## BUHRMANN NV

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# SECURITIES AND EXCHANGE COMMISSION 

Washington, D.C. 20549

## FORM 6-K

Report of Foreign Private Issuer

Pursuant to Rule 13a-16 or 15d-16 of the Securities Exchange Act of 1934

August 7, 2003

## BUHRMANN NV

(Translation of Registrant's Name into English)

Hoogoorddreef 62
1101 BE Amsterdam ZO
The Netherlands
(Address of Principal Executive Offices)
(Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.)
Form 20-F ý Form 40-F o
(Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.)
Yes o No ý
(If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82- $\qquad$ _)

Enclosure: Press Release dated August 7, 2003

Date
Number
7 August 2003
008

## BUHRMANN SECOND QUARTER 2003 RESULTS

|  | 2nd quarter |  |  |  | January June |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| x EUR million | 2003 | 2002 | change <br> in EUR | $\begin{gathered} \text { change } \\ \text { at } \\ \text { constant } \\ \text { rates } \end{gathered}$ | 2003 | 2002 | change <br> in EUR | $\begin{gathered} \text { change } \\ \text { at } \\ \text { constant } \\ \text { rates } \end{gathered}$ |
| Net sales | 2,135.6 | 2,567.5 | -16.8\% | -6.5\% | 4,289.2 | 5,114.1 | -16.1\% | -6.1\% |
| EBITDA* | 89.0 | 118.0 | -24.6\% | -12.7\% | 224.1 | 248.4 | -9.8\% | 3.3\% |
| Net profit** | 14.6 | 34.8 | -58.0\% | -46.7\% | 105.6 | 71.7 | 47.3\% | 70.2\% |
| Net result | 1.9 | 17.0 | -89.9\% |  | 79.4 | 35.5 | 123.5\% |  |
| in euro |  |  |  |  |  |  |  |  |
| Net profit** per ordinary share (fully diluted) | 0.07 | 0.21 | -66.6\% |  | 0.64 | 0.43 | 48.8\% |  |
| Key figures excluding exceptional items |  |  |  |  |  |  |  |  |
| Net profit** (EUR mln) | 7.3 | 34.8 | -79.0\% | -69.3\% | 12.6 | 71.7 | -82.4\% | -73.9\% |
| Net profit** per share, fully diluted (in euro) | 0.02 | 0.21 | -90.5\% |  | 0.05 | 0.43 | -88.4\% |  |

Earnings Before Interest, Tax, Depreciation and Amortisation (of goodwill).
**
Net profit from operations before amortisation of goodwill.

## OUTLOOK

Organic office supplies sales (i.e. excluding software) of the Office Products North America Division are expected to modestly improve year-on-year in the second half of this year, following the stabilisation that was experienced in the second quarter. Buhrmann expects continued weakness in the sales of its European operations, due to the unfavourable economic circumstances in this region. Corporate Express Australia anticipates solid sales and earnings growth.

The planned cost reductions of about EUR 30 million this year and approximately EUR 60 million on an annual basis as of 2004 are expected to be realised ahead of schedule. The anticipated positive available cash flow for the remainder of the year will be used to further reduce outstanding debt.

The intended sale of the Paper Merchanting Division to PaperlinX is anticipated to be completed in the third quarter of this year. The proceeds from this transaction will be used to achieve a substantial reduction in interest-bearing debt.

## CEO's STATEMENT

Commenting on the developments in the second quarter of 2003, Buhrmann CEO Frans Koffrie said: "Organic office supplies sales (i.e. excluding software) in North America were level compared to the previous year for the first time in nine quarters. We believe that we are approaching the point where they will return to growth. The Paper Merchanting Division and the Office Products Europe Division improved their added-value margins despite the difficult economic circumstances. The Australian operations continue to perform very well. In addition, the implementation of the cost reduction programme we announced last year in December is running ahead of schedule. For the time being our

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focus remains on stringent working capital management and cost control in order to maximize positive cash flow generation and reduce outstanding debt. We are committed to our strategy of focusing on the pure business-to-business distribution of essential products for the office and graphic markets, which will continue to yield attractive returns."

## SUMMARY SECOND QUARTER 2003

Organic office supplies sales (i.e. excluding software) in North America were level with last year for the first time in nine quarters. In Europe, added value as a percentage of sales improved, despite sales decreases in the UK, Germany, and the Benelux. The office products operations in most other European countries and Corporate Express Australia continued to record good organic growth.

As announced in June, Buhrmann expects to sell the Paper Merchanting Division. The proceeds will be used to redeem outstanding debt. In the second quarter of this year this division again managed to improve its added value margin as it successfully weathers the economic recession in Europe.

Second quarter sales of the Graphic Systems Division were in line with expectations. The graphic arts industry is still experiencing weak demand.

The restructurings announced in December 2002 are well underway. Total headcount was reduced by 811 FTE's in the second quarter, bringing the reduction in staff number to 1,194 this year to date. This includes the net effect of a reduction of about 200 FTE's caused by acquisitions and divestments. The realisation of the envisaged cost-savings of about EUR 30 million this year is ahead of schedule.

As a result of diligent working capital management, working capital as a percentage of sales improved to $12.9 \%$ on an twelve months' basis from $13.3 \%$ a year ago. Available cash flow amounted to a positive EUR 56.6 million in the second quarter, and we expect it will continue to be positive the rest of the year.

At quarter-end interest-bearing debt totalled EUR 1,548 million, versus EUR 1,893 million per 30 June 2002 and EUR 1,636 million at the end of the first quarter of this year.

In the second quarter, we recorded a EUR 7.3 million exceptional gain related to the sale of DocVision. Excluding exceptional items, net profit from ordinary operations before amorisation of goodwill totalled EUR 0.02 per ordinary share (second quarter 2002: EUR 0.21).

The 20\% year-on-year drop in the average exchange rate of the US dollar to the euro over the quarter accounts for a $9 \%$ decline in total net sales and a $5 \%$ decline in net profit.

## KEY FINANCIAL INFORMATION

## CASH FLOW AND FINANCING

Working capital decreased by $17 \%$ to EUR 1,026 million at the end of the second quarter of this year, compared to EUR 1,236 million last year. Working capital as a percentage of sales improved to $12.9 \%$ on a twelve months' basis from $13.3 \%$ a year ago.

In line with Buhrmann's stated priority, interest-bearing debt continued to be reduced by utilising available cash flow from operations. At quarter-end it totalled EUR 1,548 million, versus EUR 1,893 million per 30 June 2002 and EUR 1,636 million at the end of the first quarter of this year. The decline in the second quarter includes a positive translation effect of EUR 48 million. Interest-bearing debt as a percentage of group equity improved to $84.6 \%$ at the end of the second quarter, versus $95.8 \%$ at year-end 2002. The ratio of group equity as a percentage of total assets improved to $36.5 \%$ at the end of the second quarter, versus $33.5 \%$ at year-end 2002.

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Despite of relatively weak demand in all lines of business available cash flow totalled EUR 56.6 million (second quarter 2002: EUR 152.2 million). The four quarter rolling cash interest cover at the end of the second quarter was 2.6 times.

## REVIEW BY ACTIVITY

## TOTAL OFFICE PRODUCTS OPERATIONS

## (NORTH AMERICA, EUROPE \& AUSTRALIA DIVISIONS)

| x EUR million | 2nd quarter |  |  |  | January June |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | change <br> in EUR | change at constant rates | 2003 | 2002 | change <br> in EUR | change at constant rates |
| Net sales | 1,372.3 | 1.703 .9 | -19.5\% | -5.8\% | 2,735.5 | 3,370.5 | -18.3\% | -4.7\% |
| Added value | 347.6 | 434.1 | -19.9\% | -6.1\% | 721.9 | 895.0 | -19.3\% | -5.5\% |
| EBITA | 51.4 | 74.0 | -30.6\% | -17.8\% | 102.6 | 160.1 | -35.9\% | -23.6\% |
| Average capital employed | 866.7 | 1,179.9 | -26.5\% | -13.8\% | 918.9 | 1,223.1 | -24.9\% | -11.6\% |
| Ratios |  |  |  |  |  |  |  |  |
| Added value/net sales | 25.3\% | 25.5\% |  |  | 26.2\% | 26.6\% |  |  |
| EBITA/net sales | 3.7\% | 4.3\% |  |  | 3.7\% | 4.8\% |  |  |
| EBITA/average capital employed | 23.7\% | 25.1\% |  |  | 22.3\% | 26.2\% |  |  |

Second quarter sales from the global office products and computer supplies distribution activities totalled EUR 1.4 billion. New business wins in the customer segments of international and global accounts cushioned the effect of continued headcount reductions and spending cuts by large corporations and government institutions. Corporate Express continues to be successful in helping customers to streamline their procurement processes, as demonstrated by the growing usage of our online ordering facilities. Internet sales in office supplies now amount to an annual run-rate of around EUR 1.6 billion, or $28 \%$ of the total sales of the global office products operations. We continue to streamline warehouse facilities and logistics systems.

## OFFICE PRODUCTS NORTH AMERICA

| x EUR million | 2nd quarter |  |  |  | January June |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | change <br> in EUR | change at constant rates | 2003 | 2002 | change <br> in EUR | change at constant rates |
| Net sales | 1,014.2 | 1,313.8 | -22.8\% | -6.0\% | 2,017.5 | 2,584.7 | -21.9\% | -5.1\% |
| Added value | 250.2 | 330.0 | -24.2\% | -6.9\% | 525.6 | 685.8 | -23.4\% | -6.2\% |
| EBITA | 39.5 | 61.0 | -35.3\% | -20.9\% | 82.4 | 131.9 | -37.5\% | -23.3\% |
| Average capital employed | 680.1 | 972.1 | -30.0\% | -15.0\% | 724.2 | 1,011.1 | -28.4\% | -12.8\% |
| Ratios |  |  |  |  |  |  |  |  |
| Added value/net sales | 24.7\% | 25.1\% |  |  | 26.1\% | 26.5\% |  |  |
| EBITA/net sales | 3.9\% | 4.6\% |  |  | 4.1\% | 5.1\% |  |  |
| EBITA/average capital employed | 23.2\% | 25.1\% |  |  | 22.8\% | 26.1\% |  |  |

Organic office supplies sales (i.e. excluding software) in North America were level with last year for the first time in nine quarters. Total organic sales decreased by $4 \%$ compared to the second quarter of last year.

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Sales activities were particularly successful in the large and strategic account customer segments, despite the rise of unemployment figures in the USA. Higher office supplies sales were realised in the Western and Eastern regions, as well as in Canada. Software sales and earnings were lower than last year when they peaked owing to promotional activities by a major supplier. Software sales however increased compared to the first quarter of this year.

Added value as a percentage of sales for the office supplies business (i.e. excluding software) was at a level comparable to the first quarter of this year. Due to large lower margin contracts within the software business, the Division's overall added value as a percentage of sales decreased compared to the first quarter. The Division was successful in further lowering its working capital.

During the second quarter the Division reduced the number of employees by another 502 FTE's. This year to date the total reduction in headcount amounts to 828 FTE's.

## OFFICE PRODUCTS EUROPE/AUSTRALIA

|  | 2nd quarter |  |  |  | January June |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| x EUR million | 2003 | 2002 | change <br> in EUR | change at constant rates | 2003 | 2002 | change <br> in EUR | change at constant rates |
| Net sales | 358.1 | 390.0 | -8.2\% | -5.3\% | 736.1 | 785.8 | -6.3\% | -3.4\% |
| Added value | 97.5 | 104.1 | -6.3\% | -3.5\% | 196.3 | 209.2 | -6.2\% | -3.4\% |
| EBITA | 11.9 | 13.1 | -8.6\% | -3.4\% | 20.2 | 28.2 | -28.4\% | -24.8\% |
| Average capital employed | 186.6 | 207.8 | -10.2\% | -8.7\% | 194.7 | 212.0 | -8.2\% | -6.4\% |
| Ratios |  |  |  |  |  |  |  |  |
| Added value/net sales | 27.2\% | 26.7\% |  |  | 26.7\% | 26.6\% |  |  |
| EBITA/net sales | 3.3\% | 3.3\% |  |  | 2.7\% | 3.6\% |  |  |
| EBITA/average capital employed | 25.6\% | 25.1\% |  |  | 20.7\% | 26.6\% |  |  |

## Review Second Quarter

Second quarter sales of the combined Office Products Europe and Australia Divisions totalled EUR 358.1 million (2002: EUR 390.0 million). While sales weakened in the UK, Germany, and the Benelux the Office Products Europe Division managed to improve added value as a percentage of sales. Second quarter sales continued to increase in most other European countries as well as in Australia and New Zealand.

Despite the economic recession that is causing the market for office products to shrink in Europe, particularly in Germany, office supplies and copier sales of the German operations compared favourably to the market average. Corporate Express Benelux moved the core of its logistics activities to a new distribution centre in Almere, without this affecting its sales levels.

The uptake of Corporate Express Australia's single-source model continues to gain momentum as more customers recognize the value of consolidating their purchases via a one-supplier contract. Corporate Express Australia added two new specialist categories to its activities recently: business machines sales \& service and wide format printing supplies.

## Review First Half (separate numbers for Australia)

Sales of the Office Products Europe Division for the first half of 2003 totalled EUR 507.3 million (2002: EUR 578.1 million). Organic sales decreased by $10 \%$ in Europe. The Division's total operational costs were trimmed substantially. Operating result (EBITA) of the European office products operations totalled EUR 0.8 million for the first half of 2003 (2002: EUR 7.9 million).

Corporate Express Australia recorded $10 \%$ higher sales for the first six months of the year, totalling EUR 228.8 million compared to EUR 207.8 million for the first half of 2002. Operating costs increased as the business continues to grow. Operating result (EBITA) of Corporate Express Australia for the first half totalled EUR 19.4 million (2002: EUR 20.3 million).

## PAPER MERCHANTING

| x EUR million | 2nd quarter |  |  |  | January June |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | change <br> in EUR | change at constant rates | 2003 | 2002 | change <br> in EUR | change at constant rates |
| Net sales | 658.6 | 750.7 | -12.3\% | -8.0\% | 1,368.9 | 1,530.7 | -10.6\% | -6.7\% |
| Added value | 105.8 | 117.5 | -9.9\% | -4.9\% | 218.2 | 237.9 | -8.3\% | -3.7\% |
| EBITA | 12.6 | 18.3 | -31.3\% | -26.3\% | 27.2 | 38.1 | -28.5\% | -24.6\% |
| Average capital employed | 602.4 | 687.0 | -12.3\% | -8.8\% | 614.4 | 683.7 | -10.1\% | -6.9\% |
| Ratios |  |  |  |  |  |  |  |  |
| Added value/net sales | 16.1\% | 15.6\% |  |  | 15.9\% | 15.5\% |  |  |
| EBITA/net sales | 1.9\% | 2.4\% |  |  | 2.0\% | 2.5\% |  |  |
| EBITA/average capital employed | 8.3\% | 10.7\% |  |  | 8.9\% | 11.1\% |  |  |

By emphasising quality of service the Paper Merchanting Division maintained its leading market position. The currently relatively low level of demand in the commercial print sector has contributed to a $6 \%$ drop in the division's total sales volume in the second quarter. Average paper prices were $2 \%$ lower than the comparable period of last year. The distribution network and logistics capabilities of Buhrmann's paper merchants contributed to a favourable development of stock sales versus indent sales in the second quarter, which has modestly benefited the Division's added value margin. Added value as percentage of sales increased to $16.1 \%$ in the second quarter of this year, compared to $15.6 \%$ a year ago. The Division's diligent approach with regard to margin management was demonstrated by the fact that some market share was sacrificed in Germany and France. The proportion of sales under the Division's group brand programmes for the commercial print market (comprising of the Hello, ON, and Core paper qualities) and the office and paper resellers market (Motif and IBM) was successfully increased. As customer loyalty strengthens, the branding programme allows the Division to consolidate its assortments, which contributes to lowering working capital requirements.

## GRAPHIC SYSTEMS

| x EUR million | 2nd quarter |  |  | January June |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | change in EUR | 2003 | 2002 | change in EUR |
| Net sales | 104.7 | 112.9 | -7.2\% | 166.8 | 212.9 | -21.6\% |
| Added value | 23.4 | 27.2 | -13.9\% | 38.9 | 51.4 | -24.4\% |
| EBITA | -1.7 | 3.2 | -154.1\% | -10.6 | 3.7 | -388.7\% |
| Average capital employed | 131.5 | 123.6 | 6.4\% | 131.7 | 122.4 | 7.6\% |
| Ratios |  |  |  |  |  |  |
| Added value/net sales | 22.3\% | 24.1\% |  | 23.3\% | 24.2\% |  |
| EBITA/net sales | -1.6\% | 2.8\% |  | -6.4\% | 1.7\% |  |
| EBITA/average capital employed | -5.2\% | 10.2\% |  | -16.1\% | 6.0\% |  |

Total sales decreased by $7 \%$ to EUR 105 million compared to EUR 113 million in the second quarter of last year. As anticipated, the lower capacity utilisation in the graphic arts industry has caused a further reduction in new machine sales. In addition, the strengthening of the Euro makes it harder to compete against Japanese manufacturers of printing equipment. Order intake in the second quarter remained at a low level. Efforts to replace frequent incidental service calls by structured service contracts proved successful and the sale of services remained level with the second quarter of last year despite the reduction in new machine installations. It is expected that the Division's full year operating result (EBITA) will be around break-even.

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## HOLDINGS

Holding costs totalled EUR 5.5 million in second quarter of this year (2002: EUR 5.5 million). The one-time EUR 7.3 million gain from the sale of DocVision was recorded as exceptional operating income. On balance second quarter operating result (EBITA) reported under "Holdings' totalled EUR 1.8 million.

## Note to editors

There will be a press conference today at Hotel The Grand in Amsterdam starting at 10:00 a.m. CET followed by an analyst meeting (starting at 12:00 p.m. CET) that will be webcast live on www.buhrmann.com (a link can be found within the investor relations section under "Conference Calls and Presentations"). It is also possible to listen to the proceedings of the analyst meeting via telephone number: $+31(0) 45631$ 69 05. The audio archive on our website will be operational shortly after the call.

The publication of the third quarter results is scheduled for 7 November 2003. Further details can be found on our corporate website: www.buhrmann.com

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## Profile of Buhrmann

As an international business services and distribution group, Buhrmann is the world's major supplier of office products, paper and graphic systems for the business market. By combining modern Internet technology with intelligent logistic processes Buhrmann is able to distribute these products in a highly efficient way. Internet sales account for a rapidly growing proportion of total sales.

With its Office Products Divisions operating under the name of Corporate Express, Buhrmann is market leader in the business market for office products in North America and Australia. In Europe Corporate Express ranks second. Buhrmann is European market leader in paper merchanting and in the distribution of graphic systems. The group has its head office in Amsterdam and generates annual sales of about EUR 10 billion with around 24,000 employees in over 30 countries.

## Safe Harbour Statement

Statements included in this press release which are not historical facts are forward-looking statements made pursuant to the safe harbour provisions of the Private Securities Litigation Reform Act of 1995 and the Securities Exchange Act of 1934. Such forward-looking statements are made based upon management's expectations and beliefs concerning future events impacting Buhrmann and therefore involve a number of uncertainties and risks, including, but not limited to industry conditions, changes in product supply, pricing and customer demand, competition, risks in integrating new businesses, currency fluctuations and the other risks described from time to time in the Company's filings with the US Securities and Exchange Commission, including the Company's Annual Report on Form 20-F filed with the Securities and Exchange Commission on June 27, 2003. As a result, the actual results of operations or financial conditions of the Company could differ materially from those expressed or implied in such forward-looking statements. Shareholders and other readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date on which they are made. The Company undertakes no obligation to update publicly or revise any forward-looking statements.

## Accounting policies

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Buhrmann's accounting policies did not change compared with the principles applied in the Group's financial statements for 2002 , with the exception of:

Exceptional items In accordance with the new Guideline for Annual Reporting on extraordinary and exceptional items (270.4) applicable in the Netherlands, results that are not directly related to normal business operations in the period under review are treated as exceptional (comparable 2002 figures will be restated).

Revenue recognition (for equipment sales of the Graphic Systems Division) Following the release of the new Guideline for Annual Reporting on Revenue Recognition (270.2) from 2003 onwards the equipment sales are recorded at the time of installation, instead of at delivery.

It is noted that, as per 2002 financial statements, working capital as part of capital employed has been presented excluding cash, deposits, accruals for income tax and interest. This change has been implemented in the figures retrospectively. In addition, as per Annual Report 2002, organic growth rates exclude all factors that disturb a like-for-like comparison, such as: currency exchange rate movements, acquisitions, divestments, variations in the number of working days, the change- to a commission-based model at our ASAP Software subsidiary, and the change in the sales recognition of the Graphic Systems Division.

The figures included in this report were not audited by the external accountant.

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## CONSOLIDATED PROFIT AND LOSS ACCOUNT

|  | 2nd quarter |  |  | January June |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | change | 2003 | 2002 | change |
| Net sales | 2,135.6 | 2,567.5 | (16.8\%) | 4,289.2 | 5,114.1 | (16.1\%) |
| Cost of sales | $(1,658.8)$ | $(1,988.8)$ | (16.6\%) | $(3,310.3)$ | $(3,929.9)$ | (15.8\%) |
| Added value | 476.9 | 578.7 | (17.6\%) | 979.0 | 1,184.2 | (17.3\%) |
| Operating costs | (395.1) | (460.7) | (14.2\%) | (818.1) | (935.8) | (12.6\%) |
| Exceptional operating costs |  |  |  | (1.8) |  |  |
| Exceptional operating income | 7.3 |  |  | 64.8 |  |  |
| EBITDA | 89.0 | 118.0 | (24.6\%) | 224.1 | 248.4 | (9.8\%) |
| Depreciation | (25.0) | (28.0) | (10.7\%) | (52.9) | (57.7) | (8.3\%) |
| EBITA | 64.0 | 90.0 | (28.9\%) | 171.2 | 190.8 | (10.2\%) |
| Amortisation of goodwill | (12.7) | (17.8) | (28.4\%) | (26.1) | (36.2) | (27.8\%) |
| Operating result (EBIT) | 51.3 | 72.2 | (29.0\%) | 145.1 | 154.6 | (6.1\%) |
| Net financing costs | (44.4) | (57.8) |  | (91.2) | (107.9) |  |
| Result on ordinary operations before tax | 6.9 | 14.5 |  | 53.9 | 46.6 |  |
| Taxes | (1.3) | (6.5) |  | 1.4 | (17.6) |  |
| Exceptional tax items |  |  |  | 30.0 |  |  |
| Other financial results |  | 12.6 |  |  | 12.6 |  |
| Minority interests | (3.7) | (3.7) |  | (5.8) | (6.1) |  |
| Net result on ordinary operations | 1.9 | 17.0 | (89.0\%) | 79.5 | 35.5 | 124.0\% |
| Extraordinary result net | 0.0 | 0.0 |  | 0.0 | 0.0 |  |
| Net result | 1.9 | 17.0 | (89.0\%) | 79.5 | 35.5 | 124.0\% |
|  | 14.6 | 34.8 | (58.0\%) | 105.6 | 71.7 | 47.3\% |


|  |  | 2nd quarter |  | January June |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## NET RESULT PER SHARE FULLY DILUTED

|  | 2nd quarter |  | January June |  |
| :---: | :---: | :---: | :---: | :---: |
| in millions of euro | 2003 | 2002 | 2003 | 2002 |
| Net result from ordinary operations | 1.9 | 17.0 | 79.5 | 35.5 |
| Dividend preference shares A | (2.8) | (2.8) | (5.6) | (5.6) |
| Net result on ordinary operations for ordinary shares | (0.9) | 14.2 | 73.9 | 29.9 |
| Add back: amortisation of goodwill | 12.7 | 17.8 | 26.1 | 36.2 |
| Total (before amortisation of goodwill) | 11.8 | 32.0 | 100.1 | 66.1 |
| Average number of ordinary shares basic (x 1,000) | 134,145 | 131,719 | 133,129 | 131,522 |
| Options | 252 |  | 252 |  |
| Conversion preference shares C | 23,806 | 22,516 | 23,806 | 22,516 |
| Average number of ordinary shares fully diluted (x 1,000 ) | 158,203 | 154,235 | 157,187 | 154,038 |
| Per ordinary share (in euro) |  |  |  |  |
| Net result from ordinary operations available to holders of ordinary shares before amortisation of goodwill | 0.07 | 0.21 | 0.64 | 0.43 |

## CONSOLIDATED CASH FLOW STATEMENT

| in millions of euro | 2nd quarter |  | January June |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2003 | 2002 |
| EBITDA | 89.0 | 118.0 | 224.1 | 248.4 |
| Additions to/(release of) provisions | 1.2 | 0.7 | 5.0 | (4.9) |


|  | 2nd quarter |  | January | June |
| :---: | :---: | :---: | :---: | :---: |
| Operating result on a cash basis | 0.2 | 118.7 | 229.1 | 245.5 |
| (Increase)/decrease in inventories | 15.7 | 4.8 | 9.5 | (3.2) |
| (Increase)/decrease in trade receivables | (22.6) | (51.7) | 96.6 | 42.4 |
| Increase/(decrease) in trade creditors | 68.7 | 149.0 | (95.2) | (125.1) |
| (Increase)/decrease in other receivables and liabilities | (17.0) | (16.0) | 24.6 | 29.2 |
| (Increase)/decrease in working capital | 44.8 | 86.1 | 35.5 | (56.7) |
| Financial payments | (39.7) | (55.4) | (75.2) | (105.2) |
| Other operational payments | (15.9) | (10.5) | (27.2) | (17.9) |
| Cash flow from operational activities | 79.4 | 138.9 | 162.2 | 63.7 |
| Investments in tangible fixed assets | (22.3) | (30.5) | (40.3) | (61.1) |
| Acquisitions, integration and divestments | (0.5) | 43.8 | (7.2) | (14.8) |
| Available cash flow | 56.6 | 152.2 | 114.7 | (12.2) |
| Cash flow from financing activities | (61.2) | (157.7) | (72.8) | (123.5) |
| Net cash flow | (4.6) | (5.5) | 41.9 | (135.7) |
|  | 11 |  |  |  |

## CONSOLIDATED BALANCE SHEET

| in millions of euro | 30 June |  | 31 <br> December <br> 2002 |
| :---: | :---: | :---: | :---: |
|  | 2003 | 2002 |  |
| Fixed assets | 2,707.1 | 3,604.1 | 2,861.4 |
| Current assets, inventories of trade goods | 646.4 | 712.1 | 682.7 |
| Current assets, trade receivables | 1,355.6 | 1,685.2 | 1,506.2 |
| Current assets, other receivables | 246.7 | 324.4 | 321.0 |
| Cash | 53.6 | 10.0 | 37.0 |
| Total assets | 5,009.4 | 6,335.8 | 5,408.4 |
| Group equity |  |  |  |
| Shareholders' equity | 1,783.7 | 2,455.0 | 1,768.9 |
| Other group equity | 46.1 | 37.2 | 41.3 |
|  | 1,829.8 | 2,492.2 | 1,810.2 |
| Provisions | 305.1 | 391.7 | 337.2 |
| Long-term loans | 1,472.9 | 1,780.0 | 1,677.7 |
| Current liabilities, interest bearing | 128.2 | 123.3 | 94.3 |
| Current liabilities, trade creditors | 926.3 | 1,135.9 | 1,063.7 |
| Current liabilities, other not interest bearing | 347.1 | 412.8 | 425.4 |
| Total liabilities | 5,009.4 | 6,335.8 | 5,408.4 |
| Working capital | 1,026.4 | 1,236.3 | 1,102.6 |
| Capital employed | 3,260.2 | 4,339.9 | 3,482.5 |
| Interest-bearing net-debt | 1,547.6 | 1,893.3 | 1,735.0 |


|  | 30 June |  | 31 December |
| :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2002 |
| Interest cover (EBITDA/Cash interest) 4 quarterly rolling | 2.6 | 2.7 | 2.6 |
| Group equity in \% of total assets | 36.5\% | 39.3\% | 33.5\% |
| Interest-bearing debt in \% of group equity | 84.6\% | 76.0\% | 95.8\% |


|  | 30 June |  | 31 <br> December |
| :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2002 |
| Basic number of ordinary shares outstanding (x 1,000 ) | 136,177 | 132,113 | 132,113 |
| Basic shareholders' equity per share (in euro) | 8.72 | 14.23 | 8.93 |
| Fully diluted number of ordinary shares outstanding (x 1,000 ) | 159,910 | 154,629 | 155,270 |
| Fully diluted shareholders' equity per share (in euro) | 10.02 | 14.70 | 10.20 |

EQUITY RECONCILIATION

| in millions of euro | 30 June |  | 31 <br> December |
| :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2002 |
| Shareholders' equity at the start of the reporting period | 1,769 | 2,634 | 2,634 |
| Net result year to date | 79 | 36 | (588) |
| Dividend ordinary shares for 2001 |  | (10) | (10) |
| Dividend ordinary shares for 2002 | (4) |  |  |
| Net proceeds issue ordinary shares | 6 |  |  |
| Accrual dividend preference shares A 2002 |  |  | (11) |
| Translation differences | (66) | (205) | (256) |
| Shareholders' equity at the end of the reporting period | 1,784 | 2,455 | 1,769 |

## FIGURES PER DIVISION

| NET SALES in millions of euro | 2nd quarter |  |  | January June |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | change | 2003 | 2002 | change |
| Office Products North America | 1,014.2 | 1,313.8 | (22.8\%) | 2,017.5 | 2,584.7 | (21.9\%) |
| Office Products Europe/Australia | 358.1 | 390.0 | (8.2\%) | 736.1 | 785.8 | (6.3\%) |
| Paper Merchanting | 658.6 | 750.7 | (12.3\%) | 1,368.9 | 1,530.7 | (10.6\%) |
| Graphic Systems | 104.7 | 112.9 | (7.2\%) | 166.8 | 212.9 | (21.6\%) |
| Buhrmann | 2,135.6 | 2,567.5 | (16.8\%) | 4,289.2 | 5,114.1 | (16.1\%) |

ADDED VALUE

| in millions of euro | 2003 | 2002 | change | 2003 | 2002 | change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Office Products North America | 250.2 | 330.0 | (24.2\%) | 525.6 | 685.8 | (23.4\%) |
| Office Products Europe / Australia | 97.5 | 104.1 | (6.3\%) | 196.3 | 209.2 | (6.2\%) |
| Paper Merchanting | 105.8 | 117.5 | (9.9\%) | 218.2 | 237.9 | (8.3\%) |
| Graphic Systems | 23.4 | 27.2 | (13.9\%) | 38.9 | 51.4 | (24.4\%) |
| Buhrmann | 476.9 | 578.7 | (17.6\%) | 979.0 | 1,184.2 | (17.3\%) |

## ADDED VALUE as a \% of NET SALES



## OPERATING RESULT (EBITA/EBIT)

| in millions of euro | 2nd quarter |  | January June |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2003 | 2002 |
| Office Products North America | 39.5 | 61.0 | 82.4 | 131.9 |
| Office Products Europe/Australia | 11.9 | 13.1 | 20.2 | 28.2 |
| Paper Merchanting | 12.6 | 18.3 | 27.2 | 38.1 |
| Graphic Systems | (1.7) | 3.2 | (10.6) | 3.7 |
| Holdings | 1.8 | (5.5) | 52.0 | (11.1) |
| EBITA | 64.0 | 90.0 | 171.2 | 190.8 |
| Goodwill | (12.7) | (17.8) | (26.1) | (36.2) |
| EBIT | 51.3 | 72.2 | 145.1 | 154.6 |

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ROS \% (EBITAE/EBITE as a \% of net sales)
excluding exceptional operating costs/income

|  | 2nd quarter |  | January June |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2003 | 2002 |
| Office Products North America | 3.9\% | 4.6\% | 4.1\% | 5.1\% |
| Office Products Europe / Australia | 3.3\% | 3.3\% | 2.7\% | 3.6\% |
| Paper Merchanting | 1.9\% | 2.4\% | 2.0\% | 2.5\% |


|  | 2nd quarter |  | January June |  |
| :---: | :---: | :---: | :---: | :---: |
| Graphic Systems | (1.6\%) | 2.8\% | (6.4\%) | 1.7\% |
| Holding EBITA as a \% of Buhrmann's total net sales | (0.3\%) | (0.2\%) | (0.3\%) | (0.2\%) |
| Buhrmann before amortisation of goodwill (EBITAE) | 2.7\% | 3.5\% | 2.5\% | 3.7\% |
| Buhrmann after amortisation of goodwill (EBITE) | 2.1\% | 2.8\% | 1.9\% | 3.0\% |

## AVERAGE CAPITAL EMPLOYED

| on millions of euro | 2nd quarter |  | January June |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2003 | 2002 |
| Office Products North America | 680.1 | 972.1 | 724.2 | 1,011.1 |
| Office Products Europe/Australia | 186.6 | 207.8 | 194.7 | 212.0 |
| Paper Merchanting | 602.4 | 687.0 | 614.4 | 683.7 |
| Graphic Systems | 131.5 | 123.6 | 131.7 | 122.4 |
| Other activities and holdings | 25.1 | 17.4 | 24.6 | 17.1 |
| Buhrmann, excluding goodwill | 1,625.7 | 2,007.9 | 1,689.6 | 2,046.3 |
| Goodwill | 1,686.6 | 2,578.7 | 1,719.3 | 2,632.8 |
| Buhrmann, including goodwill | 3,312.3 | 4,586.6 | 3,408.9 | 4,679.0 |

## ROCE in \%

|  | 2nd quarter |  | January June |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2003 | 2002 |
| Office Products North America | 23.2\% | 25.1\% | 22.8\% | 26.1\% |
| Office Products Europe/Australia | 25.6\% | 25.1\% | 20.7\% | 26.6\% |
| Paper Merchanting | 8.3\% | 10.7\% | 8.9\% | 11.1\% |
| Graphic Systems | (5.2\%) | 10.2\% | (16.2\%) | 6.0\% |
| Buhrmann, excluding goodwill | 15.8\% | 17.9\% | 20.3\% | 18.6\% |
| Buhrmann, including goodwill | 6.2\% | 6.3\% | 8.5\% | 6.6\% |

## ORGANIC GROWTH OF SALES

|  | 2nd quarter |  | January June |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2003 | 2002 | 2003 | 2002 |
| Office Products North America | (4\%) | 0\% | (2\%) | (3\%) |
| Office Products Europe/Australia | (5\%) | 1\% | (4\%) | 0\% |
| Paper Merchanting | (8\%) | (3\%) | (7\%) | (3\%) |
| Graphic Systems | (13\%) | (18\%) | (18\%) | (18\%) |
| Buhrmann | (6\%) | (2\%) | (5\%) | (3\%) |
| NUMBER OF EMPLOYEES |  |  |  |  |


| 2003 | 30 June |
| :--- | :--- |
| 2002 | 31 <br> December |
| 2002 |  |


|  | 30 June |  | 31 <br> December |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
| Office Products North America | 11,383 | 12,695 | 12,211 |
| Office Products Europe/Australia | 5,855 | 6,176 | 6,023 |
| Paper Merchanting | 5,227 | 5,469 | 5,411 |
| Graphic Systems | 1,129 | 1,158 | 1,139 |
| Holdings | 69 | 73 | 74 |
| Buhrmann | 23,663 | 25,570 | 24,858 |

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CONSOLIDATED PROFIT AND LOSS ACCOUNT

| In millions of euros | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{gathered} 2001 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 2,135.6 | 2,153.6 | 2,424.5 | 2,408.9 | 2,567.5 | 2,546.6 | 2,709.0 | 2,580.6 | 2,669.9 |
| Cost of sales | $(1,658.8)$ | $(1,651.5)$ | $(1,884.4)$ | $(1,880.4)$ | $(1,988.8)$ | $(1,941.1)$ | $(2,088.9)$ | (1,980.0) | $(2,062.5)$ |
| Added value | 476.9 | 502.1 | 540.1 | 528.5 | 578.7 | 605.6 | 620.1 | 600.5 | 607.5 |
| Operating costs | (395.1) | (422.9) | (428.7) | (432.7) | (460.7) | (475.1) | (473.3) | (487.7) | (486.5) |
| Exceptional operating costs | 7.3 | 55.9 | 0.1 |  |  |  |  |  |  |
| EBITDA | 89.0 | 135.1 | 111.4 | 95.8 | 118.0 | 130.4 | 146.8 | 112.8 | 120.9 |
| Depreciation | (25.0) | (27.9) | (28.4) | (27.6) | (28.0) | (29.7) | (22.1) | (29.4) | (29.7) |
| EBITA | 64.0 | 107.2 | 83.0 | 68.2 | 90.0 | 100.8 | 124.8 | 83.4 | 91.2 |
| Amortisation of goodwill | (12.7) | (13.4) | (590.0) | (16.7) | (17.8) | (18.4) | (17.2) | (17.8) | (17.8) |
| Operating result (EBIT) | 51.3 | 93.8 | (507.0) | 51.4 | 72.2 | 82.4 | 107.5 | 65.6 | 73.5 |
| Net financing costs | (44.4) | (46.8) | (41.9) | (48.9) | (57.8) | (50.2) | (50.4) | (53.9) | (54.7) |
| Result on ordinary operations before tax | 6.9 | 47.0 | (548.8) | 2.5 | 14.5 | 32.2 | 57.1 | 11.7 | 18.8 |
| Taxes | (1.3) | 32.7 | 1.9 | (1.7) | (6.5) | (11.1) | (8.2) | (3.2) | (3.0) |
| Other financial results |  |  | 3.0 | 0.2 | 12.6 | 0.0 | (0.1) | (0.7) | (2.4) |
| Minority interests | (3.7) | (2.1) | (2.7) | (3.3) | (3.7) | (2.5) | (2.0) | (2.6) | (2.2) |


| Net result on ordinary operations | 1.9 | 77.7 | (546.7) | (2.3) | 17.0 | 18.5 | 46.9 | 5.2 | 11.2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Extraordinary result net | 0.0 | 0.0 | (74.3) | 0.0 | 0.0 | 0.0 | (9.3) | (0.3) | (50.0) |
| Net result | 1.9 | 77.7 | (621.0) | (2.3) | 17.0 | 18.5 | 37.6 | 4.9 | (38.8) |
| Net result on ordinary operations before amortisation of | 14.6 | 91.0 | 43.3 | 14.4 | 34.8 | 36.9 | 64.1 | 23.0 | 29.0 |

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| In millions of euros | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ \mathrm{Q} 4 \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{gathered} 2001 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| goodwill (cash earnings) |  |  |  |  |  |  |  |  |  |
| RATIOS |  |  |  |  |  |  |  |  |  |
| Added value as a \% of net sales | 22.3\% | 23.3\% | 22.3\% | 21.9\% | 22.5\% | 23.8\% | 22.9\% | 23.3\% | 22.8\% |
| EBITDA as a \% of net sales | 4.2\% | 6.3\% | 4.6\% | 4.0\% | 4.6\% | 5.1\% | 5.4\% | 4.4\% | 4.5\% |
| EBITA as a \% of net sales | 3.0\% | 5.0\% | 3.4\% | 2.8\% | 3.5\% | 4.0\% | 4.6\% | 4.5\% | 3.4\% |
| EBIT as a \% of net sales | 2.4\% | 4.4\% | -20.9\% | $\begin{aligned} & 2.1 \% \\ & 17 \end{aligned}$ | 2.8\% | 3.2\% | 4.0\% | 2.5\% | 2.8\% |

## FIGURES PER DIVISION NET SALE

| In millions of euros | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{gathered} 2001 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Office Products North |  |  |  |  |  |  |  |  |  |
| America | 1,014.2 | 1,003.3 | 1,142.6 | 1,203.5 | 1,313.8 | 1,270.9 | 1,337.4 | 1,334.2 | 1,372.9 |
| Office Products |  |  |  |  |  |  |  |  |  |
| Europe/Australia | 358.1 | 378.0 | 384.0 | 370.2 | 390.0 | 395.8 | 402.9 | 387.4 | 384.1 |
| Paper Merchanting | 658.6 | 710.3 | 731.4 | 725.9 | 750.7 | 780.0 | 782.4 | 743.4 | 775.1 |
| Graphic Systems | 104.7 | 62.1 | 166.5 | 109.3 | 112.9 | 100.0 | 186.2 | 115.6 | 137.8 |
| Buhrmann | 2,135.6 | 2,153.6 | 2,424.5 | 2,408.9 | 2,567.5 | 2,546.6 | 2,709.0 | 2,580.6 | 2,669.9 |

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OPERATING RESULT (EBITDA/EBIT)

| In millions of euros | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{array}{r} 2001 \\ 04 \end{array}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Office Products North |  |  |  |  |  |  |  |  |  |
| America | 39.5 | 43.0 | 24.2 | 40.9 | 61.0 | 71.0 | 60.6 | 53.8 | 59.9 |
| Office Products |  |  |  |  |  |  |  |  |  |
| Europe/Australia | 11.9 | 8.2 | 19.0 | 17.0 | 13.1 | 15.1 | 20.7 | 14.0 | 8.1 |
| Paper Merchanting | 12.6 | 14.6 | 22.1 | 13.6 | 18.3 | 19.8 | 28.5 | 16.7 | 20.6 |
| Graphic Systems | (1.7) | (8.9) | 17.3 | 2.0 | 3.2 | 0.5 | 19.3 | 3.8 | 7.1 |
| Holdings | 1.8 | 50.3 | 0.3 | (5.3) | (5.5) | (5.6) | (4.3) | (4.9) | (4.5) |
| EBITA | 64.0 | 107.2 | 83.0 | 68.2 | 90.0 | 100.8 | 124.8 | 83.4 | 91.2 |
| Goodwill | (12.7) | (13.4) | (590.0) | (16.7) | (17.8) | (18.4) | (17.2) | (17.8) | (17.8) |
| EBIT | 51.3 | 93.8 | (507.0) | 51.4 | 72.2 | 82.4 | 107.5 | 65.6 | 73.5 |

## AVERAGE CAPITAL EMPLOYED

| In millions of euros |
| :--- |


| In millions of euros | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{gathered} 2001 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Office Products North America | 680.1 | 767.6 | 839.2 | 870.1 | 972.1 | 1,067.0 | 1,017.5 | 1,071.9 | 1,114.6 |
| Office Products |  |  |  |  |  |  |  |  |  |
| Europe/Australia | 186.6 | 202.2 | 212.1 | 212.0 | 207.8 | 213.4 | 230.1 | 232.3 | 236.4 |
| Paper Merchanting | 602.4 | 622.0 | 670.9 | 689.6 | 687.0 | 683.0 | 684.5 | 693.6 | 714.7 |
| Graphic Systems | 131.5 | 133.2 | 120.9 | 121.0 | 123.6 | 125.1 | 120.2 | 121.2 | 118.6 |
| Other activities and holdings | 25.1 | 23.4 | 26.2 | 23.8 | 17.4 | 15.5 | 16.1 | (4.2) | (4.3) |
| Buhrmann, excluding goodwill | 1,625.7 | 1,748.4 | 1,869.2 | 1,916.6 | 2,007.9 | 2,103.9 | 2,068.5 | 2,114.9 | 2,180.0 |
| Goodwill | 1,686.6 | 1,755.3 | 2,265.8 | 2,447.3 | 2,578.7 | 2,702.9 | 2,644.9 | 2,695.4 | 2,665.6 |
| Buhrmann, including goodwill | 3,312.3 | 3,503.7 | 4,135.0 | 4,363.9 | 4,586.6 | 4,806.8 | 4,713.4 | 4,810.2 | 4,845.7 |

ROCE (IN \%)

|  | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{gathered} 2001 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Office Products North |  |  |  |  |  |  |  |  |  |
| America | 23.2\% | 22.4\% | 11.6\% | 18.8\% | 25.1\% | 26.6\% | 23.8\% | 20.1\% | 21.5\% |
| Office Products |  |  |  |  |  |  |  |  |  |
| Europe/Australia | 25.6\% | 16.3\% | 35.8\% | 32.0\% | 25.1\% | 28.3\% | 36.0\% | 24.1\% | 13.8\% |
| Paper Merchanting | 8.3\% | 9.4\% | 13.2\% | 7.9\% | 10.7\% | 11.6\% | 16.6\% | 9.6\% | 11.5\% |
| Graphic Systems | (5.2\%) | (26.8\%) | 57.3\% | 6.5\% | 10.2\% | 1.7\% | 64.2\% | 12.6\% | 24.0\% |
| Buhrmann, excluding goodwill | 15.8\% | 24.5\% | 17.8\% | 14.2\% | 17.9\% | 19.2\% | 24.1\% | 15.8\% | 16.7\% |
| Buhrmann, including goodwill | 6.2\% | 10.7\% | (49.0\%) | 4.7\% | 6.3\% | 6.9\% | 9.1\% | 5.5\% | 6.1\% |
|  |  |  |  |  | 19 |  |  |  |  |

NET RESULT PER SHARE fully diluted


## CONSOLIDATED CASH FLOW STATEMENT

| In millions of euros | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{gathered} 2001 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EBITDA | 89 | 135 | 111 | 96 | 118 | 131 | 147 | 113 | 121 |
| Additions to/(release of) provisions | 1 | 4 | 5 |  | 1 | (6) | 2 | 13 | (3) |


| In millions of euros | $\begin{gathered} 2003 \\ 02 \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ 04 \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{gathered} 2001 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating result on a cash basis | 90 | 139 | 116 | 96 | 119 | 125 | 149 | 126 | 118 |
| (Increase)/decrease in inventories | 16 | (6) | 30 | (16) | 5 | (8) | 31 | 19 | 36 |
| (Increase)/decrease in trade receivables | (23) | 119 | 28 | 125 | (52) | 94 | 50 | 89 | 15 |
| Increase/(decrease) in trade creditors | 69 | (164) | 73 | (120) | 149 | (274) | 180 | (76) | 13 |
| (Increase)/decrease in other receivables and liabilities | (17) | 42 | (36) | 26 | (16) | 45 | (69) | 28 | (60) |
| (Increase)/decrease in working capital | 45 | (9) | 95 | 15 | 86 | (143) | 192 | 60 | 4 |
| Financial payments | (40) | (36) | (49) | (46) | (56) | (50) | (52) | (63) | (64) |
| Other operational payments | (16) | (11) | (20) | (12) | (11) | (7) | 3 | (37) | (1) |
| Cash flow from operational activities | 79 | 83 | 142 | 53 | 138 | (75) | 292 | 86 | 57 |
| Investments in tangible fixed assets | (22) | (18) | (30) | (16) | (30) | (31) | (21) | (42) | (28) |
| Acquisitions, integration and divestments | (1) | (7) | (5) | (11) | 43 | (58) | (55) | (70) | (566) |
| Available cash flow | 57 | 58 | 107 | 26 | 151 | (164) | 216 | (26) | (537) |
| Cash flow from financing activities | (61) | (12) | (145) | 60 | (157) | 34 | (163) | (9) | 137 |
| Net cash flow | (5) | 46 | (38) | 86 | (6) | (130) | 53 | (35) | (400) |

## ORGANIC GROWTH OF SALES

|  | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ | Q1 | $\begin{gathered} 2002 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 | Q1 | $\begin{gathered} 2001 \\ \text { Q4 } \end{gathered}$ | Q3 | Q2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Office Products North America | (4\%) | 1\% | (3\%) | 3\% | 0\% | (6\%) | (4\%) | 0\% | (1\%) |
| Office Products Europe/Australia | (5\%) | (4\%) | (4\%) | (5\%) | 1\% | (2\%) | (2\%) | 6\% | 2\% |
| Paper Merchanting | (8\%) | (7\%) | (5\%) | (3\%) | (3\%) | (4\%) | (6\%) | (5\%) | 1\% |
| Graphic Systems | (13\%) | (25\%) | (10\%) | (7\%) | (18\%) | (18\%) | (2\%) | 1\% | 8\% |
| Buhrmann | (6\%) | (4\%) | (4\%) | 0\% | (2\%) | (5\%) | (4\%) | 0\% | 1\% |

EXCHANGE RATES

|  | $\begin{gathered} 2003 \\ \text { Q2 } \end{gathered}$ |  | 2002 |  |  |  |  |  | Q2 |  | 2001 |  |  |  |  |  | Q2 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Euro versus US\$, average rate | \$ | 1.14 | \$ | 1.07 | \$ | 1.01 | \$ | 0.99 | \$ | 0.92 | \$ | 0.88 | \$ | 0.90 | \$ | 0.89 | \$ | 0.87 |
| Euro versus US\$, end rate | \$ | 1.14 | \$ | 1.09 | \$ | 1.05 | \$ | 0.96 | \$ | 1.00 | \$ | 0.87 | \$ | 0.88 | \$ | 0.91 | \$ | 0.85 |

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: August 7, 2003

## BUHRMANN NV

By: /s/ F.H.J. KOFFRIE

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F.H.J. Koffrie

Member Executive Board


## QuickLinks

SIGNATURE

