 \$ 101
Interest cost 96106

Expected
return on
plan assets (122) (174)
Net
amortization
and deferral $\quad 12 \quad 42$
Net periodic
benefit cost \$ 76 \$75
The Company expects to contribute $\$ 500,000$ to the Pension Plan in 2014.

## Defined Contribution Plan

The Company sponsors a voluntary 401(k) savings plan which eligible employees can elect to contribute up to the maximum amount allowable not to exceed the limits of IRS Code Sections 401(k). Under the plan, the Company also makes required contributions on behalf of the eligible employees. The Company's contributions vest immediately. Contributions by the Company totaled $\$ 57,000$ and $\$ 56,000$ for the three months ended March 31, 2014 and 2013, respectively.

## Directors' Deferred Compensation Plan

The Company's directors may elect to defer all or portions of their fees until their retirement or termination from service. Amounts deferred under the plan earn interest based upon the highest current rate offered to certificate of deposit customers. Amounts deferred under the plan are not guaranteed and represent a general liability of the Company. At March 31, 2014 and December 31, 2013, an obligation of $\$ 949,000$ and $\$ 981,000$, respectively, was included in other liabilities for this plan in the Consolidated Balance Sheet. Amounts included in interest expense on
the deferred amounts totaled $\$ 5,000$ and $\$ 4,000$ for the three months ended March 31, 2014 and 2013, respectively.

## Restricted Stock Plan

The Company maintains a Restricted Stock Plan (the "Plan") whereby employees and non-employee corporate directors are eligible to receive awards of restricted stock based upon performance related requirements. Awards granted under the Plan are in the form of the Company's common stock and are subject to certain vesting requirements including continuous employment or service with the Company. A total of 100,000 shares of the Company's common stock have been authorized under the Plan. As of March 31, 2014, 67,364 shares remain available to be issued under the Plan. The Plan assists the Company in attracting, retaining and motivating employees to make substantial contributions to the success of the Company and to increase the emphasis on the use of equity as a key component of compensation.

The following table details the vesting, awarding and forfeiting of restricted shares during 2014 and 2013:


Compensation cost related to restricted stock is recognized based on the market price of the stock at the grant date over the vesting period. Compensation expense related to restricted stock was $\$ 36,000$ and $\$ 38,000$ for the three months ended March 31, 2014 and 2013, respectively.

## Supplemental Executive Retirement Plan

The Company maintains a non-qualified supplemental executive retirement plan ("SERP") for certain executives to compensate those executive participants in the Company's noncontributory defined benefit pension plan whose benefits are limited by compensation limitations under current tax law. At March 31, 2014 and December 31, 2013, an obligation of $\$ 1,084,000$ and $\$ 1,046,000$, respectively, was included in other liabilities for this plan in the Consolidated Balance Sheet. Expenses related to this plan totaled $\$ 38,000$ and $\$ 36,000$ for the three months ended March 31, 2014 and 2013, respectively.

Note 8 - Accumulated Comprehensive Income
The following tables present the changes in accumulated other comprehensive (loss) income by component net of tax for the three months ended March 31, 2014 and 2013 (in thousands):

Three Months Ended March 31, 2014
Unrealized gain
(loss) on Unrealized gain
available for sale (loss) on interest Defined Benefit
securities (a) rate swap (a) Pension Items (a) Total
Balance as of
December 31, 2013 (108) \$ $\$ \quad$ \$ $(1,117) \$(1,225)$
Other
comprehensive
income (loss)
before
reclassifications
(net of tax) $\quad 1,485 \quad-\quad 1,485$

(a) Amounts in parentheses
indicate debits

The following table presents the significant amounts reclassified out of each component of accumulated other comprehensive income for the three months ended March 31, 2014 and 2013 (in thousands):
accumulated other comprehensive income (loss)

Details about Affected line item in the statement
Amount reclassified from accumulated comprehensive income (loss) (a) Three Months Ended March 31, 2014 2013
where net Income is
presented

Investment securities
196 gains, net
Provision for income
(67) taxes

129 Net of tax

Defined benefit pension items
Unrealized gains and losses on available for sale securities

|  |  | Investment securities |
| :---: | :---: | :---: |
| $\$$ | $171 \$$ | 196 gains, net |
| Provision for income |  |  |
|  | $(58)$ | (67) taxes |
| $\$$ | $113 \$$ | 129 Net of tax |


|  | $\$$ | (12) $\$$ |
| :---: | :---: | :---: | | Salaries and employee |
| :--- |
| - benefits |
| Provision for income |
| - taxes |

(a) Amounts in parentheses indicate debits to profit/loss

## Note 9 - Fair Value Measurements

The Company established a hierarchal disclosure framework associated with the level of pricing observability utilized in measuring assets and liabilities at fair value. The three broad levels defined by this hierarchy are as follows:

Level Quoted prices are available in active markets for identical assets or liabilities as of the reported date. I:

Level Pricing inputs are other than quoted prices in active markets, which are either directly or indirectly observable II: as of the reported date. The nature of these assets and liabilities include items for which quoted prices are available but traded less frequently, and items that are fair valued using other financial instruments, the parameters of which can be directly observed.

Level Assets and liabilities that have little to no pricing observability as of the reported date. These items do not have III: two-way markets and are measured using management's best estimate of fair value, where the inputs into the determination of fair value require significant management judgment or estimation.

A description of the valuation methodologies used for instruments measured at fair value, as well as the general classification of such instruments pursuant to the valuation hierarchy, is set forth below.

In general, fair value is based upon quoted market prices, where available. If such quoted market prices are not available, fair value is based upon internally developed models that primarily use, as inputs, observable market-based parameters. Valuation adjustments may be made to ensure that financial instruments are recorded at fair value. These adjustments may include amounts to reflect counterparty credit quality, the Company's creditworthiness, among other things, as well as unobservable parameters. Any such valuation adjustments are applied consistently over time. Our valuation methodologies may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. While management believes the Company's valuation methodologies are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different estimate of fair value at the reporting date. Transfers between levels of the fair value hierarchy are recognized on the actual date of the event or circumstances that caused the transfer, which generally coincides with the Company's monthly and/or quarterly valuation process.

## Financial Instruments Recorded at Fair Value on a Recurring Basis

The fair values of securities available for sale are determined by quoted prices in active markets, when available, and classified as Level I. If quoted market prices are not available, the fair value is determined by a matrix pricing, which is a mathematical technique, widely used in the industry to value debt securities without relying exclusively on quoted prices for the specific securities but rather by relying on the securities' relationship to other benchmark quoted securities and classified as Level II. The fair values consider observable data that may include dealer quotes, market spreads, cash flows, the U.S. Treasury yield curve, live trading levels, trade execution data, market consensus prepayment speeds, credit information and the bond's terms and conditions, among other things.

The following tables present the assets and liabilities reported on the consolidated balance sheet at their fair value on a recurring basis as of March 31, 2014 and December 31, 2013 by level within the fair value hierarchy (in thousands). Financial assets and liabilities are classified in their entirety based on the lowest level of input that is significant to the fair value measurement.

March 31, 2014 Level I Level II Level III Total
Fair value measurements on a recurring basis:
Assets
Securities available
for sale:

| U.S. Agency securities | \$ | - | \$ | 146,552 \$ | - \$ | 146,552 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| U.S. Treasury securities |  | - |  | 11,393 | - | 11,393 |
| Obligations of state and |  |  |  |  |  |  |
| political subdivisions |  | - |  | 97,942 | - | 97,942 |
| Corporate obligations |  | - |  | 15,746 | - | 15,746 |
| Mortgage-backed securities in |  |  |  |  |  |  |
| government sponsored entities |  | - |  | 37,435 | - | 37,435 |

Equity securities
in financial
$\begin{array}{lllll}\text { institutions } & 1,915 & - & 1,915\end{array}$
December 31, 2013
Fair value
measurements on a
recurring basis:
Securities available
for sale:
U.S. Agency
$\begin{array}{llllll}\text { securities } & \$ & - & 152,189 & \text { \$ } & \end{array}$
U.S. Treasuries
securities

| Obligations of <br> state and |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| political <br> subdivisions | - | 95,005 | - | 95,005 |
| Corporate <br> obligations <br> Mortgage-backed <br> securities in <br> government | - | 16,802 | - | 16,802 |
| sponsored entities <br> Equity securities <br> in financial <br> institutions | - |  |  |  |

Financial Instruments, Non-Financial Assets and Non-Financial Liabilities Recorded at Fair Value on a Nonrecurring Basis

The Company may be required, from time to time, to measure certain financial assets, financial liabilities, non-financial assets and non-financial liabilities at fair value on a nonrecurring basis in accordance with U.S. generally accepted accounting principles. These include assets that are measured at the lower of cost or market value that were recognized at fair value below cost at the end of the period. Certain non-financial assets measured at fair value on a non-recurring basis include foreclosed assets (upon initial recognition or subsequent impairment), non-financial assets and non-financial liabilities measured at fair value in the second step of a goodwill impairment test, and intangible assets and other non-financial long-lived assets measured at fair value for impairment assessment. Non-financial assets measured at fair value on a non-recurring basis during 2014 and 2013 include certain foreclosed assets which, upon initial recognition, were remeasured and reported at fair value through a charge-off to the allowance for possible loan losses and certain foreclosed assets which, subsequent to their initial recognition, were remeasured at fair value through a write-down included in other non-interest expense.

- Impaired Loans - Loans for which it is probable that payment of interest and principal will not be made in accordance with the contractual terms of the loan agreement are considered impaired. Once a loan is identified as individually impaired, management measures impairment using one of several methods, including collateral value, liquidation value and discounted cash flows. Those impaired loans not requiring an allowance represent loans for which the fair value of the expected repayments or collateral exceed the recorded investments in such loans. Collateral values are estimated using Level 2 inputs based on observable market data and Level 3 inputs based on customized discounting criteria. For a majority of impaired real estate related loans, the Company obtains a current external appraisal. Other valuation techniques are used as well, including internal valuations, comparable property analysis and contractual sales information.
- Other Real Estate owned - Other real estate owned, which is obtained through the Bank's foreclosure process is valued utilizing the appraised collateral value. Collateral values are estimated using Level 2 inputs based on observable market data and Level 3 inputs based on customized discounting criteria. At the time the foreclosure is completed, the Company obtains an updated external appraisal.

Assets measured at fair value on a nonrecurring basis as of March 31, 2014 and December 31, 2013 are included in the table below (in thousands):

| $\begin{aligned} & \text { March 31, } \\ & 2014 \end{aligned}$ | Level I |  | Level II |  | Level III |  |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Impaired Loans | \$ | - | \$ |  |  | \$ | 10,138 | \$ | 10,138 |
| Other real estate owned |  | - |  |  | - |  | 1,374 |  | 1,374 |
|  |  |  |  |  |  |  |  |  |  |
| December $31,2013$ |  |  |  |  |  |  |  |  |  |
| Impaired Loans | \$ | - | \$ |  | - | \$ | 10,067 | \$ | 10,067 |
| Other real estate owned |  | - |  |  | - |  | 1,360 |  | 1,360 |

The following table provides a listing of the significant unobservable inputs used in the fair value measurement process for items valued utilizing level III techniques.

|  |  Fair Value <br> Fair Value at <br> at December <br> March 31, 31, <br> 2014 2013 |  |  | Valuation Technique(s) | Unobservable input | Range |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Impaired Loans | \$ | 266 \$ | 263 | Discounted Cash Flows | Probability of Default | 0\% |
|  |  |  |  |  | Change in interest rates | 0-7\% |
|  |  |  |  | Appraised | Discount for time |  |
|  |  | 9,872 | 9,804 | Collateral Values | since appraisal | 0-30\% |
|  |  |  |  |  | Selling costs | 4\%-10\% |
|  |  |  |  |  | Holding period |  |

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0-18
months

| Other real estate | Appraised |  |  | Discount for time |
| :--- | :---: | :---: | :---: | :---: |
| owned | 1,374 | 1,360 Collateral Values since appraisal | $0-30 \%$ |  |
|  |  |  | Selling costs | $4 \%-10 \%$ |
|  |  |  | Holding period | $0-18$ |
|  |  |  | months |  |

The fair values of the Company's financial instruments are as follows (in thousands):


Fair value is determined, based on relevant market information and information about the financial instrument. These estimates do not reflect any premium or discount that could result from offering for sale at one time the Company's entire holdings of a particular financial instrument. Because no market exists for a significant portion of the Company's financial instruments, fair value estimates are based on judgments regarding future expected loss experience, current economic conditions, risk characteristics of various financial instruments and other factors. These estimates are subjective in nature and involve uncertainties and matters of significant judgment and therefore cannot be determined with precision. Changes in assumptions can significantly affect the estimates.

Fair values have been determined by the Company using historical data, as generally provided in the Company's regulatory reports, and an estimation methodology suitable for each category of financial instruments. The Company's fair value estimates, methods and assumptions are set forth below for the Company's other financial instruments.

Cash and Cash Equivalents:
The carrying amounts for cash and due from banks approximate fair value because they have original maturities of 90 days or less and do not present unanticipated credit concerns.

Accrued Interest Receivable and Payable:
The carrying amounts for accrued interest receivable and payable approximate fair value because they are generally received or paid in 90 days or less and do not present unanticipated credit concerns.

Interest bearing time deposits with other banks:
The fair value of interest bearing time deposits with other banks is based on the discounted value of contractual cash flows. The discount rate is estimated using the rates currently offered for deposits of similar remaining maturities.

## Available-For-Sale Securities:

The fair values of securities available for sale are determined by quoted prices in active markets, when available, and classified as Level I. If quoted market prices are not available, the fair value is determined by a matrix pricing, which is a mathematical technique, widely used in the industry to value debt securities without relying exclusively on quoted prices for the specific securities but rather by relying on the securities' relationship to other benchmark quoted securities and classified as Level II. The fair values consider observable data that may include dealer quotes, market spreads, cash flows, the U.S. Treasury yield curve, live trading levels, trade execution data, market consensus prepayment speeds, credit information and the bond's terms and conditions, among other things.

## Loans held for sale

The carrying amount for loans held for sale approximates fair value as the loans are only held for less than a week from origination.

Loans:
Fair values are estimated for portfolios of loans with similar financial characteristics. The fair value of performing loans has been estimated by discounting expected future cash flows. The discount rate used in these calculations is derived from the Treasury yield curve adjusted for credit quality, operating expense and prepayment option price, and is calculated by discounting scheduled cash flows through the estimated maturity using estimated market discount rates that reflect the credit and interest rate risk inherent in the loan. The estimate of maturity is based on the Company's historical experience with repayments for each loan classification, modified as required by an estimate of the effect of current economic and lending conditions.

Bank Owned Life Insurance:
The carrying value of bank owned life insurance approximates fair value based on applicable redemption provisions.
Regulatory Stock:
The carrying value of regulatory stock approximates fair value based on applicable redemption provisions.
Deposits:
The fair value of deposits with no stated maturity, such as noninterest-bearing demand deposits, savings and NOW accounts, and money market accounts, is equal to the amount payable on demand. The fair value of certificates of deposit is based on the discounted value of contractual cash flows. The discount rate is estimated using the rates currently offered for deposits of similar remaining maturities.

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The deposits' fair value estimates do not include the benefit that results from the low-cost funding provided by the deposit liabilities compared to the cost of borrowing funds in the market, commonly referred to as the core deposit intangible.

Borrowed Funds:

Rates available to the Company for borrowed funds with similar terms and remaining maturities are used to estimate the fair value of borrowed funds.

Note 10 - Recent Accounting Pronouncements
In January 2014, FASB issued ASU 2014-01, Investments - Equity Method and Joint Ventures (Topic 323): Accounting for Investments in Qualified Affordable Housing Projects. The amendments in this Update permit reporting entities to make an accounting policy election to account for their investments in qualified affordable housing projects using the proportional amortization method if certain conditions are met. Under the proportional amortization method, an entity amortizes the initial cost of the investment in proportion to the tax credits and other tax benefits received and recognizes the net investment performance in the income statement as a component of income tax expense (benefit). The amendments in this Update should be applied retrospectively to all periods presented. A reporting entity that uses the effective yield method to account for its investments in qualified affordable housing projects before the date of adoption may continue to apply the effective yield method for those preexisting investments. The amendments in this Update are effective for public business entities for annual periods and interim reporting periods within those annual periods, beginning after December 15, 2014. Early adoption is permitted. The Company is currently evaluating the impact the adoption of the standard will have on the Company's financial position or results of operations.

In January 2014, the FASB issued ASU 2014-04, Receivables - Troubled Debt Restructurings by Creditors (Subtopic 310-40): Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans upon Foreclosure. The amendments in this Update clarify that an in substance repossession or foreclosure occurs, and a creditor is considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan, upon either (1) the creditor obtaining legal title to the residential real estate property upon completion of a foreclosure or (2) the borrower conveying all interest in the residential real estate property to the creditor to satisfy that loan through completion of a deed in lieu of foreclosure or through a similar legal agreement. Additionally, the amendments require interim and annual disclosure of both (1) the amount of foreclosed residential real estate property held by the creditor and (2) the recorded investment in consumer mortgage loans collateralized by residential real estate property that are in the process of foreclosure according to local requirements of the applicable jurisdiction. The amendments in this Update are effective for public business entities for annual periods, and interim periods within those annual periods, beginning after December 15, 2014. An entity can elect to adopt the amendments in this Update using either a modified retrospective transition method or a prospective transition method. The Company is currently evaluating the impact the adoption of the standard will have on the Company's financial position or results of operations.

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ITEM 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

## Forward-Looking Statements

We have made forward-looking statements in this document, and in documents that we incorporate by reference, that are subject to risks and uncertainties. Forward-looking statements include information concerning possible or assumed future results of operations of Citizens Financial Services, Inc., First Citizens Community Bank, First Citizens Insurance Agency, Inc. or the combined Company. When we use words such as "believes," "expects," "anticipates," or similar expressions, we are making forward-looking statements. For a variety of reasons, actual results could differ materially from those contained in or implied by forward-looking statements. The Company would like to caution readers that the following important factors, among others, could in the future affect the Company's actual results and could cause the Company's actual results for subsequent periods to differ materially from those expressed in any forward-looking statement:

- Interest rates could change more rapidly or more significantly than we expect.
- The economy could change significantly in an unexpected way, which would cause the demand for new loans and the ability of borrowers to repay outstanding loans to change in ways that our models do not anticipate.
- The financial markets could suffer a significant disruption, which may have a negative effect on our financial condition and that of our borrowers, and on our ability to raise money by issuing new securities.
- It could take us longer than we anticipate to implement strategic initiatives designed to increase revenues or manage expenses, or we may not be able to implement those initiatives at all.
- Acquisitions and dispositions of assets could affect us in ways that we have not anticipated.
- We may become subject to new legal obligations or the resolution of litigation may have a negative effect on our financial condition.
- We may become subject to new and unanticipated accounting, tax, or regulatory practices, regulations or requirements, including the costs of compliance with such changes.
- We could experience greater loan delinquencies than anticipated, adversely affecting our earnings and financial condition.
- We could also experience greater losses than expected due to the ever increasing volume of information theft and fraudulent scams impacting our customers and the banking industry.
- We could lose the services of some or all of our key personnel, which would negatively impact our business because of their business development skills, financial expertise, lending experience, technical expertise and market area knowledge.
- Exploration and drilling of the natural gas reserves in the Marcellus Shale in our market area may be affected by federal, state and local laws and regulations such as restrictions on production, permitting, changes in taxes and environmental protection, which could negatively impact our customers and, as a result, negatively impact our loan and deposit volume and loan quality.
- Similarly, customers dependent on the exploration and drilling of the natural gas reserves may be dependent on the market price of natural gas. As a result, decreases in the market price of natural gas could also negatively impact our customers.

Additional factors that may affect our results are discussed under "Part II - Item 1A - Risk Factors" in this report and in the Company's 2013 Annual Report on Form 10-K under "Item 1.A/ Risk Factors." Except as required by applicable law and regulation, we assume no obligation to update or revise any forward-looking statements after the date on which they are made.

Introduction
The following is management's discussion and analysis of the financial condition in the results of operations, capital resources and liquidity presented in the accompanying consolidated financial statements for the Company. Our

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Company's consolidated financial condition and results of operations consist almost entirely of the Bank's financial condition and results of operations. Management's discussion and analysis should be read in conjunction with the preceding financial statements presented under Part I. The results of operations for the three months ended March 31, 2014 are not necessarily indicative of the results you may expect for the full year.

The Company currently engages in the general business of banking throughout our service area of Potter, Tioga and Bradford counties in North Central Pennsylvania and Allegany, Steuben, Chemung and Tioga counties in Southern New York. We maintain our main office in Mansfield, Pennsylvania. Presently we operate 20 banking facilities, 17 of which operate as bank branches. In Pennsylvania, we have branch offices located in Mansfield, Blossburg, Ulysses, Genesee, Wellsboro, Troy, Sayre, Canton, Gillett, Millerton, LeRaysville, Towanda, Rome, the Wellsboro Weis Market store and the Mansfield Wal-Mart Super Center. We also have loan production offices in Lock Haven and Dallas, Pennsylvania. In New York, we have a branch office in Wellsville, Allegany County. We have recently received approval to construct a full service branch in the Lock Haven market, which will replace the loan production office currently located there, when completed.

## Risk Management

Risk identification and management are essential elements for the successful management of the Company. In the normal course of business, the Company is subject to various types of risk, including interest rate, credit, liquidity, reputational and regulatory risk.

Interest rate risk is the sensitivity of net interest income and the market value of financial instruments to the direction and frequency of changes in interest rates. Interest rate risk results from various re-pricing frequencies and the maturity structure of the financial instruments owned by the Company. The Company uses its asset/liability and funds management policy to control and manage interest rate risk.

Credit risk represents the possibility that a customer may not perform in accordance with contractual terms. Credit risk results from loans with customers and the purchasing of securities. The Company's primary credit risk is in the loan portfolio. The Company manages credit risk by adhering to an established credit policy and through a disciplined evaluation of the adequacy of the allowance for loan losses. Also, the investment policy limits the amount of credit risk that may be taken in the investment portfolio.

Liquidity risk represents the inability to generate or otherwise obtain funds at reasonable rates to satisfy commitments to borrowers and obligations to depositors. The Company has established guidelines within its asset/liability and funds management policy to manage liquidity risk. These guidelines include, among other things, contingent funding alternatives.

Reputational risk, or the risk to our business, earnings, liquidity, and capital from negative public opinion, could result from our actual or alleged conduct in a variety of areas, including legal and regulatory compliance, lending practices, corporate governance, litigation, ethical issues, or inadequate protection of customer information. We expend significant resources to comply with regulatory requirements. Failure to comply could result in reputational harm or significant legal or remedial costs. Damage to our reputation could adversely affect our ability to retain and attract new customers, and adversely impact our earnings and liquidity.

Regulatory risk represents the possibility that a change in law, regulations or regulatory policy may have a material effect on the business of the Company. We cannot predict what legislation might be enacted or what regulations might be adopted, or if adopted, the effect thereof on our operations.

## Competition

The banking industry in the Bank's service area continues to be extremely competitive, both among commercial banks and with financial service providers such as consumer finance companies, thrifts, investment firms, mutual funds, insurance companies, credit unions and internet entities. The increased competition has resulted from changes in the legal and regulatory guidelines as well as from economic conditions, specifically, the additional wealth resulting from the exploration of the Marcellus Shale in our primary market and the limited loan growth opportunities in our primary

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market and surrounding areas. Mortgage banking firms, financial companies, financial affiliates of industrial companies, brokerage firms, retirement fund management firms and even government agencies provide additional competition for loans and other financial services. The Bank is generally competitive with all competing financial institutions in its service area with respect to interest rates paid on time and savings deposits, service charges on deposit accounts and interest rates charged on loans.

Trust and Investment Services; Oil and Gas Services
Our Investment and Trust Services Department offers professional trust administration, investment management services, estate planning and administration, and custody of securities. Assets held by the Company in a fiduciary or agency capacity for its customers are not included in the consolidated financial statements since such items are not assets of the Company. Revenues and fees of the Trust Department are reflected in the Company's financial statements. As of March 31, 2014 and December 31, 2013, the Trust Department had \$99.3 and \$99.4 million of assets under management, respectively.

Our Investment Representatives offer full service brokerage services and financial planning throughout the Bank's market area. Products such as mutual funds, annuities, health and life insurance are made available through our insurance subsidiary, First Citizens Insurance Agency, Inc. The assets associated with these products are not included in the consolidated financial statements since such items are not assets of the Company. Assets owned and invested by customers of the Bank through the Bank's Investment Representatives increased from $\$ 102.5$ million at December 31, 2013 to $\$ 105.5$ million at March 31, 2014. Fee income from the sale of these products is reflected in the Company's financial statements as a component of non-interest income in the Consolidated Statement of Income. Management believes that there are opportunities to increase non-interest income through these products and services, and as such, has added additional resources to support this growth.

In addition to the trust and investment services offered we have an oil and gas division, which serves as a network of experts to assist our customers through various oil and gas specific leasing matters from lease negotiations to establishing a successful approach to personal wealth management. We have partnered with a professional firm to provide additional expertise and services to customers in our market who have been impacted by the Marcellus Shale exploration and drilling activities. As of March 31, 2014, customers owning 8,213 acres have signed agreements with the Bank that provide for the Bank to manage oil and gas matters related to the customers land, which may include negotiating lease payments and royalty percentages, resolving leasing issues, accounting for and ensuring the accuracy of royalty checks, distributing revenue to satisfy investment objectives and providing customized reports outlining payment and distribution information.

## Results of Operations

Overview of the Income Statement
The Company had net income of $\$ 3,176,000$ for the first three months of 2014 compared to net income of $\$ 3,287,000$ for last year's comparable period, a decrease of $\$ 111,000$ or $3.4 \%$. Basic earnings per share for the first three months of 2014 were $\$ 1.05$, compared to $\$ 1.08$ last year, representing a $2.8 \%$ decrease. Annualized return on assets and return on equity for the three months of 2014 were $1.41 \%$ and $13.38 \%$, respectively, compared with $1.50 \%$ and $15.22 \%$ for last year's comparable period.

## Net Interest Income

Net interest income, the most significant component of the Company's earnings, is the amount by which interest income generated from interest-earning assets exceeds interest expense on interest-bearing liabilities.

Net interest income for the first three months of 2014 was $\$ 7,512,000$, an increase of $\$ 199,000$, or $2.7 \%$, compared to the same period in 2013. For the first three months of 2014, the provision for loan losses totaled $\$ 180,000$, an increase of $\$ 30,000$ over the comparable period in 2013. Consequently, net interest income after the provision for loan losses was $\$ 7,332,000$ compared to $\$ 7,163,000$ during the first three months of 2013.

The following table sets forth the average balances of, and the interest earned or incurred on, for each principal category of assets, liabilities and stockholders' equity, the related rates, net interest income and interest rate spread created for the three months ended March 31, 2014 and 2013 on a tax equivalent basis (dollars in thousands):

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Analysis of Average Balances and Interest Rates (1) Three Months Ended

|  | March 31, 2014 |  |  | March 31, 2013 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Balance (1) \$ | Interest | Average Rate \% | Average Balance (1) \$ | Interest | Average Rate \% |
| thousands) |  |  |  |  |  |  |
| ASSETS |  |  |  |  |  |  |
| Short-term investments: |  |  |  |  |  |  |
| Interest-bearing deposits at banks | 5,276 | 1 | 0.05 | 23,198 | 10 | 0.17 |
| Total short-term investments | 5,276 | 1 | 0.05 | 23,198 | 10 | 0.17 |
| Interest bearing time deposits at banks | 2,480 | 12 | 2.02 | - | - |  |
| Investment securities: |  |  |  |  |  |  |
| Taxable | 220,146 | 938 | 1.70 | 211,459 | 983 | 1.86 |
| Tax-exempt (3) | 95,378 | 1,276 | 5.35 | 92,170 | 1,317 | 5.72 |
| Total investment securities | 315,524 | 2,214 | 2.81 | 303,629 | 2,300 | 3.03 |
| Loans: |  |  |  |  |  |  |
| Residential mortgage loans | 186,321 | 2,631 | 5.73 | 179,268 | 2,742 | 6.20 |
| Construction | 7,337 | 82 | 4.52 | 11,834 | 155 | 5.31 |
| Commercial \& agricultural loans | 268,595 | 3,618 | 5.46 | 242,758 | 3,578 | 5.98 |
| Loans to state \& political | 63,471 | 710 | 4.54 | 59,192 | 670 | 4.59 |
| Other loans | 9,010 | 181 | 8.16 | 10,023 | 206 | 8.34 |
| Loans, net of discount (2)(3)(4) | 534,734 | 7,222 | 5.48 | 503,075 | 7,351 | 5.93 |
| Total interest-earning assets | 858,014 | 9,449 | 4.47 | 829,902 | 9,661 | 4.72 |
| Cash and due from banks | 3,784 |  |  | 3,553 |  |  |
| Bank premises and equipment | 11,069 |  |  | 11,493 |  |  |
| Other assets | 29,262 |  |  | 31,236 |  |  |
| Total non-interest earning assets | 44,115 |  |  | 46,282 |  |  |
| Total assets | 902,129 |  |  | 876,184 |  |  |
| LIABILITIES AND STOCKHOLDERS' | EQUITY |  |  |  |  |  |

Interest-bearing
liabilities:

| NOW accounts | 216,725 | 195 | 0.36 | 198,482 | 185 | 0.38 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Savings accounts | 96,846 | 28 | 0.12 | 90,330 | 40 | 0.18 |
| Money market accounts | 83,274 | 94 | 0.46 | 83,342 | 97 | 0.47 |
| Certificates of deposit | 264,549 | 788 | 1.21 | 276,086 | 1,006 | 1.48 |
| Total interest-bearing deposits | 661,394 | 1,105 | 0.68 | 648,240 | 1,328 | 0.83 |
| Other borrowed funds | 51,210 | 164 | 1.30 | 46,244 | 358 | 3.14 |
| Total interest-bearing |  |  |  |  |  |  |
| liabilities | 712,604 | 1,269 | 0.72 | 694,484 | 1,686 | 0.99 |
| Demand deposits | 86,968 |  |  | 85,912 |  |  |
| Other liabilities | 7,584 |  |  | 9,384 |  |  |
| Total non-interest-bearing liabilities | 94,552 |  |  | 95,296 |  |  |
| Stockholders' equity | 94,973 |  |  | 86,404 |  |  |
| Total liabilities \& stockholders' equity | 902,129 |  |  | 876,184 |  |  |
| Net interest income |  | 8,180 |  |  | 7,975 |  |
| Net interest spread (5) |  |  | 3.74\% |  |  | 3.73\% |
| Net interest income as a percentage |  |  |  |  |  |  |
| of average interest-earning assets |  |  | 3.87\% |  |  | 3.90\% |
| Ratio of interest-earning assets |  |  |  |  |  |  |
| to interest-bearing liabilities |  |  | 120\% |  |  | 119\% |

(1) Averages are based on daily
averages.
(2) Includes loan origination and commitment fees.
(3) Tax exempt interest revenue is shown on a tax equivalent basis for proper comparison using a statutory federal income tax rate of $34 \%$.
(4) Income on non-accrual loans is accounted for on a cash basis, and the loan balances are included in interest-earning assets.
(5) Interest rate spread represents the difference between the average rate earned on interest-earning assets
and the average rate paid on
interest-bearing liabilities.

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Tax exempt revenue is shown on a tax-equivalent basis for proper comparison using a statutory, federal income tax rate of $34 \%$. For purposes of the comparison, as well as the discussion that follows, this presentation facilitates performance comparisons between taxable and tax-free assets by increasing the tax-free income by an amount equivalent to the Federal income taxes that would have been paid if this income were taxable at the Company's 34\% Federal statutory rate. The following table represents the adjustment to convert net interest income to net interest income on a fully taxable equivalent basis for the periods ending March 31, 2014 and 2013 (in thousands):

> For the Three Months Ended March 31 $2014 \quad 2013$

Interest and dividend income from investment securities

| $\quad$and interest bearing deposits at <br> banks (non-tax adjusted) | $\$$ | $1,793 \$$ | 1,862 |
| :--- | :---: | :---: | ---: |
| Tax equivalent adjustment |  | 434 | 448 |
| Interest and dividend income from <br> investment securities |  |  |  |
| and interest bearing deposits at <br> banks (tax equivalent basis) | $\$$ | $2,227 \$$ | 2,310 |
| Interest and fees on loans (non-tax <br> adjusted) | $\$$ | $6,988 \$$ | 7,137 |
| Tax equivalent adjustment |  | 234 | 214 |
| Interest and fees on loans (tax <br> equivalent basis) | $\$$ | $7,222 \$$ | 7,351 |
| Total interest income <br> Total interest expense | $\$$ | $8,781 \$$ | 8,999 |
| Net interest income |  | 7,512 | 7,313 |
| Total tax equivalent adjustment <br> Net interest income (tax equivalent <br> basis) | $\$$ | $8,180 \$$ | 7,975 |

The following table shows the tax-equivalent effect of changes in volume and rate on interest income and expense (in thousands):

Three months ended March 31, 2014 vs. 2013
(1)

| Change in | Change | Total |
| :---: | :--- | :---: |
| Volume | in Rate | Change |

Interest Income:
Short-term
investments:
Interest-bearing
deposits at banks (4) $\$$
Interest bearing time

| deposits at banks | 12 | - |
| :--- | :--- | :--- |

Investment
securities:
Taxable
43
(88)
(45)

| Tax-exempt |  | 50 | (91) |  | (41) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total investments |  | 93 | (179) |  | (86) |
| Loans: |  |  |  |  |  |
| Residential |  |  |  |  |  |
| mortgage loans |  | 117 | (228) |  | (111) |
| Construction |  | (52) | (21) |  | (73) |
| Commercial \& agricultural loans |  | 209 | (169) |  | 40 |
| Loans to state \& political subdivisions |  | 48 | (8) |  | 40 |
| Other loans |  | (21) | (4) |  | (25) |
| Total loans, net of discount |  | 301 | (430) |  | (129) |
| Total Interest |  |  |  |  |  |
| Income |  | 402 | (614) |  | (212) |
| Interest Expense: |  |  |  |  |  |
| Interest-bearing deposits: |  |  |  |  |  |
| NOW accounts |  | 16 | (6) |  | 10 |
| Savings accounts |  | 3 | (15) |  | (12) |
| Money Market accounts |  | - | (3) |  | (3) |
| Certificates of deposit |  | (41) | (177) |  | (218) |
| Total interest-bearing deposits |  | (22) | (201) |  | (223) |
| Other borrowed funds |  | 43 | (237) |  | (194) |
| Total interest expense |  | 21 | (438) |  | (417) |
| Net interest income | \$ | 381 \$ | (176) | \$ | 205 |

(1) The portion of the total change attributable to both volume and rate changes, which can not be separated, has been
allocated proportionally to the change due to volume and the change due to rate prior to allocation.

Tax equivalent net interest income increased from $\$ 7,975,000$ for the 2013 three month period ended March 31, 2013 to $\$ 8,180,000$ for the 2014 three month period ended March 31, 2014, an increase of $\$ 205,000$. The tax equivalent net interest margin decreased from $3.90 \%$ for the first three months of 2013 to $3.87 \%$ in 2014.

Total tax equivalent interest income for the 2014 three month period decreased $\$ 212,000$ as compared to the 2013 three month period. This decrease was primarily a result of a decrease of $\$ 614,000$ due to a change in rate, as the yield on interest earning assets decreased from $4.72 \%$ to $4.47 \%$ or 25 basis points for the comparable periods. This decrease was offset by an increase of $\$ 402,000$ as a result of an increase in the average balance of interest earning assets of $\$ 28.1$ million for the comparable periods. While the Bank has been able to add interest earning assets, the new assets are priced at lower rates than assets that have matured due to the prolonged low interest rate environment. Additionally, assets repriced at lower rates during the quarter.

Tax equivalent investment income for the three months ended March 31, 2014 decreased $\$ 86,000$ over the same period last year. The primary cause of this decrease was a decrease in the yield earned on investments of 22 basis points, which caused a decrease in tax equivalent investment income of $\$ 179,000$. The average balance of total investment securities for the three months ended March 31, 2014 increased by $\$ 11.9$ million from March 31, 2013, which resulted in additional income of $\$ 93,000$.

- The average balance of taxable securities increased by $\$ 8.7$ million while tax-exempt securities increased by $\$ 3.2$ million, which had the effect of increasing interest income by $\$ 43,000$ and $\$ 50,000$, respectively, due to volume.
- The yield on taxable securities decreased 16 basis points from $1.86 \%$ to $1.70 \%$, which corresponds to a decrease in interest income of $\$ 88,000$. The yield on tax-exempt securities decreased 37 basis points, which corresponds to a decrease in interest income of $\$ 91,000$. The yield on investments declined due to the amount of purchases we made in the current low interest rate environment. For a discussion of the Company's current investment strategy, see the "Financial Condition - Investments".

The purchase of tax-exempt securities, along with municipal loans and investment tax credits, allows us to manage and reduce our effective tax rate as well as the overall yield on our interest earning assets.

Total loan interest income decreased $\$ 129,000$ for the three months ended March 31, 2014 compared to the same period last year.

- Interest income on residential mortgage loans decreased $\$ 111,000$ as a result of change in rates, which resulted in a decrease of $\$ 228,000$. This was offset by an increase attributed to volume of $\$ 117,000$. The yield earned on residential loans decreased 47 basis points, while the average balance increased $\$ 7.1$ million for the comparable periods.
- Interest income on construction loans decreased $\$ 73,000$, primarily due to a change in volume, as the average balance decreased $\$ 4.5$ million.
- The average balance of commercial and agricultural loans increased $\$ 25.8$ million from a year ago as we continue to focus on this segment of the loan portfolio, utilizing an experienced lending staff. This had a positive impact of $\$ 209,000$ on total interest income due to volume, which was offset by a decrease of $\$ 169,000$ due to rate, as the yield earned decreased from $5.98 \%$ to $5.46 \%$ due to the continued low rate environment and increased competition.

Total interest expense decreased $\$ 417,000$ for the three months ended March 31, 2014 compared with last year. The decrease is primarily attributable to a change in average rate from $.99 \%$ in 2013 to $.72 \%$ in the comparable 2014 period, which had the effect of decreasing interest expense by $\$ 438,000$. The continued low interest rate environment prompted by the Federal Reserve had the effect of decreasing our short-term borrowing costs as well as rates on all
deposit products. While the Company's rates on deposit products are below historical averages they are competitive with rates paid by other institutions in the marketplace. The average balance of interest bearing liabilities increased $\$ 18.1$ million from March 31, 2013 to March 31, 2014. Increases were experienced in NOW accounts of $\$ 18.2$ million, savings accounts of $\$ 6.5$ million and other borrowed funds of $\$ 5.0$ million. The cumulative effect of these increases was an increase in interest expense of $\$ 62,000$. Certificates of deposit decreased $\$ 11.5$ million, which resulted in a decrease in interest expense due to volume of $\$ 41,000$. (see also "Financial Condition - Deposits").

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- Interest expense on certificates of deposits decreased $\$ 218,000$ over the same period last year. There was a decrease in the average rate on certificates of deposit from $1.48 \%$ to $1.21 \%$ resulting in a decrease in interest expense of $\$ 177,000$. Additionally, the average balance of certificates of deposit decreased $\$ 11.5$ million causing a decrease in interest expense of $\$ 41,000$.
- Interest expense on other borrowed funds decreased $\$ 194,000$ over the same period last year. The primary cause of the decrease was the average rate on other borrowed funds decreasing 184 basis points resulting in a decrease in interest expense of $\$ 237,000$. The decrease in rate on the other borrowed funds is a result of the significant maturities of borrowings in 2013 that were either refinanced long term at a lower rate or that were replaced with overnight borrowings. The average balance of other borrowed funds increased $\$ 5.0$ million causing an increase in interest expense of $\$ 43,000$.


## Provision for Loan Losses

For the three month period ending March 31, 2014, we recorded a provision for loan losses of $\$ 180,000$, which represents an increase of $\$ 30,000$ from the $\$ 150,000$ provision recorded in the corresponding three months of last year. The provision was higher in 2014 than 2013 due to the increased size of the loan portfolio and an increase in the specific reserves for individually evaluated loans. (see "Financial Condition - Allowance for Loan Losses and Credit Quality Risk").

Non-interest Income
The following table shows the breakdown of non-interest income for the three months ended March 31, 2014 and 2013 (in thousands):


Non-interest income for the three months ended March 31, 2014 totaled $\$ 1,743,000$, a decrease of $\$ 109,000$ when compared to the same period in 2013. During the first three months of 2014, investment security gains amounted to $\$ 171,000$ compared to gains of $\$ 196,000$ last year. We sold two agency securities for gains totaling $\$ 51,000$, three mortgage backed securities in government sponsored entities for gains totaling $\$ 79,000$, and a portion of a financial institution equity holding for a gain of $\$ 41,000$ due to favorable market conditions. In 2013, we sold four municipal

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securities for gains totaling $\$ 87,000$, three mortgage backed securities in government sponsored entities for gains totaling $\$ 107,000$, and a corporate obligation for a gain of $\$ 2,000$.

Gains on loans sold decreased $\$ 71,000$, or $64.0 \%$ for the three months ended March 31, 2014 to $\$ 40,000$. The decrease is due to the significant refinancing activity of secondary market loans that occurred as a result of the low interest rate environment in place in the first quarter of 2013 compared to the rates during the first quarter of 2014. This slowdown in secondary market loans is occurring across the entire United States and is not limited to our primary market. During the first three months of 2014, the Company received proceeds of $\$ 2.9$ million from the sale of conforming loans compared to $\$ 9.0$ million of proceeds for the comparable 2013 period.

## Non-interest Expense

The following tables reflect the breakdown of non-interest expense for the three months ended March 31, 2014 and 2013 (in thousands):


Non-interest expenses increased $\$ 225,000$ for the three months ended March 31, 2014 compared to the same period in 2013. Salaries and employee benefits increased $\$ 112,000$ or $4.0 \%$. Merit increases effective at the beginning of 2014 and an increase in full time equivalent employees as part of implementing the Bank's strategic plan accounted for an increase in non-interest expenses of approximately $\$ 105,000$.

Other expenses increased $\$ 91,000$ primarily due to an increase in expenses associated with our additional other real estate owned properties of approximately $\$ 45,000$ and a $\$ 30,000$ increase in charge-offs associated with fraudulent customer account activity as a result of several national data breaches reported in the news in late 2013 and the first quarter of 2014.

Provision for Income Taxes
The provision for income taxes was $\$ 852,000$ for the three month period ended March 31, 2014 compared to $\$ 906,000$ for the same period in 2013. The decrease is primarily attributable to a decrease in income before provision for income taxes of $\$ 165,000$. Through management of our municipal loan and bond portfolios, management is focused on minimizing our effective tax rate. Our effective tax rate was $21.2 \%$ and $21.6 \%$ for the first three months of 2014 and 2013, respectively, compared to the statutory rate of $34 \%$.

We have invested in four limited partnership agreements that established low-income housing projects in our market areas. We anticipate recognizing an aggregate of $\$ 1.4$ million of tax credits over the next ten years, with an additional \$149,000 to be recognized during 2014.

## Financial Condition

Total assets were $\$ 902.6$ million at March 31, 2014, a decrease of $\$ 12.3$ million, or $1.4 \%$ from $\$ 914.9$ million at December 31, 2013. Cash and cash equivalents increased $\$ 1.3$ million or $13.2 \%$ to $\$ 11.4$ million. Investment securities decreased to $\$ 311.0$ million and net loans decreased $1.4 \%$ to $\$ 526.0$ million at March 31, 2014. Total
deposits increased $\$ 5.3$ million to $\$ 753.6$ million since year-end 2013, while borrowed funds decreased $\$ 21.2$ million to $\$ 45.7$ million.

## Cash and Cash Equivalents

Cash and cash equivalents totaled $\$ 11.4$ million at March 31, 2014 compared to $\$ 10.1$ million at December 31, 2013, an increase of $\$ 1.3$ million. Management actively measures and evaluates its liquidity through our Asset-Liability Committee and believes its liquidity needs are satisfied by the current balance of cash and cash equivalents, readily available access to traditional funding sources, including the Bank's core deposits, Federal Home Loan Bank financing, federal funds lines with correspondent banks, brokered certificates of deposit and the portion of the investment and loan portfolios that mature within one year. Management expects that these sources of funds will permit us to meet cash obligations and off-balance sheet commitments as they come due.

Investments
The following table shows the composition of the investment portfolio as of March 31, 2014 and December 31, 2013 (dollars in thousands):

|  | March 31, 2014 |  | December 31, 2013 |  |
| :--- | :---: | :---: | :---: | :---: |
| Amount | $\%$ | Amount | $\%$ |  |
| Available-for-sale: |  |  |  |  |
| U. S. Agency <br> securities | $\$$ | 146,552 | $47.1 \$$ | 152,189 | 488.0

March 31, 2014/
December 31, 2013
Change
(dollars in
thousands) Amount \%

Available-for-sale:

| U. S. Agency securities | \$ | $(5,637)$ | (3.7) |
| :---: | :---: | :---: | :---: |
| U. S. Treasury notes |  | 84 | 0.7 |
| Obligations of state \& political subdivisions |  | 2,937 | 3.1 |
| Corporate obligations |  | $(1,056)$ | (6.3) |
| Mortgage-backed securities in |  |  |  |
| government sponsored entities |  | $(3,236)$ | (8.0) |
| Equity securities in financial institutions |  |  |  |
|  |  | 590 | 44.5 |
| Total | \$ | $(6,318)$ | (2.0) |

Our investment portfolio decreased by $\$ 6.3$ million, or $2.0 \%$, from December 31, 2013 to March 31, 2014. During 2014, we purchased approximately $\$ 14.5$ million of U.S. agency obligations, $\$ 3.5$ million of state and local obligations and $\$ 558,000$ of equity securities in financial institutions, which helped offset the $\$ 1.8$ million of principal repayments and $\$ 17.8$ million of calls and maturities that occurred during the three month period. We also sold $\$ 7.0$ million of various securities at a gain of $\$ 171,000$. Excluding our short-term investments consisting of monies held primarily at the Federal Reserve for liquidity purposes, our investment portfolio for the three month period ending March 31, 2014 yielded $2.81 \%$ compared to $3.03 \%$ for the same period in 2013 on a tax equivalent basis.

As a result of the Federal Reserve's commitment to a low rate policy, investment yields are significantly below historical levels. The Company's investment strategy in 2014 has been to purchase agency securities with maturities of less than five years and high quality municipal bonds with high coupons. Due to the steepness of the yield curve of maturities between two to five years, the Bank believes it has provided itself protection to rising rates, if they occur. Additionally, high coupon municipal bonds have less price volatility in rising rate scenarios than similar lower coupon bonds. We believe this strategy will enable us to reinvest cash flows in the next two to five years when and if investment opportunities improve.

Management continues to monitor the earnings performance and the liquidity of the investment portfolio on a regular basis. Through active balance sheet management and analysis of the securities portfolio, the Company believes it maintains sufficient liquidity to satisfy depositor requirements and various credit needs of its customers.

Loans
The following table shows the composition of the loan portfolio as of March 31, 2014 and December 31, 2013 (dollars in thousands):

|  |  | $\begin{gathered} \text { March 31, } \\ 2014 \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2013 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Amount | \% | Amount | \% |
| Real estate: |  |  |  |  |  |
| Residential | \$ | 185,904 | 34.9 \$ | 187,101 | 34.6 |
| Commercial |  | 192,785 | 36.2 | 193,087 | 35.7 |
| Agricultural |  | 21,245 | 4.0 | 22,001 | 4.1 |
| Construction |  | 3,510 | 0.7 | 8,937 | 1.7 |
| Consumer |  | 9,056 | 1.7 | 9,563 | 1.7 |
| Commercial and other loans |  | 55,468 | 10.4 | 54,029 | 10.0 |
| State \& political subdivision |  |  |  |  |  |
| loans |  | 65,255 | 12.1 | 65,894 | 12.2 |
| Total loans |  | 533,223 | 100.0 | 540,612 | 100.0 |
| Less allowance for loan losses |  | 7,233 |  | 7,098 |  |
| Net loans | \$ | 525,990 | \$ | 533,514 |  |

March 31, 2014/
December 31, 2013
Change
Amount \%

| Real estate: |  |  |
| :--- | ---: | ---: |
| $\quad$ Residential $\$$ | $(1,197)$ | $(0.6)$ |
| Commercial | $(302)$ | $(0.2)$ |
| Agricultural | $(756)$ | $(3.4)$ |
| Construction | $(5,427)$ | $(60.7)$ |
| Consumer | $(507)$ | $(5.3)$ |
| Commercial |  |  |
| and other <br> loans | 1,439 | 2.7 |
|  <br> political <br> subdivision |  |  |
| loans |  | $(639)$ |
| Total loans | $\$$ | $(7,389)$ |

The Company's lending is focused in the north central Pennsylvania market and the southern tier of New York. The composition of our loan portfolio consists principally of retail lending, which includes single-family residential mortgages and other consumer lending, and commercial lending primarily to locally owned small businesses. New loans are primarily direct loans to our existing customer base, with new customers generated by referrals from real estate brokers, building contractors, attorneys, accountants and existing customers and the efforts and expertise of our business development officers and the opening of loan production offices.

Total loans decreased $\$ 7.4$ million or $1.4 \%$ during the first three months of 2014. All loan categories with the exception of commercial and other loans have experienced decreases since December 31, 2013. The decrease in loans was primarily driven by several large pay-offs during the quarter. The decrease in state and political loans of $\$ 639,000$ was primarily due to a pay-off of $\$ 3.3$ million by a customer offset by a transfer from construction to state and political loans that occurred due to the completion of a project with a loan balance of $\$ 2.4$ million. A second large transfer of $\$ 2.3$ million was made from construction loans to commercial real estate for a completed projected. This increase in commercial real estate was offset by several large pay-offs totaling $\$ 3.2$ million, $\$ 1.8$ million of which was a participation loan. The increase in commercial and other loans was primarily the result of two customers with lines of credit that increased $\$ 2.5$ million, which was offset by one large pay-off of approximately $\$ 811,000$.

During the quarter, commercial loans decreased as a result of soft loan demand throughout our primary market. As a result of this soft demand, there has also been an increase in pricing pressure for the loan demand that we are seeing in our markets. This increased competition has resulted in the Bank changing terms of loans in order to maintain the relationship. While obtaining and maintaining commercial relationships has become more competitive, the Company is still focused on growing commercial real estate, commercial and agricultural and state and political subdivision loans as a means to increase loan growth and obtain deposits from farmers, small businesses and municipalities throughout our market area. As a community bank, we strive to meet the unique needs and provide solutions to customers within our service area. The local economy has been impacted by the Marcellus Shale gas exploration activities, which are impacted by regulations and changes in the market price of natural gas. Due to the low price for natural gas, exploration activities have been curtailed in the first part of 2014. We work closely with local municipalities and school districts to meet their needs that otherwise would be provided by the municipal bond market.

During the first three months of 2014, residential real estate loans decreased $\$ 1.2$ million. Loan demand for conforming mortgages, which the Company typically sells on the secondary market, also decreased in comparison to the prior year. During the first three months of 2014, $\$ 2.8$ million of loans were originated to be sold on the secondary market, which compares to $\$ 7.4$ million for the comparable period in 2013. In addition, due to the decline in demand for non-conforming mortgages and the difficult investment environment, the Company decided during the first part of 2014 and 2013 that certain 15 year mortgage loans that met secondary market standards would not be sold on the secondary market, but would instead be held as part of the Bank's residential real estate portfolio. During the first three months of 2014 and 2013, the Company decided not to sell $\$ 706,000$ and $\$ 1.3$ million of residential mortgages that met secondary market standards. For loans sold on the secondary market, the Company recognizes fee income for servicing these sold loans, which is included in non-interest income in the Consolidated Statement of Income. Management continues to explore new competitively priced products and to build technologies which make it easier and more efficient for customers to choose the Company for their mortgage needs.

Allowance for Loan Losses
The allowance for loan losses is maintained at a level which in management's judgment is adequate to absorb probable future loan losses inherent in the loan portfolio. The provision for loan losses is charged against current income. Loans deemed not collectable are charged-off against the allowance while subsequent recoveries increase the allowance. The following table presents an analysis of the allowance for loan losses and non-performing loans and assets as of and for the three months ended March 31, 2014 and for the years ended December 31, 2013, 2012, 2011 and 2010 (dollars in thousands):


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| Foreclosed assets held for sale |  | 1,374 | 1,360 | 616 |  | 860 | 693 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total non-performing assets | \$ | 10,539 \$ | 10,154 \$ | 9,189 \$ |  | 10,300 \$ | 13,238 |
| Annualized net charge-offs to average loans |  | 0.03\% | 0.02\% | 0.02\% |  | 0.02\% | 0.05\% |
| Allowance to total loans |  | 1.36\% | 1.31\% | 1.35\% |  | 1.33\% | 1.25\% |
| Allowance to total non-performing loans |  | 78.92\% | 80.71\% | 79.13\% |  | 68.72\% | 47.15\% |
| Non-performing loans as a percent of loans |  |  |  |  |  |  |  |
| net of unearned income |  | 1.72\% | 1.63\% | 1.71\% |  | 1.94\% | 2.65\% |
| Non-performing assets as a percent of loans |  |  |  |  |  |  |  |
| net of unearned income |  | 1.98\% | 1.88\% | 1.83\% |  | 2.11\% | 2.80\% |

Management believes it uses the best information available when estimating the allowance for loan losses and that the allowance for loan losses is adequate as of March 31, 2014. However, future adjustments could be required if circumstances differ substantially from assumptions and estimates used in making the initial determination. A prolonged downturn in the economy, high unemployment rates, significant changes in the value of collateral and delays in receiving financial information from borrowers could result in increased levels of non-performing assets, charge-offs, loan loss provisions and reduction in income. Additionally, bank regulatory agencies periodically examine the Bank's allowance for loan losses. The banking agencies could require the recognition of additions to the allowance for loan losses based upon their judgment of information available to them at the time of their examination.

On a monthly basis, problem loans are identified and updated primarily using internally prepared past due reports. Based on data surrounding the collection process of each identified loan, the loan may be added or deleted from the monthly watch list. The watch list includes loans graded special mention, substandard, doubtful, and loss, as well as additional loans that management may chose to include. Watch list loans are continually monitored going forward until satisfactory conditions exist that allow management to upgrade and remove the loan. In certain cases, loans may be placed on non-accrual status or charged-off based upon management's evaluation of the borrower's ability to pay. All commercial loans, which include commercial real estate, agricultural real estate, state and political subdivision loans and other commercial loans, on non-accrual are evaluated quarterly for impairment.

The balance in the allowance for loan losses was $\$ 7,233,000$ or $1.36 \%$ of total loans as of March 31, 2014 as compared to $\$ 7,098,000$ or $1.31 \%$ of loans as of December 31, 2013. The $\$ 135,000$ increase is a result of an $\$ 180,000$ provision for the first three months less net charge-offs of $\$ 45,000$. Net charge-offs for all of 2013 were $\$ 91,000$. The following table shows the distribution of the allowance for loan losses and the percentage of loans compared to total loans by loan category (dollars in thousands) as of March 31, 2014 and December 31, 2013, 2012, 2011 and 2010:


As a result of previous loss experiences and other risk factors utilized in determining the allowance, the Bank's allocation of the allowance does not directly correspond to the actual balances of the loan portfolio. While commercial and agricultural real estate total $40.2 \%$ of the loan portfolio, $62.6 \%$ of the allowance is assigned to this segment of the loan portfolio as these loans have more inherent risks than residential real estate or loans to state and political subdivisions.

The following table identifies amounts of loans contractually past due 30 to 89 days and non-performing loans by loan category, as well as the change from December 31, 2013 to March 31, 2014 in non-performing loans(dollars in thousands). Non-performing loans include those loans that are contractually past due 90 days or more and non-accrual loans. Interest does not accrue on non-accrual loans. Subsequent cash payments received are applied to the outstanding principal balance or recorded as interest income, depending upon management's assessment of its ultimate ability to collect principal and interest.

March 31, 2014
Non-Performing Loans
30-89
Days

December 31, 2013
Non-Performing Loans

30-89
Days

90 Days

|  | Past Due90 Days <br> Past <br> Due | Non- Total Non- | Past Due | 90 Days Past <br> Due | Non- | Total Non- |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| (in thousands) | Accruing | Accruing | accrual Performing | Accruing | Accruing | accrual Performing |


| (in thousands) | Change in <br> Non-Performing Loans <br> March 31, 2014 <br> /December 31, 2013 |  |  |
| :---: | :---: | :---: | :---: |
|  |  | mount | \% |
| Real estate: |  |  |  |
| Residential | \$ | 68 | 6.6 |
| Commercial |  | (220) | (2.9) |
| Agricultural |  | - | N/A |
| Construction |  | - | N/A |
| Consumer |  | (1) | (6.3) |
| Commercial and other loans |  | 524 | 349.3 |
| Total nonperforming |  |  |  |
| loans | \$ | 371 | 4.2 |

For the three month period ending March 31, 2014, we recorded a provision for loan losses of $\$ 180,000$, which compares to $\$ 150,000$ for the same time period in 2013. Non-performing loans increased $\$ 371,000$ or $4.2 \%$, from December 31, 2013 to March 31, 2014. The increase was primarily attributable to two customer relationships. Approximately $66.3 \%$ of the Bank's non-performing loans are associated with the following four customer relationships:

- A commercial customer with a total loan relationship of $\$ 3.9$ million secured by 164 residential properties was considered non-accrual as of March 31, 2014. In the first quarter of 2011, the Company and borrower entered into a forbearance agreement to restructure the debt. In July of 2013, the customer filed for bankruptcy under Chapter 11 and a Trustee was appointed in January of 2014. Through March 31, 2014 all loan payments in accordance with the forbearance agreement have been made, which has resulted in no specific reserve allocation as of March 31, 2014. We continue to monitor the bankruptcy proceedings to identify potential changes in the customer's operations and the impact these would have on the loan payments for our loans to the customers and underlying collateral that supports these loans.
- A commercial customer with a relationship of approximately $\$ 669,000$ was considered non-accrual as of March 31, 2014. The entire balance is subject to USDA guarantees. In the fourth quarter of 2013, a foreclosure proceeding was completed on a second loan with this customer, which resulted in an increase in other real estate owed of $\$ 299,000$. During the first quarter of 2014, the Bank and customer entered into an agreement, which is expected to close in early May, 2014, that resulted in the Bank receiving $\$ 775,000$, two pieces of real estate collateral and several pieces of equipment as settlement of the loan balance. The foreclosed will be auctioned off late in the second quarter or early in the third quarter of 2014. Based on the cash and collateral received, there is no specific reserve allocation as of March 31, 2014.
- A commercial customer with a relationship of approximately $\$ 936,000$ secured by real estate was considered non-accrual as of December 31, 2013. The current economic conditions have significantly impacted the cash flows from the customer's activities. Management reviewed the collateral and determined that a specific reserve allocation of $\$ 463,010$ was required as of March 31, 2014 based on the appraised value of collateral. The Bank is working with the customer to identify additional collateral to reduce the specific allocation and to improve the performance of the loan.
- A commercial customer with a relationship of approximately $\$ 506,000$ secured by real estate was considered non-accrual as of December 31, 2013. The slowdown in the exploration for natural gas has significantly impacted the cash flows of the customer. Management reviewed the collateral and a charge-off of $\$ 52,000$ was recorded in the fourth quarter of 2013, which resulted in no specific reserve as of March 31, 2014.

Management of the Bank believes that the allowance for loan losses is adequate, which is based on the following factors:

- One loan relationship comprises $43.0 \%$ of the non-performing loan balance as is balance is associated with one customer, whose debt is current through March 31, 2014.
- Net and gross charge-offs continue to be low in relation to the size of the Bank's loan portfolio and compared to our peer group. Annualized net charge-offs for 2014 are $0.03 \%$ of the total loan portfolio, which is consistent with 2013's ratio of 0.02\%.
- The primary market of the Bank has a relatively stable real estate market and did not experience the significant decrease in the collateral values of local residential, commercial or agricultural real estate loan portfolios as seen in other parts of the country. The local real estate market also did realize the significant, and sometimes speculative, increases seen in other parts of the country. Finally, our market area is predominately centered in the Marcellus Shale natural gas exploration and drilling area, and while the activities associated with this exploration are cyclical, it has provided a positive impact on the value of local real estate.


## Bank Owned Life Insurance

The Company purchased bank owned life insurance to offset future employee benefit costs. As of March 31, 2014, the cash surrender value of this life insurance is $\$ 14,800,000$, which has resulted in income recognized in the first quarter of 2014 of $\$ 121,000$ compared to $\$ 124,000$ during the comparable period in 2013. The use of life insurance policies provides the Bank with an asset that will generate earnings to partially offset the current costs of benefits and eventually (at the death of the individuals) provides partial recovery of cash outflows associated with the benefits.

## Premises and Equipment

Premises and equipment decreased from $\$ 11.1$ million at December 31, 2013 to $\$ 11.0$ million at March 31, 2014. This occurred primarily as a result of depreciation for 2014 of $\$ 137,000$ offset by purchases totaling approximately $\$ 26,000$.

Deposits
The following table shows the composition of deposits as of March 31, 2014 and December 31, 2013 (dollars in thousands):

|  | $\begin{gathered} \text { March } 31 \\ 2014 \end{gathered}$ |  |  | December 31, 2013 <br> Amount |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Non-interest-bearing deposits |  | 95,230 | 12.6 \$ | 85,585 | 11.4 |
| NOW accounts |  | 213,928 | 28.4 | 215,656 | 28.8 |
| Savings deposits |  | 98,823 | 13.1 | 95,678 | 12.8 |
| Money market deposit accounts |  | 84,775 | 11.2 | 85,038 | 11.4 |
| Certificates of deposit |  | 260,887 | 34.7 | 266,359 | 35.6 |
| Total | \$ | 753,643 | 100.0 \$ | 748,316 | 100.0 |

March 31, 2014/

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December 31, 2013
Change

|  |  | Amount | $\%$ |
| :--- | ---: | ---: | ---: |
| Non-interest-bearing <br> deposits | $\$$ | 9,645 | 11.3 |
| NOW accounts |  | $(1,728)$ | $(0.8)$ |
| Savings deposits |  | 3,145 | 3.3 |
| Money market <br> deposit accounts |  | $(263)$ | $(0.3)$ |
| Certificates of <br> deposit |  | $(5,472)$ | $(2.1)$ |
| Total | $\$$ | 5,327 | 0.7 |

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Deposits increased $\$ 5.3$ million since December 31, 2013. The biggest increase was in non-interest bearing deposits of $\$ 9.6$ million, which was a result of increases across numerous customers. The increase in savings accounts was also the result of increases from various customers. The decrease in NOW accounts was primarily related to state and political organizations, which had several organizations make semi-annual bond payments in March. Similar to the prior year, as CD's mature, some customers are converting the balances to other deposits accounts at the bank. This is occurring as customers want to retain more liquid deposits during this low rate environment. The Bank currently does not have any outstanding brokered certificates of deposit.

## Borrowed Funds

Borrowed funds decreased $\$ 21.2$ million during the first three months of 2014 . The decrease was the result of repaying $\$ 1.0$ million of maturing terms notes from the FHLB and $\$ 30.0$ million of overnight borrowings from the FHLB. The repayments were offset by borrowing long term $\$ 4.0$ million and short term $\$ 6.0$ million from the FHLB. Additionally, there was a decrease of approximately $\$ 230,000$ in the balances outstanding under repurchase agreements. The Bank's current strategy for borrowings is to consider replacing any maturities with five to seven year term borrowings due to the current interest rate environment, while considering loan and investment opportunities and the Bank's current liquidity position. The Company's daily cash requirements or short-term investments are primarily met by using the financial instruments available through the Federal Home Loan Bank of Pittsburgh.

In December 2003, the Company formed a special purpose entity; Citizens Financial Statutory Trust I ("the Entity"), to issue $\$ 7,500,000$ of floating rate obligated mandatory redeemable securities as part of a pooled offering. The rate is determined quarterly based on the 3 month LIBOR plus $2.80 \%$. The Entity may redeem them, in whole or in part, at face value at any time. The Company borrowed the proceeds of the issuance from the Entity in December 2003 in the form of a $\$ 7,500,000$ note payable, which is included within "Borrowed Funds" in the liabilities section of the Company's balance sheet. Under current accounting rules, the Company's minority interest in the Entity was recorded at the initial investment amount and is included in the other assets section of the balance sheet. The Entity is not consolidated as part of the Company's consolidated financial statements.

## Stockholder's Equity

We evaluate stockholders' equity in relation to total assets and the risks associated with those assets. The greater the capital resource, the more likely a corporation will meet its cash obligations and absorb unforeseen losses. For these reasons, capital adequacy has been, and will continue to be, of paramount importance. As such, the Company has implemented policies and procedures to ensure that it has adequate capital levels. As part of this process, we routinely stress test our capital levels and identify potential risk and alternative sources of additional capital should the need arise.

Total stockholders' equity was $\$ 95.6$ million at March 31, 2014 compared to $\$ 92.1$ million at December 31, 2013, an increase of $\$ 3.5$ million or $3.8 \%$. Excluding accumulated other comprehensive income (loss) stockholders' equity increased $\$ 2.1$ million, or $2.3 \%$. The Company purchased 2,439 shares of treasury stock at a weighted average cost of $\$ 49.45$ per share. The Company reissued 3,693 shares as part of the dividend reinvestment program at a weighted average cost of 47.31 and 392 shares that were awarded as part of the restricted stock plan at a weighted average cost of $\$ 48.36$. In the first three months of 2014 , the Company had net income of $\$ 3.2$ million and paid dividends of $\$ 1.2$ million, representing a cash dividend payout ratio of $36.6 \%$.

All of the Company's investment securities are classified as available-for-sale, making this portion of the Company's balance sheet more sensitive to the changing market value of investments. As a result of changes in the interest rate environment, accumulated other comprehensive income (loss) associated with the change in investment securities increased $\$ 1.4$ million from December 31, 2013 and accounts for the majority of the total change in accumulated other comprehensive income (loss) of $\$ 1.4$ million.

The Company has also complied with standards of being well capitalized mandated by the banking regulators. The Company's primary regulators have established "risk-based" capital requirements designed to measure capital adequacy. Risk-based capital ratios reflect the relative risks associated with various assets entities hold in their portfolios. A weight category of $0 \%$ (lowest risk assets), $20 \%, 50 \%$, or $100 \%$ (highest risk assets), is assigned to each asset on the balance sheet. The Company's computed risk-based capital ratios are as follows (dollars in thousands):

| March 31 | December 31, |
| :---: | :---: |
| 2014 | 2013 |

Total capital (to risk-weighted
$\left.\begin{array}{lccccc}\text { assets) } & \text { Amount } & \text { Ratio } & \text { Amount } & \text { Ratio } \\ \begin{array}{l}\text { Company }\end{array} & \$ & 102,531 & 18.24 \% & \$ & 100,320\end{array}\right) 17.75 \%$

| Tier I capital (to <br> risk-weighted <br> assets) |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Company | 95,131 | $16.92 \%$ | $\$$ | 92,902 | $16.44 \%$ |
| For capital |  |  |  |  |  |

Tier I capital (to average assets)

| Company | 95,131 | $10.64 \%$ | 92,902 | $10.42 \%$ |
| :--- | :---: | :---: | :---: | :---: |
| For capital <br> a de quac y |  |  |  |  |
| purposes | 35,764 | $4.00 \%$ | 35,669 | $4.00 \%$ |
| To be we ll <br> capitalized | 44,705 | $5.00 \%$ | 44,587 | $5.00 \%$ |

The Bank's computed risk-based capital ratios are as follows (dollars in thousands):

| March 31 | December 31, |
| :---: | :---: |
| 2014 | 2013 |

Total capital (to risk-weighted

| assets) | Amount |  | Ratio | Amount | Ratio |
| :--- | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{l}\text { Bank }\end{array}$ | $\$$ | 99,987 | $17.84 \%$ | $\$$ | 97,863 |$) 17.35 \%$

Tier I capital (to
risk-weighted
assets)
Bank
\$
92,777
$16.55 \%$
90,639 16.07\%

| For capital adequacy purposes | 22,423 | 4.00\% | 22,567 | 4.00\% |
| :---: | :---: | :---: | :---: | :---: |
| To be well capitalized | 33,634 | 6.00\% | 33,851 | 6.00\% |
| Tier I capital (to average assets) |  |  |  |  |
| Bank \$ | 92,777 | 10.39\% \$ | 90,639 | 10.18\% |
| For capital adequacy purposes | 35,718 | 4.00\% | 35,615 | 4.00\% |
| To be well capitalized | 44,648 | 5.00\% | 44,519 | 5.00\% |

Off Balance Sheet Activities

Some financial instruments, such as loan commitments, credit lines, and letters of credit are issued to meet customer financing needs. The contractual amount of financial instruments with off-balance sheet risk was as follows at March 31, 2014 and December 31, 2013 (in thousands):

|  | March 31, <br> 2014 | December <br> 31,2013 |  |
| :--- | :---: | :---: | ---: |
| Commitments <br> to extend |  |  |  |
| credit | $\$$ | $98,692 \$$ | 89,847 |
| Standby <br> letters of <br> credit |  |  |  |
|  |  | 9,330 | 12,014 |
|  | $\$$ | $108,022 \$$ | 101,861 |

We also offer limited overdraft protection as a non-contractual courtesy which is available to demand deposit accounts in good standing. Overdraft charges as a result of ATM withdrawals and one time point of sale (non-recurring) transactions require prior approval of the customer. The non-contractual amount of financial instruments with off-balance sheet risk at March 31, 2014 and December 31, 2013 was $\$ 12,346,000$ and $\$ 12,450,000$, respectively. The Company reserves the right to discontinue this service without prior notice.

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## Liquidity

Liquidity is a measure of the Company's ability to efficiently meet normal cash flow requirements of both borrowers and depositors. To maintain proper liquidity, we use funds management policies, which include liquidity target ratios, along with our investment policies to assure we can meet our financial obligations to depositors, credit customers and stockholders. Liquidity is needed to meet depositors' withdrawal demands, extend credit to meet borrowers' needs, provide funds for normal operating expenses and cash dividends, and to fund other capital expenditures.

Cash generated by operating activities, investing activities and financing activities influences liquidity management. Our Company's historical activity in this area can be seen in the Consolidated Statement of Cash Flows. The most important source of funds is core deposits. Repayment of principal on outstanding loans and cash flows created from the investment portfolio are also factors in liquidity management. Other sources of funding include brokered certificates of deposit and the sale of loans or investments, if needed.

The Company's use of funds is shown in the investing activity section of the Consolidated Statement of Cash Flows, where the net loan activity is presented. Other significant uses of funds include purchasing stock from the Federal Home Loan Bank (FHLB) of Pittsburgh, as well as capital expenditures. Capital expenditures (including software purchases), during the first three months of 2014 were $\$ 28,000$, compared to $\$ 99,000$ during the same time period in 2013.

Short-term debt from the FHLB supplements the Bank's availability of funds. The Bank achieves liquidity primarily from temporary or short-term investments in the Federal Reserve and the FHLB. The Bank has a maximum borrowing capacity at the FHLB of approximately $\$ 260.4$ million, of which $\$ 31.2$ million was outstanding at March 31, 2014. Additionally, we have a Federal funds line totaling $\$ 10.0$ million from a third party bank at market rates. This line is not drawn upon. We also have a borrower in custody line with the Federal Reserve Bank of approximately $\$ 13.5$ million, which also is not drawn upon as of March 31, 2014. The Company continues to evaluate its liquidity needs and as necessary finds additional sources.

Citizens Financial Services, Inc. is a separate legal entity from the Bank and must provide for its own liquidity. In addition to its operating expenses, Citizens Financial is responsible for paying any dividends declared to its shareholders. Citizens Financial also has repurchased shares of its common stock. Citizens Financial's primary source of income is dividends received from the Bank. Both federal and state laws impose restrictions on the ability of the Bank to pay dividends. In particular, the Bank may not, as a state-chartered bank which is a member of the Federal Reserve System, declare a dividend without approval of the Federal Reserve, unless the dividend to be declared by the Bank's Board of Directors does not exceed the total of: (i) the Bank's net profits for the current year to date, plus (ii) its retained net profits for the preceding two current years, less any required transfers to surplus. The Federal Reserve Board and the FDIC have formal and informal policies which provide that insured banks and bank holding companies should generally pay dividends only out of current operating earnings, with some exceptions. The Prompt Corrective Action Rules, described above, further limit the ability of banks to pay dividends, because banks which are not classified as well capitalized or adequately capitalized may not pay dividends and no dividend may be paid which would make the Bank undercapitalized after the dividend. At March 31, 2014, Citizens Financial Services, Inc. had liquid assets of $\$ 1.2$ million.

## Interest Rate and Market Risk Management

The objective of interest rate sensitivity management is to maintain an appropriate balance between the stable growth of income and the risks associated with maximizing income through interest sensitivity imbalances and the market value risk of assets and liabilities.

Because of the nature of our operations, we are not subject to foreign currency exchange or commodity price risk and, since our Company has no trading portfolio, it is not subject to trading risk. Currently, our Company has equity securities that represent only $.6 \%$ of our investment portfolio and, therefore, equity risk is not significant.

The primary components of interest-sensitive assets include adjustable-rate loans and investments, loan repayments, investment maturities and money market investments. The primary components of interest-sensitive liabilities include maturing certificates of deposit, IRA certificates of deposit and short-term borrowings. Savings deposits, NOW accounts and money market investor accounts are considered core deposits and are not short-term interest sensitive (except for the top-tier money market investor accounts which are paid current market interest rates).

Gap analysis, one of the methods used by us to analyze interest rate risk, does not necessarily show the precise impact of specific interest rate movements on our Company's net interest income because the re-pricing of certain assets and liabilities is discretionary and is subject to competitive and other pressures. In addition, assets and liabilities within the same period may, in fact, be repaid at different times and at different rate levels. We have not experienced the kind of earnings volatility that might be indicated from gap analysis.

The Bank currently uses a computer simulation model to better measure the impact of interest rate changes on net interest income. We use the model as part of our risk management and asset liability management processes that we believe will effectively identify, measure, and monitor the Bank's risk exposure. In this analysis, the Bank examines the results of movements in interest rates with additional assumptions made concerning prepayment speeds on mortgage loans and mortgage securities. Shock scenarios, which assume a parallel shift in interest rates and is instantaneous, typically have the greatest impact on net interest income. The following is a rate shock analysis and the impact on net interest income as of March 31, 2014 (dollars in thousands):

| Changes in Rates | Prospective One-Year Net Interest Income | Change In <br> Prospective <br> Net Interest Income |  | \% Change InProspectiveNet Interest Income |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| -100 | \$ 29,296 | \$ | (248) | (0.83) |
| Shock |  |  |  |  |
| Base | 29,544 |  | - | - |
| +100 | 28,662 |  | $(1,344)$ | (4.48) |
| Shock |  |  |  |  |
| +200 | 27,826 |  | $(2,180)$ | (7.27) |
| Shock |  |  |  |  |
| +300 | 27,012 |  | $(2,994)$ | (9.98) |
| Shock |  |  |  |  |
| +400 | 26,161 |  | $(3,845)$ | (12.81) |
| Shock |  |  |  |  |

The model makes estimates, at each level of interest rate change, regarding cash flows from principal repayments on loans and mortgage backed securities, call activity of other investment securities, and deposit selection, re-pricing and maturity structure. Because of these assumptions, actual results could differ significantly from these estimates which would result in significant differences in the calculated projected change on net interest income. Additionally, the changes above do not necessarily represent the level of change under which management would undertake specific measures to realign its portfolio in order to reduce the projected level of change. It should be noted that the changes in net interest income noted above are in line with Bank policy for interest rate risk.

## Item 3-Quantitative and Qualitative Disclosure about Market Risk

In the normal course of conducting business activities, the Company is exposed to market risk, principally interest rate risk, through the operations of its banking subsidiary. Interest rate risk arises from market driven fluctuations in interest rates that affect cash flows, income, expense and values of financial instruments and was discussed previously in this Form 10-Q. Management and a committee of the Board of Directors manage interest rate risk (see also "Interest

## Rate and Market Risk Management").

No material changes in market risk strategy occurred during the current period. A detailed discussion of market risk is provided in the SEC Form 10-K for the period ended December 31, 2013.

Item 4-Control and Procedures
(a) Disclosure Controls and Procedures

The Company's management, including the Company's principal executive officer and principal financial officer, have evaluated the effectiveness of the Company's "disclosure controls and procedures," as such term is defined in Rule 13a-15(e) promulgated under the Securities Exchange Act of 1934, as amended, (the "Exchange Act"). Based upon their evaluation, the principal executive officer and principal financial officer concluded that, as of the end of the period covered by this report, the Company's disclosure controls and procedures were effective for the purpose of ensuring that the information required to be disclosed in the reports that the Company files or submits under the Exchange Act with the SEC (1) is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and (2) is accumulated and communicated to the Company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure.
(b) Changes to Internal Control over Financial Reporting

There were no changes in the Company's internal control over financial reporting during the three months ended March 31, 2014 that have materially affected, or are reasonable likely to materially affect, the Company's internal control over financial reporting.

## PART II - OTHER INFORMATION

## Item 1 - Legal Proceedings

Management is not aware of any litigation that would have a material adverse effect on the consolidated financial position of the Company. Any pending proceedings are ordinary, routine litigation incidental to the business of the Company and its subsidiary. In addition, no material proceedings are pending or are known to be threatened or contemplated against the Company and its subsidiary by government authorities.

Item 1A - Risk Factors
In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part I, "Item 1.A. Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2013, which could materially affect our business, financial condition or future results. At March 31, 2014 the risk factors of the Company have not changed materially from those reported in our Annual Report on Form 10-K. However, the risks described in our Annual Report on Form 10-K are not the only risks that we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition and/or operating results.

Item 2 - Unregistered Sales of Equity Securities and Use of Proceeds

## ISSUER PURCHASES OF EQUITY SECURITIES



2/1/14
to
2/28/14
3/1/14
to

| $3 / 31 / 14$ | $142 \$ 49.00$ | 142 | 86,036 |
| :--- | ---: | ---: | ---: |
| Total | $2,439 \$ 49.45$ | 2,439 | 86,036 |

(1) On January 17, 2012, the Company announced that the Board of Directors authorized the Company to repurchase up to an additional 140,000 shares. The repurchases will be conducted through open-market purchases or privately negotiated transactions and will be made from time to time depending on market conditions and other factors. No time limit was placed on the duration of the share repurchase program. Any repurchased shares will be held as treasury stock and will be available for general corporate purposes.

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Item 3 - Defaults Upon Senior Securities
Not applicable.
Item 4 - Mine Safety Disclosure
Not applicable.
Item 5 - Other Information
None.
Item 6 - Exhibits
(a) The following documents are filed as a part of this report:
3.1 Articles of Incorporation of Citizens Financial Services, Inc., as amended (1)
3.2 Bylaws of Citizens Financial Services, Inc.(2)
4.1 Form of Common Stock Certificate.(3)
31.1 Rule 13a-14(a)/15d-14(a) Certification of Chief Executive Officer
31.2 Rule 13a-14(a)/15d-14(a) Certification of Chief Financial Officer
32.1 Section 1350 Certification of Chief Executive Officer and Chief Financial Officer

101 The following materials from the Company's Quarterly Report on Form 10-Q for the period ended March
** 31, 2014, formatted in XBRL (Extensible Business Reporting Language): (i) The Consolidated Balance Sheet (unaudited), (ii) the Consolidated Statement of Income (unaudited), (iii) the Consolidated Statement of Comprehensive Income (unaudited), (iv) the Consolidated Statement of Cash Flows (unaudited) and (v) related notes (unaudited).
(1) Incorporated by reference to Exhibit 3.1 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2010, as filed with the Commission on May 12, 2010.
(2) Incorporated by reference to Exhibit 3.2 to the Company's Current Report on Form 8-K, as filed with the Commission on December 24, 2009.
(3) Incorporated by reference to Exhibit 4 to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2005, as filed with the Commission on March 14, 2006.
** Furnished, not filed.

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## Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Citizens Financial Services, Inc.
(Registrant)
May 8, 2014
By:
/s/ Randall E. Black
By: Randall E. Black
President and Chief Executive
Officer
(Principal Executive Officer)

May 8, 2014
By:
/s/ Mickey L. Jones
By: MIckey L. Jones
Chief Financial Officer
(Principal Accounting Officer)

